

**Janelle Snellgrove**

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**From:** noreply=ballina.nsw.gov.au@mg.paperform.co on behalf of Ballina Shire Council <noreply@ballina.nsw.gov.au>  
**Sent:** Monday, 18 May 2020 4:42 PM  
**To:** tmc41473@bigpond.net.au  
**Subject:** Documents on Exhibition - 2020/21 to 2023/24 Delivery Program

**CYBER SECURITY WARNING - This message is from an external sender - be cautious, particularly with links embedded within the message and/or attachments.**

## Feedback for Documents on Exhibition

**Submitted At**

2020-05-18 16:41:42

**Name of exhibited document you want to make comment on.**

2020/21 to 2023/24 Delivery Program

**Your Name**

Tania McGarrity

**Phone Number**

0420303445

**Your email?**

tmc41473@bigpond.net.au

**Having read the document, is it easy to read and understand?**

Yes

**Please provide any suggestions for improvement.**

Dear Linda,

Regarding Ballina council's proposed Fees & Structure for 2020/21, I wish to object to such a large increase of commercial daily fees, particularly to the Lennox Head Community Centre's Park Lane Theatre.

Whilst I do realise there must be some increase, I feel the auditorium going from \$710 to \$1080, an increase of \$370 is quite substantial. If I were to hire (as I do) the combined auditorium, kiosk, foyer & meeting rooms, the price increases from \$1300 to \$1734, a \$434 increase.

My business is Pandanus Bar & Productions. I hold the liquor license for the LHCC and subsequently bring large acts to the LHCC such as James Reyne, Ian Moss, etc & I help run the Lismore Symphony Orchestra's Shows at LHCC. My vision for the future is promoting the Park Lane Theatre with wedding functions, Big name acts/bands, Cabaret, Comedy, Theatre etc.

My website promotes Lennox Head & The Community Centre and I have been working closely with Tracy Armstrong & team for the past two years.

I have been severely inconvenienced with the construction works of the LHCC, with the late start date. It resulted in me cancelling two high profile gigs which I had sold many tickets too and subsequently, I had to refund. This tarnished my growing reputation, and whilst it will be worth the wait for our 'new' Park Lane Theatre, I will have to rebuild my business once again.

I wish to make a submission to please review the fee structure. As I said, I understand there should be an increase, but a fair increase for all. As you can appreciate there is a lot of work that goes into running events and there are also a lot of outgoings. After two years I was only just starting to make a small profit. Please consider.

Thank you

kind regards

Tania McGarrity

Pandanus Bar & Productions

Mobile: 0420 303 445

**Do you support the overall objectives and content of the document?**

No

**I agree to Ballina Shire Council collecting my Name, Email, and Phone Number**

I agree

**Submission ID**

5ec22e26205e4f679f4f404d

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**Janelle Snellgrove**

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**From:** Tania McGarrity <tmc41473@bigpond.net.au>  
**Sent:** Monday, 18 May 2020 4:49 PM  
**To:** Councillors  
**Subject:** Lennox Head Community Centre's Fee Structure 2020/21

**CYBER SECURITY WARNING - This message is from an external sender - be cautious, particularly with links embedded within the message and/or attachments.**

Dear All Ballina Shire Councillors,

Regarding Ballina council's proposed Fees & Structure for 2020/21, I wish to object to such a large increase of commercial daily fees, particularly to the Lennox Head Community Centre's Park Lane Theatre.

Whilst I do realise there must be some increase, I feel the auditorium going from \$710 to \$1080, an increase of \$370 is quite substantial. If I were to hire (as I do) the combined auditorium, kiosk, foyer & meeting rooms, the price increases from \$1300 to \$1734, a \$434 increase.

My business is Pandanus Bar & Productions. I hold the liquor license for the LHCC and subsequently bring large acts to the LHCC such as James Reyne, Ian Moss, etc & I help run the Lismore Symphony Orchestra's Shows at LHCC. My vision for the future is promoting the Park Lane Theatre with wedding functions, Big name acts/bands, Cabaret, Comedy, Theatre etc.

My website promotes Lennox Head & The Community Centre and I have been working closely with Tracy Armstrong & team for the past two years.

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I wish to make a submission to please review the fee structure. As I said, I understand there should be an increase, but a fair increase for all. As you can appreciate there is a lot of work that goes into running events and there are also a lot of outgoings. After two years I was only just starting to make a small profit. Please consider.

Thank you

kind regards

Tania McGarrity

Pandanus Bar & Productions

Mobile: 0420 303 445

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**Janelle Snellgrove**

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**From:** noreply=ballina.nsw.gov.au@mg.paperform.co on behalf of Ballina Shire Council  
<noreply@ballina.nsw.gov.au>  
**Sent:** Tuesday, 19 May 2020 6:43 PM  
**To:** helene.gatland@gmail.com  
**Subject:** Documents on Exhibition - 2020/21 to 2023/24 Delivery Program

**CYBER SECURITY WARNING - This message is from an external sender - be cautious, particularly with links embedded within the message and/or attachments.**

## Feedback for Documents on Exhibition

**Submitted At**

2020-05-19 18:43:06

**Name of exhibited document you want to make comment on.**

2020/21 to 2023/24 Delivery Program

**Your Name**

Helene Gatland

**Phone Number**

0451148508

**Your email?**

helene.gatland@gmail.com

**Having read the document, is it easy to read and understand?**

Yes

**Please provide any suggestions for improvement.**

N?A

**Do you support the overall objectives and content of the document?**

No

**Please provide further comments if you wish.**

Dear Councillors

I am writing to express my concern regarding the proposed change of fee structure for renting of community spaces in Lennox. I have been operating a Zumba dance class there since 2015 which provides opportunities for aerobic exercise and social engagement. I love the facilities on offer at the centre and am very appreciative of the work Ballina Shire Council has put into upgrading them. They are a great community asset, however I am concerned again that the new proposed change of fee structure may make them financially unviable for smaller organisations such as mine.

