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Promote an active healthy community.

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Survey Results -- Individual

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8. Please provide further comments if you wish.

If you keep the costs down, you will see a lot more kids and adults come to play in the beautiful new stadium. The Basketball Association will be able to hold Carnivals, they will also be able to use the stadium for big games - if you built it they will come - but we need to be realistic on the fees involved, please give the Association a fighting chance, they have been fighting hard to get this stadium for a very long time.

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9. If you wish your feedback to remain confidential please provide reasons for this.

[No Answer Entered]

https://www.ballina.nsw.gov.au/surveys/ResultsIndividual.asp?DisplayHeader=Yes&SurveyID=258&ResponseNumber=124

From: Sent: To: Subject: Attachments:	noreply@ballina.nsw.gov.au Friday, 7 June 2019 4:46 PM Ballina Shire Council Feedback Received Friday, June 07 2019 at 4:45:47 PM Submission Ballina Council Fees and Charges BISC.docx		01
My Feedback Is:	.4		
This submission is on beha	lf of Ballina Basketball Inc		
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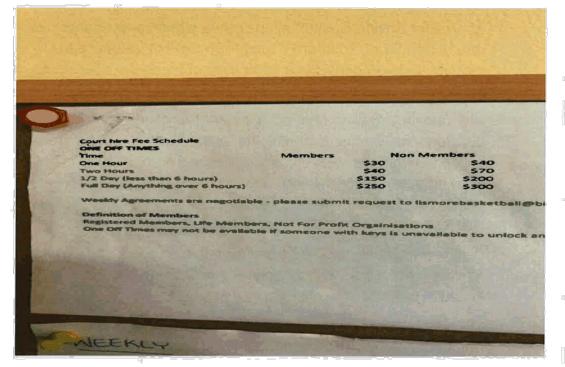
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10-1 --0 I present this submission on behalf of Ballina Basketball Inc.

At our committee meeting on 31st May 2019 at which we evaluated the costing set out by Ballina Shire Council in their Draft Delivery Programme 2019/20 Fees and Charges for usage of the council's new Indoor Sporting facility "BICS'.

We at Ballina Basketball have sourced from numerous Indoor sporting stadiums in the area of around the approx. population ratio, the costing of their court hire fees to community on a weekly hire basis.

Lismore Basketball Stadium hire fees



Casino Indoor Stadium hire fees

benwest@richmondvalley.nsw,go.au

Richmond Valley Council Revenue Policy - Pages 73-86

https://portal.lgsolutions.net.au/Fees/Public/Tamworth

http://www.goldcoast.gld.gov.au/thegoldcoast/coomera-indoorsports-centre-32130.html

http://www.portstadium.com.au/sites/default/files/inlinefiles/2019%20Stadium%20price%20list_0.pdf

http://www.goldcoast.gld.gov.au/thegoldcoast/carrara-indoorstadium-2842.html

All of the above sporting venues offers hire rate at a much lesser rate than Ballina Shire Council have set in their proposed Draft Delivery Programme 2019/20 Fees and Charges.

At present Ballina Basketball Inc pay a significantly lesser hire rate of \$45:00 at Southern Cross High School therefore we request that you consider a fairer cost of hiring the new BISC facility.

Unfortunately, Ballina Basketball Inc tries to be inclusive of everyone that wishes to participate, at this stage we are extremely concerned that the level of participation will drop drastically, and drawing new members to our association will become elusive to many, if we have to raise our rate to cover payments for higher hire fees

Ballina Basketball aims to be inclusive to all players and their families, one of our main reasons we seek to keep our fees structure at an achievable rate.

We ask that council reconsider their pricing structure for weekly rate users on the follow grounds.

