

13.2 Notice of Motion - Domestic Electrical Power Bills

3.3	MEDICAL ENERGY REBATE.....	31
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1 COUNTRY ENERGY RETAIL PRICE LIST

All Regulated Retail prices are inclusive of a component to recover part of Country Energy's contributions to the NSW Government's Climate Change Fund (formerly known as Energy Savings Fund (ESF)) from 1 July 2005. This fund will support energy savings initiatives across NSW.

1.1 EXPLANATORY NOTES

1.1.1 Customer Classifications

- Residential

Residential regulated retail prices are available for all consumption in premises used wholly or principally as private dwellings. A private dwelling is a house, flat, home unit, town house or similar premises including places of worship and includes residential sections of:

- Boarding houses;
- Bed and breakfast
- Nursing homes;
- Hospitals;
- Educational institutions; and
- Approved caravan parks,

whose consumption does not exceed 160MWh per year.

- Business

Business regulated retail prices are available for low voltage electricity supplied to premises for any other purpose. These prices are generally applicable to factories, warehouses, hotels, motels, shops, offices, schools, sheds, irrigation pumps, sporting and social clubs whose consumption does not exceed 160MWh per year.

- Time of Use

Time of Use prices (TOU) are available for business or residential supply. The Time of Use option enables financial benefits for controlled usage at predetermined time periods as listed in definitions below.

- **PEAK PERIOD** is from 7.00 am to 9.00 am and 5.00 pm to 8.00 pm on weekdays.
- **SHOULDER PERIOD** is from 9.00 am to 5.00 pm and 8.00 pm to 10.00 pm on weekdays.
- **OFF-PEAK PERIOD** is at all other times.

All times are Eastern Standard Time and Summer Time as appropriate. Summer Time will apply from the last Sunday in October at 2am and finishes on the last Sunday in March at 3am of the following year.

1.1.2 Transfer between regulated retail pricing options

Where it is known that a different regulated retail price becomes applicable due to an alteration in the use of electricity in a premise, the regulated retail price may be changed subject to the approval of Country Energy.

Customers in the first instance will be connected to a continuous product and controlled load products where applicable. Where a customer requests a change in product option, an application shall be made by the customer, preferably in writing. If a customer wishes to change to the Time of Use (TOU) option and a TOU meter has been provided at the time of connection, no metering installation charge will be required. Where a new TOU meter is required for this tariff to be applied, a metering installation charge will apply.

1.1.3 Variation of Regulated Retail Prices

A variation in regulated retail prices under the standard form contract has no effect, and must not be imposed unless a notice setting out the particulars of the variation is first:

- Published by Country Energy in a newspaper or newspapers circulating throughout NSW or the area in which the variation is to take effect and published on www.countryenergy.com.au
- If relevant to a particular customer or group of customers, notice is served on the customer or group of customers.

Country Energy Regulated Retail Price List
Effective 1 July 2011

The notice must contain the following details:

- Specify the date on or after which the variation is to take effect being a date that is later than the date that the notice is published or served, and
- Include a statement of the new rates or the amount of variation.

Where a regulated retail price change falls within a billing period, charges shall be prorated on a daily basis.

1.1.4 Small Retail Customer

A small retail customer is a customer that consumes less than 160 MWh per annum. In accordance with the Electricity Supply (General) Regulation 2001, Country Energy must determine the rate of consumption or expected consumption of electricity of a customer for the purpose of determining whether or not the customer is a small retail customer or not.

At any time Country Energy becomes aware that a customer consumes electricity at a premise at the rate of greater than 160 MWh per annum and that customer is taking supply under Country Energy's standard form contract, Country Energy must give written notice to the customer that the customer must arrange supply under a customer supply contract with Country Energy or another supplier.

1.1.5 Accounts

Accounts are calculated on the actual number of days between meter readings and the total consumption (kWh) registered on the meter during that period. Accounts will be rendered at regular intervals determined by Country Energy. Accounts are rendered in accordance with the Electricity Supply (General) Regulation 2001. The "Summary of your rights regarding bills and charges" under the Electricity Supply (General) Regulation 2001 is available at www.countryenergy.com.au or a copy may be requested by contacting a customer service advisor on 13 23 56.

1.2 REGULATED RETAIL PRICING OPTIONS

All regulated retail prices published under this section are in accordance with any relevant determination of the Independent Pricing and Regulatory Tribunal "IPART" (Section 1.24 of the Electricity Supply Act).