The proposed rate increase for "regular community activities" from \$38 to \$52 per hour equates to 37%. To encourage participants to join in classes, my business runs at close to break-even. As such, I am faced with two possible options:

1. Pass on this increase in its entirety to avoid making a loss. This will undoubtedly result in less people attending and therefore enjoying the benefits of exercise etc. Note that due to last year rental increase, I already had to charge my clients 50% more.
2. Keeping my classes online. In response to the pandemic, I moved my classes online which drastically reduced my fixed costs and enabled me to offer more classes and charge by donation only. This increased participation by 30% per class, which shows that demand exists for more classes.

Some of the social/community aspects of group exercise classes are lost without face-to-face contact. As such, I will only continue online classes until an affordable space becomes available in Lennox Head.

Many thanks for taking the time to consider my feedback. If you have any questions at all, please do not hesitate to contact me at this email address.

Warmest regards

Helene Gatland

**I agree to Ballina Shire Council collecting my Name, Email, and Phone Number**

I agree

**Submission ID**

**Janelle Snellgrove**

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**From:** H  l  ne Gatland <helene.gatland@gmail.com>  
**Sent:** Friday, 22 May 2020 8:40 AM  
**Subject:** Change of fee structure for renting of community spaces in Lennox Head

**CYBER SECURITY WARNING - This message is from an external sender - be cautious, particularly with links embedded within the message and/or attachments.**

Dear Councillors

I am writing to express my concern regarding the proposed change of fee structure for renting of community spaces in Lennox. I have been operating a Zumba dance class there since 2015 which provides opportunities for aerobic exercise and social engagement. I love the facilities on offer at the centre and am very appreciative of the work Ballina Shire Council has put into upgrading them. They are a great community asset, however I am concerned that the new proposed change of fee structure may make them financially unviable for smaller organisations such as mine.

The proposed rate increase for "regular community activities" from \$38 to \$52 per hour equates to 37%. To encourage participants to join in classes, my business runs at close to break-even. As such, I am faced with two possible options:

1. Pass on this increase in its entirety to avoid making a loss. This will undoubtedly result in less people attending and therefore enjoying the benefits of exercise etc. Note that due to last year rental increase, I already had to charge my clients 50% more.
2. Keeping my classes online. In response to the pandemic, I moved my classes online which drastically reduced my fixed costs and enabled me to offer more classes and charge by donation only. This increased participation by 30% per class, which shows that demand exists for more classes.

Some of the social/community aspects of group exercise classes are lost without face-to-face contact. As such, I will only continue online classes until an affordable space becomes available in Lennox Head.

Many thanks for taking the time to consider my feedback. If you have any questions at all, please do not hesitate to contact me at this email address.

Warmest regards  
Helene Gatland

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22nd May, 2020

To Linda Coulter, Manager Financial Services, Ballina Shire Council,

My name is Kerren Kernaghan and I own and run a small dance school in Lennox Head and have done for 5 years. Heart of Dance itself has been operational in Lennox Head for over 15 years. We provide a valuable recreational, social and sporting activity for the children of Lennox Head and the surrounds.

Like many business we have had to shut our doors due to COVID-19, but we are hopeful in the not too distant future we will be able to resume our day to day activities.

While in operation at the beginning of the year we hired the meeting rooms at the Lennox Head Community Centre on 2 evenings to hold some of our dance classes.

I noticed while looking through the new fees and charges set to come into effect for the 2020/2021 financial year, the cost to hire these meeting rooms is to increase by 40% from \$37.50/hr to \$52.50/hr (Regular Community Based Activities). A 40% increase in one go is far too much especially in light of what we have just been through with the COVID-19 situation.

I was hoping to be able to hire the meeting rooms again once we are able to resume our activities but will now have to rethink due to the price you are proposing to set.

I ask, that if you could please look at keeping the fees the same price they are for the 2019/2020 financial year for the next financial year (2020/2021) to help not just me, but all the users that normally hire the spaces, that have, through no fault of our own, been unable to operate for many months, a chance to get back on our feet and still be able to provide the affordable activities we all do for so many in the local community.

Thank you for your consideration.

Regards,

Kerren Kernaghan

Ms Linda Coulter  
Finance Manager  
Ballina Shire Council  
Ballina NSW 2478

Dear Ms Coulter

Re Proposed rent increases for use of Council facilities.

As a user of the CWA Hall in Lennox Head for nearly 8 years I am opposed to any increase in the rent of this small space.

For 8 years I have provided 3 yoga classes per week, to many community members/ rate payers. The majority of my students are aged, on pensions, unemployed and / or with health problems. I have provided profit and loss statements to Council proving that I make no money from these classes. I consider them a service to the community. Something I thought Council would support. For many students the classes are essential for maintaining physical and mental health.