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Survey Results -- Individual

The fees set out by council in relation to the be Ballina Indoor Sports Centre are far higher than comparable council run stadiums. Comparable council run stadiums in Southern Queensland are charging in the high \$30 per hour to low \$40 per hour. \$60 per hour for regular use is going to be detrimental to our shire residents and create a hesitation to " participate in sport through this facility as the cost of hiring this space for sporting clubs is going to be passed onto the participants. To encourage involvement in sport for shire residents in particular our school aged participants, council should strongly consider revising this hire fee. In addition, other Ballina council run facilities such as the redone pools in Ballina and Alstonville, the fees were staggerwdwhen it opened, why then hasn't the BISC received some similar " introductory initiative... It seems like council have used some other facilities fees to use to create the fees in question, but those facilities are not an accurate representation of the BISC and therefore the fees set are far too high.

9 If you wish your feedback to remain confidential please provide reasons for this.

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2 June 2019

Ballina Shire Council PO Box 450 BALLINA NSW 2478

TO WHOM IT MAY CONCERN

I have endeavoured today to look at the fees Council has set for the Ballina Indoor Sports Centre (BISC) and have found the document impossible to read and locate the information that I am seeking, which is unfortunate. Please excuse my letter for any information which is within your document that I cannot readily access.

As Secretary of Ballina Hockey Club I have been attending meetings as a stakeholder to use the centre for the establishment of a new competition for Indoor Hockey.

The club will need to purchase expensive aluminium sideboards (Chris is getting us a quote) and other equipment such as balls, rule books, sticks and tape to facilitate the competition.

The competition will run from October to March in the outdoor hockey off season. We would like to start a junior competition from 4-6pm and with the cost of sport for families, would welcome a reduction in the hourly rate for this junior competition. The senior competition I understand would be at the sports rate of \$60/hour.

Ballina Hockey Club is a not for profit organisation. We manage our facility at Kingsford Smith Park paying for a lease of the land, water, electricity, cleaning and maintenance. We man our centre, running the canteen and doing all the work from our club members in order to keep the facility repaired and functioning, providing a venue for sporting activity in the shire.

Council's assistance is requested in reviewing the fees and charges for the BISC to encourage the participation of our youth in sporting activity for the junior indoor hockey competition.

Yours sincerely

Janet Gray

Secretary Ballina Hockey Club

Ballina Hockey Club PO Box 852 Ballina NSW 2478 Established 1930

ABN: 98 965 499 092 secretary@ballinahockey.org.au www.ballinahockey.org.au

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6/11/2019

Survey Results -- Individual

Basketball has one of the lowest ongoing mainence costs of any sport. It is all year round and If the council made it more affordable it would have higher patipation. The prices that the council has set make it an financially elite paticipation sport. How much does the council spend on Shark mitigation, Libraries and galleries for no return.

9. If you wish your feedback to remain confidential please provide reasons for this.

[No Answer Entered]

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6/12/2019

Survey Results -- Individual

8. Please provide further comments if you wish.

We are a small community not for profit organisation providing a dance sport to women and children from 3years. We utilise the Alstonville Entertainment & Leisure Centre twice a week (8.5hrs a week).We actually moved our second lesson from the Anglican Church in Alstonville to the ALEC to support this community faculty. Now our rate will increase by \$9/hr. This is difficult for our communities club to maintain. It's an additional \$76.50/week and an increase of 42%. Please reconsider the substantial rate increase on small community non for profit groups.

9. If you wish your feedback to remain confidential please provide reasons for this

[No Answer Entered]

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https://www.ballina.nsw.gov.au/surveys/ResultsIndividual.asp?DisplayHeader=Yes&SurveyID=258&ResponseNumber=125