The regulated retail pricing options listed under this section will be applicable to:

- New connections in Essential Energy's supply district under Country Energy's Standard Form Contract. This contract is available to Small Retail Customers (annual consumption must be less than 160MWh per annum).
- Small Retail Customers opting back from a negotiated contract to Country Energy's Standard Form Contract.
- Small Retail Customers applying to Country Energy to convert to non obsolete pricing options.

A copy of Country Energy's Standard Form Contract is available at www.countryenergy.com.au or may be requested by contacting a customer service advisor on 13 23 56.

The following criteria determine which prices apply to Small Retail Customers who wish to apply for supply under Country Energy's Standard Form Contract:

- **Residential:** Premises principally used as a private residence and identified as a Residential Customer.
- **Residential Controlled Load 1:** Supply will be made available where another primary metering point is present at the same metering point as the secondary load and the load is remotely controlled. Applicable to loads such as water heating, swimming pool operation, heat pumps etc. Loads must be permanently connected. Supply will be made available for 5 to 9 hours overnight on weekdays and extra hours on weekends except where the load is controlled by a time clock. Note: This tariff is not available for the top boost element of a two element water heater for new connections.
- **Residential Controlled Load 2:** Supply will be made available where another primary metering point is present at the same metering point as the secondary load and the load is remotely controlled. Applicable to loads such as water heating, swimming pool operation, heat pumps etc. Loads must be permanently connected. Supply will be made available for 10 to 18 hours per day on weekdays and extra hours on weekends except where the load is controlled by a time clock.
- **Residential Time of Use (TOU):** To residential premises where a TOU meter has been provided at the time of connection, no metering installation charge will be required. Where a new TOU meter is required for this tariff to be applied, a metering installation charge will apply.
- **Business:** To any other premises that are not identified as residential and whose consumption does not exceed 160 MWh per year.

Country Energy Regulated Retail Price List

Effective 1 July 2011

Version 1

6

- Business Controlled Load 1: To business premises. Supply will be made available where another primary metering point is present at the same metering point as the secondary load and the load is remotely controlled. Applicable to loads such as water heating, swimming pool operation, heat pumps etc. Loads must be permanently connected. Supply will be made available for 5 to 9 hours overnight on weekdays and extra hours on weekends except where the load is controlled by a time clock.
- Business Controlled Load 2: To business premises. Supply will be made available where another primary metering point is present at the same metering point as the secondary load and the load is remotely controlled. Applicable to loads such as water heating, swimming pool operation, heat pumps etc. Loads must be permanently connected. Supply will be made available for 10 to 18 hours per day on weekdays and extra hours on weekends except where the load is controlled by a time clock.
- Business Time of Use (TOU): To business premises, where a TOU meter has been provided at the time of connection, no metering installation charge will be required. Where a new TOU meter is required for this tariff to be applied, a metering installation charge will apply.

1.2.1 Residential Regulated Retail Prices - all areas

	Excl GST (cents)	Incl GST (cents)
5700 Residential		
All KWh	26.2280	28.8508
Supply charge per day	98.0040	107.8044
5701 Residential - Controlled Load 1		
All KWh	10.0000	11.0000
Supply charge per day	8.2990	9.1289
5702 Residential - Controlled Load 2		
All KWh	15.0530	16.5583
Supply charge per day	9.8290	10.8119
5705 Residential - Peak		
All KWh	28.2460	31.0706
Supply charge per day	126.5650	139.2215
5706 Residential - Shoulder		
All KWh	28.2460	31.0706
5707 Residential - Off Peak		
All KWh	14.1430	15.5573

1.2.2 Business Regulated Retail Prices – all areas

	Excl GST (cents)	Incl GST (cents)
5740 Business		
All KWh	30.0380	33.0418
Supply charge per day	124.5140	136.9654
5741 Business - Controlled Load 1		
All KWh	9.3040	10.2344
Supply charge per day	16.7050	18.3755
5742 Business - Controlled Load 2		
All KWh	14.9850	16.4835
Supply charge per day	16.7050	18.3755
5745 Business - Peak		
All KWh	26.1740	28.7914
Supply charge per day	377.5380	415.2918
5746 Business - Shoulder		
All KWh	26.1740	28.7914
5747 Business - Off Peak		
All KWh	14.9990	16.4989

Country Energy Regulated Retail Price List

Effective 1 July 2011

Version 1

6