The desire to increase the rent after a period of what could end up to be 3 months or more of closure due to Covid 9 is exceptionally unreasonable. All facilitators have lost income during this period and I for one paid rent in advance.

Once the facilities are open it is likely that it will take some time before students feel comfortable in returning, yet we will be required to pay rent. I will be required to spend money on additional advertising.

It is also expected that the potential for numbers in classes will be greatly reduced due to distancing expectations. Please note that the dimensions of the CWA include a large kitchen space, unused by yoga classes and causing a reduction in space for students.

To cover additional costs I would be required to increase fees, which has created hardship for some students in the past.

I wish to firmly state that any increase in facility fees for this year are unreasonable and unjustified and believe that service users would be best supported in providing services and support to our community members by providing a reduction in fees.

Thank you

Kim Wright  
35 Sanctuary Village  
Ross Lane Lennox Head



**Janelle Snellgrove**

**From:** Ballina Shire Council  
**Sent:** Tuesday, 26 May 2020 8:22 AM  
**To:** Linda Coulter  
**Subject:** FW: Attention Ms Linda Coulter



[ballina.nsw.gov.au](http://ballina.nsw.gov.au) | [discoverballina.com](http://discoverballina.com)  
p: 1300 864 444 | f: 02 6686 7035



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Opinions, conclusions and other information contained within this message that do not relate to official Council business are those of the individual sender and should not be understood as being either given or endorsed by the Ballina Shire Council.

**From:** francoise sauvere <zopoth@hotmail.com>  
**Sent:** Monday, 25 May 2020 4:48 PM  
**To:** Ballina Shire Council <BallinaShireCouncil@ballina.nsw.gov.au>  
**Subject:** Attention Ms Linda Coulter

**CYBER SECURITY WARNING - This message is from an external sender - be cautious, particularly with links embedded within the message and/or attachments.**

Ms Linda Coulter  
Finance Manager  
Ballina Shire Council  
Ballina NSW 2478

Dear Ms Coulter

Re Proposed rent increases for use of Council facilities.

## 9.4 Delivery Program and Operational Plan - Adoption

As a user of several rooms at the Community Centre in Lennox Head over the years, it has come to my notice that an increase in the rent of the CWA hall is being proposed. The desire to increase the rent after a period of what could end up to be 3 months or more of closure due to Covid-19 is exceptionally unreasonable. I believe that all facilitators have lost income during this period and I feel it is unreasonable of council to put up their fees now.

Once the facilities are open it is likely that it will take some time before students feel comfortable in returning, yet facilitators will be required to pay rent and therefore will be required to spend money on additional advertising. This would mean that private student fees will have to be increased to cover costs and this may cause hardship for some participants.

I wish to firmly state that any increase in facility fees for this year are unreasonable and unjustified and believe that service users would be best supported in providing services and support to our community members by providing a reduction in fees.

Thank you for your attention.

Kind regards

Françoise Sauvère  
8 Sanctuary Village  
Lennox Heads 2478

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May 24 2020

Linda Hill  
76/502 Ross Lane  
LENNOX HEAD NSW 2478

Ms Linda Coulter  
Finance Manager  
Ballina Shire Council  
BALLINA NSW 2478

Dear Ms Coulter

**PROPOSED RENT INCREASE – CWA HALL LENNOX HEAD**

As a Yoga student attending classes in the Lennox Head CWA Hall I am extremely disappointed to learn of a possible increase in Hall rental.

I find your decision totally unjust considering the facility continues to be inaccessible due to Covid-19.

An increase in Hall rental directly impacts on me an aged pensioner, as it will result in an increase in class fees. Not having access to Yoga for months has been difficult enough without having to pay higher fees when the Hall becomes available.

I am also concerned for the livelihood of the Yoga teacher who will have limited student numbers due to social distancing and as a result will suffer a considerable reduction in income. It may be the end of this small business that also provides an important community service.

I trust you will consider not increasing the Hall rental and leaving it as it currently is; or alternatively actually consider a reduction in Hall charges in the next financial year as many of the Hirers continue to suffer financial hardship.

Yours faithfully

**LINDA HILL**

**Elevate Jiu Jitsu**

grapplinglife@elevatejiujitsu.com.au  
Ph: 0407 408 737

Cr David Wright  
Ballina Shire Council

**Re: Submissions for Fees.**

Dear Cr Wright,

My name is George Moschoudis. I'm the head coach and proprietor of Elevate Jiu Jitsu. We provide classes in both the self-defence and the sport aspect of Jiu Jitsu.

I have been renting space at the Lennox Head Community since July of 2018 although we have been temporarily moved to the Ballina Surf Club until construction at Lennox Head has finished. Classes run 4 days a week and are available to any member of our community.

I shut down on March 26<sup>th</sup> 2020 due to the current Covid-19 pandemic. I have read Ballina Council's draft fees and charges for 2020/21 (General: Current \$50 to New \$70 or 25%: \$37.50 to New \$52) and I'm concerned that I will not be able to afford the proposed rental increase on our return and will be forced to cease providing this service and ultimately be forced to shut down Elevate Jiu Jitsu if the rent is increased.

On average it currently costs me between \$1200-\$1500 a month in rent to Ballina Shire Council, depending on how many weeks and public holidays are in the month. I currently break even each week and in the event that an approximate 40% increase in rent is put in place there is no way that the business will be viable as we are just a small club.

