



LATE ITEM

Ordinary Meeting 23 August 2012

**Held at Ballina Shire Council Chambers
40 Cherry Street, Ballina**

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Councillor Phillip Silver

That in response to the recent announcement of the Telstra call centre closure in Lismore, which follows assurances from Telstra that this centre would remain open after the Grafton centre closure, that Council write to NOROC asking that all member councils review their current and future telecommunication services provided by Telstra to determine whether or not there are regional benefits, such as increased regional employment, in transferring our combined purchasing power to another provider.

Comment

Telstra provide telecommunication services to most, if not all, NOROC member Councils. There are more and more telecommunication providers entering the region and if our councils can encourage growth in jobs with those other providers, whereas Telstra is downsizing its operations in the region, then that is an activity worth pursuing.

RECOMMENDATIONS

That in response to the recent announcement of the Telstra call centre closure in Lismore, which follows assurances from Telstra that this centre would remain open after the Grafton centre closure, that Council write to NOROC asking that all member councils review their current and future telecommunication services provided by Telstra to determine whether or not there are regional benefits, such as increased regional employment, in transferring our combined purchasing power to another provider.

Attachment(s)

Nil