

**AIRPORTS → AVIATION
OUTLOOK 2011**

**DAY 1 NATIONAL CONVENTION
MONDAY 14 NOVEMBER 2011**

DAY 1

PROGRAM

**0800-0900 REGISTRATION AND WELCOMING COFFEE
IN THE INDUSTRY EXHIBITION**

0900-1100 KEYNOTE SESSION

0900-0905 Introduction

Caroline Wilkie
Executive Director – Australian Airports
Association (AAA)

0905-0915 Official Opening and Welcome

John McArdle JP FCILT
National Chairman – AAA
General Manager Corporate Affairs,
Adelaide and Parafield Airports

0915-0925 Welcome by Brisbane Airport

Stephen Goodwin
AAA Queensland Division Chair and
General Manager Operations – Brisbane
Airport Corporation

0925-1000 Keynote Address

**The Future of Airport Operations and
Management**

Angela Gittens
Director General – Airports Council International

- » Latest international airport trends
- » Major issues impacting airports globally
- » Lessons for Australia

1000-1030 Keynote Address

The Qantas–Airport Partnership

Alan Joyce
Chief Executive Officer – QANTAS

- » 2011 and beyond
- » the QANTAS vision for its domestic regional network
- » the QANTAS/airport partnership

1030-1100 Keynote Address

**The Queensland Aviation Success
Story – Partnership in Action**

The Hon. Anna Bligh MP*
Premier of Queensland

- » Airports as a critical asset for the state
- » The Queensland government partnership with airlines and airports
- » Growing tourism in Queensland

**1100-1130 MORNING TEA IN THE INDUSTRY
EXHIBITION**

*Invited – attendance to be confirmed closer to the event

**1130-1300 AIRPORT INFRASTRUCTURE AND
INVESTMENT SESSION**

**1130-1200 Investment in Airport
Infrastructure**

Build it and they will come?
The Brisbane experience

Julianne Alroe
Chief Executive Officer and Managing
Director – Brisbane Airport Corporation

- » Investment at Brisbane Airport – the decision-making process
- » The parallel Runway Project
- » Airports in Australia – applicable lessons for all

1200-1300 Panel Discussion

**Airport Investment Decision
Making at Airports**

Whether you are from a capital city,
major, regional or mining centre airport,
what are the key factors that should
influence your investment decision-
making?

Chair: Stephen Byron
Managing Director – Canberra Airport

Panelists:

- » **Colin Dzielwicki**
General Manager Commercial Services
– Central Highlands Council (Emerald
Airport)
- » **Ian Kew**
Chief Executive Officer – Northern
Territory Airports
- » **Kerrie Mather**
Chief Executive Officer – Sydney
Airport Corporation
- » **Peter Pallot**
General Manager – Sunshine Coast
Airport
- » **Justin Giddings**
Chief Executive Officer – Avalon Airport

1300-1400 LUNCH IN THE INDUSTRY EXHIBITION

Hosted By:



1400-1530 AIRPORT OPERATIONS SESSION

1400-1500 Panel Discussion

Best Practice Passenger Experience – What Takes an Airport From Good to Excellent?
Lessons that can apply at every airport.

Chair: Greg Fordham

Managing Director – Airbiz Aero

Panelists:

- » **Phil Baker**
Managing Director – Adelaide Airport Limited
- » **Dennis Chant**
Managing Director – Queensland Airports Limited
- » **Paul Hughes**
Chief Executive Officer – Newcastle Airport Limited
- » **Pamela Graham**
General Manager – Australia Pacific Airports (Launceston Airport)
- » **Matthew Brown**
Head of Aviation – Canberra Airport

1500-1530 Terminal Planning and Design

The WA Experience – Lessons Learnt from Across Australia

Brad Geatches

Chief Executive Officer – Perth Airport

- » Experiences from Cairns International Airport
- » The development of Terminal WA
- » Planning and design lessons

1530-1600 AFTERNOON TEA IN THE INDUSTRY EXHIBITION

1600-1730 THE REGULATORS “THROUGH THE LOOKING GLASS” SESSION

1600-1630 Safeguarding Our Airports

Mike Mrdak

Secretary – Department of Infrastructure and Transport

- » Preserving aeronautical capacity
- » National urban policy agenda
- » Nation-building Fund
- » Integrated transport approaches

1630-1700 Airport Regulation Overview

John McCormick

Director of Aviation Safety – Civil Aviation Safety Authority (CASA)

- » Key issues at ICAO that impact Australia
- » CASA's vision for airport regulation
- » Key proposed regulatory changes to impact the industry in 2012

1700-1730 Airport Security – 2011 and Beyond

Paul Retter AM

Executive Director – Office of Transport Security (OTS)

- » The airport security environment
- » The implementation of security at regional airports
- » Airport security classification
- » Other OTS airport initiatives


1730-1830 NETWORKING RECEPTION WITH EXHIBITORS
(Partners welcome) Hosted By:



1830-2100 ‘TROPICAL NIGHT ON THE TERRACE’

Brisbane Convention & Exhibition Centre
(Partners welcome)

Queensland Australia
GREAT FOR QUEENSLAND



NEW! TROPICAL NIGHT ON THE TERRACE

Substantial Refreshments, Entertainment, Music, Fire Performer, Prizes!

Join us for Tropical Night and party with the Calyso Caribbean Fiesta Band. Enjoy our fire performer, comedy master of ceremonies, delicious food and refreshments.