I request that the proposed fee increase be abandoned.

Regards,

George Moschoudis  
(Elevate Jiu Jitsu).

**Janelle Snellgrove**

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**From:** noreply=ballina.nsw.gov.au@mg.paperform.co on behalf of Ballina Shire Council  
<noreply@ballina.nsw.gov.au>  
**Sent:** Saturday, 30 May 2020 12:47 PM  
**To:** kerrynrowepsychology@gmail.com  
**Subject:** Documents on Exhibition - 2020/21 to 2023/24 Delivery Program

**CYBER SECURITY WARNING** - This message is from an external sender - **be cautious**, particularly with links embedded within the message and/or attachments.

## Feedback for Documents on Exhibition

**Submitted At**

2020-05-30 12:47:28

**Name of exhibited document you want to make comment on.**

2020/21 to 2023/24 Delivery Program

**Your Name**

Kerryn Rowe

**Phone Number**

0423917567

**Your email?**

kerrynrowepsychology@gmail.com

**Having read the document, is it easy to read and understand?**

No

**Do you support the overall objectives and content of the document?**

No

**Please provide further comments if you wish.**

I would like to recommend Council review the increase in charges for commercial hire of Community Spaces .

I am a clinical psychologist providing services to local clients for approximately 2.5

years using the Health Care Office at the Lennox Head . I believe therapy should be available for all in need not just those that can afford to pay, as such I provide bulk billing for a significant proportion of my Lennox/Ballina clients. Bulk billing is the exception for psychologists, the vast majority do not bulk bill services.. To maintain this free service for my bulk billed clients I must be careful with business decisions to maintain affordable overheads for ongoing business viability . I have been able to do this to date through community based room at Lennox Community and Cultural Centre. If the rent increases are as large as proposed I will be forced to cease practice in the Lennox Community Centre Health Care Office, meaning I will no longer be able to provide bulk billing and affordable psychology services for Lennox Head and Ballina clients. Most of these clients cannot afford to pay the gap fee , and as such they will most likely discontinue. The Black Dog Foundation has recently conducted research into the affects of COVID 19 and have predicted a large increase in suicides as a result of the stress of the pandemic. They predict more people will die by suicide due to the emotional and financial distress fo the pandemic than the deaths caused by the virus itself. We need to continue to provide support and services for our community. Raising commercial rents for Community space seems exceptionally ill timed, and will reduce important services for the local community.

The proposed increase is over 100 % for full day hire of the Health Care Office from \$115 to \$234. There is inconsistency across the increase which seems inequitable e.g. the hourly commercial hire for the same space is \$5, an increase of 12% (approx). Other rooms for commercial hire have not had such a massive increase but the increase are still very high .

The decision for such exorbitant increases seems in total contradiction with the support both federal and state government are providing for businesses such as rent relief and support . If this was a commercial hire these increases could be successfully challenged in the Small Business Commissioner.

I would like to ask the council to reconsider these increases and apply an increase are consistent with previous increases. Or alternatively put these increases on hold for the coming financial year and reconsider and review at that time.

Please fee free to contact me .

thank you for your time and consideration.

Your sincerely

Kerryn Rowe

Clinical Psychologist  
Grad.Dip. Psyc., B.A. Hons (Psyc), MPsync. (Clinical), MAPS

**I agree to Ballina Shire Council collecting my Name, Email, and Phone Number**

I agree

**Submission ID**

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Janelle Snellgrove

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**From:** kim elderton <ges333@bigpond.net.au>  
**Sent:** Wednesday, 3 June 2020 8:51 PM  
**To:** Ballina Shire Council  
**Cc:** R G Mackerras  
**Subject:** Concerning new increased fees for use of Lennox Head community centre

**CYBER SECURITY WARNING - This message is from an external sender - be cautious, particularly with links embedded within the message and/or attachments.**

Dear Ballina Shire Council

I am writing to you concerning the impending increase in the fees for hiring the meeting rooms at the Lennox Head Community Centre to ask you if you could please consider leaving the rental fees where they are for our Tuesday evening dancing group for a while to come .

My partner and I organise and run a dance-exercise class once a week that mainly attracts mums and women between 35 and 60. We turn down the lights and just turn off our frenetic lives and dance however we want in the semi-darkness, to the best dance songs of the last 50 or 60 years . All of the ladies that come to "Dancing in the Dark", we all feel that this one hour of letting loose each week is a wonderful release and great exercise - it's as though we are meditating and exercising all at once, to music that we love. We all look forward to Tuesday night at Lennox Community Centre and are eagerly awaiting the lifting of coronavirus restrictions so that we can do it again. My physiotherapist says the long-term benefits for my health and body are many and varied and we keep running into research that suggests that dancing regularly has many long-term benefits. The social benefits in our community are important too and it is a great antidote for loneliness and depression.

We feel that we are assisting part of the local community, that can be forgotten, and in a very positive way.

We put in quite a few hours to organise this each week and last figures suggested that we make an average of \$10 profit per weekly session, for maybe 5 or more hours work each week, which is better than a loss, but an increase of \$14 in the rent per week is really significant and whenever we take a break over the summer holidays the numbers go down a little and slowly recover . So we expect that this will happen when we start up again after coronavirus restrictions are eased; that the numbers will be down and slowly recover. We seem to get between 6 and say 16 dancers each week and five of our regulars have been coming for around four years.