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From: Sent:	Australian Boating College Northern NSW <abcnorthernnsw@bigpond.com> Tuesday, 11 June 2019 3:25 PM</abcnorthernnsw@bigpond.com>
To:	Linda Coulter
Subject:	Submission Re Fees & Charges - Australian Boating College - Richmond Room Hi
Dear Linda,	
Thank you for your time	e on the phone earlier,
started our business in	partner and I run a small business called the Australian Boating College Northern NSW. We Ballina hiring the West End Hall on Brunswick St in June 2009 and we continued with regula council closed it in early 2017.
West End Hall, until ren	own the hall they agreed to move us to the Richmond Room at the same rate of hire as the novations of the West End Hall were completed and we could return (initial timeframe for d Hall was indicated to be a year). This agreement has continued until now.
we currently pay to \$35 our fee for usage from \$	aft Fees and Charges Document for 2019/2020 our hire rate would go from the \$50 per hire 50 per hire. Since we hire the Richmond Room approximately 18 times a year this would tak \$900/year to \$6300/year. We are a small business and it would make hire of the hall for tha is just not affordable for us.
situation and afford us a	since we hire the Richmond Room around 18 times a year could the council take a look at o a better rate for a half day hire (8am-1:30pm)? Again, we are just a small business and have ter safety in Ballina for 10 years.
My second question is t	there any timeframe as to when the renovations on the West End Hall will commence?
moved to the Richmond smoothly as we do in cla	Incil have other community facilities that are cheaper to hire but the reason we were initial d Room was due to its proximity to the river and a boat ramp – it allows us to run our course lassroom work and practical on-water training too, thus keeping all of our students (ages rs) in close proximity between classroom and on-water training. (This is why we hired the oo).
West End Hall initially to I would very much appro	reciate if our situation could be taken into consideration during discussion of the new Draft
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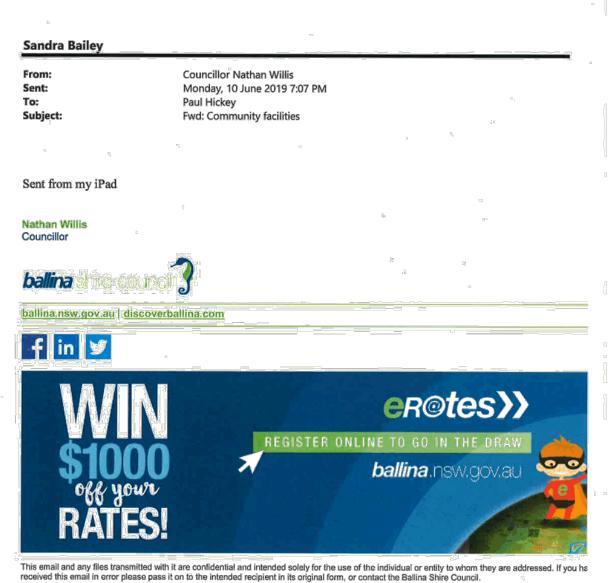


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Opinions, conclusions and other information contained within this message that do not relate to official Council business are those of the individual sender shall be understood as being neither given nor endorsed by the Ballina Shire Council

Begin forwarded message:

From: Kim Wright <<u>gypsywarrior1@gmail.com</u>> Date: 10 June 2019 at 6:53:57 pm AEST To: nathan.willis@ballina.nsw.gov.au Subject: Community facilities

22

Dear Councilor

On Friday I became aware for the first time that you will be assessing the need to increase charges on the use of Ballina Community Facilities.

For 7 years myself and other yoga teachers have used the CWA facilities in Lennox Head. We shared this role, as we believed we were providing a community services, as we never made ends meet.

As original CWA uses we were paying \$4 per hr for the use of this facility. This allowed us to over classes to pensioners and low income earners at low prices, while covering our insurance, advertising and the cost of our resources (mats, blankets, blocks etc) and their cleaning and maintenance.

When Council took over the CWA facility our rent increased. In June last year I took over the classes on my own, thinking that I could build up classes and cover costs. I put a lot of time and energy into creating classes accessible to all, keeping the prices down, but still regularly not covering costs.

I committed to maintaining these classes, spending heavily on advertising while maintaining my own training to ensure my classes were always safe and professional conducted.

Since the Council took over the CWA they have placed cupboards and a piano in the room reducing the numbers I can potentially aim for in a class. I was also promised two shelves to store my equipment. I have one. I have also been required to cancel classes (consistency) to allow for more lucrative events to occur in the space.

On Friday I was advised that my hourly rate would go from \$12 to \$26. This is an increase of more than double. My 1.5 hr class will now cost me \$39. To put some reference here. I charge \$10/ \$15 or nothing depending on circumstances and needs of the students(all local Lenox people). Sometimes I have 1 student sometimes 8.

