

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1	Alstonville	No		No		No			
2	Alstonville	No		No	raise the admitting price for the people who use the pools.	No			
3	Alstonville	No	Just do whatever maintenance is required	No	I think that the rates are fine just the way they are	No		No	G Womersley, PO Box 609 Alstonville NSW 2477
4	Alstonville	No		No		No			
5	Alstonville	No		No		No			
6	Alstonville	Yes		No		No			
7	Alstonville	No		No		No			
8	Alstonville	No		No		No		Why do residents need to pay increase rates when they or their family members will NOT ever be using these facilities.	
9	Alstonville	No		No		No			
10	Alstonville	No		No		No			
11	Alstonville	Yes		No		No		council should operate within its current income as the current economic environ is not conducive to pay increases. Just ask the LNP governments.	
12	Alstonville		no improvements	No	no increase	No		no	
13	Alstonville	No		No		No		As you have pointed out, the rates already increase 3% every year, why can that money be used. I feel we already pay enough in rates , we don't want to pay any more.	
14	Alstonville	Yes	The improvements required at Alstonville would need additional ground to allow for expansion. With the rezoning of the land at Crawford Park for the Pre school this completely blocks any expansion for this equally important community facility. The up grade would require using up the current lawn and picnic areas at the pool creating a built environment rather than green relaxing areas. The Council has shown very little consideration to sensible planning in an area that is essentially sport and recreation by rezoning one of the few open space areas available in Alstonville with the addition of an educational facility which deserved better placement. In regard to OTHER in point 5 above, holding tanks need to be installed to prevent continual backwash from the pool onto Crawford Park playing field. This practise is destroying another essential community sporting facility.	No	The use of existing council funds could fund these facilities without further impost to the ratepayers.	No		Specific feedback should be gathered from long term users of the pools eg swimming club, water polo club and season ticket holders, as well as the operators of these pools. These are the people who know exactly what is required and the best way to do it.	
15	Alstonville	No		No		No		Why should rate payers have to pay for up dates to the pool and also then pay money to enter because if we put money into it we should not pay to enter.	
16	Alstonville	Yes		No	Instead of the Council spending ratepayers and my money on a pre-school which I will never use and probably 85% of residents will never use, spend the money on the swimming pool to (upgrade and make any improvements needed) which will accommodate a large proportion of residents residing in Alstonville. We DO NOT need anymore rate increases as Alstonville does not benefit from the rates paid now.	No			
17	Alstonville	Yes		No		No			janeyroberts@hotmail.com
18	Alstonville	No		No	Council should have had the foresight to have put into place allowance for this need	No			
19	Alstonville	No		No		No			
20	Alstonville	No		No		No			
21	Alstonville	Yes		No	I am against the special rate variation as I feel it will negatively impact many people, in particular the elderly, who never use these facilities, and yet would have to pay big rate increases to improve them for the enjoyment of others. I feel some sort of "User Pays" scheme would be much fairer where those who use the pool facilities (ie swimming clubs, water polo clubs, schools, and general public users) help fund the suggested improvements through some sort of levy.	No			
22	Alstonville	No		No	Yes I have spent money on my own pool as the cost of entry was getting to much so I do think I should have to pay this as I don't use the pools	No		So what happened to the money which the film company was giving use for filming that movie at the ballina pool which was ment for heating the pool	
23	Alstonville	No		No	If the increase is required for just the pool works, then there is no need to have an ongoing rate increase. This appears to be a back door way to permanently increase rates in spite of State government regulations. A one off levy would alleviate this suspicion. Any council infrastructure improvements should be budgeted and prioritised. What is the next thing council will ask for special consideration for?	No		Council - like everyone else - must live to a budget. A permanent rate increase levied against people who are already struggling financially should not have been proposed, and won't be supported.	
24	Alstonville	No		No		No			
25	Ballina	No	In 22 years as a rate payer I have never used the pool and wouldn't even with improvements	No	I pay about the same rates as a house for a one bedroom flat is that fair?	No		good idea as long as you listen	
26	Ballina	No		No		No			JG & WA Harding 6 Acacia Place Ballina
27	Ballina	No	there are enough sporting fields in Ballina and also the beach the money would be better spent cleaning up shaws bay people are already complaining about the cost of season tickets who does use the pools?	No	sell some more land in the industrial estate or have a lottery. why should non pool users rate payers pay for there special interest	No		great idea more of it	
28	Ballina	Yes		No		No			
29	Ballina	No	I do not use the pool so I can not see any improvements are needed. The surf is usually great	No	Yes it will cause financial hardship to those who can least afford it. This should have been seen as a need many years ago, very poor planning.	No		What is the future going to hold. will the council listen to the feedback or will they go ahead regardless of the trend of the feedback???. What will be the next surprise in 2018 or will the rate increase be kept forever?	Harley Shearer email harleyandcheryl@gmail.com
30	Ballina	Yes	Building a complete new heated pool complex on the lines of Swim and Gym as I would not do aqua exercise in an open swimming pool even if it was heated. I have been jumped on by youths in their exuberance as I tried to exercise at the Ballina Pool and have not bothered to go back but happily use the smaller complex that offers gym and aqua, and other groups- but your council would vote with the Fair to close this at any time. As an older rate payer I don't wish to pay extra on rates for this!!	No	I don't expect rate payers will get free access to this new facility for helping pay for it. Perhaps councillors could give up free 'junkets' meals etc and the money saved put towards this Public necessity INSTEAD OF SLUGGING us for their narrow thinking for the past years about public not business matters.	No			

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31	Ballina	No		No		No			
32	Ballina	Yes		No	Ballina needs a basketball/multipurpose centre that can be used by a large number of sports users much more than improving the pool. Giving our young people a venue to utilise for many more hours a day would not only improve the fitness of our youth but also keep them off the street. Look at what some other councils with smaller population bases are doing(e.g.Yamba). It is a shame that a town like Ballina doesn't have a Multipurpose Centre when other smaller towns have(Grafton,Yamba). It would be a positive for the town as it would bring visiting sporting teams. I would be in favour of a rate rise if it was for something like a multipurpose centre that would be of more benefit than just improving the pool.	No		Use the money from Ballina ratepayers more effectively and for something that would really benefit Ballina itself.	Shane McCosker 8 Highfield Terrace Cumbalum
33	Ballina	No		No		No			
34	Ballina	No		No	the money should be raise thru a residential infrastructure levy, a fixed fee payable by all residence, not just property owners. The levy should enable landlords to pass on to all residential tenants.This would get all the community to contribute NOT JUST PROPERTY OWNERS.I own 3 properties in Ballina ,so I get to pay 3 times, when I do not use these pools.With your proposal 35% of community pay nothing towards upgrade then property owners subsidise the use	No		You ask to community what they want ,but you do not ask them to pay, you ask only property owners @ many cases property owners to pay many times over	john santin 25 unara parkway cumbalum
35	Ballina	No	suggest Ballina tidies up it already existing facilities and keeps walkways and footpaths clean before spending more money on pools.	No	until Ballina council cleans up it already existing facilities it seems that spending money on new structures is unwarranted and possible unnecessary.	No		thank you for the opportunity to comment and it is hoped that feedback will be considered and not just a political exercise.	not need for contact just take note of comments and clean up our Ballina area for locals and visitors until we look after what we've got visitors will not come to visit pools and or spend money in our town.
36	Ballina	Yes	do it progressively as funds are made available	No	I would be interested in the percentage of people use the pool . it is councils responsibility to budget and repair as able. rates are high enough and elderly should not be penalised. Increase admission fees to supplement instead hold triathlons to boost income as we are the people who will benefit., schools use the pools why not charge an annual fee water polo clubs utilise it also. come on think outside what the govt does extra taxes ok lets just increase the rates type of attitude. elderly pay enough. People who don't use it why should they be penalised	No		Council should be displaying budget and costs before doing this to any resident	i think my ideas will be bountifully duplicated
37	Ballina	No		No		No			
38	Ballina	Yes		No	Rate increase is unacceptable. Council should seek modest upgrades that fall within the existing budget.	No			
39	Ballina	Yes		No		No		I don't believe this council is spending our money wisely. The fact they are even considering wasting my hard earned dollars on this is ridiculous. Sell them both and be done with it!	Russ Fehrenbach potholesruss@bigpond.com
40	Ballina	No		No		No		I am an aged pensioner and have no means to support any proposal on an increase in council rates.	
41	Ballina	No		No	You must learn to live within your means just like most other rate payers. if you cant afford it don't do it.	No		I am pleased you are asking for feedback. I hope it is not just a public relations exercise and you do take it all on board.	William Ellis email wgellis@live.com.au
42	Ballina	No		No	What percentage of the rate paying population are regular users of the pools? If you compare the costs of libraries and usage to that of pools I would imagine the value for dollar expenditure would be greater with the libraries.	No		No. Online surveys are most efficient.	Harry Yates landofozfilms@gmail.com PO Box 694 Ballina NSW 2478
43	Ballina	No		No	We believe in the user pays principle. Interested parties such as schools, sporting bodies, general public pool goers need to contribute to any improvements. Perhaps the Council could further pursue the idea of applying for a government grant.	No			Peterooney@bigpond.com
44	Ballina	No	Stop wasting money on the swimming pools !!!! We have roads requiring resealing, we have a massive mosquito problem, we have terrible drainage of several swamp areas that require immediate attention.	No	I'll support an increase for more important issues previously mentioned	No			
45	Ballina	No		No	I think that there should not be a rate rise outside the normal one as people of Ballina are struggling enough financially already. We have a very expensive area to live in and our rates are already high compared to other areas. People are doing it touch at the moment, with the changes in Federal Govt and a tough budget. Please don't put additional burden on Ballina's people - unless you increase the emergency centre at Ballina hospital to take the increased number of mentally compromised people form too much financial stress. People cant take much more. If you want to upgrade the pool do so out of the money the Council already holds or hold a fundraiser or increase the fees to get into the pool - then those who use the pool will have to pay for any benefits	No			
46	Ballina	No		No		No			
47	Ballina	Yes		No		No		Council should sell some of its overpriced real estate to pay for the pools.	tezsuz@bigpond.com
48	Ballina	No		No	Our swimming pool is good for the area. I feel that additional rate rise in an area that is struggling is not timely	No		I do hope that all feedback is taken and that council does not just make their own decision....I do hope that council looks at the entire Ballina area and how much rates currently are and realise that the pool maybe a lovely thing to have but really could make many struggle if rates are lifted	
49	Ballina	No		No		No			
50	Ballina	No		No	I understand the pool needs to be fixed and or upgraded but as a non user I don't believe I should be responsible for the funding to perform the upgrade I think I pay enough rates now without including more for something I DO NOT Use nor will I will in the future regardless of changes made I also don't think I should be responsible for paying for the Alstonville pool which I also have not and will never use	No			
51	Ballina	No		No		No			

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52	Ballina	Yes	See above.	No	As a single person in a small apartment my annual rates are in excess of \$2000 per year which is already a financial stress. I use very little water (shower at Gonnellabah Pool weekdays), produce little rubbish and am an avid recycler. I feel I use litte facilities and put less pressure on the area than others and I guess I feel I subsidise things I don't use. I would definitely use a Ballina pool to the standard of the Goonellabah Sports and Recreation Centre.	No			Tobin Saunders 5/6 Elizabeth Street East Ballina Happy to be emailed response to the email address below: tobina@ozemail.com.au
53	Ballina	No		No		No			Lisa & Ememiel Trialonas 2/71 Bayview Drive, East Ballina ltrialonas@gmail.com
54	Ballina	Yes		No		No			S & T Pennisi 14 Richmond Avenue Ballina NSW 2478
55	Ballina			No		No			
56	Ballina	No	Close them both down if the income from them does not fully support them.Do not even think about a bigger loss making venture.	No	Council should not be applying for special rate variations for any purposes.This council is very inefficient, one only has to look at the time taken by employees to complete any jobs.	No		It is probably similar to the farcical process that was conducted with the Porter Park.	
57	Ballina	No		No		No			
58	Ballina	Yes		No		No			
59	Ballina	No	See text below.	No		No		I, and I suspect along with many others, have access too and pay upkeep for a private swimming pool. Whilst I understand that swimming is very good recreational and healthy activity, outdoor swimming pools are generally used during the warmer months of the year, and with the many beaches also providing for swimmers in the summer months, outdoor swimming pools do not represent a good investment for the expenditure of rate payers money. Now if council was to consider upgrading just one of the two pools in this proposal to a eight lane indoor pool, that might be a better course of action.	ted.walsh19@outlook.com
60	Ballina	No		No	We pay enough (in rates) already!!! We own our own swimming pool, and we don't appreciate being charged more money for something we don't use.	No			
61	Ballina	No		No	I think it is difficult enough for self-funded retirees and aged pensioners to pay rates as it is, and the pools only provide for a percentage of the population. I refer to the letters page of the Ballina Advocate where today (1.10.14) a very well-written letter from Rai Kalns. This letter explains my views exactly.	No			
62	Ballina	Yes	there are limited funds and the use of those funds needs to be prioritised so NOW is the time to recognise the the multipurpose sports center (which will house a minimum of 4 basketball courts suitable for tournament play) needs to be given priority over the pool upgrades.	No	From both a social and economic benefit perspective the sports center is far more important to the shire. If we can ask the ratepayers to approve \$8M for pool upgrades we certainly should be able to request the far more beneficial sports center to be approved for about the same cost. With no disrespect intended to the pool users they have facilities that are far more accommodating to them than the Shire sports participants have.	No		I will not support the proposed pool upgrades until the funds have been approved and quarantined to build the far more important multipurpose sports center. our sports are more impotant then a pool upgrade!!!	
63	Ballina	Yes		No	It is outrageous that Ballina Shire Council is requesting an increase in rates yet again. Ballina Shire is one of the fastest growing shires in NSW. There should be no need to increase rates, the amount of new people moving to this shire should far exceed Councils ability to manage existing funds appropriately. I also believe that Councils senior management staff have inappropriately used funds in the past by far exceeding contract budgets and deadlines e.g. Lennox Head Community Centre and Waste Water Treatment Plant.	No		I think a better option than continually increasing our rates is to reappoint senior management at council with 'new blood' that can provide our shire and council with other management options to maintain budgets and contract deadlines. I think that senior management at Ballina Shire Council no longer has the ability to consider or create more sustainable options for managing existing funds.	Lauren lwinfi10@hotmail.com
64	Ballina	Yes		No	I do not support a rate increase to upgrade the pools. Next we will be asked for a rate increase to fund an indoor stadium, improvements or grandstand for playing fields etc etc. running council is all about financial choices, if we can't afford a pool upgrade we can't afford it.	No			Jason ferns, 29 Minley crs east Ballina.
65	Ballina	Yes	Just maintain what we have already. We have the beach and Shaws Bay for swimming as well.	No	No special rates increases. Council needs to operate within their budget and come up with ideas that are financially within its expenditure.	No		Is there any cost cutting that council can do? The council seems to have plans but cannot pay for them. Maybe be more creative or stick to the three R's, rates, roads and rubbish.	
66	Ballina	Yes	Ballina needs a purpose built basketball stadium and has done for some time.	No	Ballina needs a purpose built basketball stadium and has done for some time.	No		Ballina needs a purpose built basketball stadium and has done for some time.	paultainsh@gmail.com
67	Ballina	No		No	If you must increase the rates for this proposal then exclude all aged pensioners of whom most would be non users, but if this goes ahead then at least offer pensioners who have to pay free pool access once a week.	No			
68	Ballina	No		No	If pensions rose by a comparative amount, you may have a chance. However, rates have been pegged for a reason and council should abide by that. Look for savings in other areas eg. reduce the amount of stand about by employees.	No			
69	Ballina	Yes		No	I might consider a rate increase if the sport basketball facility is built. . The pools are fine our kids have no indoor sport facility. It is embarrassing for somewhere like Ballina. We have pools they are fine and spending millions in them us a waste of resources !	No		Multi purpose sport facility please. We are surrounded by water . The pools are fine as they are ! We have indoor in Lennox, Olympic outdoor in Ballina and outdoor heated in Alstonville. I would be very annoyed at a rate increase to fix what is not broken !	
70	Ballina	No	We have enough places to swim in Ballina and Alstonville has access to these areas. We pay enough rates and can't afford more increases.	No	We pay enough rates and can't afford more increases.	No			
71	Ballina	No	1) With some of the loveliest beaches and outdoor venues on the north coast, it is not necessary to provide improved picnic and BBQ facilities. These cost for maintaining these facilities will be ongoing after capital outlays for installation. This is an unreasonable impost on ratepayers. 2) If people are going to the pool to swim, it is irresponsible financial extravagance to improve river views by replacing the Ballina pool fencing.	No	No council managed swimming pool in NSW makes a profit. They are a huge drain on LGA funds. Expecting ratepayers to foot the bill for massive upgrades and non-core business amenities that will generate ongoing maintenance costs is totally unreasonable.	No			
72	Ballina	No		No		No			
73	Ballina	No		No		No			Maria Pennisi, 12 Richmond Ave, Ballina NSW

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74	Ballina	No		No	I am a pensioner and I struggle enough now to pay the high rates without adding 2.5 to the already existing rise of 3%. Do you realise that is close to doubling the rate rise. I have never and will never use the council pool. I understand we need a pool but does it really get enough use to warrant spending millions and millions of dollars. Trim money from another area of the budget if this has to happen. What happens to the cost of entry to the pool now, I bet that will also double if the upgrade goes ahead. Beyond me as to why a place like Ballina on far north coast needs a HEATED POOL. What are you thinking. Its closed for the cool months of the year and Ballina doesn't have cold weather. I'm sure other people have similar views to mine.	No			
75	Ballina	No		No		No			
76	Ballina	No		No		No			
77	Ballina	No		No		No			
78	Ballina	No		No		No			
79	Ballina	No	If the rates are to be increased I would prefer to see an upgrade of sewerage and waste water management facilities particularly for business and residents in Ballina central. The drainage of land in this area is appalling, particularly with the coinciding of heavy rain and high tides.	No		No			
80	Ballina	No		No		No			
81	Ballina	No		No		No			
82	Ballina	No		No		No			
83	Ballina	No		No		No			
84	Ballina	No		No	What happen to the concept of user pays.?? Why do we need 2 pools especially when you consider our location?? What about leasing the pool to private enterprise to operate??	No			
85	Ballina	Yes		No	Reduce spending on private consultants and use money for pool improvements. Small increase in entry fee on weekends.	No			pammadigan@bigpond.com
86	Ballina	No		No	Apart from not being a pool user, I do not support any rate increase because the Council currently proposes to keep the extra income once the loans are repaid. Also, there has been no evidence put forward to ratepayers to show that the operating costs are in fact increasing or that the existing P & E is in need of replacement. As with all businesses, rising electricity costs in recent years have substantially increased operating costs. What percentage of the increase in operating costs of the pools relates to electricity price increases?	No		I would like to know where the impetus for these upgrades has come from. For example, the local swimming clubs, council staff, etc.	
87	Ballina	No		No	This is a very tough ask of pensioners who are already doing it tough and paying high rates.	No			
88	Ballina	No		No	It should be a user pays rate. Increase the rate to get into the pool for those who intend to use it. Why should anyone who never has or never will use the pool have to incur additional rate rises??	No		Please consider a "user pays" suggestion	
89	Ballina	No		No		No		I would prefer council spend the money on an indoor sports centre incorporating two or four basket ball courts which this town has needed for years.	
90	Ballina	No	If there is to be significant upgrades of the pool and surrounds , I would prefer consideration being given to relocating the pool to another location in Ballina. This would allow greater public access to the river for locals and tourist. The pool is in prime location. I do not support the upgrading of both Ballina and Alstonville swimming pools. However the priority should be Ballina as it has the highest population and is central to Alstonville and Lennox.	No		No			Karen Wickham 1/6 King Street Ballina 2478
91	Ballina	No		No	See 2 above.	No		It's good that you are asking for feedback now because the initial announcement lacked any reasonable process of the ratepayers' opinions.	T Roberts 15 Namitjira Pl Ballina.
92	Ballina	No		No		No			
93	Ballina	Yes		No	Council should sell some of it's property assets to fund works.	No			
94	Ballina	No	Increase the entrance fee to make improvements cost neutral to rate payers. A general rate increase to fund improvements for a small minority is unreasonable.	No	The proposed funds would be better invested in improving the road network.	No		I think this proposal is extraordinary and will only benefit a small percentage of the Shire population.	
95	Ballina	No	What do you mean by training pools? I would be in favour of this where it allows the general user to go and do exercise laps but not just for swimmers to train for competition.I might become a user if I could have good disability access to a pool in Ballina maybe a sloping ramp type access with a hand rail into the pool with seating close by to leave shoes etc on before entering the pool	No		No			Philip Hindley 22 The Ridgeway Cumbalum 2478
96	Ballina	Yes		No	A rate variation should not in principle be used to fund a one-off matter such as this. It is a permanent rate increase which needs to be justified by ongoing real costs that Council will have to meet. An example of an ongoing cost for which Council has repeatedly refused to even consider a rate increase is funding environmental restoration and management and environmental weed control. If a rate levy is to be considered then this is the kind of thing it should be used for, not a one-off embellishment of the shire's recreational and tourism amenities.	No			
97	Ballina	Yes		No	Do not use rate variations to underwrite new infrastructure and instead properly plan for future infrastructure by selling off unproductive land investments	No			
98	Ballina	No		No		No			Kellie Schulz - kellie.schulz@lionco.com