Tropical Night is an opportunity to informally network with fellow delegates, speakers and exhibitors in a fun calyso party environment.

Hosted By:

THORN Airfield Lighting

SAFEGATE GROUP

THORN AIRFIELD LIGHTING
The Safegate Group of Companies is recognised as one of the world's leading turnkey providers of airport systems solutions.

The Australian office of Thorn Airfield Lighting, as a member of the Safegate Group, is Australasia's largest manufacturer and supplier of airfield lighting and aircraft docking systems equipment.

Thorn can design and install lighting systems from simple mining sites and RFDS up to full Cat IIIb, including proven A-SMGCS control systems incorporating intelligent stop bar lights and intuitive ATC tower screens.

For airports this means total integration and compatibility of all systems from landing to parking and from pushback to take off.

Ms Meryl Elsmore General Manager
Thorn Airfield Lighting Pty Ltd
(A member of the Safegate Group)
+61 (0)3 9720 3233 www.safegate.com

DAY 2 NATIONAL CONVENTION TUESDAY 15 NOVEMBER 2011

DAY 2

PROGRAM

0830-0900 COFFEE IN THE INDUSTRY EXHIBITION

0900-1100 KEYNOTE SESSION

0900-0940 Keynote Address

The International Airport Experience

Jos Nijhuis

Chief Executive Officer – Schiphol Group
(Netherlands)

- » Environmental sustainability issues affecting airports
- » Airports and community engagement
- » Noise management – the international experience

0940-1010 Keynote Address

QANTAS Flight 32

Captain Richard de Crespigny
QANTAS

- » Emergencies and the airport
- » Preventing, planning, and responding to aviation emergencies
- » Leading your team through a crisis situation

1010-1040 Keynote Address

Tourism and Mining – Drivers of Airport Growth

The Hon. Martin Ferguson AM MP
Minister for Resources and Energy,
Minister for Tourism

- » The mining boom
- » The fly-in, fly-out market
- » Airport development in mining centres

1040-1110 MORNING TEA IN THE INDUSTRY EXHIBITION

1110-1200 TOURISM AND DESTINATION DEVELOPMENT SESSION

1110-1200 Panel Discussion

Destination Development – Forming Airline and Tourism Partnerships

How to Build Your Destination and Airport

Chair: Felicia Mariani

Chief Executive Officer – Australian Tourism Export Council

Panelists:

- » **Anthony Hayes**
Chief Executive Officer – Tourism Queensland
- » **Carl Jones**
Airline Business Manager – Melbourne Airport
- » **John Lee**
Managing Director – Tourism and Transport Forum
- » **Jim Parashos**
Director Airport and Airline Services – Northern Territory Airports (Darwin Airport)

Issues include:

- » Approaching airlines to begin or expand their services to your airport
- » Tourism authorities – how they can help you grow
- » Partnering with your local tourism businesses – how to make the case
- » How to grow your market share

1200-1300 AIRSPACE, NOISE AND COMMUNITY ENGAGEMENT SESSION

1200-1230 Airservices Australia – Advances in Airspace Management

What will this mean for your airport into the future?

Greg Russell

Chief Executive Officer – Airservices Australia

- » Airservices Australia update
- » The Remote Tower Project
- » Required Navigation Performance (RNP)

1230 – 1300 Aviation Noise Ombudsman – Engaging with your Community on Aircraft Noise

A vision for improving aircraft noise management nationally

Ron Brent

Noise Ombudsman

- » An overview of noise complaints and handling
- » Is noise the real issue?
- » Communication with communities

1300-1400 LUNCH & PRIZE DRAWS IN THE INDUSTRY EXHIBITION

AIRPORTS → AVIATION OUTLOOK 2011

1400-1600 AIRPORT AND AIRLINES OPERATIONS SESSION

1400-1430 Keynote Address

Managing Change in a Dynamic Industry

Sean Donohue

Group Executive Operations – Virgin Australia

- » The Virgin Australia story (2011 and beyond)
- » Taking your team and organisation through major change
- » The airport-airline partnership

1430-1500 A Collaborative Approach towards working with Airlines and Border Agencies

Stephen Goodwin

AAA Queensland Division Chair and
General Manager Operations – Brisbane
Airport Corporation

- » What are the best practice lessons that can translate across industry?
- » How to get the most of your relationship with your airline partners to deliver the best results for passengers
- » Working with government agencies to run your airport effectively

1500-1600 Panel Discussion

Airport Management Best Practice Lessons

AAA 2010 National Airport Industry
Award Winners

Our award winners will give an overview on what they are doing well, and how you can apply this at your airport to achieve similar success.

**Joint Chairs: Bill Forrest AM and
James Kimpton AM**

Panelists:

- » **Paul Donovan**
Chief Operating Officer – Queensland Airports
Limited (Gold Coast Airport)
- » **David Herbert**
Chairman – Mount Gambier Airport
Management Committee
- » **Stephen Prowse**
Airport Manager – Wagga Wagga Airport
- » **Michael Samaras**
Manager Corporate Affairs – Sydney Airport
Corporation

1600-1630 AFTERNOON REFRESHMENTS & ANNUAL GENERAL MEETING REGISTRATION

1630-1730 Australian Airports Association Annual General Meeting (Restricted to AAA Members)

1900 FOR AUSTRALIAN AIRPORTS ASSOCIATION 1930 GALA DINNER AND PRESENTATION OF THE NATIONAL AIRPORT INDUSTRY AWARDS 2011

Hosted By:

