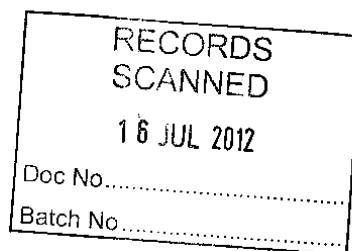


10.9 Ferry Fees for Bicycles - Operating Arrangements

120 Keith Hall Lane  
South Ballina NSW 2478

9 July 2012

Mr S Ansoul  
Rating & Customer Service Co-ordinator  
Ballina Shire Council  
PO Box 450  
Ballina NSW 2478



Dear Mr Ansoul

I am writing to you regarding the new Administration Fee for Quarterly tickets for the Burns Point Ferry.

At the time of the major increase of ferry charges, which I believe was justified, there was a proposal to charge a fee for quarterly tickets. After an approach to Councillor Hordern, this was put to council and rejected as it appeared to be a penalty for quarterly payments.

Bearing in mind that these tickets are paid three months in advance, the fee for council administration staff just doing their normal duties makes this charge look like a penalty. There is also no fee for paying rates in instalments.

I am of the opinion that the fee for bicycles, will appear to be a very mean spirited decision from a community recreational point of view. Also there appears to be no provision for school children in South Ballina to travel to and from school without incurring a fee – is this fair?

I would appreciate your consideration and response to these matters.

Thanking you

Yours faithfully

A handwritten signature in black ink, appearing to read "Tony Quinn".

TonyQuinn