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99	Ballina	Yes		No	it wasn't too many years ago Ballina imposed a rate rise and another one is ridiculous. stop wasting money on trees and shrubs in the middle of roundabouts as this contributes to the death of motorists as they can't see other cars, also get out of the business of running shops.	No		you get enough money from ratepayers now.	Graeme Gaunson graemegaunson@hotmail.com
100	Ballina	No	none	No	none	No		none	Margaret Kennedy 2/1 Lee Street East Ballina 2478
101	Ballina	Yes		No		No			
102	Ballina	No		No		No			
103	Lennox Head	Yes		No		No			
104	Lennox Head	No		No	I am burdened with a massive rate increase already. Since I will not be using the pool, I do not support any rate increase. Council should apportion any pool allowance from my existing rate payment.	No			Christine Cue chriscue2@msn.com
105	Lennox Head	Yes		No		No		I have a few comments: Our biggest issue with a rate increase is the fact that households have had to deal with substantial electricity increases as well as the overall increases by supermarkets (especially if you buy healthy food) and these 2 commodities are things you can't eliminate from your budget. We do occasionally use ballina pools (mainly for the waterslides). We've never used the alstonville pool. Many if not all the reasons specified for the improvements don't effect us, and seem aesthetic rather than functional. We spent a lot of money putting in a pool last year and we don't feel that we should have to pay increased rates for the benefit of others that do use the pool. We would prefer a user pays system where the user pays a higher entry fee (which would include us if we use the pools) or schools/squad/training groups increase their fees if they use the facilities to cover the cost of improvements (improvements that prove to be the most needed by the public) In terms of heated pools, there are other pools in the area that are heated (such as Ballina swim & gym)	
106	Lennox Head	No	I don't use the pools, but I am happy to support them through paying fair rates and taxes. Levies are for Must Haves, nothing above is a must have.	No	Here are some alternatives - Seek Federal or State Sports Funding. Go to private enterprise. Sell advertising space in council areas. Encourage actual users to run community fundraising events to meet some of the cost. Give suppliers the option to contribute as part of your next tender. DON'T TAKE THE SOFT OPTION AND LIFT RATES FOR EVERYONE FOR THE BENEFIT OF A FEW. Get creative people, this is a weak option and shows no innovation and tired leadership.	No		Happy you are asking for opinions.	
107	Lennox Head	Yes	The upgrading of swimming pools is NOT a priority for this community. The need for a multi-purpose indoor facility for basketball, indoor netball etc IS DEFINITELY needed. The debacle of the planning for the indoor centre at Lennox which cannot be used for any purpose other than book displays, trivia nights etc should in no way mitigate the dire need for the basketball courts. The fact that money was wasted should not be a factor in spending the \$8m on the multi purpose centre.	No	It is totally inappropriate to spend the \$8m specified on swimming pool facilities that are already more than adequate. Once again I would like to state that the need for a multi-purpose is crucial. You only need to see the quality and popularity of the multi-purpose centres at Yamba, Coffs and Byron to see that Ballina absolutely needs this rather than updated swimming pools.	No		I appreciate this opportunity to respond about the proposed facilities via online and the letter I received at home.	Tim Kelly 38 Fig Tree Hill Drive Lennox Head
108	Lennox Head	No		No		No			
109	Lennox Head			No		No			
110	Lennox Head	Yes	Improvements should be within current budget finance .Pool is adequate for current users surrounds upgraded shade seating etc, New lanes are definitely not needed and would be an absolute waste considering the swim meet requirements.	No	Use current finances and have more focus on needs not whims eg. Lennox Head Centre white/blue elephant.If i am wrong in that assessment then use the profits from this establishment to finance the pools also the profits foreseen from the wigmore arcade upgrade.How many more empty shops will we see there?	No		I must live in in the dress circle of Ballina Shire AS MY RATES ARE OVER TWICE THAT STATED IN YOUR AVERAGE RESIDENTIAL RATES AND I LIVE IN A DUPLEX BLOCK.Area 340sq metres my share.	Damien Pryke 1/47 Headlands Drive Skennars Head
111	Lennox Head	No		No	We are really struggling to pay current rates An increase of that amount is way too excessive. Rates on the Northern Rivers are the highest in the state .Have a look at the state of the roads	No		What a joke, expecting rate payers to meet this debt	
112	Lennox Head	No		No		No			
113	Lennox Head	No		No	Is it really Necessary, Surely it must be some in part of, some allocated funds,already in council coffers (Does it really need doing). Surely the ratepayer is slugged enough with our present forms of inflated increases annually.	No		Consultation is important to ascertain if the ratepayers really endorses this proposed consultation in the near future.	Wayne Booth 41 Henderson Drive, Lennox Head, NSW, 2478. Email - waynebooth50@gmail.com
114	Lennox Head	Yes		No		No			
115	Lennox Head	No		No		No			
116	Lennox Head	No		No		No		Our rates are already high, especially for a pensioner. I am not in favour of a special rate variation. There are other priorities for which I would like my rates used - e.g. roads	
117	Lennox Head	No		No		No			
118	Lennox Head	No	It is a shame the pool and slide are located where they are.The open access areas to the river are very limited. One can drive up RIVER St and NOT see the river. What a disgrace for such a magnificent asset of the town. Can't these 2 structures be moved. They do not have to be alongside the river.	No	My rates are high enough now.	No			
119	Lennox Head	No		No		No			
120	Lennox Head	No		No		No			

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
121	Lennox Head	No		No	Unacceptable. In previous years Ballina Shire applied for a "one off" rate increase above the normal indexed figure and this was granted. To go again what ever the justification is dishonest and a breach of faith. Council has a number of properties and investments and this should be capitalised before coming back to the rate payer. While you make a point of disassociating garbage , sewage etc from this increase council must reflect on the poor management practice that sees our garbage exported at great cost, the building of new sewage facilities when the existing infrastructure is not able to cope with the demands placed on it by existing population numbers. There can be no doubt that funds which could be better used to support the community are being literally pumped away every time it rains. Reflect on your mismanagement do not seek to impose great costs on your residents. More detailed written submission to follow.	No		One would like to think that if the community says no that will be the end of it.	Richard Greaves 12 The Grove Lennox Head rjgreaves@bigpond.com
122	Lennox Head	No	Not in favour of any improvements at additional cost to residents rates.	No	I do not believe council should penalise rate payers with an additional rates levy for two years to pay for proposed improvements to the swimming pools. Not all rates payers use the pools, in fact only a very small percentage. If council wishes to improve the pools perhaps, some cost cutting can be undertaken from other programs or wait until it has enough surplus funds to allow for the improvements without burdening rate payers further. I believe rates are already costly enough. Rate payers need not pay extra for improvements to such facilities used by so few.	No		If repairs to the existing facilities must be made, users of the establishments should contribute to these repairs via an increase in admission fees, this would be a more fair means of raising the funds. Perhaps the sale of some council properties or cost cutting in respect of many of councils (not necessary) programs.	Russell Kelly rlk_58@yahoo.com
123	Lennox Head	No		No		No			
124	Lennox Head	No		No		No			
125	Lennox Head	No		No		No			
126	Lennox Head	No	why should people who don't ever go to these pools have to pay for upgrades. Simply put the admission charges up for those who use the facilities.	No	We do not get enough for our rates now, since you won't offer any kerb side garbage collection ... this is why so many people dump their rubbish outside st vincent de paul places etc	No		no it is good to survey people	
127	Lennox Head	No		No		No		I am totally against this increase. I already pay high rates, probably higher than most and don't even have a kerb and channel/footpath/stormwater/decent road and a totally inadequate garbage system.Pool heating is a luxury we can ill afford and considering we live in a sub tropical area is unnecessary.For the few cooler months there are heated private pool facilities available in the Shire.	
128	Lennox Head	No		No		No			
129	Lennox Head	Yes		No		No			
130	Lennox Head	Yes		No		No			
131	Lennox Head	Yes		No		No			
132	Lennox Head	No		No	SELL SOME OF COUNCIL ASSETS TO PAY FOR THE IMPROVEMENTS. EG. REAL ESTATE	No		SELL SOME OF COUNCIL ASSETS TO PAY FOR THE IMPROVEMENTS. EG. REAL ESTATE	
133	Lennox Head	No		No		No			
134	Lennox Head	No		No	The prices sound over inflated. Seek more quotes for a start. There are other more important things to do with the suggested \$8 million such as an indoor basketball/sports centre in Ballina for probably more people to be able to use. We have enough local beaches etc to keep cool in Summer.	No			
135	Lennox Head	No		No		No			
136	Lennox Head	Yes		No	I use the pool, and think that it should be user pays. An increase in the entrance fees to cover upgrade would be fairer than increasing everyone's rate to cover the improvements	No			
137	Lennox Head	Yes		No	I have been a swimmer for a number of years , the council should have budgeted for these repairs in previous years, im sure you have machinery that you budget for repairs. How can we trust this council to do the repairs properly, Look at the community centre at lennox , you cannot play basketball or netball because its too small, what genius signed off on that in the council?	No			
138	Lennox Head	No		No	As a facility that a minority of rate payers use we think USER PAY would be a better way to fund the proposal thank you	No		no	Kim & Dan Pickering 72 Killarney Crescent Skennars Head
139	Lennox Head	No	Have those persons who use the pool pay for the upgrade or do a fund raiser.	No	This is so unfair. I do not live in Ballina and even if I did, I do not use local swimming pools and feel it very unfair that you should even think to increase our rates for this wasteful purpose.	No		This should never had been put on the table.	diannedivinedesign@bigpond.com
140	Other (eg. rural)	No	nuthin	No	no	No		its unfair	nuthin
141	Other (eg. rural)	No	My experience of the Alstonville pool is that if you do not want to train and do laps then you are not welcome. Therefore I feel that I should not have to pay rates for something my family and I are not able to use.	No	Major upgrade is not necessary Council should just do minor upgrades and necessary maintenance to keep pools running on a user pay system.	No		I feel that any further increase in Council rates will flow through with an equal increase in the already high rents in the Ballina shire. I both live in the Ballina area and have properties I rent to others for which I will have no alternative but to pass the rate increase onto my tenants.	Kerrie and Anthony Sheehan email kerrie@kerriesheehan.com
142	Other (eg. rural)	No		No		No		No	
143	Other (eg. rural)	No	just do regular maintenance.	No	The pool is used by a small percentage of ratepayers.	No		Other jobs are needed before the pool upgrade. roads are in need of a lot of work. Money can be saved in other departments if it is needed to do pool maintenance. new computers every 2 years?? some of the art grants?? managing your car pool better. Money can be saved without cutting services across the region	peter hurst 34 crawfords lane rous mill 2477
144	Other (eg. rural)	No		No	people are struggling with everyday payments as is.	No			
145	Other (eg. rural)	No		No		No			
146	Other (eg. rural)	No	we have never been there so cannot comment	No		No		no	
147	Other (eg. rural)	No		No		No			

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
148	Other (eg. rural)	No		No		No		As a non-user of either pool I feel that it is unfair for all shire residents to be expected to pay additional rates for 2 years. Living in Tuckombil my rates are already way above the average residential rate even though I only have a 1.4 acre lot which I do not classify as farmland. I believe that regular users of the pools, schools and other organisations that use these facilities should be made to contribute extra - possibly through increased entry fees over the next two years to help meet these extremely high upgrade costs. My wife and I do not have children and if we want to swim, we do so by visiting one of the many patrolled beaches in the area. I understand that there may be a need to upgrade these pools, but is it necessary to do both at the same time - especially when there are so many other projects that need more urgent attention and that affect a larger percentage of the shire population - such as road upgrades, street-lighting and street-sweeping. Our road in Tuckombil has not been swept at all in 2014 - even though earthmoving trucks were up and down the road constantly back in March/April when the Tuckombil road upgrade was being carried out! To me there are many things that classify as a higher priority than the upgrade of two swimming pools.	Glenn Brooks, 31 Nelson Chase, Tuckombil, NSW 2477
149	Other (eg. rural)	No		No		No			
150	Other (eg. rural)	No		No		No			abtillsley@bigpond.com
151	Other (eg. rural)	Yes	1. If Council gave higher priority to the 'pools' annual budget to include minor pool upgrades (most of which are listed above) they could be provided progressively without the need for a special rate increase. 2. Additional lanes to meet competition standards are not a necessity for local pool users and therefore should not be considered as they would be a major cost to provide.	No		No		The consultation process is good	
152	Other (eg. rural)	Yes	Everything seems to work just fine as it is.	No	We use the pool once a year, when my son has his swimming carnival. I am totally opposed to paying higher rates for something that is of virtually no use to us. Living in South Ballina, we pay high enough rates for things we don't use, eg, sewage, and also pay ferry fares, it would be totally unfair for my family to also pay higher rates for 2 pools we never use.	No			
153	Other (eg. rural)	No		No		No			
154	Other (eg. rural)	No	I feel that these pools are SEASONAL and spending overboard would be ridiculous	No	I already pay enough rates for a small duplex	No		No. Does Ballina Council have an ABN number if so could you please supply it. Thank You	M. Tyler margaret81@bigpond.com
155	Wardell	No		No	Why not increase the pool entry fees to fund the repairs, I believe in user-pays!	No			
156	Wardell	No	Council should be more active in providing general ongoing maintenance on a regular basis as the need arises and be funded from the general rate revenue received each year.	No	I do not support the additional rate increase, Council already collects sufficient monies and should Budget more efficiently to cover all repairs and maintenance issues.	No			dennisfredericks@bigpond.com.au
157	Wardell	No		No	I believe the user should pay. I am a rate payer and a worker, my children are now grown up, i had to pay our way as well as pay rates!	No			Janette Anderson
158	Wollongbar	No	Additional works must be funded by recurrent expenditure - Revenue raised must at a minimum meet operational expenses. It is a basic accounting function. Profits or surplus funds generated by the pool should be set aside to fund such minor capital expense as described over 5 - 10 year plan. Poor Management is no excuse to increase rates.	No	1. Additional works must be funded by recurrent expenditure programs ie Revenue raised must at a minimum meet all expenditure. This is a basic planning and accounting process. 2. Profits or surplus funds generated from pool use, hire etc should be set aside in order to fund such minor and capital works and should be included in a 5 -10 year plan with milestones in place to gauge the performance/progress of these programs. 3. There is simply no more money in most family purses. Particularly, pensioners and young families of which the latter of which we should be trying to attract to the Shire.	No		It is not clear if this is an independent consultation process.	email duncan15@bigpond.net.au
159	Wollongbar	No		No		No			
160	Wollongbar	No		No	Council rates are already expensive enough.	No			
161	Wollongbar	No		No	USER PAYS! Asking me to pay for something I DO NOT USE is like me asking you to pay for my phone bill.	No		Attempting to justify the improvements to both pools at \$8 million is ridiculous, especially since I have not used either in the 70 years that I've been here. Asking pensioners to pay additional rates for something that is not likely to be used by them is absurd, it is not a necessity to daily living and will place more stress on the pension being received with the increases to electricity, food, petrol and the ordinary increases to rates being more than enough to deal with, without a pool levy.	
162	Wollongbar	No	do we need 2 pools?	No	We live near the beach, use it! Close one pool-- increase the cost of entry so that the user pays, if you are prepare to use the pool, then pay as a user. Ballina pool is only opened for 6 months a year. Spend the money on libraries, roads or broader community projects that are used all year round	No		thanks for asking for opinions	
163	Wollongbar	No		No	A lot of people in the Shire are on limited incomes, any rate increase that benefit a limited section of the community is unfair. An extra 2.5% is a lot to find for pensioners and self funded retirees. I could ask that a rate increase fund libraries, or roads. Why are pools taking preference? A very strong NO	No		Like the online questions, would be interested in collated responses, hopefully this will be in the Guardian	
164	Wollongbar	No		No	Rates too expensive already. Don't us pool	No			
165	Wollongbar	No		No		No			
166	Wollongbar	No		No		No			
167	Wollongbar	Yes		No	I pay double rates as it is because I provided a granny flat for my daughter so she didn;t have to leave home to study so I will not support any additional costs no matter what they are for. Other councils in the area do not charge the additional fees I am paying so am very disappointed in Ballina Council that they choose to go down this path.	No		As I said in Question 8, Councils need to be united in their charges. Why do some charge extra and others not when it comes to providing a place of residence for family. If I were renting it out.....sure, but I am not, so very mean.	
168	Wollongbar	No		No		No			
169	Wollongbar	No		No	I believe in user pays. Increase the entry fees to the pool but don't penalise all ratepayers for the benefit of a few.	No			
170	Wollongbar	No		No		No			