I have no large organization or business behind me. I am a local community member who has spent 15 years intensely training to provide support to others who wish to gain the same benefits that I have, from yoga. I pay insurance and provide all equipment and I advertise not only my classes but the CWA and Lennox community facilities generally.

I have never made any money from my classes but I have assisted many local people to regain movement.

Could you please consider my situation when considering the rate increases. Can we highlight community people providing community services and support without huge financial gain? I don't aim to earn much from my classes, but I was hoping to at least start to

2

Ballina Shire Council 27/06/19

cover costs and get a little in front. I don't wish to increase the prices for classes. I am already competing with big businesses.

35

Thank you

65

Kim Wright

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To: Councillor David Wright; Councillor Nathan Willis; Councillor Stephen McCarthy; Councillor Sharon Cadwallader; Councillor Jeff Johnson; Councillor Keith Williams; Councillor Eoin Johnston; Councillor Ben Smith; Councillor Sharon Parry

Subject: Annual ferry pass

Dear Councillor

Thank you for your time at the recent meeting and for considering an annual ferry pass for > 10 ton

carrying capacity for locals.

8. 105

Attached is a photo of a truck that currently is able to purchase an annual ferry pass at the normal rate. The size of this truck is much larger than ours but carrying capacity is less being 1640 ton. Could you please consider this when discussing pricing for this annual sticker. Maybe some consideration could be taken regarding the size of the vehicle not only the carrying capacity.

2

Thank you for your time Paul & Linda Crethar

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On behalf of the Ballina Peninsula Residents Association I would like to put in a submission regarding the 2019/2020 fees and charges; in particular concerning the Burns Point Ferry. As you would be aware we are concerned at the ongoing increases in the charges for ferry use, particularly by the Ballina Shire residents. We would like to bring to your attention the pricing structure of the Port Macquarie-Hasting Council ferries and would ask if you could consider changing the Burns Point ferry to align with the charges of their ferries. Note this is a council owned ferry operated by a private company, or of which operates 24 hours /day. For further information: https://www.pmthc.nsw.gov.au/Services/Transport/Ferries?BestBetMatch=ferries/cdbad291-68a4-4d81-8aee-b3733958e5calbd0cff62-3134-4e81-9f7e-de4e65feb428/en-AU Example of the ticket structure full prices fares is similar to that currently used by Burns Point Ferry. Single trip cars @ \$5 Single trip cars @ \$5 Single trip cars @ \$5 Annual pass @ \$350 which includes a resident concession sticker They however have a ticket structure supporting shire residents! Resident concession sticker @ \$55/financial year On purchase of a resident concession sticker they are entitled to purchase a concession ticket book @ \$20 for 25 tickets (single car trip = 1 ticket, motorcycle = 0.5 ticket, trucks > 4t = 3 ticket set). Monthly ticket @ \$30 (can be used on any like vehicle with a resident concession sticker) Thank you for the opportunity to express our concerns and we sincerely hope you will consider closely thialternative pricing structure in order to support the residents of the Ballina Shire.	Sandra Bailey	
Sent: Thurcaday, 13 June 2019 635 AM Te: Ballins Shire Council Subject: David Felsch; Chris Mulder, valerieg; Mary Subject: Submission against Fees & Charges Dear General Manager On behalf of the Ballina Peninsula Residents Association I would like to put in a submission regarding the 2019/2020 fees and charges; in particular concerning the Burns Point Ferry. As you would be aware we are concerned at the ongoing increases in the charges for ferry use, particularly by the Ballina Shire residents. We would like to bring to your attention the pricing structure of the Port Macquarie-Hasting Council ferries and would ask if you could consider changing the Burns Point ferry to align with the charges of their ferries. Note this is a council ownel ferry operated by a private company, or of which operates 24 hours /day. For further information: https://www.pmlic.nsw.gov.au/Services/Transport/Ferries/BestBetMatch=ferries/cdbad291-68a4-4d81- sace-b773395&cca.pbd0cff62-3134-4681-97/c-de4c65feb428(en-AL) Example of the ticket structure full prices fares is similar to that currently used by Burns Point Ferry. * Single trip cars @ \$5 • Single trip cars @ \$5/financial year • On purchase	Erom.	Ann Muldar challiannaningula@amail.com
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2 Dillons Lane, ALSONVILLE. 2478

20TH March, 2019

The General Manager, Ballina Shire Council, Cherry Street, BALLINA. 2478

RECEIVED 2 6 MAR 2019 **FECORDS**

Dear Sir,

On Site Sewerage Management Charges.