So you see the rental increase is quite significant and is the difference between us covering expenses or not .

We intend to use the Lennox Head community centre rooms for a long time into the future if all goes well and we are using it at a time that is not popular, namely 7.15 to 8.15 pm; in fact, we have squeezed our time back so that another dancing class for children can use the rooms as well .

We humbly ask that you leave the rental for our community-minded and community-supporting initiative at the same level and not raise it come July.



## 9.4 Delivery Program and Operational Plan - Adoption

We even feel that perhaps we would be warranted in asking for financial assistance to run this, Would there be any grants available or extra support available from council ?

Please refer to our Facebook page "Dancing in the Dark Lennox Head" for more information.

We feel our plight really deserves councils consideration.

Yours Sincerely

Kim Elderton and Rob Mackerras

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**Janelle Snellgrove**

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**From:** noreply=ballina.nsw.gov.au@mg.paperform.co on behalf of Ballina Shire Council  
<noreply@ballina.nsw.gov.au>  
**Sent:** Wednesday, 27 May 2020 5:02 PM  
**To:** mjwwiltshire@gmail.com  
**Subject:** Documents on Exhibition - 2020/21 to 2023/24 Delivery Program

**CYBER SECURITY WARNING - This message is from an external sender - be cautious, particularly with links embedded within the message and/or attachments.**

## Feedback for Documents on Exhibition

**Submitted At**

2020-05-27 17:02:05

**Name of exhibited document you want to make comment on.**

2020/21 to 2023/24 Delivery Program

**Your Name**

Matt Wiltshire

**Phone Number**

0403876891

**Your email?**

mjwwiltshire@gmail.com

**Having read the document, is it easy to read and understand?**

Yes

**Do you support the overall objectives and content of the document?**

Yes

**Please provide further comments if you wish.**

I would like to congratulate Council on the recent rebuild of the Shire's Swimming Pools. I would ask if Council would consider changing the full season pass to an annual or full 12 month pass as a fairer ticketing model which would give full value to

all persons purchasing the passes.

Thanks also for the reciprocal arrangements at our Aquatic Centre's.

**If you wish your feedback to remain confidential please provide reasons for this.**

personal

**I agree to Ballina Shire Council collecting my Name, Email, and Phone Number**

I agree

**Submission ID**

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**Janelle Snellgrove**

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**From:** Home Email <kerry-2007@bigpond.com>  
**Sent:** Tuesday, 26 May 2020 1:57 PM  
**To:** Ballina Shire Council  
**Subject:** Annual pool pass?

CYBER SECURITY WARNING - This message is from an external sender - be cautious, particularly with links embedded within the message and/or attachments.

Hello,  
My name is Vicki and I am a regular swimmer at Alstonville pool.  
I was wondering if soon you will be offering an annual pool pass as an option instead of or as well as the season pass?  
I find this would be more suitable to a lot of people's needs and a better option for those swimming regularly.  
Thank you for your time  
Vicki

Sent from my iPhone

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For more information please visit  
<http://scanmail.trustwave.com/?c=4991&d=95PM3gFxAtwKnAVzVxOemvx6aFjoMOq2UDN5tyyHDQ&u=http%3a%2f%2fwww%2esyanteccloud%2ecom>

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**Janelle Snellgrove**

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**From:** Robyn Cunynghame <miltrob33@gmail.com>  
**Sent:** Tuesday, 2 June 2020 11:04 AM  
**To:** Linda Coulter  
**Subject:** Submission to the Draft Delivery Program and Operational Plan - ENDORSEMENT of the Domestic Waste Exempt Collection fee of \$44.50

**CYBER SECURITY WARNING - This message is from an external sender - be cautious, particularly with links embedded within the message and/or attachments.**

Good Morning Linda,

As new residents and ratepayers of Reside Living, Kerr Street, Ballina, we would like to strongly endorse the Domestic Waste Exempt Collection Service Fee of \$44.50, included in the draft 2020/2021 Fees & Charges.

As we have a substantial cost in our private collection of waste via our strata fees, (as set up by the developer), we appreciate the opportunity by Council to provide a more equitable fee structure.

Our Unit Number is 633  
Rates Notice Number 439356

Thank you for this opportunity,  
Milton & Robyn Cunynghame

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**Janelle Snellgrove**

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**From:** Melissa Salmon <melissasalmon@me.com>  
**Sent:** Tuesday, 2 June 2020 7:51 AM  
**To:** Linda Coulter  
**Subject:** Submissions to the Draft Delivery Program and Operational Plan - ENDORSEMENT of the Domestic Waste Exempt Collection Service fee of \$44.50

**CYBER SECURITY WARNING - This message is from an external sender - be cautious, particularly with links embedded within the message and/or attachments.**

Attention: Linda Coulter

We as Ballina Council rate payers and new residents of the Reside Ballina Living building would like to **strongly endorse**, and appreciate, the Domestic Waste Exempt Collection Service fee of \$44.50 which has been included in the draft 2020/21 Fees and Charges.

The introduction of this new fee is considered to provide a more equitable outcome for multi-unit dwellings approved by Council to utilise an alternate service arrangement, with the charge being equivalent to the proposed charge to vacant land.