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
171	Wollongbar	No		No	I believe that fund raising should be done in the towns in question.I am sure most ratepayers would get behind this.I think that money could be better spent elsewhere(I cannot sit outside my home in the evening because of mosquitos,keeping residents safe from disease caused by these insects should be attended to.)	No			
172	Wollongbar	No		No		No			
173	Wollongbar	No		No	council needs to look at all spending to see where they can cut cost ,,as a ratepayer I will need to cut my cost again to pay extra extra rate increase as I not have extra work to provide extra money to council ,,what percentage of people use to the pool ??? maybe they should pay extra to use pool to their advantage which is a cheap cost to them.	No			daryl scheef 22 hellyar drive Wollongbar nsw 2477
174	Wollongbar	No		No	Times are tough enough without adding this ridicules increase in rates due to poor planning and lack of vision by the council. Try budgeting and planning better for future issues. Do not keep putting the burden on ratepayers. Do a better job or maybe invest your own money.	No		no.	
175	Wollongbar	No	Special heated pool for the elderly with arthritic pain etc	No		No			greg amor
176	Wollongbar	Yes		No	I think user pays applies here.	No			
177				No	Rates are far too expensive as it now	No		FRootpaths would be appreciated out in our area	Sandra T Gibson45 Riverview Ave., West Ballina
178		No	With the river and the ocean so close millions of dollars spent on swimming pools is not warranted. The vast majority of ratepayers do not use these facilities. Meanwhile the 'Shire' is being neglected. Much more work needs to be done on the roads and the spread of weeds is a disgrace. Travelling around the area these days demonstrates a failure by council to look after its bailiwick - far too many weedy trees, unmowed edges, very unprofessional 'edges' to many rural roads, unsightly concrete etc etc.	No	Why should rural dwellers - many of whom look after their land very well indeed - pay substantially higher rates than town dwellers who have many more council services available to them - water and sewerage being the principal which we have to provide for ourselves.	No		The council is going to great lengths to increase its rate base - why should we help when we see such wastage all around us - the Lennox Head Community Centre design is ridiculous.	
179	Alstonville	No	Ballina and Alstonville are so close to the river and the beach I don't see the need for a heated pool in both Ballina and Alstonville. It is a short drive to either. The only swimming pool I think is necessary is an indoor heated pool that can be used for children's swimming lesson through out the year. For leisure the beach or river is sufficient.	No	I think the minority of the areas population actually use the pol facility so why should the rate papers have to bear the costs. However it is extremely important for children to learn to swim so one heated indoor pool with cheap admittance and swimming lesson available is needed.	Yes	Business		
180	Alstonville	No		No	I fear that the 2.5 x 2 will parallel the Bob Carr 4 x 4 which seems to be in place(never).	Yes	Business	Based on the Lismore experience, (I believe this can be reasonably extrapolated to the adjoining shire)that was estimated in a very similar proposal to be a cost of \$8 million to ratepayers ended up being a mill stone of \$12 million and a 'white elephant' that at last communication was loosing \$800 per week due to poor patronage.	Concerned ratepayer with ever dwindling fiscal resources.
181	Alstonville			No	I am not interested in having an additional rate increase as I do not use either pool. I am sick of all the rate increases incurred as it appears not much is done with the extra money raised, especially towards the roads.	Yes	Business		
182	Alstonville	No		No		Yes	Business		
183	Ballina	No		No		Yes	Business	Maybe consider putting the user entry fee up.	
184	Ballina	Yes		No	As owners of a small business in Ballina, the current rates cost is already too high. we struggle to make payment as it is. An additional fee of any amount is just not welcomed during tough times. Especially when we pay both commercial and residential rates.	Yes	Business		
185	Ballina	No	I think it is completely ridiculous to punish other small businesses - that may already be struggling - just for the sake of "improving" public pools in the area.	No		Yes	Business		
186	Ballina	No		No		Yes	Business		
187	Ballina	No		No		Yes	Business		
188	Ballina	No		No		Yes	Business		
189	Ballina	No		No	As a Ballina resident/business owner of several years, neither me nor any member of my family have ever used either of these pools (why would we when there are so many beautiful FREE beaches around). So why don't the council increase gate admission and let the people who actually use these facilities pay for the upgrades. Or why not deduct some of the funds required for this project from the general managers wages, after all if the general manager was doing a good job, the council would not need to slug us residents with this increase.	Yes	Business		
190	Ballina	No		No		Yes	Business		
191	Ballina	Yes	Think they should be maintained by council with No extra cost to the rate payer	No	Think it is poorly managed	Yes	Business	Yes I don't like the way council did Their own survey then followed up with private survey to get a desired result. Not a result the rate payers want.	Stephen McCarthy steve@coachourkids.com
192	Lennox Head	No		No	Any proposal to improve sporting facilities and increase participation in sport and leisure activities is commendable but I cannot see any possible reason why the Council should expect the people of Lennox Head to pay for it. Lennox residents and businesses are already paying way more than others in the shire and for very little return. Where is the bike path from Ballina TO Lennox? It will not happen in my lifetime. You are sitting on your hands. Build the bike path and provide some decent facilities for Lennox and then ask me again about the pools.	Yes	Business		mike.tancred@olympics.com.au
193	Lennox Head	No	Fix the pools by a levy on Ballina and Alstonville residents only	No	A rate levy on Ballina & Alstonville residents only - maintenance should have been provided for out of revenue generated by pool users without the need for a special rate levy.	Yes	Business		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
194	Lennox Head	No		No	Why were the major maintenance programs for these pools not provided for as any normal business has to do with major assets. Why should Lennox Heads residents have to pay for upgrades to Ballina and Alstonville swimming pools. Any additional rate increase for this purpose should be levied on Ballina & Alstonville residents only. Lennox Head residents pay the highest rates in the shire and have the least amount of money spent on improvements and infrastructure not to mention the disgusting state of Stewart Street. The community centre is another story and certainly cannot be considered money well spent in Lennox Head.	Yes	Business		
195	Other (eg. rural)	No		No	I don't use the pool & neither does my family. I don't believe we should pay for the benefit of others. It should be a "user-pay" system. If the council decide to improve the facilities, increase the entrance fees. This way all residents using the pool, tourists & visitors will pay for the improvements. Not just the rate payers.	Yes	Business		
196	Other (eg. rural)	No		No		Yes	Business		Yusuf Limbada director of Riverbend Ballina Pty Ltd
197	Other (eg. rural)	No		No	I do not agree with this proposed rate increase , it is not a good idea as rates are to high currently and I do not think it is a good idea at the moment when some small business owners are struggling around this area without having anymore increases put on them to deal with .this is stupidity as people in this area do not have unlimited funds . get the money from the state government .	Yes	Business		Halray Manufacturing 49 Northcott Crescent Alstonville NSW 2477
198	Other (eg. rural)	Yes		No		Yes	Business		
199	Other (eg. rural)	Yes		No		Yes	Business	We have no faith in this council at all	
200	Other (eg. rural)	No		No		Yes	Business	Perhaps Council should consider doing a 5 year forecast for capital expenditure and prioritising in order of 1.critical, 2. Nice to have and 3. So what if it's not done. Therefore are the improvements necessary, are there safety issues, what percentage of ratepayers vs visitors use the pool, has council considered an increase in usage fees, perhaps visitors should pay more, why should the rate payers subsidise the visitors to the area, how many are travelling through, how many are on holiday and so on. Have council considered the ongoing running costs and maintenance.AS we own a holiday unit in Lennox Head we are forced to pay a business rate, occupancies are less now than they were 10 years ago, costs have gone through the roof and income is still the same, the income doesn't even cover the outgoings, it is a preposterous suggestion to increase the rates to benefit those who use the pool without even showing the ratepayer the business case for doing this	
201	Other (eg. rural)	No	I have no comment to make as to the need or otherwise to improve the pools. My comments solely related to the proposed special rate increase.	No	Despite a Ballina CBD address, income from my rental property has decreased by 22% over the last eight years. (With CPI this equated to 35% decrease). Therefore, my position is that Council must carefully consider its priorities and work within existing financial constraints to determine which capital works are funded, rather than adopt what amounts to a cost shifting exercise. cpi adjustment this equates to 35%	Yes	Business	I do appreciate Council's consultative process.	Mark Enright enrightmm@gmail.com
202	Other (eg. rural)	No		No	Definately opposed to any rate increase for this project. As owners of an industrial building (used for warehouse purposes), we would reap absolutely no benefit either directly or indirectly.	Yes	Business	We may own an industrial building in Ballina Shire, but we don't live in the shire.	
203	Other (eg. rural)	No		No		Yes	Business		Lower Richmond River Cane Harvesting Co-operative Ltd lrrchco-op@bigpond.com
204	Other (eg. rural)	No	Like any business, The running/management of the swimming pools must stand on their own two feet, i.e. save up to make improvements, like any other business. A swimming pool charges an entry fee to cover the costs of management and maintenance, not to turn into a 4 star resort at Rate Payers expense for the few people who use the facilities. Keep the facilities inline with the number of people who use it, which would mostly be the same people over and over, in other words if they want the pool/s they pay. User pays for use, management and upgrade.	No	Increase the cost of using the pool, from the people who use the pool. Its not up to a Rate payer to subsidise upgrades. All the years of income some should have been put aside for the upgrades, just like any privately owned property.	Yes	Business	See our comments above. We have enough costs, it is hard enough to keep up with our own property management and council/government costs.	email address: bernbu@bigpond.net.au
205	Other (eg. rural)	No		No		Yes	Business		E&S Schuh Family Company Pty Ltd PO Box 993 Bundaberg Q. 4670
206	Wollongbar	No		No		Yes	Business		
207	Wollongbar	No		No		Yes	Business		
208	Alstonville	No		No		Yes	Combination of Properties (eg Residential and Business)		lwiles@hotmail.com
209	Alstonville	No	Are all these improvements absolutely necessary for the efficient operations of the pool? We don't think so!	No	We are 100% AGAINST Council continually allocating funds to community structures which in turn require on-going maintenance which Ratepayers are continually asked to cover by way of annual rate increases. In this instance if people using the pool want better facilities then they should pay for it, in other words 'USER PAYS'. It is so inadequate for Council to ask people to voice their opinion in this matter on the basis of 155,000 pool visits per annum. Whilst this might sound impressive to some, our calculations on the percentage of rate payers that would be using the pools equates to less than 10% and this percentage would be even less if you take into account that non-ratepayers - for example - visitors, renters & sports people use the pools.	Yes	Combination of Properties (eg Residential and Business)	We believe that a user pay system is the most appropriate one for pool users to pay for improvements to the pools. We do not agree that the ratepayers - the majority of whom do not use the pools, should be forced to pay for pool improvements through increased rates. If council feel these improvements are necessary then the money should come from other council funds - SELL DOWN Council assets to increase Council's funds repairs & maintenance.	I & J Paxton P O Box 552, Alstonville NSW 2477

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
210	Alstonville	No		No		Yes	Combination of Properties (eg Residential and Business)	No way. You own & profit from the assets; your responsibility to maintain them.	
211	Alstonville	No	expanded kiosk & refreshment facilities only if run by private enterprise	No	we pay enough rates now,if the council was properly managed we wouldn't have this problem, to fund this maybe you could sell off some of your badly managed assets i.e. the Pelican 121 site	Yes	Combination of Properties (eg Residential and Business)		
212	Alstonville	No		No	If Council increase rates I will not be voting for any of the existing councillors in the next council election.	Yes	Combination of Properties (eg Residential and Business)		
213	Alstonville	Yes		No	There is no connection between property ownership and pool useage, and there is too much reliance on property tax to fund local Gvt. Major property upgrades of this nature can and should be funded through asset (property) sales as was done to fund River St upgrades. My real preference is for Council to corporatise, then privatise it's commercial assets and pay itself a dividend. As it impossible to pay ratepayers a dividend, the next best is to fund these capital upgrades with no rate increase. Please be very careful in community consultation and not listen to the extreme who want a gold plated pool, we don't need aquatic centres, just clean , safe , warm, healthy pools.	Yes	Combination of Properties (eg Residential and Business)		Phil Silver
214	Alstonville	Yes	Pools are both fine as they are. Leave them alone please	No	Too expensive, we can't afford it	Yes	Combination of Properties (eg Residential and Business)		
215	Alstonville	No		No	Council should be managing and improving out of general rates. Council should be run as a business and not ask for extra money from customers for upgrades - other businesses can't do that - why should council expect us to pay for their lack of management and planning.	Yes	Combination of Properties (eg Residential and Business)		
216	Alstonville	Yes		No	If permission is granted for a rates increase for these two projects, this could lead to future rate increases for other projects - it seems like the thin edge of the wedge. I feel that if these upgrades are necessary, they should be budgeted for using current rates revenue, even if this means that the improvements will be put back a few years.	Yes	Combination of Properties (eg Residential and Business)	The case was clearly stated.	Lisa Dillon
217	Alstonville	Yes		No		Yes	Combination of Properties (eg Residential and Business)		
218	Alstonville	Yes		No		Yes	Combination of Properties (eg Residential and Business)		
219	Alstonville	Yes		No	Council should have provided for updates/upgrades over the years. It is not for ratepayers to fund council's lack of planning.	Yes	Combination of Properties (eg Residential and Business)	This consultation was also badly managed in that we were initially not given all the information - i.e. that this would be a permanent increase	
220	Ballina	No		No	Higher useage fees. you use you pay!Fixing the pool is not going to help the main street or help Ballina jobs. I already have to pay for water in my rates wich I don't have and with an increase in rates I will pay for more water I don't use. Funny That	Yes	Combination of Properties (eg Residential and Business)		
221	Ballina	Yes		No		Yes	Combination of Properties (eg Residential and Business)	As a family of 4 we use the pool both for recreation, swim squad and water polo. We think both Ballina and Alstonville pool are OK as they are do NOT support a rate rise to make improvements.	
222	Ballina	Yes		No	Sell some council real estate to pay for it	Yes	Combination of Properties (eg Residential and Business)	Waste of money	
223	Ballina	No		No	It should be a user pay system,we are doing it hard enough already.	Yes	Combination of Properties (eg Residential and Business)	Consultants are a waste of OUR money.	
224	Ballina	No	don't waste the money	No	no	Yes	Combination of Properties (eg Residential and Business)	don't waste rate payers money the rates are big enough with out rate rises	
225	Ballina	No		No	User Pay! This is the system used on most other extraordinary improvements worldwide.	Yes	Combination of Properties (eg Residential and Business)	If you use it you pay for it!	jijjswan@bigpond.net.au
226	Ballina	No		No	A 3% increase is the maximum the Council should increase our rates. The CPI is not likely to be any more and a further 2.5% can not be supported in the current economy. One reads how the Ballina Council is asset rich, so why not use these ratepayers assets to fund needed capital projects such as the swimming pool rather than increasing rates?	Yes	Combination of Properties (eg Residential and Business)		Geoff Davey < geoffdavey@westnet.com.au >
227	Ballina	No		No		Yes	Combination of Properties (eg Residential and Business)		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
228	Ballina	No	I am all for maintenance but see NO need to spend this money	No	I think instead of wasting money on these pools... really we are surrounded by beaches to swim in..... why don't you look at river street that is all but dead.....people come to beautiful places like Bangalow. Byron or Lennox because each one has style and is visitor friendly.... Ballina main street is ugly, and dying a slow death.	Yes	Combination of Properties (eg Residential and Business)		
229	Ballina	No		No		Yes	Combination of Properties (eg Residential and Business)		
230	Ballina	Yes		No	Council should examine its own lack of business acumen and start letting its available properties with a decent marketing programme and carry on development of its industrial land and let someone who knows about marketing take up the cudgel Council has huge resources available to it without imposing special rates and levies. Use it now or lose the lot when amalgamation is forced upon you. AND IT WILL BE !	Yes	Combination of Properties (eg Residential and Business)		Stan Golding, PO box 765, Ballina 2478.
231	Ballina	Yes		No	If council did not continually waste the rate revenue with over administration and encouraged more development rather than just continually suppressing anyone who wants to invest their money in the town with over the top process and condition of consent, then you may find that the income stream would be such to afford such projects as the above without having to come to the rate payers to justify that you cannot get the job done.	Yes	Combination of Properties (eg Residential and Business)	Stop wasting your time and the rate payers money on surveys like this. You know what the outcome is going to be. See 8 above.	
232	Ballina	No		No		Yes	Combination of Properties (eg Residential and Business)	Yes, A letter is a good way to ask residents to participate.	Debbie Deckys 2 Weis Lane, Rous NSW 2477
233	Ballina	No	Manage your budget better over the life of the assets rather than trying to charge ratepayers over a 2 year period	No	The rates we pay every year are to manage ALL of the council assets ALL of the time.	Yes	Combination of Properties (eg Residential and Business)		James Jelley C/O 14 Endeavour Close Ballina
234	Ballina	No		No	I think the council can do council required upgrades with existing rate structure. The Ballina shire already has quite high rates considering the return for residents are quite minimal. We have in the ballina shire more important works that require than the existing pools that are not free to use. With the rate and fee structure of the pools why is there not funds available to upgrade work or maintain. With a good account structure with a portion of the rates and the fees paid by residents to enter both pools and the use of the slide should have been managed correctly for the need to upgrade. The residents and business owners already pay quite high rates and should not have to be used due to mismanagement of incoming funds to the council	Yes	Combination of Properties (eg Residential and Business)		
235	Ballina	Yes	The pools were built in early 1970's surely a forward thinking Council would or should have developed a plan or a fund for the upkeep and improvements to the pools. Council's duty of care to the ratepayers in this matter is questionable. Ratepayers should not be responsible for something the Council has not been attending to over a lengthy period of time.	No	Council should hold a public forum over a number days/nights at a venue such as the Ballina RSL Club in order that all ratepayers can put forward their ideas. Councillors and would be decision makers of the Ballina Shire Council should keep in mind that 70% of ratepayers in the Ballina Shire are retirees and a that a day time meeting would be more convenient to these ratepayers. The venues for the public meetings would, if all ratepayers of the area attended, not be sufficient to accommodate all ratepayers	Yes	Combination of Properties (eg Residential and Business)	The consultation process should have commenced prior to engaging the services of a Consultant. Notwithstanding all of this it is not the ratepayers responsibility to bear the burden of the improvements to the pools.	Peter and Margaret Savage (Savmag Pty. Ltd.)thesavs2478@bigpond.com
236	Ballina	No		No	Now is not the time when we are under such individual financial stress.	Yes	Combination of Properties (eg Residential and Business)		Hume L'Estrange 17 De Havilland Cr Ballina hume@aaronhifi.com.au
237	Ballina	No		No		Yes	Combination of Properties (eg Residential and Business)		
238	Ballina	Yes		No	I don't understand why you are targeting rate payers for the increase. why not user pay or other outlets. I have a residential property in Ballina and an investment in Alstonville. So I'm to have an increase in both?? If that is the case I will be forced to sell up and consider moving elsewhere.I can barely make the payments as it is. Home owners do not necessarily use the public pool & if so is not often. . Does that mean you will be giving them assistance in keeping their pool maintained??? Persons that rent are also the ones that regularly use the pools... and some too get rent assistance and other government financial grants. Yet the homeowner that tries to be self sufficient is to be hit the most. I am indeed VERY MUCH AGAINST THE PROPOSAL.	Yes	Combination of Properties (eg Residential and Business)	Am pleased to be offered opportunity to voice by COMPLETE DIS SATISFACTION with proposal yet I doubt I will be heard.	gashie13@hotmail.com
239	Ballina	No		No		Yes	Combination of Properties (eg Residential and Business)		
240	Ballina	No		No	If usage of pools is sufficient to warrant such expenditure perhaps an increase in fees may be appropriate.....user pays	Yes	Combination of Properties (eg Residential and Business)	Perhaps rationalisation of council's operational procedures would return a financial saving that could be applied to this project.....economic circumstances at this time do not auger well for an increase in debt.	R G Stafford 485 River St West Ballina stafgar@hotmail.com
241	Ballina	No		No		Yes	Combination of Properties (eg Residential and Business)	No	