I have previously written, phoned and spoken to Council staff, spoken with a Councillor, and an interview with Mayor Wright on this issue. Council also kindly wrote enclosing a copy of the Ordinance under which the OSSM charge is permitted.

Thus I have an adequate background, knowledge and understanding of the overall subject.

The Councillor encouraged me to write today to highlight some finer points that need your attention and adjustment so Council complies with the Law/Ordinance, under which BSC is charging residents.

Background.

. Council is obligated to ensure waterways are not being contaminated by failed OSS systems.

. A high percentage of inspected systems have 'failed';

. BSC staff concentrate their attention and inspections on the more 'high risk' systems – ie ones most likely to cause water contamination;

. Assumed low risk OSS systems are not high priority and so may not have been inspected;

. Council has employed an extra staff inspector, so as to cover the work load. (N.B. This letter is NOT a request for extra staff, nor is it a request for an inspection of low risk systems);

. The money charged is said to cover their wages, or contribute towards same;

. I've been told however that the money received goes straight into 'General Funds';

. In more recent times, Council has written to all landowners with OSS systems, stating that they are permitted (via BSC enclosed Permit), to operate their OSS system until a specified date. Then a plumber must be engaged to do an inspection re the viability of the current OSS system. If the plumber 'fails' the system, the landowner may be required to replace the system for a better, more modern one.

Finer details which are the purpose of this correspondence.

. According to the Ordinance, Council is entitled to charge a fee for SERVICES rendered. This is just like other services BSC renders the public.

. However, to my knowledge, BSC has not stated how much that fee is (ie the stipulated fee), nor to my knowledge is that stipulated fee mentioned in its list of Fees and Charges.

. Instead BSC has treated it like BSC charges for the sewerage rendered to residents that are connected to BSC's sewerage system – which all urban residents use and are rightly charged for.

. However, the **OSS systems need to be charged differently**, because they are privately owned, and are installed at landowners personal cost, and **bear no relation to any other ratepayer or BSC** (apart from a responsibility not to contaminate the waterways). This charge should be treated like BSC treats other **individual service charges** that are listed under Fees and Charges on BSC documents.

. Under the present system **Council is charging a perpetual, uncapped amount**, which may or may not receive a service in return. As such it is what could be termed 'a cash cow' for BSC revenue! This definitely is not in compliance with the Ordinance under which BSC charges the Fee. This method of charging leaves BSC vulnerable to censor by ACCC.

What I consider should happen (which would need individualised record-keeping), is that BSC should set a REASONABLE fee for OSS inspections. If BSC wishes to have OSS landowners pay off this 'fee' in instalments in anticipation of an inspection, each year with this rates, then this is acceptable, **PROVIDED that once that set fee amount has been reached, the BSC ceases to charge any more until** either an inspection has been made (ie a service provide), OR the privately hired plumber has inspected the OSS system.

. In this latter case, then Council should either refund the ratepayer the amount already paid (if an inspection has not been rendered by BSC), or pay the plumber the amount of money the ratepayer has paid Council for that BSC unfulfilled service.

. Council cannot expect to have it both ways. Ratepayers should not be paying BSC for no service rendered, and then be expected to pay huge money to a plumber to do the inspection service instead of BSC. This would be a non-compliance with the Ordinance, and probably be illegal.