Melissa and Greg Salmon

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**Janelle Snellgrove**

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**From:** Monica Falconer <sweetapple2479@gmail.com>  
**Sent:** Tuesday, 2 June 2020 6:39 PM  
**To:** Linda Coulter  
**Subject:** Reside Living waste charge

**CYBER SECURITY WARNING - This message is from an external sender - be cautious, particularly with links embedded within the message and/or attachments.**

As a Ballina Council rate payer and resident of the Nee Reside Ballina Living building, I would like to **strongly endorse**, and appreciate, the Domestic Waste Exempt Collection Service fee of \$44.50 which has been included in the draft 2020/21 Fees and Charges.

The introduction of this new fee is considered to provide a more equitable outcome for multi-unit dwellings approved by Council to utilise an alternate service arrangement, with the charge being equivalent to the proposed charge to vacant land.

Monica Falconer  
Reside Living Apts  
Unit 422 / 3 Kerr Street  
Ballina NSW 2478  
0408 860680  
sweetapple2479@gmail.com

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**Janelle Snellgrove**

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**From:** Bruce Bevan <brucebevan6@bigpond.com>  
**Sent:** Wednesday, 3 June 2020 4:56 PM  
**To:** Linda Coulter  
**Subject:** Fwd: Submissions to the Draft Delivery Program and Operational Plan - ENDORSEMENT of the Domestic Waste Exempt Collection Service fee of \$44.50

**CYBER SECURITY WARNING - This message is from an external sender - be cautious, particularly with links embedded within the message and/or attachments**

Dear Ms Coulter,

I am a rate paying resident of the Reside Living Building complex at 3 Kerr Street, Ballina. I am in favour of the new annual fee of \$44.50 proposed for multi-unit dwellings that utilise an alternate service arrangement. I believe that this charge provides a more equitable outcome than the current \$393 charge.

Favourable consideration by Council would be appreciated.

Yours sincerely,  
Bruce Bevan  
Unit 526.

Sent from my iPad

Begin forwarded message:

**From:** Melissa Salmon <melissasalmon@me.com>  
**Date:** 2 June 2020 at 07:55:47 AEST  
**To:** George Braybon <George@fulfilment.com.au>, Ray Madeline <raymadelin@gmail.com>, Rick Samuels <ejs23ejs@gmail.com>, Robert Astley <rob@rac.net.au>, Robyn Cunynghame <miltrob33@gmail.com>, Bruce Bevan <brucebevan6@bigpond.com>, Warwick Hardwick <bremelson3@hotmail.com>, Monica Falconer <sweetapple2479@gmail.com>  
**Subject:** Fwd: Submissions to the Draft Delivery Program and Operational Plan - ENDORSEMENT of the Domestic Waste Exempt Collection Service fee of \$44.50

hi all

After Ray's email and great information, I have sent the following email to the council as suggested.

Sent from my iPhone

Begin forwarded message:

**From:** Melissa Salmon <melissasalmon@me.com>  
**Date:** 2 June 2020 at 7:51:21 am AEST  
**To:** linda.coulter@ballina.nsw.gov.au  
**Subject:** Submissions to the Draft Delivery Program and Operational



**Plan - ENDORSEMENT of the Domestic Waste Exempt Collection Service fee of \$44.50**

Attention: Linda Coulter

We as Ballina Council rate payers and new residents of the Reside Ballina Living building would like to **strongly endorse**, and appreciate, the Domestic Waste Exempt Collection Service fee of \$44.50 which has been included in the draft 2020/21 Fees and Charges.

The introduction of this new fee is considered to provide a more equitable outcome for multi-unit dwellings approved by Council to utilise an alternate service arrangement, with the charge being equivalent to the proposed charge to vacant land.

Melissa and Greg Salmon

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**Janelle Snellgrove**

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**From:** Ray Madeline <raymadelin@gmail.com>  
**Sent:** Wednesday, 3 June 2020 6:15 PM  
**To:** Ballina Shire Council  
**Cc:** Linda Coulter  
**Subject:** Submission to Council Ordinary meeting to be held on Thursday, 25 June 2020.

**CYBER SECURITY WARNING - This message is from an external sender - be cautious, particularly with links embedded within the message and/or attachments.**

Dear Ballina Shire Council,  
*re: Annual charges for Waste Collection Services Reside Living Ballina*

I am writing to you on behalf of the Body Corporate of Reside Ballina Living representing 34 residential apartment owners and 7 businesses within the Reside Ballina complex.

In Reside each strata unit is charged for waste collection services through the Strata. On top of this each unit is levied a waste management charge on individual Ballina Shire rates. This is obviously an inequitable circumstance.

As per the Draft 2020/21 Delivery Program and Operational Plan we support proposed 2020/21 Fees and Charges for Domestic Waste Collection of \$44.50 annual fee to be a much fairer resolution and hereby submit that council recommends, approves and adopts these more equitable fees and request the new fees are reflected in our council rates.

This submission is dated June 3, 2020 and meets the criteria for submission.