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
242	Ballina	No		No		Yes	Combination of Properties (eg Residential and Business)		
243	Ballina	Yes	I do not agree with the increase in rates to pay for this. I am of the belief that councillors should plan & manage the moneys they have coming in. My house hold does not allow for an increase in my wages each time I would like something. My boss does not just give me extra money. Council is a business that serves the community and should be run as such. Stop living above your means. Get up and learn how to run a business like the rest of us have to.	No	Learn to balance your budget and save for the required maintenance and improvements just like every house hold. Our community does not have endless funds to give away. We are just surviving.	Yes	Combination of Properties (eg Residential and Business)		
244	Ballina	Yes		No	Firstly, a good manager would have been providing for this much needed upgrade over the years by putting aside funds specifically for this purpose. Businesses & households can't just increase prices or find extra money from budgets in an ad hoc manner. we have to constantly provide for upgrades & maintenance from savings & profits. Secondly, we are constantly told that the reason Council has invested heavily in commercial property is to provide an income stream for projects such as this. It is unbelievable that Council would not dip into it's huge reserved funds to provide this upgrade. The Premier of NSW has recently stated that it is the number one priority of Councils to provide services for their residents. He did NOT mention increased rate as a way of doing this.	Yes	Combination of Properties (eg Residential and Business)	With projects Council has recently been involved with costs over-runs, oversights, & mistakes have been the norm. Therefore I strongly suspect that the cost of this pool upgrade will be substantially more than has been stated giving Council an excuse to extend the years over which the rate increase would be needed.	
245	Ballina	No		No	Why is it the ratepayer that is in the line of fire for additional revenue? Please refer the earlier levy suggestion to employ a promotions officer to highlight Ballina to the world which predominately could NOT be passed on to local business who was to be the beneficiary. The special rate variation of 2.5% over the base increase of 3% plus aprox.3% for year 2 plus 5.5% on that base rate equates to 14.65% over the two years. Does this seem fair on the rates payer? There is deathly silence on any council suggestions as to what the future of the pool entry fee structure, including any increases to be payable by the actual users of the facility. My reading of your consultation letter is that only the ratepayer is to foot the improvement bill. Not a word on pool users or tenants or visitors to Ballina Shire	Yes	Combination of Properties (eg Residential and Business)	This again is not a consultation process. It is once again 'see if we can slug the ratepayer' as it is so easy to push a couple of buttons in your rates department.	J Hume lhume28@hotmail.com (Note. there was no feed back for the last consultation process) I hope this is.
246	Ballina			No	I do not support the increase as owning more than one property I would be paying an excessive amount. I or any persons in my residence do not use the pool facilities. It should be user pays increasing pool entrance fees.	Yes	Combination of Properties (eg Residential and Business)		
247	Ballina	No		No		Yes	Combination of Properties (eg Residential and Business)	It should be funded by a user pay system. If admission for adult users was increased by a certain percentage & children users increased by a smaller percentage for both season passes & single visits. All ratepayers should not be paying for such expensive improvements that many do not use. However,if the rate increase is approved - it SHOULD NOT be a "permanent addition" to Council's rate base.	
248	Ballina	Yes		No		Yes	Combination of Properties (eg Residential and Business)		
249	Ballina	No		No	If there is to be a rate increase I would rather see the whole community benefit. Council need to improve park lands, beach access, roads, footpaths etc etc before spending money on something that only a small percentage of rate payers use. Would suggest an increase in fees so that it becomes users pay!	Yes	Combination of Properties (eg Residential and Business)		
250	Ballina	Yes		No	I support upgrade on the pools but not at ratepayers expense. Council should budget in their works program for this and all other maintenance of Council property. Council's wastage in other areas should be reined in & council staff should be more accountable. Practices within Council would not survive in the private sector.	Yes	Combination of Properties (eg Residential and Business)	We (ratepayers) are the employers of Council & staff, be mindful of this fact, this includes top management & all staff. So obviously, this process is a forum rate payers can comment. I have also had discussions with Councillor Horden with my views on this & other Council issues that I feel strongly about.	
251	Ballina	No		No		Yes	Combination of Properties (eg Residential and Business)		
252	Ballina	Yes		No		Yes	Combination of Properties (eg Residential and Business)		
253	Ballina	No	Change the people running it,time for a motivated person to take control,gone stale with the current situation,get a younger none drinker to take over.No offence to Lee and his family but times up.Also don't know why it has to be heated,what a total waste of money,we live on the FAR north Coast,lots of us went to swimming lessons as kids in winter in Southern areas of the country without the pools being heated,what a waste of OUR money heating a pool in Ballina.It should be a 100% user pays. If you really have to do something why not everybody that works on the council in a pen pushing capacity take a 2% pay cut or stop wasting money on bloody consultants and make decisions yourselves and put that money towards giving the pool just a face lift,we are a beach town	No	Leave us alone,start looking within, time the council had a cull anyway.	Yes	Combination of Properties (eg Residential and Business)	Stop the consulting and spend our money responsibly!!!	

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
254	Ballina	Yes	I think simple improvements to update the pools is sufficient no need for overspending on fancy over the top facilities which are unnecessary.. Make it up to competition standard and more shade..	No	This should have been budgeted for through other means .. As rate payers our dollar already goes towards infrastructure and services .. And how can we be assured that if the rate increase was to go ahead that the money would be spent on the pools .. Pools which already run at a loss to our community .. Council has a unique way of wasting money ... Thousands of dollars spent on consultants to tell us if we need another specialist consultant before any work commences .. If any work commences.. I do not agree with the rate increase...	Yes	Combination of Properties (eg Residential and Business)	This survey is free which is great ... You don't have to pay me \$200 000 ..	
255	Ballina	No		No	This cost should have been allowed for since the pools construction.Any funds needed should come from council property sales and investments and pool users,not from rate increases.If council can't afford it ,privatise it and make it a user pays as most other businesses have to run.	Yes	Combination of Properties (eg Residential and Business)		
256	Ballina	No		No		Yes	Combination of Properties (eg Residential and Business)		
257	Ballina	Yes	DONT WASTE OUR MONEY	No	This is a ridiculous waste of money. We live on an Island we are surrounded by beaches and we already have a swimming pool. How on earth can you justify this? what happened to the proposal that was to have Private Funding involved for a new Pool and Sporting Complex? What corruption is at the heart of this proposal? Paul Hickey & David Wright your both a disgrace	Yes	Combination of Properties (eg Residential and Business)	WHY DO WE NEED THIS	
258	Ballina	No		No		Yes	Combination of Properties (eg Residential and Business)	Today 12th Nov I was very frustrated watching at least 6 council employees with associated equipment for over 2 hours in moon st. All were idle the whole time obviously waiting for 'something'. This type of waste does nothing to encourage ratepayers to accept rate rises outside the 'norm'. Approximately 30 people watched as council staff sat idle! Very frustrating and leaves me to presume this is normal practice!!	Scottashdown.0@gmail.com
259	Lennox Head	No		No	Our rates are high already. I pay nearly twice as much as a friend's property in Paddington worth about double what my property is worth	Yes	Combination of Properties (eg Residential and Business)		Michelle McCartney michelle9659@gmail.com
260	Lennox Head	Yes		No		Yes	Combination of Properties (eg Residential and Business)		
261	Lennox Head	No	build a rock pool on the southern end og angles beach	No	I think you should have provided figures of the numbers of patrons using the 2 pools each season. We have beaches open to everyone at no cost to users. I think this is a waste of rate payers money, the cost to rate payers has steadily increased in the 11 years I have been here, it is getting to the stage people on fixed incomes (pensioners)will have to sell up and move. Mt family and myself have never used either pool and I don't know anyone who has.	Yes	Combination of Properties (eg Residential and Business)	you will do what you want anyway, The last couple of projects-surf club and lennox community have not been very sucessful, and cost a lot more than first stated I can't see this being any better	
262	Lennox Head	No		No	Tthe case for the need for such facilities in Alstonville and Ballina Has not been made. What is current patronage? How much will it increase by if the additions and alterations are carried out?how do such alterations fit in with a greater urban development strategy? How was the need for these alterations decided? Why are the pools not self funding?	Yes	Combination of Properties (eg Residential and Business)	See response to 8	
263	Lennox Head	No	NO	No	Just the user pay.	Yes	Combination of Properties (eg Residential and Business)	NO	
264	Lennox Head		Use \$4mil on Ballina. Leave Alstonville alone and use the other \$4mil on something the rate payers require Indoor sports Centre and the Coastal tower this levie should not be about the pools but about the community. This survey should be worded correctly to encompass the community not a survey of 500 people from a population of 45,000 ratepayers.	No	the meeting never showed the real of the rate increase who pay \$899 a year in rates the figures were not a true and accurate indication of the real costing to ratepayers. Should have shown the compounded cost over 15 years much more substantial than the figures shown. All present incorrectly to qualify council agenda of a rate rise.	Yes	Combination of Properties (eg Residential and Business)	poorly presented A Survey of 500 people surly could not provide you with a true and accurate finding of 45,000 rate payers. Nor should it give you the ability to spend \$8mil of ratepayers money for pools that should have been budget for in a recurring maintenance programme which any business would factor into it budget.	eva@coachourkids.com.au
265	Lennox Head	No		No	This should be a project for the regional development grants. Alternatively user pays funded.	Yes	Combination of Properties (eg Residential and Business)	I have an interest in a number properties in the Ballina Shire but will never use the facility. Rates are extortionate enough now. Increase the entry fee.	
266	Lennox Head	No		No		Yes	Combination of Properties (eg Residential and Business)		
267	Lennox Head	Yes		No		Yes	Combination of Properties (eg Residential and Business)		
268	Lennox Head	No		No		Yes	Combination of Properties (eg Residential and Business)	We have our own pool in which i am sure Ballina Shire council Will not provide financial support when we eventually need to renovate it. It will be something we have to Budget for?? Therefore I believe Council should have already had Some sort of budget in place over the years knowing eventually This process would have been undertaken. So no I do not support a special rate Increase to what we already have to pay to compensate for this Inability to plan for the Future.	
269	Lennox Head	No		No		Yes	Combination of Properties (eg Residential and Business)		Wayne Lazarus email withheld

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
270	Other (eg. rural)	No	nil	No	we do not live in Ballina nor Alstonville, though we own 3 properties in the council area, thus feel that we will not ever use the facilities	Yes	Combination of Properties (eg Residential and Business)	As an aged person, I would have thought that a phone line for the survey would have better suited the aged Ballina population. A lot of the Ballina property owners do not own computers thus cannot/would not complete your survey.	dwfryer@idx.com.au
271	Other (eg. rural)	No		No		Yes	Combination of Properties (eg Residential and Business)		
272	Other (eg. rural)	Yes		No	Put entry to the pools up for two years, or more. so the user pays. or run a raffle to raise money, as in a big lottery.	Yes	Combination of Properties (eg Residential and Business)	All the quotes for work should be open for public inspection. and prices need to be looked at carefully as the prices that gov and council pays for any work is usually ridiculously high. it is about time that any works done, that uses ratepayers money and tax money should be looked at much more carefully.	
273	Other (eg. rural)	No		No	Increase the entry fee to pool as the people who use should pay extra.	Yes	Combination of Properties (eg Residential and Business)		
274	Other (eg. rural)	No		No		Yes	Combination of Properties (eg Residential and Business)		admin.mbe@bigpond.com
275	Other (eg. rural)	Yes		No		Yes	Combination of Properties (eg Residential and Business)		
276	Other (eg. rural)	Yes	Ballina does not need heating . there is a perfectly good pool at alstonville that is heated. All services cannot be available in every town or village . there are more pressing things requiring Capital spending than the pool	No	Would the rate increase of 5.5% lead us to paying higher rates in 2017/2018, pending the normal increases being then calculated on the higher figure?	Yes	Combination of Properties (eg Residential and Business)	If the SVR increase occurs then Council should look at changing the fee structure of the Pools (not increasing) thereby getting more people using the facilities OR Ratepayers should be given free passes to the pool, similar to the Waste-rubbish tip passes that other Shires (lismore) have done previously. Thereby getting more people using the facilities and promoting them. FOR THE LAST 2 SEASONS MY FAMILY HAS PURCHASED SEASONAL PASSES FOR ALSTONVILLE POOL. I AM HESITANT TO DO THE SAME THIS YEAR AS I SEE THE POSSIBLE SVR AS DOUBLE DIPPING IN MY POCKET FOR A FACILITY THAT SHOULD BE MAINTAINED ADEQUATELY.	Paul Towner 61 Rous Mill Rd Rous Mill NSW 2477
277	Other (eg. rural)	No		No	The Ballina and Alstonville pools have adequate facilities for the number of patrons. Pouring millions of dollars into them will not create a miraculous influx of swimmers. Sure they both need a bit of work, mainly in the facilities areas but its unfair for the whole shire to be rated for this. Rate rises are for essential services which I have no argument with. If a small percentage of the shire want these improvements....user pays	Yes	Combination of Properties (eg Residential and Business)		terry t.bushy48@yahoo.com.au
278	Other (eg. rural)	No		No	There are many more important ways of spending funds eg roads. I do not support an increase in rates that are already very high.	Yes	Combination of Properties (eg Residential and Business)		
279	Wollongbar	No	The Ballina Council can improve the facilities asked for but not at an extra cost to the Rate Payer.	No	No as above.	Yes	Combination of Properties (eg Residential and Business)	This proposal could be put to a referendum vote before any proposed changes to increase the rates in the Ballina Shire to meet the extra expenditure on the pool renovations. Voting could be done in person at the Council or online by the ratepayers. This proposal to raise revenue could have been factored in the preceding years by the Council knowing this would need to be attended in the future to maintain the standard required at this time.	
280	Wollongbar	Yes	Alstonville Pool - opening later hours during Daylight Saving and allowing general community access to a few lanes instead of it being taken-over by squad and water polo entirely each afternoon. Encouraging Masters to set up again at Alstonville. Not allowing local small school carnival bookings to be moved around the calendar at whim once dates have been set because Lismore school carnivals bring in greater revenue but late bookings. Allowing non-swimming parent supervisors into pool for free - many families are not using the pool at Alstonville because the management have made them feel unwelcome and have been hostile.	No	I believe that being community-owned assets, the management should be making provision for these capital improvements just as any leaseholder should when utilizing community-owned asset. The wealth-making potential for businesses using these assets is always increasing. The entry fees do not reflect the service provided to the community, particularly in Alstonville.	Yes	Combination of Properties (eg Residential and Business)		
281	Wollongbar	No		No		Yes	Combination of Properties (eg Residential and Business)	I am a rate payer for farmland and well as residential	
282	Alstonville	Yes	The pools do not need to be updated. There are enough competition pools and the pools are adequate now for the level of swimmer training in those areas. Total waste of money similar to lismore pool, which doesn't get used and is a white elephant.	No		Yes	Farmland		Ken malcolm Kmalcolm@trinitylismore.com
283	Alstonville	Yes		No		Yes	Farmland		
284	Alstonville			No		Yes	Farmland		
285	Alstonville	No		No		Yes	Farmland		
286	Alstonville	No		No		Yes	Farmland		
287	Alstonville	No		No		Yes	Farmland		
288	Alstonville	No		No		Yes	Farmland	User Pays...it looks like the cost of admission to the pool is insufficient with the upkeep or refurbishment in line the Council is suggesting. I suggest the Pool be sold to private enterprise. There is far more important work for the Council to do (road upkeep) that impacts with all in the Ballina Shire not just a chosen few to cool off in a swimming pool	Michael Kinkead 491 Wardell Rd Dalwood NSW 2477 email: mick.kinkead@gmail.com
289	Alstonville	Yes		No	The cost of improvements to swimming pools should be covered under the general rates.	Yes	Farmland		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
290	Alstonville	No	Make it user pays. If you need an additional funds then use them to fix our rural roads which are a disgrace	No	Any improvement of pools, since it is for the benefit of a minority of ratepayers should come out of the general rates. Also the pools should be "user pays" in other words charge a high enough entrance fee to cover any maintenance and upgrading	Yes	Farmland	survey format is not good. you should ask ratepayers for identification such as rate notice id etc. Otherwise visitors etc who may see an advantage in pools without contributing to upgrading can click on yes ratepayer Those who do not pay council rates should not be able to vote I,my family and visitors have never used either pool and do not intend to in the future Our family pays rates on three properties in the shire and use the one computer however you prevent us from filling in more than one survey.	AF & BE Walker Baclisin Farms, P.O. Box 508 Alstonville
291	Alstonville	No		No		Yes	Farmland	Pool users should pay for the upgrades. Not Rate payers who dont use the facilities. User pays rules should apply.	
292	Alstonville	No		No	If the pool upgrade goes ahead, once it is done would like to see the rates drop back down to where they should be.	Yes	Farmland	owing to the fact that not a lot of people use the pools, I think a rates increase to achieve this end is ridiculous.As it is we pay enough now and over the coming years the rates will only increase and make it more difficult for the Self funded to pay. A discount for the Self funded would be appreciated.	Email_ elaine_m_@hotmail.com
293	Lennox Head	No		No		Yes	Farmland		tandvreynolds@bigpond.com
294	Lennox Head	Yes		No		Yes	Farmland	We feel this is justbeing used as an excuse to raise rates.	
295	Other (eg. rural)	No		No		Yes	Farmland		
296	Other (eg. rural)	No		No		Yes	Farmland	I'm shocked that you would spend 4 million dollars on the repairs to the Alstonville pool ,I'm obviously out of touch with costings . It sound like a lot of money	Tony Hyde . 609 Dalwwood road ,rous mill
297	Other (eg. rural)	No		No		Yes	Farmland		
298	Other (eg. rural)	No		No		Yes	Farmland		
299	Other (eg. rural)	No		No		Yes	Farmland		
300	Other (eg. rural)	No	The people who use the pools should pay for the improvements.	No	This would set a precedent for special rate variations ad hoc.	Yes	Farmland		
301	Other (eg. rural)	No		No		Yes	Farmland		
302	Other (eg. rural)	No		No		Yes	Farmland		
303	Other (eg. rural)	No		No		Yes	Farmland		
304	Other (eg. rural)	No		No	Money should be provided from entry fees (user pays)	Yes	Farmland		
305	Other (eg. rural)	Yes		No	Like many residents, my income is fixed, so I oppose any increase in costs, particularly those over which I have no control.	Yes	Farmland		
306	Other (eg. rural)	No		No		Yes	Farmland		
307	Other (eg. rural)	No		No	users of the venues should pay the costs through entry fees. Council can pay now and re-coup the costs through these means. Better facilities will probably result in a higher number of users and therefore costs will be re-couped faster. Plus funds should of been saved for years in preparation for this enviable upgrade.	Yes	Farmland		Linda Kirkland 53 Shaws Lane Tuckombil 2477 pandlkirkland@gmail.com
308	Other (eg. rural)	No	Not in favour of any improvement other than self funding. There are charges made for pool users, use these funds for improvements . Provision should have been built into the management and charges made for users of these public utilities. In other word USER PAYS	No	Not in favour of rate increases LIVE WITH IN YOUR MEANS	Yes	Farmland	My understanding is that rates have been struck at set figure, So increasing rates,over and above the set figure, for specific purpose is stepping outside that legal requirement. Improve your management and live with in your means. If this program is approved then what is to stop council to strike rates to improve the town hall or sporting complex ect. I am not in favour	jendes2114@gmail.com
309	Other (eg. rural)	No		No	Land owners who also own a pool have to maintain their pool and shouldn't have to also contribute to maintaining & improving pools that they don't use. User pay system is more appropriate - increase the pool entry fee to provide extra funds to improve the pools which will be to the benefit of those users.	Yes	Farmland		
310	Other (eg. rural)	No		No	I can understand that it is expensive to run a pool especially of that size but I think it is better if people using the pool would pay for the maintenance and upgrades of it. A lot of people have their own pool and already pay for that kind of entertainment.	Yes	Farmland		
311	Other (eg. rural)	No	nil	No	user pay	Yes	Farmland	no	Anthony m powell 394 Fernleigh rd fernleigh
312	Other (eg. rural)	No		No	The rates are too expensive now.	Yes	Farmland		Dallas Lovett 42 Bagotville Road Meerschaum Vale 2477
313	Other (eg. rural)	No	Build a sports centre that incorporates all sports not just a swimming pool, similar to the Goonellabah Sport Complex.	No	I'd be happy for an increase in rates if it was for a sporting complex	Yes	Farmland		joannawilko@gmail.com
314	Other (eg. rural)	No		No	We feel that the improvement in the pools should be user pays option - the people who use the pools should pay for the improvements, we live on a farm and would not use the pools, the sea seems a better option	Yes	Farmland		
315	Other (eg. rural)	No		No	rate variations/increases should only apply to & be paid by those making use of the proposed facility upgrades.	Yes	Farmland		Julie Castle 152 Nashua Road, Fernleigh 2479 email; castleje@hotmail.com
316	Other (eg. rural)	No		No		Yes	Farmland		
317	Wardell	No		No		Yes	Farmland		
318	Wollongbar	No		No		Yes	Farmland	We are poor people on Centrelink and have no money to give the government.	
319	Alstonville	No		No		Yes	Residential		
320	Alstonville	No	WE DO NOT USE THE POOLS	No	THIS SHOULD BE A USER PAY WE LIVE ON ALSTONVALE ROAD WHICH IS ABOUT 450M OF UNSEALED ROAD WHICH WE CANNOT GET SEALED AS RATE PAYERS WE WOULD RATHER SEE THIS ROAD FIXED	Yes	Residential		JIM ARROWSMITH SILVERBARK@BIGPOND.CO M PH 0266287444
321	Alstonville	Yes	Improvements not necessary	No	I do not support the proposed special rate variation proposal.	Yes	Residential		
322	Alstonville	No		No		Yes	Residential	We have NO gutters or drains in some parts of Alstonville. This would seem more of a priority.	
323	Alstonville	No	Close existing pools, replace with seawater pools adjacent to the new surf club in Ballina. Water can be pumped from the ocean to keep pools fresh and clean, makes more sense, and healthier for users.	No		Yes	Residential	The community cannot continue to afford to pay for expensive infrastructure such as existing pools. If anything, pools need to be downsided.	
324	Alstonville	No	Put the fees for using facility up. Rather than the cost to people who don't use it or don't want it.	No	Ballina Council already has a high rate base.	Yes	Residential	In the letter it discussed canal maintenance. Does the amount of revenue received from those persons on the canal (or % of their rates) go to that maintenance. Again, should be a user pay system.	
325	Alstonville	No	I prefer rates to be used for essentials such as roads, future sea level rise & so forth. Otherwise I believe 'user should pay'	No	Protecting Ballina from high tides in river street would have greater chance of my support.	Yes	Residential	Thank you for allowing me to express my feelings & recomrnations.	Denis & Chris O'Neill 28 Parkland Drive Alstonville 2477 denisonell@bigpond.com