So to clarify what I am asking for (on behalf of all affected OSS ratepayers), is that BSC keep an individual record of each landowner and how much each one has paid. Then on the debit side, record the date of any inspections, and deduct inspection fees from the amount already paid. Another way of doing it would be to not charge anything on rate notices, but raise an invoice for 'services rendered' once an inspection has been made. Both these would comply with the Ordinance 'charges for services rendered'.

I personally have paid at least \$243 to date. No inspections have been made (nor do I request one). I cannot imagine that a brief BSC inspection would cost that much. Thus I ask that BSC registers that that amount has been paid in my name, and that further charges cease, allowing landowners to begin saving to cover the cost of an expensive plumber as and when BSC's Permit period expires.

As an honest staff and Councillors, I'm sure BSC would be zealous to abide within the Ordinance Law, and not leave itself vulnerable to ACCC scrutiny. Thus I place the matter in BSC hands, and request that the points I have raised be considered and adjusted at your early convenience.

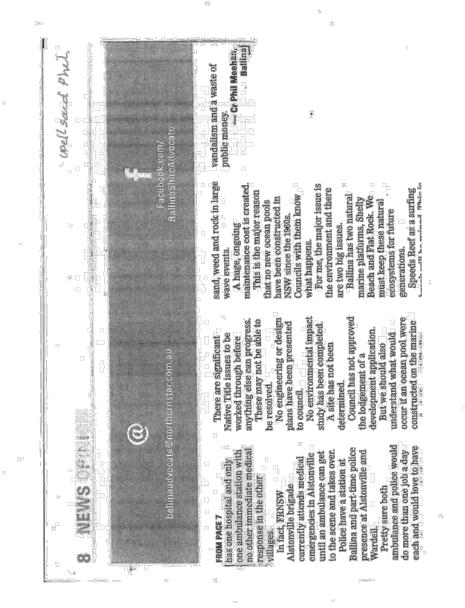
Yours sincerely,

M ache M. E. WHITNEY

Please make this letter available to each of the Councillors so it can go to a BSC meeting. Thank you.



Ballina Shire Council **27/06/19**







PO BOX 27 WARDELL NSW 2477 ACN 002 985 711 ABN 66 002 985 711 Telephome: (02) 6683 4205 Fax: (02) 6683 4503 Email: <u>richmondcane@gmail.com</u> Facebook: <u>www.facebook.com/richmondcane</u>

Wednesday 12th June 2019

General Manager Ballina Shire Council PO Box 450 Ballina NSW 2478°

Dear General Manager

DIFFERENTIAL RATING FOR AGRICULTURAL LAND

I have a number of members living in the Ballina Shire Council (BSC) area, that have expressed concerns about the rates they will be charged for their agricultural land with the addition of Macadamia farms moving into flood plain areas to farm. Historically this land has been used for Sugar Cane or Cattle farming.

With a large portion of rates being determined by land values set by the Valuer General, the concerns addressed identified that land with Macadamia crops on them have a higher sale value then farms with Sugar Cane or other agricultural uses. The land value can be as high as 6 times the value per hectare for land.

When the calculations are based on land values aren't reflective of what sale price is this has a significant disadvantage to those farming with a lesser land value.

The industry requests that when BSC discuss rating systems and increased proposals that they also consider Differential Rating for Agricultural Land.

The Sugar Industry has been farming these lands responsibility and sustainably for over 120 years and has always been proactive in improving farming practices. We feel that this increase to our rates would be detrimental to the longevity of the industry and the investment to the economy in the area. The industry is already under heavy threat from the Macadamia Industry, legislative constraints with cleaning drains and the impact that this has to inundation times on farmlands and the further impact that this has on production yields.

I look forward to receiving feedback on the progress of this draft and can be contacted via email richmondcane@gmail.com or by phone 0266 834 205 to discuss Richmond River Cane Growers Associations submission

Nell

Tracey Doherty Manager

> RICHMOND RIVER CANE GROWERS'ASSOCIATIONLTD PO BOX 27 WARDELL NSW 2477 Telephone: (02) 6683 4205 Fax: (02) 6683 4503 Email: richmondcane@gmail.com Facebook: www.facebook.com/richmondcane Page 1 of 1