Yours faithfully,  
Ray Madeline Moss Vandinther, Body Corporate committee member



per: Body Corporate Chair, Bruce Bevan

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<BR

enquiries refer  
**David Kelly**  
in reply please quote  
20/31822



4 May 2020

Mr CD Skennar  
23 Newrybar Swamp Road  
KINVARA NSW 2478

Email: colin.skennar@bigpond.com

Dear Colin,

**Re: 23 Newrybar Swamp Road  
Flood Assessment and Drainage Works**

Further to our discussions in February 2020, follow-up actions have been undertaken to clarify queries about the flood assessment which considers possible works on Newrybar Swamp Road. This included contacting nearby landowners and confirming what information had been included in the flood modelling assessment.

A discussion and subsequent email from Alan Anderson (12/3/2020) confirmed the Andersons are sceptical with the modelling results, and more generally, consider the flood modelling in this area to be inaccurate. In 2018, the Andersons engaged consultants WRM (Greg Roads) to review regional flood modelling undertaken by Council's consultant BMT, and to provide comment on the drainage issues affecting their property at 38 Newrybar Swamp Road. This review included recently surveyed levels along drains within their property undertaken by Northern Rivers Surveying.

In 2019, Council engaged BMT to assess options for possible Newrybar Swamp Road drainage works. This assessment included the information from the WRM report and the survey information provided by the Andersons to Council. The report prepared by BMT "Newrybar Swamp Road Regrading Flood Assessment and Culvert Upgrade (Sept 2019)" considered two possible drainage design options. Council staff now consider the possible design options and flood modelling investigations, as previously discussed, to be complete.

As mentioned previously, any road or culvert works on Newrybar Swamp Road adjacent to your property is unfunded and not included in the current delivery program. It is now a matter for the Council to decide if funding is to be allocated to this project to enable any works to be undertaken.

With the preliminary design and investigation work completed, it is suggested that now is the appropriate time to make a written submission to Council on the public exhibition of the 'Delivery Program and Operational Plan'. The closing date for receipt of submissions is 5 June 2020. Your submission requesting road drainage works be done to alleviate flooding issues would be included in the budget report to the Council in June 2020. The matter of funding your request could then be determined.

40 cherry street, po box 450, ballina nsw 2478  
t 1300 864 444 e council@ballina.nsw.gov.au w ballina.nsw.gov.au abn 539 29 887 369

Page 2  
Mr C Skennar  
4 May 2020

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When the report and submissions are presented to the June 2020 Council meeting, there is also the opportunity to personally (or have a representative) make a deputation at the Council meeting. This is an opportunity to personally explain why you think this work should be funded as a priority.

I understand this has been a long process thus far and I appreciate your cooperation as we have worked through possible design options and flooding assessments.

If you have any further enquiries about this matter please contact me on 1300 864 444.