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
326	Alstonville	No		No	Another waste of money that us residents will have to pay for.	Yes	Residential	I am totally against this proposal. Ballina Shire Council already make enough out of DA application fee's which are an absolute joke.	
327	Alstonville	No		No		Yes	Residential		
328	Alstonville	Yes		No		Yes	Residential		
329	Alstonville	No		No		Yes	Residential		johndirou@gmail.com
330	Alstonville	No	Would rather see other things improved. Pools are used by a minority of ratepayers.	No	User pays model.	Yes	Residential		
331	Alstonville	Yes		No		Yes	Residential		Ken Perry 21 Teven road Alstonville Email. happyone2u@hotmail.com
332	Alstonville		user pays	No	no increase to old pensioners we do hard enough	Yes	Residential		
333	Alstonville	No		No		Yes	Residential	I own my own pool and i pay enough for that in council fees etc	
334	Alstonville	Yes		No	The ongoing maintenance and upgrades of the local pools should already be within the council's scope, plans and budget. Our current rates are high compared to many other areas and what we receive for this could be described as poor. Roads in our area as always are not maintained. The entry points to Ballina a an absolute disgrace. So many facilities in the shire are not fully accessible and are not being utilised to their full capacity. Sporting facilities are screaming for assistance with adequate facilities and upgrades and there is a sports ground venue sitting dormant on a hill in Wollongbar. Wake up Ballina Shire Council, get your priorities right. Bring the people to the area, give them a reason to want to stay and play.... Increasing the use of council owned facilities will raise the revenue required to improve them.	Yes	Residential		
335	Alstonville	Yes		No		Yes	Residential		Andrew Mayer 211 Rifle Range Rd, Alstonville, NSW 2477
336	Alstonville	No		No		Yes	Residential		richardwhite47@bigpond.com
337	Alstonville	Yes	N/a	No	If budgeted properly , these works should be achieve able with current rates. These improvements should have been already done in my opinion. I am an annual family pool pass holder in Alstonville and am disappointed with the facilities condition. Amenities in particular need urgent refurbishment to include private partitioned showers!	Yes	Residential	I would like to see action of works ASAP. Regardless of extra funding. I am a proud resident but unfortunately often question the priorities of this council.	Matthew Meury Po Box 37 Alstonville, nsw 2477
338	Alstonville	No		No		Yes	Residential		
339	Alstonville	No		No		Yes	Residential		
340	Alstonville	No	repair pools at the lowest cost, we do not need to go down the same path as Lismore council did. I would agree with the council improvements if we were not a coastal town. I feel that the schools use them for their carnivals and don't need Roman colosseum baths for a sporting advent !	No	How much money can governments and their departments gouge out of the general public?	Yes	Residential		
341	Alstonville	No		No		Yes	Residential		
342	Alstonville	Yes		No		Yes	Residential		
343	Alstonville	Yes	Please stick to rates, rubbish and roads - and leave the infrastructure being discussed to the public to pay for and update	No	Please stick to rates, rubbish and roads - and leave the infrastructure being discussed to the public to pay for and update In so doing our rates will be contained and excessive unnecessary expenditure reduced	Yes	Residential		
344	Alstonville	No		No		Yes	Residential		
345	Alstonville	No	You need to budget better and use the funds you are getting already as only small percentage of rate payers would use these pools	No	Ballina council should sell off some of the commercial properties to fund infrastructure instead of rising rates to fund swimming pools etc . Most people have their own pools and they have to maintain them and do not use public pools	Yes	Residential	As pensioners we are finding it difficult to pay the rates now let alone an increase in them with the increase of electricity etc Gov wants to keep the older generation in their own homes but with increases in rates its making it very hard for us to do so .	marlenesmi@gmail.com
346	Alstonville	No	None. I think that the cureent level of service provided by the existing pools is above what should be provided given the need to investment in other more critical infrastructure.	No	I do not support a rate rise to fund swimming pools. The existing level of service provided for swimming pools is above what I think the community as a whole needs. Swimming pools are of benefit to a small percentage of the community and the cost is disproportional to the number of people they service therefore I do not think they should be a prioirity for funding from the rate base. Pools should be operated as a fee for service.	Yes	Residential		
347	Alstonville	No	Improvements should only be financed by a user pays scheme. Already council rates are rising prohibitively when the costs of basic service fees are included eg. water rates rising by approximately 10% p.a. over the last 7 years	No		Yes	Residential		
348	Alstonville	No		No		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
349	Alstonville	Yes		No	I am unsupportive of the increase as the quoted 2.5% increase is not reflective of the true actual dollar increase that we would be required to pay. Over the last 5 years Council has made successful petitions to NSW Govt. to increase the residential rates above the maximum local govt rate pegging of 3% to 5.5%. This supposed 5.5% increase turned out to be an actual 10% (per annum) increase in what we paid when measured against the previous year. This 10% increase is continuing with this years levies. Based on geometric progression, next years levies will increase by another 10% (in dollar value) plus another 2.5% which based on prior practices would equate to an actual dollar increase of 7-10% (yet you will normalise the data to say that given all checks and balances the actual percentage increase is 3%. While on paper it may be 3% in actual dollar terms it is much greater). This level of inflation is unsustainable for a small population. In your materials you compare average rates with surrounding Councils. This is a minimalistic/skewed comparison that does not take into account ratable population and dollars collected per capita. Tweed and Lismore have more people than Ballina thus creating a greater pool of revenue for a decreased individuals outlay. (more people = more money collected). This being the case, these Councils can afford to have a lower rating structure as the capital works expenditure is distributed further between more people. We cannot afford to have regional centre facilities and be identified as a regional growth centre and compete with the surrounding areas. If we want these things we need attract more people to get a greater population base and in doing so, we need to start planning/developing the third satellite now. We've got to decide who has won the regional centre race, Ballina or Lismore.	Yes	Residential		
350	Alstonville	No		No		Yes	Residential		
351	Alstonville	No		No		Yes	Residential		P & M Caldwell, 21 Valley Drive, Alstonville.2477
352	Alstonville	No		No		Yes	Residential	You have not asked the ratepayer to provide any other feedback with respect to alternative funding sources or ideas for how to fund the improvements. I don't therefore consider this to be a consultative process - it is just 'this is the way the improvements will be funded-like it or not'. I think any costs should be offset by the users of the facilities in increased entry/membership fees. I don't think all rate payers should be forced to pay for something that many of them don't use. Have you surveyed the users of the facilities to determine if they would be happy to pay an increase in entry fee for an improved facility? Have you considered that the costs may be offset by greater use of the facilities ie Ballina pool in winter if heated? Why should a home owner fund a heated pool that they never use so that a renter can swim in year round comfort and not have to pay for it?	Kate Williams 370 Gap Rd Alstonville NSW 2477
353	Alstonville	No		No	It is a bit unfair for all rate payers to have to contribute to the proposed works when there are those in the community that: 1) Do not use these facilities at all or if they do only on rare occasions 2) There would be residents of the area who are not rate payers that use the facilities 3) There would be visitors to the area who are not rate payers that use the facilities. User pays would be fairer and if it means increase entrance fees to cover costs so be it.	Yes	Residential		
354	Alstonville	No		No	increase the admission rates, or increase the rates of businesses in the areas, aka people that would benefit from or use the facilities rather than have a permanent increase in rates for everyone. do not support paying for something i will not use or benefit from, directly or indirectly.	Yes	Residential		
355	Alstonville	No		No		Yes	Residential		
356	Alstonville	No	I believe in a user pays facility	No	Although a retired ex military pensioner, I receive NO rate reduction. The extra charge would be a burden on my already exorbitant rating fee. I see council can get a 3% increase per annum, unfortunately my pension doesn't go up 3%.	Yes	Residential	I appreciate the opportunity to comment but do believe the decision has already been made.	
357	Alstonville	No		No		Yes	Residential		Patrick Reenan E.mail pplr@bigpond.com
358	Alstonville	Yes		No	Council seems to be committed to a policy of funding its capital works programme through special rate variations. As much of the essential work is 'renewals' with minor upgrades, a special rate variation is not justified.	Yes	Residential		myjambro@bigpond.com
359	Alstonville	No		No	i think it should be user pays , it is unfair for people to provide funding for someone else's enjoyment , when you don't use it yourself , if my rates go up for this project , i would call it robbery ,i pay enough and if the increases keep going up and my wage doesn't , i will have to leave the area , if anything make a rock pool on the beach like Yamba has.you filled in the pool at Riverveiw Park , use some common sense for god's sake.	Yes	Residential		email - leather6@outlook.com
360	Alstonville	No		No	I think it should be done by fund raising or by other means as only a small amount of our community goes there. our rates are high enough as it is ..why should we pay for something we don't use .we are struggling to pay rates as it is to keep a roof over our heads ..this is for fun not a necessity	Yes	Residential	I AM NOT FOR IT AT ALL. its not fair as all the people who pay rent will want it at home owners expense	Pauline Buys 434 Ellis ROAD , Alstonville N.S.W 2477 pabuys@msn.com
361	Alstonville	No	None	No	I oppose the rate increase. Council rates are already high.We are seniors on a low income and the rates costs are a large enough drain on our resources as they stand. Additionally, I think special rate increases should fund projects that benefit the majority of people in a community. I would guess that the majority of people in Ballina and Alstonville would not be regular pool users	Yes	Residential	Only to reiterate what I've said above.	Sandra Black alstonville2477@gmail.com
362	Alstonville	No		No		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
363	Alstonville	No		No	If we support the rate increase does that give us free entry to the pool being that we own it?	Yes	Residential		
364	Alstonville	Yes	Look at the swimming facilities elsewhere - southports water park for example. Something like that along the river would be fantastic.	No	Fund it another way.	Yes	Residential		chrisanderica@westnet.com.au
365	Alstonville	Yes		No		Yes	Residential		
366	Alstonville	No		No	I pay my full price of rates, and I still have no kerb and guttering, no street cleaning and the council does not mower nature strip across the road from my house, and they never have mowed, so before you start putting the rates up how about you, the council start doing what we pay you to do, and if the rates are increased there will be a lot of rate payers every ticked off that we have to pay extra rates to pay for something the council should have budgeted for,as we have paid for the services from council that we have been paving for all these years	Yes	Residential		
367	Alstonville	No		No		Yes	Residential		
368	Alstonville	No		No	I would not support any rate increase as rates for the area are already high compared to other areas. The area already has adequate facilities in relation to swimming pools.	Yes	Residential	I would not support any additional rate increases for any reason whatsoever.	Bart Green, postal address 747 Triamble rd Hargraves 2850.
369	Alstonville	Yes		No	Increase the entry costs to the pools instead of rate payers paying for superficial upgrades. The pools are currently working well and the improvements listed above are mostly superficial and with the exception of disabled access are not required to maintain visitors.	Yes	Residential	Happy to have received the letter in the mail and the option to participate in the survey.	
370	Alstonville	Yes		No	I think the last few years of increases have been enough!	Yes	Residential		
371	Alstonville	No		No	These works should have been funded by fees paid by the people who have used these facilities throughout the previous 30 odd years. You cannot operate any business without a long term plan to maintain and eventually replace capital equipment. Where is the money that has been put aside during the life of the current pool to pay for it's eventual replacement?	Yes	Residential		
372	Alstonville	Yes	Please provide basic upgrades only. Our rates are expensive as in the city and we cannot afford 2 5.5% increases in a row	No	I do not want to pay higher rates.	Yes	Residential	Your rate payers cannot afford to pay more. How you think \$4m per pool is a justified spend is beyond me.	
373	Alstonville	No		No	Charge the user not every rate payer.	Yes	Residential		
374	Alstonville			No		Yes	Residential		
375	Alstonville	No		No		Yes	Residential		
376	Alstonville	No		No		Yes	Residential	While it would be great to improve the pool facilities, money is very tight at present and the improvements do not seem urgent.	
377	Alstonville	No		No	I am not in support of an additional levy for the pool. Perhaps you could have a higher entry fee for those that do use the facility.	Yes	Residential		
378	Alstonville	No		No	Our rates are high enough already without having an increase for something we don't use.	Yes	Residential		
379	Alstonville	No		No		Yes	Residential		
380	Alstonville	No		No		Yes	Residential		
381	Alstonville	Yes		No		Yes	Residential	Why is council considering upgrading the swimming pools in our shire when we are in much greater need of a multi-sport indoor facility in Ballina! There are already several pools in our shire but no usable indoor sporting facilities. Council identified years and years ago that a sporting facility is needed in our shire and it still hasn't been done. I would not support the proposed pool upgrades until funds have been approved and quarantined to be used for an indoor sporting centre.	
382	Alstonville	Yes		No		Yes	Residential		
383	Alstonville	No		No	Improvements to be self funded on a user pay system.	Yes	Residential	We cannot afford to pay any more than we already are.	
384	Alstonville	No		No		Yes	Residential		
385	Alstonville	No		No	pools should pay for themselves...	Yes	Residential		christineholmes12@bigpond.com
386	Alstonville	Yes	more cleaning, the last time I used Alstonville pool the tile inside the pool were not very clean	No	I don't agree with any increase at all, council should run its "house keeping" better	Yes	Residential		June Woffenden, mailjunetoo@gmail.com
387	Alstonville	No	no increase in rates to fund improvements	No	Stop increasing rates and charges and reduce spending and staff. Council is avoiding govt rate capping by increasing charges in some cases by 100% per year. How can people on fixed incomes continue to pay these unjustified increases.	Yes	Residential	NO RATE INCREASES, stop spending. Why has money not been put aside each year for pool maintenance. Stop wasting funds producing a rubbish newsletter and use that to fix pools.	
388	Alstonville	No	The swimming pools should be self funding including provision for improvement and upgrades. A business plan that identifies how the pool can achieve this should be prepared for public comment. The business plan should include options for other forms of management as well as the qualitative benefits to the shire. The options raised in Q5 cannot be addressed with a plan as suggested.	No	The rate variation is a tax on the whole community with benefits limited to a few which is not acceptable as the overall benefits have not been identified and discussed. If a special rate variation was implemented it should be set aside into a special purposes fund and cease was the fund objective has been met.	Yes	Residential	Very poor. It shows the Council does not have a clear vision and strategy for its ownership and management of commercial assets. Without this, Council is focussing on operational issues which leaves residents and investors in Ballina with no clarity on what benefits the Council will deliver to its community.	amoysc@gmail.com
389	Alstonville			No	I HAVE & MAINTAIN MY OWN POOL SO I DONT WISH TO PAY FOR OTHER ONES FOR GENERAL USE. USERS OF PUBLIC POOLS SHOULD PAY FOR ANY CHANGES OR UPGRADES	Yes	Residential		W GORTON EASTVIEW TUCKOMBIL LANE ALSTONVILLE
390	Alstonville	Yes	I like them the way they are	No	People in the community are already really struggling financially I think it is unfair to add more stress to them financially	Yes	Residential		
391	Alstonville			No	As rate payers we strongly oppose the special rate variation. We paid for the initial facilities and they should now be self funded with small amounts from council. If the income is insufficient then entry fees need to increase. The pools should be financed through user pays. I am quite happy to pay increased fees to use the pool when I use the pool. Rate payers owning more than one property would be unfairly paying the 2.5% times the number of properties they own. Farmers would also be paying larger amounts to these facilities.	Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
392	Alstonville	Yes		No	I am a believer of user pays, provide the basic necessities and maintain it. Maybe the council has failed to carry out sufficient ongoing maintenance over the years & they are trying to hide this from the public.	Yes	Residential	You should have provided details of the number of users so as a cost per user could have been determined or do you already know that the per unit cost is excessive and therefore decided not to put that information out to the public. You make comment that the pools are used by many locals & visitors, that is insufficient information and indicates you may be hiding information. You need to be completely open with information, otherwise you are seen to be trying to derive a particular outcome.	
393	Alstonville	Yes	If I need to renovate or improve my home, I make sure that I have put the required funds aside, or I scale down the reno.	No	The finances for the upkeep of these pools should have been accounted for over the last several years. At best this wrecks of mismanagement, especially after selling off assets - land etc.	Yes	Residential		For written response please forward to jabez46@gmail.com
394	Alstonville	No		No		Yes	Residential	As a pensioner couple we live on limited financial resources. The annual rate increases in recent years has been noticed but these have been partly off set by pension increases. As the federal government is yet to decide on the mechanisms for future pension increases our capacity to meet to meet any future increases in the cost of living including rates. is limited until this is known.	
395	Alstonville	Yes		No	Improvements as listed at question 5 not required, current pool facilities are adequate. Any improvements should be funded on a user-pays basis ie increase admission charges.	Yes	Residential		
396	Alstonville	Yes	It is a requirement to provide access for people with disabilities. Funds for this should be provided from within existing budgets not from what amounts to a levy on rate payers.	No	I totally disagree with the proposal to increase rates for the proposed time to fund swimming pool improvements. Improvements should be made from within the existing income. There is no safeguard to ensure that, should the rates be increased for the time proposed, they will 'go down' after the time expires. I am very suspicious that the rates will remain at the 'temporary' level after the time expires. There is also no assurance that the work will take place. What happens if unforeseen expenses arise in the meantime? I totally oppose the idea of a rates rise to fund swimming pool improvements. Many ratepayers do not use or are unable to use the pools at all. Does this mean that any time a facility needs improvement a rate rise will be proposed. This would appear to be a levy for amenities.	Yes	Residential	I would like to be assured that this is a genuine consultation process and that the opinion of ratepayers will be heard. I suggest swimming pool improvements be paid for by council making savings in other areas. I suggest we have a consultation process to enable ratepayers to suggest areas from which monies could be redirected to enable swimming pool improvements to happen.	The email address will appear on this email.
397	Alstonville	No		No		Yes	Residential	Prefer the user pays principle rather than slugging everyone(including pensioners who can ill afford it and don't use the facility) with a rate increase	
398	Alstonville	Yes		No	The pools are not in a poor condition. Funding for improvements could occur on a user pays basis where part of the current fees are put aside for improvements when they are needed. If the fees based funds are not enough then improvements do not occur.	Yes	Residential	no	
399	Alstonville		their is nothing wrong with the pools the way they are	No	i think its rediculouse to do this when its only a small amount of people that use the pools i spent alot of money putting my own pool in i dont think i should now have to pay for this as well	Yes	Residential		
400	Alstonville	No		No		Yes	Residential	Council should manage their budget better. It's not as if you just suddenly realized you have 2 pools to maintain.	
401	Alstonville	No		No	A little unfair to expect ratepayers to pay for this. What has happened to monies collected over last 30 odd years. The majority of ratepayers are being expected to pay for something that they won't use.	Yes	Residential		
402	Alstonville	No	We would like to know what percentage of residents use these pools. Surely, with the economic downturn and people losing their jobs, businesses folding, a rate increase is not warranted, especially for a project which is not necessary, and only a select few would use these facilities. We feel the present facilities are more than adequate.	No	See above comments	Yes	Residential		
403	Alstonville	No	Alstonville is already well equiped Ballina could use some upgrading	No	Suggest that increase in pool entry fee to target those that use it not the rate payers. Fund raising could also be done.	Yes	Residential	yes, thank you for the oportunity usually we are just told are rates are going up but they never go back down.	
404	Alstonville	Yes	I think costs could be contained by thorough, careful and considered planning for quality essential features only and not luxury, flashy and often poorly thought out inclusions that do little but add to overall costs.	No	I feel it will set a precedence and an easy way for council to raise finances. What is to stop council from adding special rates variations whenever it chooses?It shows poor long term future financial planning and budgeting for both this proposal and possibly any other future services/upgrades/redevelopment proposal. It may as the proposal states only apply to the base rates but the annual increasing costs of not only the base rates but also water. sewerage and waste disposal make council rates a significant cost to households already without adding on any special variations.	Yes	Residential		Gwen Arnall Email address - gwenarnall@gmail.com
405	Alstonville	Yes		No	After attending the meeting in Alstonville, many people agree that any upgrade or maintenance needs to come from Asset sales and Not a rate rise. We also agree with many others who believe that Council should have managed this upgrade over the previous 10-20 years. Knowing that pools as well as many other forms of infrastructure need regular maintenance. We object strongly to us rate payers being used as the scape goats to pay for this maintenance and upgrade.	Yes	Residential		
406	Alstonville	No		No	I would prefer to have kerb and guttering in our street before we lose more lawn! WE pay the same rates!!!	Yes	Residential		31 Maple Drive Alstonville
407	Alstonville	Yes	I have marked No. 5 above as applies to my own use. I have recently come to live opposite the Alstonville swimming pool and had hoped to use it daily so was somewhat shattered to find that at my age I am unable to get in and out of the main pool as there are only vertical ladders which are hard to use. This pool is crying out for easier access but by the year 2017 I will probably be too old to use it anyway.	No	Seems somewhat unfair that people who never use the pools should have their rates increased which are high already. Perhaps user pay would be a fairer system?	Yes	Residential		Mrs. A. Thorne 9 Alston Avenue Alstonville NSW 2477
408	Alstonville	Yes		No	I am a rate payer and I also pay to go into the pool.	Yes	Residential	While I enjoy using the pool, I am not a frequent user and am happy to pay the fee to use the pool.	

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
409	Alstonville	No	I feel the proposed increase in rate charges for this purpose as inappropriate, unfair and unnecessary particularly for those who do not use and will not use these facilities. I feel a more appropriate way to address these improvements would be to increase the entry charges, targeting those who will use and who do frequent these facilities. Entry charges already exist to use these facilities, a small increase on these charges, I feel, would be a more appropriate way to generate funds needed for these upgrades.	No	I do not support any rate increase.	Yes	Residential	No	
410	Alstonville	No		No		Yes	Residential		
411	Alstonville	Yes		No		Yes	Residential		John Cavanagh 361 gap road Alstonville
412	Alstonville	Yes		No	Council should be funding the improvements from their existing budget and managing their money better; they should NOT need a special rates levy to complete what is really maintenance of the pools that should have been happening progressively over several years. Unfortunately Council has ignored its responsibility to maintain the pools to a higher standard in the past and now find they can't pay for what is required so have to impose a levy on property owners, who may or may not actually use the pool facilities. It's a disgrace.	Yes	Residential		
413	Alstonville	Yes		No	very high rates already. We don't need any more rises for luxuries we cant afford. Lots of people are already struggling to pay rates at current prices. If they do go up we will certainly have to think about leaving the area, that's how tight things are for the average Joe.	Yes	Residential	The user numbers are mainly people who use the pool regularly. I don't think these figures are an accurate reflection on usage.	Robert Marron 7 Cedar Court Alstonville
414	Alstonville	No		No		Yes	Residential		Lane Norman 21 Parkland Drive Alstonville
415	Alstonville	No		No		Yes	Residential		
416	Alstonville	No		No	I don't believe that all the ratepayers should be slugged for a redevelopment of facilities which are used by such a small percentage of ratepayers and residents. In Ballina particularly the facility would be used by tourists not residents and I don't feel the ratepayers should be the ones paying. There is a lot of anger in the local community about this proposal. Councillors are elected by the ratepayers and should listen to how the community as a whole wants their rates used.	Yes	Residential		
417	Alstonville	No		No		Yes	Residential		frank gallagher, 23 Brown Ave , ALSTONVILLE
418	Alstonville	Yes		No	I do not think any rate rise is appropriate. Budgets should be managed.	Yes	Residential		
419	Alstonville	Yes	Access to the pool for general recreation by residents is limited because of the frequent use by special interest groups including sporting and school groups. Any upgrades to the facilities should be paid directly by those using the pools.	No	In this age of "user pays" ratepayers in general should not be asked to pay for the pleasure of the few.	Yes	Residential		Robert Lowe 92 Dalwood Rd Dalwood (ph:0413 321276)
420	Alstonville	Yes		No	I live in Alstonville and had intended to go to the swimming pool on a daily basis for fitness. However, as I work all day the only time I could go to pool was after 5.00 pm. When I made enquiris at Alstonville, I was told only one afternoon a week would be available to do this as the lanes were used by various organisations on other days.	Yes	Residential	I believe any improvements to the Ballina and Alstonville pools should be user-pay. As stated above, although I would like to use the pool I am unable to at a time that suits me due to other organisations monopolising its use.	
421	Alstonville	Yes		No	Already got a 7% per annum increase for 7 years a few years ago to pay for other improvements (compounds to about 80% increase over the 7 years). Let's just spend what we can afford. Councils are the only body which seems to work out what it wants to spend then calculate what it's income needs to be to do it, then applies a rates level to cover that cost. I'd love to be able to work out how much I want to spend next year then tell my superannuation provider that I want that much income for next year. Then do that every year regardless of what my asset base was valued at. That's what you always want to do.	Yes	Residential	I dare say the council will take as much notice of this survey as any other it conducts. Council will do what ever it wants to as it has always done. Last time Alstonville was strongly against councils proposal and other areas did not have a very large turn out. So council considered there was little objection in those areas.	stuzmail@gmail.com
422	Alstonville	No		No	I don't think there is any reason for the money to be wasted on the pools they are fine as they are, perhaps better heating, but this is not efficient in outdoor pools anyway. What is disturbing is that there are more people who DO NOT USE THE facilities at all and are required to pay for it. It should be users pay, increase the fees, or the tender fees but do not increase our rates; there are more important things our money can go on, like roads. Another way to raise revenue for the pools is to perhaps stop spending so much money on plants in the roundabouts etc. I was disgusted to see a few weeks ago a lot of perfectly ok and healthy looking plants being ripped out of a garden and thrown out to be replaced with something different. Shame on you council for so much waste.	Yes	Residential		
423	Alstonville			No		Yes	Residential		
424	Alstonville	No		No	I am totally opposed to any rate increase to pay for improvements to both swimming pools for the following reasons:- 1) I do not use them. 2) The population in Alstonville is largely retired and does not use the pools. 3) If extra funds are required to improve the pools, then the money should be raised from those who actually use them, such as increased entry payments.	Yes	Residential		Gordon MacNiven 59 Main Street Alstonville gormacn@hotmail.com

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
425	Alstonville	No	Not interested in any of the above and that was never an option you gave us! - find the money elsewhere. Stop fluoride and use that money instead.	No	The council should have budgeted for the pools and never have allowed this mess to happen. What else are you going to put up the rates for? What else have you conveniently forgotten to budget for??? We are very interested that you could manage a community consultation for the pools but NOT on who wants fluoride in their water. If you want to find money for the pools take the fluoride money and leave us with clean water!	Yes	Residential	We have free sea water available all the year - who needs pools?	
426	Alstonville	Yes		No		Yes	Residential		
427	Alstonville	No		No	This is ridiculous that everyone has to pay for something like this only few use.	Yes	Residential		
428	Alstonville	Yes		No	How many people actually use these pools? Why should every rate payer have to cover the costs just for pool users	Yes	Residential	No	
429	Alstonville	No		No	Many of these improvements are cosmetic and not required for the functionality of the service. There are many other areas that could be worked on in the local area other than a pool and its surroundings.	Yes	Residential	I am very glad to have my say, rather than a letter in the mail advising of the increase. Thank you.	Julie Cook - julz.bates@gmail.com
430	Alstonville	No		No	Originally most of the funds to build the Alstonville pool were the result of fund raising and volunteer work especially by the people wishing to use the pool This type of revenue raising should be considered again.	Yes	Residential	If extra money is needed then it should be spent on areas that benefit the whole of the shire.	
431	Alstonville	Yes		No		Yes	Residential	Thankyou for the opportunity to comment. I believe such costs need to be shared be non ratepayers as well as rate payers	
432	Alstonville	Yes		No		Yes	Residential		Mummy409@hotmail.com
433	Alstonville	No		No	What about you provide a decent garbage collection service to rate payers. Examples of this could be a number of free days for rate payers to take house hold rubbish or unwanted goods to the tip. Or how about providing a bi-annual clean up service where residents can leave larger items out for collection by council staff like bigger many other councils do. Some such items could be sold by council at a second hand store at the waste facility to create more income. This whole thing just sounds like a money grab that is not really needed and is probably only going to be used to pay a wage increase or some other jaunt. People are finding it hard enough to make ends meet these days with all of the recent increases in electricity, petrol, groceries and Rates among other things. I will not support this proposal at all. You people need to have a good look at yourselves! Try managing the rates funds that you already get in a better fashion. How about you charge the people who use the pools an increased fee to cover the cost of improvements for a facility that THEY use. We already pay a very high fee for rates compared to some other councils in this state, how about you reduce wasting some of that. These facilities have been in place for a long time as outlined in the information. Why was it not considered many years ago that perhaps they might need some attention in the future? Why should rate payers have to cover the cost of facilities that hardly any of them use to pay for a lack of planning? How about if you are going to go ahead (as you invariably will regardless of your trying to appear interested in the community feedback) with your application to increase rates above the 3% amount you drop the rates increases in following years to absorb those increases to a point that the rates would've been at had you not increased them to cover your ineptitude in forward planning??	Yes	Residential	I wish I could believe this was more than just the councils way of being able to tick a box that says yes we did consult with our community, when making application to the State government. But I don't. Pretty disappointing. How about if you are going to go ahead (as you invariably will regardless of your trying to appear interested in the community feedback) with your application to increase rates above the 3% amount you drop the rates increases in following years to absorb those increases to a point that the rates would've been at had you not increased them to cover your ineptitude in forward planning??	I don't care about any written response as it will only be spin. I wish I could believe this was more than just the councils way of being able to tick a box that says yes we did consult with our community, when making application to the State government. But I don't. Pretty disappointing.
434	Alstonville	No		No	This is an unfair proposal as many people will be fitting the cost of an upgrade to the two pools however will not benefit at all as they do not use either facility. Why should anyone be made to financially contribute to something with no return. This sounds suspiciously like a money grab from the council. Many families are struggling financially as it is and this is a very ignorant proposal.	Yes	Residential	Surely there are better ways to spend our money. The current waste disposal system could use some improvement. Why do other councils provide a clean up service for large items approximately twice a year, free to the rate payers and yet Ballina is unable to provide a similar service. This would benefit a significantly larger percentage of Ballina rate payers than an upgrade to the pools. In relation to the consultation process....what consultation....how about a vote. I suspect you will do whatever you want and completely disregard any comments from we the rate payers	
435	Alstonville	Yes		No		Yes	Residential	The council have done a wonderful job making the shire beautiful, however these pool improvements should have been factored into the recurrent budget.	
436	Alstonville	No		No		Yes	Residential		
437	Alstonville	No		No		Yes	Residential		
438	Alstonville	No		No	There is no fairness in this proposal. Why should contribution levels be determined by property holdings and UCV's. Why should a ratepayer who is on affixed income, never has or will in the future, use the pool be required to contribute at a variable rate, when Council did not do its management of infrastructure correctly when the Pool was built?	Yes	Residential	Question 10 could not be accurately answered as we have residential both urban and rural and includes primary production property.	
439	Alstonville	Yes		No	As local swimming pool users, the entry fees are higher than Lismore entry fees plus you enforce the ridiculous fee of charging toddlers under 2 a full student rate. These toddlers cannot swim without being supported by an adult so either the toddler is not getting a swim or the adult is not getting a decent swim in the larger pool. My point is you charge enough in the entry fees to cover any improvements of the swimming pool. Like all individuals and businesses, you (the council) need to use your current income and spend it an efficient way so you afford the wants of the council. Pool heating is NOT a NEED and innocent people especially the elderly don't need to pay extra rates so a small percentage can obtain a WANT. This proposal seems ridiculous and by the sounds of it, the council is being its greedy self and trying to get extra money from hard working families and struggling pensioners so the council can waste it. The following quote sums up your motives: "Once the loans are repaid, the extra income would become a permanent addition to Council's rate base." GREED GREED GREED	Yes	Residential	The consultation process is average and that is only if you actually read the comments on the surveys and letters. If you don't and that is what I expect of this council, it is extremely poor. This will be determined whether you go ahead with this ridiculous proposal.	

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
440	Alstonville	No	Council should makes improvements as their obligations to its residents. Duty of Care should be taken into account.	No	We pay our rates regularly. Any improvements should be financed through user pay methods.	Yes	Residential	Council should not consider a "poor response" to their survey as an indication that rate payers are in favor of this proposal.	carter.naftzger@gmail.com
441	Alstonville	No		No		Yes	Residential		
442	Alstonville	No		No	we pay enough rates and the council cant even be bothered to curb and gutter our street that we all use let alone a pool we dont use	Yes	Residential		
443	Alstonville	No		No		Yes	Residential		
444	Alstonville	No	User pays for improvements not non users.	No	I think that the rates are excessive now for the services provided.	Yes	Residential	Rates are excessive already and it is hard to find fund.	Richard Edwards 25 Valley Drive Alstonville
445	Alstonville	No		No	The two years of additional rate increases will have a compounding effect on the rates.If additional funds are required for one off items of this nature,why not consider a separate levy to fund the proposal?	Yes	Residential		
446	Alstonville	No		No		Yes	Residential		
447	Alstonville	No		No	I understand that the community should support infrastructure and the pools need maintenance that can only be funded by council. However I believe the pools are becoming less broadly used by most ratepayers or their visiting families - in fact a significant percentage never using the pools. On this basis I believe that the user should pay the bulk of any upgrade costs.The captive heavy use in the school holidays in Ballina should be able to fund itself and not be subsidised by farmers or the retired. My suggestion would be to reduce the \$8 mill to basics , pass at least %50 of the final cost to the user entrance fee, because that can be amortised over a greater period of time and minimise any abnormal rise over the 3% in rates to cover the rest.	Yes	Residential	There will always be demand on revenue in the future with some items being a higher priority than pools. The mandatory 3% annual increase should be used to cover the necessary things and provide a ceiling to excess demand on ratepayers. The pools should be run closer to a business model providing their own re-investment requirements within reason.	georgejeanette@bigpond.com
448	Alstonville	No		No	I do not want to pay for something I do not use..... ex NSW Premier Nick Griener instigated 'USER PAYS' and that is the way it should be. I live on Uralba Rd and would rather pay an increase to have this road repaired and lined and also a proper and safe turning lane into Uralba Rd from the bottom of the Bruxner Highway is essential, at present it is very dangerous.	Yes	Residential		Neil McIntosh, 465 Uralba Rd Lynwood
449	Alstonville	No		No	Swimming pools are not facilities that are needed or used by all in the community. It is not fair that all ratepayers have to carry the cost of a facility that is used by only a few. Pools are recreational and not a necessity (as compared to roads and other infrastructures that are used by all folk). Pools are used less these days, as many homeowners or folk in residential villages have their own pools. In summary: I am opposed to any rate increase in relation to public pools.	Yes	Residential	Council could consider other ways to obtain the necessary funds for pool repairs and refurbishment.	
450	Alstonville		Alstonville residents have to stop attending the pool if there is no ramp to get in and out. This is terrible for those who would normally be accessing the pool. They just can't go.	No	This is unfair for those who don't use the pools.	Yes	Residential		
451	Alstonville	No		No	The rates are excessive as it is. And the Pool's should have been improved by the Lease holders and money generated from entry, why should all rate payers pay for upgrading the pools when a minority uses the facilities. Increase the entry cost so it becomes a user pay scenario.	Yes	Residential	User Pay's	Concerned resident - who cant afford any more increases.
452	Alstonville	Yes		No		Yes	Residential		
453	Alstonville	No		No		Yes	Residential		glen.jon@bigpond.com
454	Alstonville			No	like we do for our home, you should have budgeted for the repairs and maintenance of these pools. From our reading on this matter Alstonville pool is down the ladder and \$4 million seems outrageous as does \$4 million for Ballina which is up the ladder. Government hands out peoples money willy nilly and we have seen some spending which is not called for and grossly exorbitant, here and in other councils. We are pensioners and the rate increases are just too high!! So wait like we have to if you want things done, save up and do what you can afford. Don't blatantly rip us off!!	Yes	Residential		
455	Alstonville	Yes	maintain safe swimming pool suitable for people to learn to swim, gain water confidence, exercise, cool down. all extras are not necessary.	No	user pays.	Yes	Residential	pool upgrade should be funded through those who use facilities. there are many competing needs for council funds if rates must increase then should be to provide service significant proportion of population use. dont believe pool is one of them. also there will be an increase in GST in near future so that would add an extra 2.5-5% to rates that needs to be considered.	
456	Alstonville	No		No	My property is not increasing in value. My investments as a self funded retiree are not meeting my cost of living expenses. I pay sufficient rates and still don't get the services of Lismore ratepayers.	Yes	Residential	Consultation good - timing lousy and inappropriate given current economic conditions. Public service jobs in this region have been slashed in recent years and continue to be under the public sector reforms. Too many people doting it touch here. You should budget for the future and publish a 5-10 year plan for consultation. Ballina needs a point of difference. The council needs to work on that.	
457	Alstonville	Yes		No		Yes	Residential		
458	Alstonville	No		No	The pools should be maintained to ensure their ongoing viability and amenity, but the other improvements are optional and only benefit a small section of the community, but incur an ongoing cost to rate payers.	Yes	Residential	This is a very good initiative, as it gives us a chance to air our opinions.	
459	Alstonville	Yes	I do use the Alstonville pool occasionally and I feel that it is quite adequate. Improvements should only happen when we can afford them.	No	I believe these expenses should be met, over several years, from the existing budget. This seems to me to be a "thin edge of the wedge", where in future years other "special" needs will be proposed to maintain increases above 3%. Surely, if we can't afford these improvements, then we need to prioritize them and only do those most needed, until the economy improves and the council can more easily afford them. If we don't have the money then we should NOT be spending it except on important maintenance. "Improving view" and BBQ areas are NOT important, nor many of the other suggestions, to warrant a special rate increase.	Yes	Residential	I have two properties in Ballina shire and already find the rates and charges hard enough to pay.	