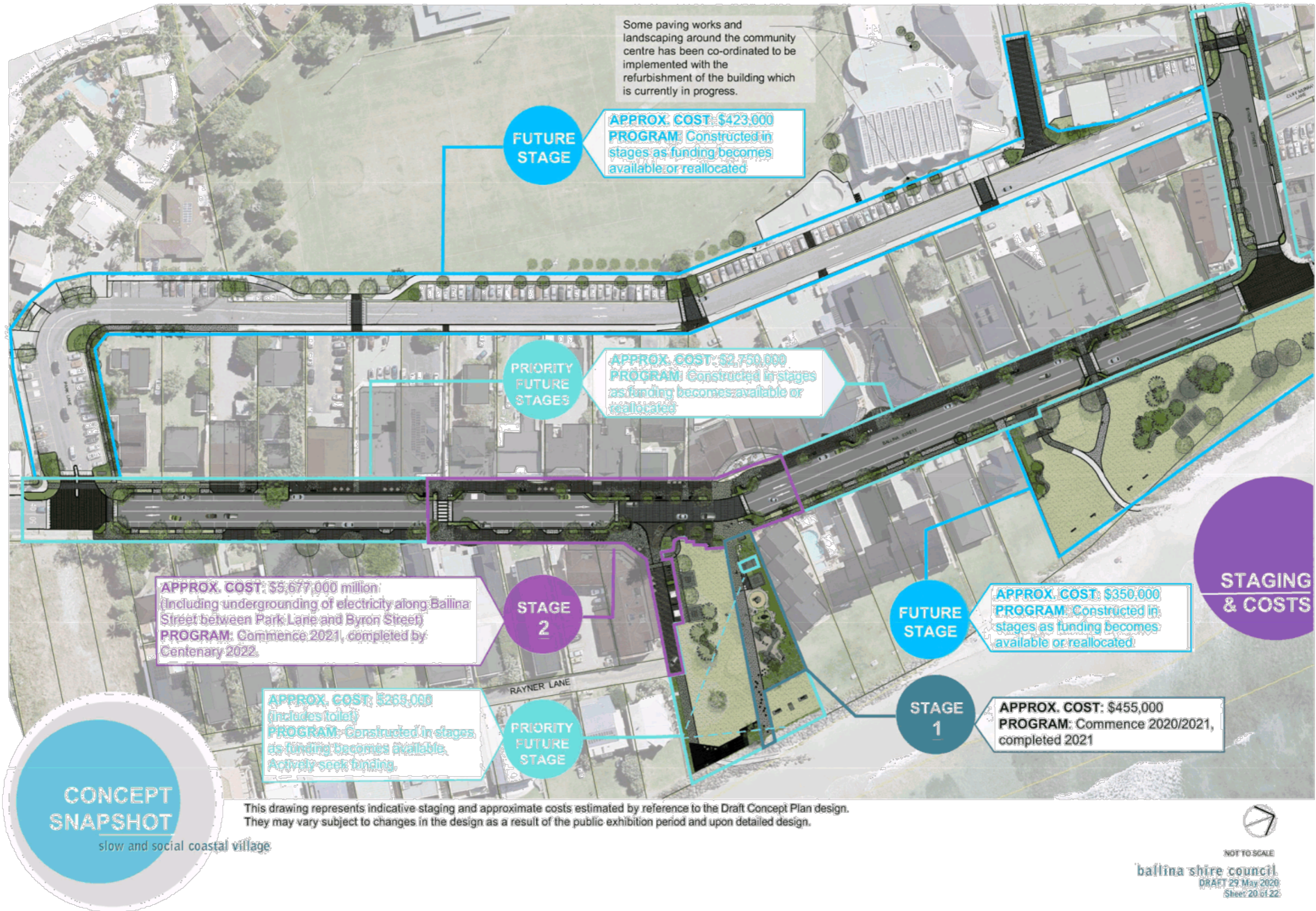
Yours faithfully



David Kelly  
**Manager Infrastructure Planning**  
**Civil Services Division**

Enc. BMT Report (September 2019)

40 cherry street, po box 450, ballina nsw 2478  
t 1300 864 444 e council@ballina.nsw.gov.au w ballina.nsw.gov.au abn 539 29 887 369



LAKE AINSWORTH - COASTAL MANAGEMENT PROGRAM - FUNDING STRATEGY AS AT JUNE 2020 (\$'000)															
Strategy	Action	Priority	Total	Capital	Operating	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29	2029/30
Water quality	1. Trial modifications to artificial aeration	High	110		110	60	50								
Sediment Management	2. Trial sediment treatment	High	220		220			40	170	10					
Bank Erosion	3. Beach nourishment	High	260	250	10		50	200			5			5	
Catchment Management	4. Riparian vegetation for erosion control	High	65	20	45		25	5	5	5	5	5	5	5	5
	5. Stormwater treatment / improvements	Medium	40		40					20					20
	6. Litter management / recycling	High	50		50	5	5	5	5	5	5	5	5	5	5
Flooding	7. Flood planning	Medium	0												
Flora and Fauna	8. Local cane toad management strategy	Medium	55		55			20	5	5	5	5	5	5	5
	9. Riparian vegetation management	Medium	110		110		30	10	10	10	10	10	10	10	10
	10. Backfill exposed tree roots	High	56		56	50		2			2			2	
	11. Aquatic weed harvesting	Medium	10		10	1	1	1	1	1	1	1	1	1	1
	12. Grass species selection and install	Medium	85		85					85					
	13. Wildlife / turtle crossing signs	Medium	10		10	5					5				
	14. Replace boom	Medium	10	10		10									
Community Uses	15. Manage western side - boardwalk / platform	High	745	745			100	645							
	16. Review of public safety risk assessment	High	10		10		5					5			
	17. Greater acknowledgement of Aboriginal Heritage	High	55		55		40	15							
	18. Encourage alternative transport to the lake - Bus	Medium	125		125						25	25	25	25	25
	18. Encourage alternative transport to the lake - Shared Path	Medium	295	295			295								
	19. Management of future parking arrangements	High	0												
	20. Traffic management Camp Drewe Road Treatments	Medium	30	30		30									
	21. Manage dog access	Medium	10	10			10								
Education	22. Education campaign	Fundamental	140	20	120	30	30	10	10	10	10	10	10	10	10
	23. Review blue green algae alert / lake closure signage	Medium	5	5		5									
Monitoring	24. Monitoring program	Fundamental	313		313	58	100	20	15	25	20	15	25	20	15
Management and Governance	25. Establish an integrated management group	Fundamental	0												
Performance Monitoring and Review	26. Review of CMP progress	Fundamental	0												
	27. 10 year review of CMP	Fundamental	50		50										50
Actions to by Other Public Authorities	28. Biological control of Salvinia	Medium	0												
<b>TOTALS</b>			<b>2,859</b>	<b>1,385</b>	<b>1,474</b>	<b>254</b>	<b>741</b>	<b>973</b>	<b>221</b>	<b>176</b>	<b>93</b>	<b>81</b>	<b>86</b>	<b>88</b>	<b>146</b>
<b>Funding Sources</b>	<b>Description</b>														
Grants (2 to 1 ratio - 67% from grant)	Part Actions 1, 2, 3, 4, 5, 9, 10, 15, 17, 18, 22, 24, 27		1,579			132	480	613	123	37	30	27	33	30	73
Council - Existing Budgets / Resources			366			26	16	53	36	36	48	36	36	43	36
Council - Sec 7.11 Lennox Foreshore (33%)	33% of Actions 15 and 18		343				130	213							
Council - Community Infrastructure Reserve	Balance of funding		183			66	44		62	12					
Council - Healthy Waterways	Action 12 and balance of funding in future years		175							85	15	13	17	15	30
Council - Risk Program Recurrent	Action 16		10				5					5			
Council - Footpaths Recurrent	Balance of funding for 2021/22 and 2022/23		54				22	32							
Council - Roads Recurrent	Action 20 and balance of funding for 2020/21 and 2022/23		83			30	22	31							
Council - Stormwater Recurrent	Balance of funding for 2021/22 and 2022/23 and part Action 5		66				22	31		7					7