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
460	Alstonville	No		No	No I do not agree to paying any extra in rates for something I do not use and do not intend to use in the future. Up the fees or do your maintenance as and when required - as do all other businesses.	Yes	Residential		
461	Alstonville			No	All forms of Government has the strict policy of user pays so I believe that the people using the pool should pay all the costs to maintain the pool they use which I don't use . Other forms of sport e.g Bowls , Golf Darts , Rifle shooting are not financially supported by the ordinary ratepayer trough the council . These repiars should have been budgeted for by pool revenue over the past several years or more .	Yes	Residential		Peter McCarthy 641 Pearcees Ck Rd Alstonvale
462	Alstonville	Yes	I think the money can be spent in other areas first and the pool fees should be lower for family's to go, if u have more than 4 people in the family it can get very expansive so they go to the beach it's free.	No		Yes	Residential	I think the rates are dear enough as \$650 for 3 months is enough as it's always on top of the electricity bill	2477
463	Alstonville	Yes		No	increase should not be permanent. The average rate does not reflect what most people pay, most people would be paying at least double this, therefore the increase would be much more than this. If increase comes in it should be less than suggested and reduced for pensioners. Council needs to look at other areas and save money. Eg. Wigmore arcade, lost rent while being developed. Council would not run their own household budgets like this.	Yes	Residential	I hope that council can rein in some of their ideas. People cannot keep up with these increases. Only a small portion of residents use this pool. Even less for training. Even though I said I have used the pool, it was a long time ago. Answering yes or no does not reflect real use of pool.	wrightone100@bigpond.com
464	Alstonville	No		No	The proposals should be financed on a user pay basis - not by all rate payers. If it is considered user pay would be rejected, clearly the proposal is not worth the cost. When pristine beaches are available, plus a growing number of private pools, council should not commit all rate payers to increased cost for the benefit of a relatively small section of the community.	Yes	Residential		Rob Marsden PO Box 735 Alstonville 2477
465	Alstonville	No		No		Yes	Residential		farmerinparadise@gmail.com
466	Alstonville	No		No		Yes	Residential		tuckombilly@y7 mail.com
467	Alstonville	Yes		No	Our family regularly purchase season passes, our children are 5 & 3 and thoroughly enjoy the facilities at Alstonville & Ballina as is, including swimming lessons. We feel the proposal is completely unnecessary!!	Yes	Residential	Appreciate the opportunity to participate in consultation :-)	
468	Alstonville	No	'Competition standards' implies dedicated swimming club use, that is not necessarily in the interests of the wider community who would be the ones paying.	No	Rates should be tied to inflation, even then those on fixed incomes are disadvantaged, pensioners no longer even get proper inflation increases. To seek what is effectively a permanent 2.5% per annum increase is an outrage. What planet are you people on?	Yes	Residential	Re Question 4, my children only used pools for School carnivals, no longer applies, but I think 'user pays' should have always been the policy,	jeff.larbalestier@gmail.com
469	Alstonville	No		No		Yes	Residential	Just a comment for saying no. I feel the continuance of the increases with the way costs are, is getting to make it hard to meet make ends meet.	
470	Alstonville	Yes		No		Yes	Residential	Thankful for the opportunity. My young family have purchased season passes each year since the girls were very young. They have enjoyed the facilities at Alstonville & Ballina just fines as they are, including lessons. Don't see the need for separate training pools. All the extra expense seems totally unnecessary.	
471	Alstonville	No		No		Yes	Residential		
472	Alstonville	Yes		No		Yes	Residential		
473	Alstonville	Yes		No		Yes	Residential		
474	Alstonville	Yes		No		Yes	Residential		Heather Brown mad.gran@bigpond.com
475	Alstonville	No		No		Yes	Residential		
476	Alstonville	Yes		No	Swimming pools are traditionally a loss-making venture for councils. I don't mind some operational subsidy to make use of the pools within the reach of most residents but I am against the proposed rate increase, especially because it then becomes a permanent, accumulative impost on ratepayers. I am surprised council apparently has no sinking funds for the replacement of the pool plant and equipment. Is this the case with other assets of a discretionary use nature? If so, why?	Yes	Residential		Graeme Wilkins
477	Ballina	No		No	These increases are permanent in that they raise the base rate each year, and the following year the increase is based on the previous years increase. Therefore when the additional pool increase comes off. The remaining base rate is still higher each and every year thereafter.	Yes	Residential	Pool maintenance and upgrades should have been budgeted for in forward planning. If this wasn't done then the planning team should be dismissed. The fault lies with the planning. Ratepayers shouldn't be hit with this proposed increase. Rates are already very high. I have compared my rates with my siblings, Engadine (Sutherland), Ashmore, (Gold Coast), Dorrigo (Bellingen), Raleigh (Bellingen) and Moree. Despite my land being smaller than any of them, I pay the highest rates of all. I have no confidence in this so called consultative process. The previous rate rise increase consultation was very flawed, asking questions that a yes answer could have meant the respondent agreed with part of a statement, or all of it. Eg do you agree or disagree..... Answer yes or no?	Bruce Duckett. bruceduckett@hotmail.com
478	Ballina	No		No		Yes	Residential		
479	Ballina	Yes		No	As a home owner and an investment unit owner, I will be hit twice with this proposed increase, which would hurt the family budget. I grew up in Alstonville and frequent the Ballina pool and find both facilities of an above average standard. I acknowledge some improvements are needed (see Qu.5), but I believe the proposed spending is beyond our means.	Yes	Residential	Perhaps show the current distribution of Ballina Shire rates, to enable people to see where and how their money is being spent at present.	
480	Ballina	No		No	My wife and I are senior residents and rate payers far removed from the need for use of swimming pools. Charge for improvement to these facilities, if any, should be to the users and NOT ALL rate payers of the Ballina SC. We do not consider a special rate should be charged to us.	Yes	Residential	A consultation process is excellent. However allow us to state quite clearly that: This identical process should have been engaged when the introduction of FLOURIDE to our drinking water was considered by Council. You, the Councillors, have absolutely no business to decide on the health of us, the rate payers. The entire bunch of those who voted for the introduction of Fluoride will be held responsible for the health of my wife and myself, if any harm is to come to ourselves by use of reticulated water for drinking, showering and washing, as a result of your unilateral action.	Mr Chandana and Mrs Karuna De Silva, 6 Cummings Crescent, Ballina Heights, Cumbalum, NSW 2478. Phone 02 66866271.
481	Ballina	No		No	I feel I pay enough rates at the moment and get little for my money. Id like the road improved at the front of my home.	Yes	Residential	I dont use the swimming pools , let the people who do pay extra entry fees.	
482	Ballina	No	We have never visited the pool and possibly will never visit the pool so cannot comment regarding improvements	No	If the pool needs upgrading then ask the user to pay an increased fee to enter or have a yearly or half yearly family entrance fee.	Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
483	Ballina	No		No		Yes	Residential		
484	Ballina	No		No		Yes	Residential	why cant the people who use the pool pay why do us rate payers have to pay more for something we don't use. I feel this is totally unfair. I do not use the pool and feel its wrong to make me pay	
485	Ballina	No		No	Waste less money, particularly on junkets by councillors, than increase rates.	Yes	Residential	I only hope it will be listened to, as I anticipate negative feedback will outweigh positive in terms of rate increases. Given the little we already receive with no footpaths, and other shortcomings.	
486	Ballina	No		No		Yes	Residential		
487	Ballina	No		No		Yes	Residential		
488	Ballina	No		No	Why not sell some commercial assets and fund community infrastructure this way. Council can't logically spend ratepayer funds on commercial developments then expect ratepayers to also fund pool improvements. Our rates have increased by 3.3% last time and 8.5% a couple of rate increases before that. You can't keep flogging the unwilling horses forever.	Yes	Residential	User pays principles should be adopted and not rely on all ratepayers to fund something only 1% (or so) will use. Councillors have a hide continually asking the state government for extra rate rises and indicates an inability to manage the shire.	
489	Ballina	No		No		Yes	Residential		julievthomas2@bigpond.com
490	Ballina	Yes	Regarding fencing and river views you would need a suitable windbreak to protect against southern winds etc. coming across the river.	No		Yes	Residential	definitely BIG NO to increase in rates or other council charges. Consider (1)upgrading one pool at a time.(2)Chasing State & Federal grants. (3)look for cost efficiencies in parks & gardens, number of council vehicles etc.(4) increase pool fees. Common sense really. I believe this application to IPART is only setting a money grabbing precedent to increase rates above the 3%	moodgymarshall@aapt.net.au
491	Ballina	No	No improvements until you start budgeting properly. Live within council's current overpaid rate margins and fix the current pools until you can afford to pay for something new out of savings measures.	No	Its a disgrace that Council is attempting to gain more taxes from the rate payers. If council didn't waste millions on the Lennox Head sport hall, which can't be used for the purpose it was intended, a rate increase of this magnitude would not be necessary. The General Manager should have been sacked immediately over that debacle. How about you let go some staff from your bloated bureaucracy. Use the money saved to do what your actually paid for. Stop wasting our money. Council's arrogance is breathtaking, imagine if I wanted a new car, couldn't afford it so I went to my employer and asked him to pay for it. What lunacy is this. Are we living in a miniature failed state, like the Ukraine. Please have a think about what you are doing.	Yes	Residential		Tony Threlfall 11 Crane Street, Ballina
492	Ballina			No		Yes	Residential		njbudd@bigpond.com
493	Ballina	No		No	Make pensioners exempt from rate loadings we are struggling now to make ends meet I'm sure the pool users would love to see what you propose, but non users like myself don't want to subsidise their facility, user pays	Yes	Residential	Leave us struggling pensioners alone we bought our domestic houses years ago and every time you lot can't budget your finances you hit the rate payers for you incompetence	Hans Willems 90 temple street Ballina 2478 (hanswillow@yahoo.com.au)
494	Ballina	No		No	Increase entrance prices to the pool - make the people who actually use the pool pay for it.	Yes	Residential		
495	Ballina	No		No	Let the people who use the pool pay. Most tourists go to the beach, shaws bay. Majority of locals do the same	Yes	Residential		Donna Faulkner
496	Ballina	No	Maybe a few of the council workers could be put off as they do very little work. The ratepayers are paying more than enough and it is difficult to find the necessary funds now let alone if they are increased. Give the locals and pensioners a break.	No		Yes	Residential		
497	Ballina	No		No		Yes	Residential	Would prefer to see funding ploughed back into existing budget with no additional rate increase for these proposals.	
498	Ballina	No		No	Each Ballina resident will vote to satisfy their preference, and mine is for no rate rise because I am a pensioner on very limited resources with the Federal Government intent on reducing in real terms the pension income !:E using a lower % for increases and adding costs to fuel plus other services.	Yes	Residential	yes grateful for the opportunity to indicate my preference	Peter O'Shea pedro1810@bigpond.com
499	Ballina	No		No	I feel that our rates are far too high already and very difficult to find every quarter. You need to understand that rates cannot keep going up all the time as our wages certainly do not.	Yes	Residential		
500	Ballina	Yes		No	Proposed rate rise is beyond what most of us can afford. its just unsustainable - my last pay raise was a merger 2% yet everything has increased by about 5%, not to mention the impending stupid federal government levies. Enough is enough! We don't need a heated pool nor a BBQ area at the municipal pools.	Yes	Residential		
501	Ballina	No		No		Yes	Residential	This type of improvement and expansion should have been programmed and budgeted for in Council's management plan ever since the pools were built.	
502	Ballina	No		No		Yes	Residential		
503	Ballina	No		No	Privatise them.	Yes	Residential	Question 5 assumes that all rate payers want changes to the pool. Give us that option.	Ian McBean ismcbean@bigpond.com
504	Ballina	No		No		Yes	Residential		
505	Ballina	Yes		No	Money needs to be spent on more important areas, roads etc	Yes	Residential		
506	Ballina	No		No	An on ramp and an off ramp to Pacific Highway at Ballina Heights/Cumbalum. Much better than pool expansion.	Yes	Residential		
507	Ballina	No		No	Home owners and rate payers should not be penalised by increased rates. Pool usage and choice to use should be based on a user pay system. I have a pool, and as such already pay additional water rates and ever increasing electricity bills. Ballina shire has a beautiful river and ocean for swimming for those who choose not to use the public pool. I am both a residential property owner and micro business owner therefore will be financially disadvantaged for a service I or my family do not use.	Yes	Residential	Question 10 does not allow for more than one selection. Being both a small business owner and residential property owner the proposed increase will have a double impact. Consultation process if fine, provided well published. Whilst the proposed increase is not a large percentage, increase is still another increase for the average hard working Australian just trying to make a living.	
508	Ballina	No		No		Yes	Residential	Better financial management and allocation of priorities, would have allowed the work to proceed without the necessity for a special rate variation. Example - Wigmore Arcade expenditure and associated loss of income.	
509	Ballina	No	I do not use swimming pools, so I have no interest or input as to what improvements need to be made.	No	As I do not, and will not use the facilities in question, I do not support the rate increase.	Yes	Residential	Thank you for the letter explaining the situation so clearly and for providing this survey.	
510	Ballina	No		No	Rates are much too high now. If Council wishes to carry out pool improvements, it should cut needless initiatives elsewhere.	Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
511	Ballina			No		Yes	Residential	As pensioners who don't ever use the pool, but do have grandchildren who use it on rare occasions, we feel that a one of payment from a household would be acceptable, but not more increases in the rates as our value of our property is decreasing and the rates rise anyway. Pensioners are being hit hard enough and I think it unfair as my mother who is 89 and struggling on a single pension and still runs her own home, would not need the extra increase, and Ballina is full of those people.	
512	Ballina	No		No	Council should live within it's means	Yes	Residential		
513	Ballina	No		No		Yes	Residential		
514	Ballina	No		No		Yes	Residential		
515	Ballina	No	The pools should be maintained as required to provide the same level of service - no increase in size or scope of activities. The maintenance funds should be supported by a reasonable entrance fee - 'user pays'.	No	An increased in Rates should not be used - maybe a loan. Council is constantly adding to the size of it's infrastructure mainly due to the loud bleating of minorities. It can't suitably service the size of it's infrastructure now, continuously adding more infrastructure without corresponding maintenance funding only weakens the overall maintenance budget. In the meantime core responsibilities such as the 'reseal program' have been degraded to a point where now residential streets are failing throughout the shire. A new bicycle path has recently been constructed when existing paths can't be adequately be maintained - the list goes on. Councillors need to understand that they can't responsibly say 'yes' to every new request for non-core infrastructure at the detriment of existing infrastructure	Yes	Residential		
516	Ballina	No		No	I am on a disability pension and struggle as it is, and I feel I will not be able to pay the extra. Also I believe that council can cut their overall costs. It is only a small percentage of the overall shires population that use these facilities, so why should the majority pay?	Yes	Residential	No	gvjuskevics@yahoo.com.au
517	Ballina			No		Yes	Residential	Our rates have increased over the last 10yrs or so, and our wages have not. It is difficult to keep up with the payments as they stand now (including the many other utilities we need to pay.) I am wondering why improvements/maintainance haven't been happening since 1970 ?	
518	Ballina	Yes		No	Employ better town planners who are capable of planning infrastructure projects within available budgets and appropriate timeframes. The pool has been in Ballina since the early 70's and should have an existing maintenance/upgrade plan. Did the council believe the pool would never age? The council should have developed a realistic improvement plan with appropriate timeframes and budget years ago to carry out improvements using existing tax payer funds and pool fees. Many of the proposed improvements could have already been implemented individually over time and within existing budgets. This appears to be another example of the Council's failure to plan and budget appropriately.	Yes	Residential	Develop realistic infrastructure improvements plans within existing budgets. There has been significant growth in the population in the Ballina region delivering significant increases in revenue for council projects. The increase in revenue exceeds costs to develop roads and infrastructure for the expanding population. I challenge the council to run the council as a business and become leaner and more productive rather than just increasing residential costs to make up for failures to plan and budget appropriately.	
519	Ballina	No		No	Maybe council could sell off assets to finance improvements instead of burdening ratepayers with an increase.	Yes	Residential		
520	Ballina	No		No	I think the proposal should be user pay. Being a disabled pensioner increasing rates just adds increased pressure on being able to have a reasonable standard of living and will protest any increases that will directly cause me to suffer financially.	Yes	Residential	User pay only	Robert Saurine 20 Eider Quadrant, and 17 Pipi pl... This rate increase will effect me twice as much as I have two properties in the shire
521	Ballina	Yes		No	I would not mind paying 2.5% for 2 years. but as a additional payment not on top of the rates as even when you drop it back to 3% will still have increased the rates by the 5.5% the 2previous years instead of 3% the to previous years.	Yes	Residential		Ken Brown 97 Martin St Ballina.
522	Ballina	No		No	The percentage of the rates means that if you pay higher rates you pay more for something you may never use.It does not seem fair to be forced to pay for upgrades which most of the older population wont use.	Yes	Residential	Why not make user pay as they will benefit from this	johnandgeorgier@gmail.com
523	Ballina	No		No	Any further increase in rates will drive people away from Ballina.	Yes	Residential	BSC rates are already excessive in relation to my Sydney and Bowral properties. You already have an excessive number of levies for waste operations, domestic waste collection, storm water charge, water access charge, wastewater charge. My rates exceed \$2,000 pa for a single Unit in a complex of four. That gives you over \$8,000 for a single block of land.	
524	Ballina	No		No		Yes	Residential	I do not use the pool so I shouldn't have to pay the increase in rates	
525	Ballina	Yes		No		Yes	Residential		
526	Ballina	No		No		Yes	Residential		
527	Ballina	No		No		Yes	Residential		
528	Ballina	No		No	The entry fee should be in increased. So the people that use the pool on a regular basis are charged. The people that use the pool less frequently pay less and so on. As a pool owner I don't use the pool and don't think it fair to increase everyone's rates. Life is expensive enough and so are the council rates already! As Ballina is a tourist area and has a lot of holiday makers around holiday times why not share the cost with them by increasing the entry fee? They are using the facilities after all so why should the rate payers have to have the whole burden of the cost?	Yes	Residential		Natalieklerck@yahoo.com
529	Ballina	No		No	Upgrade of facilities should be budgeted each financial year,with improvements decided on areas of most need.Council should consider reducing staffing as other government organisations do to reduce costs and raise necessary funds.This increase will have a rebound effect on all business owners,both urban and rural residents,example rental increases.	Yes	Residential		
530	Ballina	No		No	As one of the very high percentage of ratepayers that doesn't use swimming pools I am at a loss as to why I should be subjected to an increase of rates to support the small minority of locals and visiting tourists that do use the pools.	Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
531	Ballina	No	With the river and beached so close I don't really see why we need a pool in both Alstonville and Ballina.	No		Yes	Residential	I think an indoor heated pool suitable for children to learn how to swim is essential as this is a skill children need. As we have a beach and river there are plenty of recreational spots there.	
532	Ballina	No		No		Yes	Residential		mr and mrs Fensom Ballina
533	Ballina	No	no changes	No	no extra 'percentages' they never seem to come off once the project is finished.	Yes	Residential	have you offered the pools to private enterprise as an alternative?	
534	Ballina	No	how about user pays.	No	rate payers funds should be used to fix roads and clean up roadside trash etc.	Yes	Residential		
535	Ballina	No	As Aged Pensioners with maintenance and regulatory costs of our own inground pool, we feel the amenities such as the municipal pools should be funded on a "user pays" system. We don't personally know anybody who is a user of these facilities, and although a great form of exercise, our creeks, river, and ocean beaches give our residents many options, as well as a swimming pool, for enjoyment of water activities.	No	Picnic and BBQ areas would serve a better purpose in other parklands and reserves around the Shire and coastal areas.	Yes	Residential		
536	Ballina			No	This is a permanent rate increase dressed up as a special rate increase. Come 2018 the 3% annual rate increase will start at a higher base rate.	Yes	Residential	Finish the cycle way to Lennox head. This may attract more visitors to the region and help small businesses in the town.	
537	Ballina	No		No		Yes	Residential		
538	Ballina	Yes	Council should pay for the upgrade	No	Council has wasted so much money on projects in the shire through poor management and piss poor design.	Yes	Residential	Stop giving the Gm pay rises .	
539	Ballina	Yes	I have been To both facilities and they both seem adequate.	No		Yes	Residential	Cosidering the small fraction of the shire that use this facility it should not be up to all rate payers to foot the bill. At the end of the day User should pay otherwise where does it end. A rate rise affecting everyone should only be for works that all use like parks and open spaces	
540	Ballina			No		Yes	Residential		
541	Ballina	No		No		Yes	Residential	The survy was supposed to be about if we agree to a rate hoist for work to be done on the pool. not what we would like see done to the pool. If found the survy misleading in repect to your letter I received We pay for this kind of work to be carried out in the already high rates we pay A further hoist would not be justified in your proposal. Further more the pool already charges \$6 dollars for entry. What has the comity done with this funding?	Rkbienk@bigpond.com
542	Ballina	No		No		Yes	Residential		
543	Ballina	No		No	I feel it unfair to upgrade the pools to the standard council is looking at when their are other sporting organisations that need upgrades. The field where little athletes train needs lots of attention. Basketball need an indoor centre. Coucnil needs to look at all sports.	Yes	Residential		
544	Ballina	No		No		Yes	Residential		
545	Ballina	Yes	Heating the Ballina pool would enable year round use and would benefit the whole community - from young families through to seniors, and sporting groups. Enclosing the facility could perhaps be a retrofit in the future. Promote monthly events such as water slide foam nights. Bigger family discounts. The existing fencing, whilst blocking views of river, acts as a bit of a wind-break.	No	We have supported rate increases in the past, but do not believe it is warranted at this point in time. Our preference would be to sell off some of the Council's existing commercial assets to fund more community facilities. Building new sporting facilities (esp. an indoor multifunction sports centre) and bringing existing sporting facilities up to competition standards would increase the shire's revenue from sporting tourism.	Yes	Residential		Mark & Debbie Seib, Cawarra Street seiberspace@bigpond.com
546	Ballina	No		No	Yes i do. I think council should SELL some of their assets to cover these proposed cost. As all rate payers own these assets. I would suggest a very small amount of rate payers use these these pools maybe 3 to 4 % . Therefore Councils proposal would not be fair to all rate payers...	Yes	Residential		
547	Ballina	No		No		Yes	Residential		
548	Ballina	No		No		Yes	Residential		
549	Ballina	No		No	No improvements are necessary to the pool. Ballina has beaches,rivers and backyard pools as well as our rate funded swimming pools. There should be no special levy put upon the ratepayers. The percentage of ratepayers who use this facility is quite small. No,No,No. On a fixed income and not using this facility,in fact having to pay to go in when looking after grandchildren ,I object strongly.	Yes	Residential		
550	Ballina	No		No		Yes	Residential		
551	Ballina	No	Sell advertising to businesses to increase revenue.	No	Increasing rates means that ONLY rate payers pay a price for improved facilities that they may never use. What about the renters ect who will most likely use the facility as they usually have kids. I believe our rates are high enough and with the government change we don't need another increase that will stretch our budget even more.	Yes	Residential		
552	Ballina	No		No	I am not a Pool user but I am a ratepayer. Expecting ratepayers to do all your heavy lifting is the sign of a poorly run council. Council is a Business & is no different to other businesses. Get pro-active, get involved once again in Land Development & other schemes that will earn money. Do something for yourselves rather than the easy way out, bash the ratepayer!!	Yes	Residential		Stephen Lloyd 23 Fox Street Ballina, NSW 2478 Steve@msdesign.net.au
553	Ballina	No	I do not use the pool and do not want a rate increase for this purpose, it does not help all the community only few, I feel for a rate increase it should benefit ALL rate payers.	No	Rates are high anyway do not inconvenience rate payers to benefit only pool users, of which I am not and don't want my contribution!! To not benefit me.	Yes	Residential		
554	Ballina	Yes		No	It should be user pays. I will be happy to pay more when I use the Pools	Yes	Residential		
555	Ballina			No		Yes	Residential		
556	Ballina	Yes		No	i think there are more inportant things to inprove in bsc, like childrens play areas i'd be supportive of a rate increase if these areas were taken care of	Yes	Residential		
557	Ballina	No		No		Yes	Residential	being an age pensioner living in a strata complex we do pay extra rates even with the pension concession ,the strata levies are very high that we pay here therefore do not agree with a rates rise that you are proposing -thankyou.	Mrs G F Ballard unit 12/4 Fox Lane Ballina 2478 gabby07@dodo.com.au

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
558	Ballina	No	We are not a user of these facilities, and given recent rate increases, do not see a case for the proposal including proposed funding.	No	The proposal comes on top of recent large rate increases. Ballina Council needs to live within its means.	Yes	Residential	We are totally opposed to the proposal for the reasons outlined.	Ross and Mary Willims 2/147B Cherry Street Ballina ross.willims@bigpond.com 0419583058
559	Ballina	No	No improvements.	No	I do not support this increase of rates as low and middle income earners will not be able to afford this increase. This increase amount is over the annual inflation rate and very unfair. The rates should stay the same level of increase and there should be fund raising to fund the pool works. I feel that not enough people use the pool and the money would be better spent on parks and other amenities within the shire.	Yes	Residential	I do feel that Ballina shire manages its finances well, however i feel that this would effect the home owners living within this shire. I know that i would consider moving out of this shire if this were to be introduced.	
560	Ballina	No		No		Yes	Residential		
561	Ballina	No		No		Yes	Residential		
562	Ballina	Yes	Minimal update required ..Is there not enough money made by the pool to subsidise repairs and minor upgrades as needed?? This is a community pool not a sports pool. Can not believe you are asking for rate payers to fund a fence for better views of the river!!!	No	Use the funding being used for fluoridisation of our water supply instead of increasing rates	Yes	Residential		Jackie.newton@nortecld.com.au
563	Ballina	No		No	Rate increase is considered unfair to many residents and other means of obtaining the funds be investigated.	Yes	Residential	I believe these facilities are not of use to most of the older members of the community and these proposals offer no benefit to them and will in many cases inflict financial hardship on them. These improvements should be funded on a "user pays" basis i.e. increase entrance charges. I do believe Council has been remiss in not making provision for the cost of the upgrades and improvements in its annual budgets. I fear approval of this increase will lead to further demands on ratepayers when funds not available for projects	
564	Ballina	No		No	Ballina Shire Counsel can not keep putting rates up as single pensioners like myself simply cannot afford for this to happen when this Counsel needs extra funds for these type of projects. I think you should put in for a grant from N S W Government. There are a lot of ratepayers like me who live here and are trying to make our pension meet our needs.	Yes	Residential	No, but I understand that the two pools probably might need upgrading, but I don't think rate payers should be the ones to pay all the time. We pay enough at it is ,with water, garbage collection etc and I often wonder just what we get for our rates	mossfamily99@gmail.com Edna Moss 4 King lane Ballina 2478
565	Ballina	No		No		Yes	Residential		
566	Ballina	No		No	I believe it should be a user pays system. The local pool should increase their fees , and fundraise if they wish to improve their facilities.	Yes	Residential	I believe this is a stupid idea. The cost of living is expressive enough without having to incur a rates increase. If people want a heated pool, they can use Ballina Fair swim and gym. We don't need children's wet play area, we are extremely luck to live in an area where we have great beaches, a natural lake, and shaws bay. I don't believe its necessary to create addition swimming facilities.	
567	Ballina	No		No	The wastage of money by Council should be the first thing looked at. Money wasted has a certain lack of accountability particularly legal costs. Allow the twn to grow and there will be ample monies available	Yes	Residential	Strongly against proposed rate increase to benefit a small number of people.	Phil Hoffman 120 Kalinga St Ballina NSW 247hoffmanphillip@hotmail.com
568	Ballina	No		No		Yes	Residential		
569	Ballina	No		No		Yes	Residential		
570	Ballina	No	Upgrade only to keep existing pools safe and in operation - in this time one does not need to go OVER-THE-TOP with expansive ideas. Why fix it if it ain't broke seems to me to be a very serious question?????	No	Being a multiple residential property owner means paying this proposed increase on each property I would seriously think the Council give serious consideration to multiple payments - some of us are near to the bone as it is AND prove that this proposed increase is not going to be an on-going increase IF it gets the go ahead for the interim (for the proposed pools) - I feel very vulnerable - AND why not raise some funding from the community at large ie the people who probably use the pools more frequently - the renting community!!!!	Yes	Residential	I do not want this rate increase - (unhappily) if it proceeds I would like some discussion of why ratepayers with multiple residential properties should pay the increase on any further properties other than their personal and private residential and I would like some promise that on completion of the proposed pool upgrade(if it gets the go-ahead)the increased rate WILL NOT CONTINUE!!!! I seriously fear this will not happen. I BELIEVE THE COMMUNITY AS A WHOLE SHOULD BE ASKED TO CONTRIBUTE - NOT THE RATEPAYER ONLY and I THINK THE PROPOSED POOLS UPGRADE IS OVER THE TOP!!!! How long ago was Alstonville Pool given attention? MY OPINION IS A NO VOTE AT THIS TIME - KEEP THE POOLS IN GOOD SAFE WORKING CONDITION - GROW UP AND USE FACILITIES TO THEIR FULLEST - GET RID OF THE THROW-AWAY MENTALITY	Georgette Hastie Bell 39 Woodfield Crescent EAST BALLINA NSW 2478 6681 4141
571	Ballina	Yes	None	No	This is the second time in recent years that the rates have been increased as a 'special proposal'. There is always additional funding required for something I don't support special levies to pay for this. If this is approved, there will be something else - when will it stop? I have another property out of the Ballina Shire and they have never asked for any special levies. I think whoever is managing your budget should be looking at creative ways to make current income go further.	Yes	Residential	Thanks for taking the time to develop a survey and asking your ratepayers to reply.	chinarook@gmail.com Kim Rook
572	Ballina	No	As I don't use the pool I don't know what work is needed. What I do know is I object to paying for some thing I don't use. I play golf, the council does not put any money into the golf club. Member have to pay [\$1200.00 a year] to use the course. So I say put the price of entry up to raise the money needed. Rod Rose.	No		Yes	Residential	USER PAYS.	Rod Rose 8 Merinda Place East Ballina 2478 rodbev@bigpond.com
573	Ballina	Yes	Just maintain pool amenities.	No	Consider going back to the 3 R's, rates, roads and rubbish. We pay enough in rates already. Try trimming council's expenditure and live within your means.	Yes	Residential	I think you know my opinion, your ideas should be within your budget. Did anyone say yes?	
574	Ballina	No		No	Ballina is blessed with beautiful beaches, a river and Shaws Bay Swimming pools are for cities and remote towns.	Yes	Residential		
575	Ballina	No		No		Yes	Residential		
576	Ballina	Yes		No	I find this proposal entirely unacceptable. Ballina Council rates are already at the top end of comparable shires. A one off levy is largely a tax on every rate payer for facilities which should be provided without a special levy. It's an example of poor management. A user pays system is far more equitable for all rate payers.	Yes	Residential	This consultation is an additional waste of resources which could be redirected at making improvement and attracting industry to Ballina shire. It's completely indicative of the reasons why ratepayers are increasingly cynical.	
577	Ballina	No		No		Yes	Residential		L Mclellan 18 Chilcott Circuit Cumbalum 2478 NSW

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
578	Ballina	No		No	Why should residents pay. Sure I love the pool, its great for tourists. But surely the pool does ok with its own finances. Thats right, no-one will ever know how well the pool does as no receipts are exchanged for entry or food and drinks purchased at the pool. Every time I enter the pool or slide or buy food no proof of purchase is documented. So how does any one know what the daily take is?	Yes	Residential	Our rates are quite high enough without a further increase let alone subsequent ones to follow	amandafeld2000@yahoo.com.au
579	Ballina	Yes		No	To impose a special rate on every ratepayer within this shire is completely wrong and unfair. In order to carry out the improvement to both pools the principle of user pays should apply, this policy has been in place for many years now for many projects within communities seeking to improve various projects which they use and believe are worthwhile and particularly apply to whatever they may want and would use mainly for themselves, family or friends. To impose a special rate upon all is unfair when the majority of the shire residents do not use these pool facilities. Whilst it is considered these improvements may be necessary to sustain the viability of these pools the work required to do so should have been carried out over many years past. I am aware that the work now proposed had been predicted for the past 15 years and should have been planned and carried out over that period keeping pace with the actual use over those years and not left until now to require a special rate in order to pay the costs involved. Whilst there is no doubt the work proposed may be necessary to improve the facilities and surrounds for the use and gratification of those who use these pools it is a fact that these people are in a minority within the community and it is believed that if a survey was carried out it would prove that the users of councils' swimming pools is diminishing. To ask the majority to support a minority within this community is both wrong and unfair and strong opposition from ourselves as ratepayers within the shire is hereby expressed.	Yes	Residential		Alan & Fay Brown, 4 Mary Street, Ballina.
580	Ballina	Yes		No		Yes	Residential		
581	Ballina	No		No	Not all rate payers use the pools and I object to the relevant rste rises. Councils in general are overly greedy.	Yes	Residential		driscollgreg@gmail.com
582	Ballina	No		No	The rate increase concerns ALL ratepayers, while the users of the pool only consists of a small fraction of the population. It seems to me that the users should bear a greater portion of the costs.	Yes	Residential		
583	Ballina	No	Forego upgrades to the pool and put the priority where it belongs, on the long overdue indoor multipurpose sporting complex. As an absolute minimum the Council should be asking the ratepayers which of these projects they would prefer to support. The sporting complex would serve many thousands year round while attracting tourism and hospitality spending. The pools just aren't even in the same league when it comes to community and economic benefit.	No	Dismiss this proposal as should have been done long before now and take firm action to bring the multipurpose sporting complex into reality.	Yes	Residential	I appreciate consultation but this is terribly misguided when it is the wrong project to be taking to the community.	
584	Ballina	Yes	Apart from what some "specialist consultant" has advised council, the current facility at Ballina (I'm not familiar with the Alstonville pool)can quite adequately be maintained with a good preventative maintenance programme, for at least another 15 years while Council builds a reserve for future upgrades - with no special rate increase	No		Yes	Residential		
585	Ballina	Yes		No		Yes	Residential		
586	Ballina	No		No		Yes	Residential		
587	Ballina	No		No		Yes	Residential		
588	Ballina	No		No		Yes	Residential		
589	Ballina	Yes		No		Yes	Residential		
590	Ballina	No	For 8million dollars I think that is a lot of money for such a refurbishment, maybe we should just build a new one for that amount of money.	No		Yes	Residential		
591	Ballina	No		No		Yes	Residential		ngfinlay@icloud.com
592	Ballina	No	spend the money on more essential priorities	No		Yes	Residential		johnmars@bigpond.net.au
593	Ballina	Yes		No	Council rates are already too high.	Yes	Residential	I don't think the pool requires all the extras. General maintenance is rquired and the need of replacement of the existing plant may be required.	
594	Ballina	No		No		Yes	Residential		
595	Ballina	No		No		Yes	Residential		Graham & Jan Doust, 4 Camoola Avenue, Ballina Thomas Charles and Norma Jacobson, 2 Camoola Avenue, Ballina
596	Ballina	No		No		Yes	Residential		
597	Ballina	No	I feel that there should be no further improvements to the pools as the majority of the residents and rate payers of the shire do not use the pools.	No		Yes	Residential	The residential rates that I pay in Ballina are already extreme. I also own a proerty in Sydney 5km from the centre of the city. The rates are nowhere as expensive in Sydney as they are in Ballina.	
598	Ballina	Yes		No		Yes	Residential		Anthony Quinn 120 Keith Hall Lane Keith Hall NSW 2478
599	Ballina	No	privatise the pool	No		Yes	Residential	yes I think it is a good idea to consult rate payers od what they would like their rates to be spent on. like having more safe pedestrian crossings in river street and Cherry street.	brhill7@big pond.dot.com.au
600	Ballina	No		No		Yes	Residential		
601	Ballina	No		No	Yes. Use the money that you already have and waist on unnecessary projects, and inefficiencies.	Yes	Residential	Yes. Fix the roads, and other important things. Stop try to bleed more and more money out of the pore suffering rate payers. You were voted in to do a job, not make it even less affordable to live in Ballina.	Leonard Butler 3/162 Tamar St Ballina 2478
602	Ballina	No		No		Yes	Residential		geoffnmarg@outlook.com
603	Ballina	No		No	These should be a user pays system, pool users should pay an extra amount	Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
604	Ballina	No		No		Yes	Residential		
605	Ballina	No		No		Yes	Residential		
606	Ballina	No		No	This is unfair it is not a user pays option. I have no hesitation in voting against my rates being increased at a rate greater than that which you currently impose annually.	Yes	Residential		
607	Ballina	Yes		No	No problem with a rate increase if you increased the number of projects being funded and the period in which you maintain the increase. I would support a 2.5% additional increase each year for 5 years based on a more diversified range of projects. Please take advantage of record low interest rates, borrow funds to build assets and have a more comprehensive plan. Also assure the community that going forward sufficient funds will be put aside each year to adequately maintain what we have and what we will build.	Yes	Residential	No issues with consultation process and opportunity to provide feedback.	Klaus Kerzinger kerzink@live.com.au
608	Ballina	No		No		Yes	Residential	Council has got it's priorities wrong, road safety is an issue I have pursued without any luck, of course and Council seems to be locked into the recreational amenities at all costs, ignoring the safety of the vulnerable people. mostly on Ballina Island.	Philip Tonge, 189 Fox Street, tonge1@bigpond.com
609	Ballina	Yes		No	The rates are already high enough for people on a pension and an increase to this extent would cause a lot of unfair hardship to folk in particular to those who do not even use the pool. The pool definitely needs a lot of work but surely the council should have been doing upgrades to it over the last thirty years rather than let it build up to become such a major expense now. Some of the money that has been used for all the cycle paths around the Shire could have been used for the pool and less cycle paths built - which again are not used by everyone.	Yes	Residential		yeji@bigpond.com
610	Ballina	Yes		No		Yes	Residential		
611	Ballina	No		No	This will be an impost for many ratepayers who already are experiencing financial stress with fast growing utility and other everyday living cost. Most rate payers would agree that there are many cost cutting measures that can be initiated to help finance such improvements. It may be an appropriate time to utilize current assets before our Council loses control of them through amalgamation.	Yes	Residential	The ratepayers of Ballina are hurting. Council's rate revenue has skyrocketed over the past ten years through both increases in rates, and lot numbers through development. In that time my rates have increased 260% on our Wollongbar property and 374% on our Ballina property. Ratepayers can only bleed so much before they turn to stone.	John RILEY clanricard1552@gmail.com
612	Ballina	No		No	why was this not budgeted from pool income over the years	Yes	Residential		cowleds@yhoo.com.au
613	Ballina	Yes		No	There should be no rate variation. Council should focus on providing infrastructure from existing revenue sources instead of asking for more money. The focus should be on providing community assets without increases in rates.	Yes	Residential	Council already has a number of already debated and approved things which need to be done and haven't been done. This is not a good record. I would not be in favor of providing council with any more rates until they prove they can handle these already debated issues and budgets.	
614	Ballina	Yes		No		Yes	Residential		
615	Ballina	Yes		No	Can you please let me know how/if the people who don't own property, but use the pool facilities, are contributing to this project?	Yes	Residential		Alex lexiwoo@hotmail.com
616	Ballina	No	As you will see below, I have answered as above, because I am against my rates money being spent for any of the above. For example, if it is decided to spend money on heating the Ballina Pool and it is decided to improve the fencing to provide better river views, how will the freezing wind coming off the river not affect the pool heating, unless you instal glass fencing, which is very expensive and will probably be vandalised? It seems that some of the proposals above will benefit only a few. Have you conducted a survey of actual users to determine how important each facility is or how often they would be used? We are on the river and the ocean and many people (not me) have backyard pools. Is this work essential?	No	I suggest that you impose an annual fee on those people who regularly use the pool and/or increase the admission charges for permanent/casual visitors. Why should ratepayers be responsible for the entertainment of holidaymakers? As a suggestion, I regularly use Ballina Library and would be quite happy to pay a membership fee of say, \$25/30 per year for the services it provides. But the last time I used the Pool was probably 15 years ago when my children had school swimming carnivals. Why should I pay to upgrade something I never use?	Yes	Residential	I do not know whether Councils are permitted to run raffles or fund raisers but if so, why not implement such a scheme so that ratepayers can CHOOSE to participate or not? I also do not understand why a "sinking fund" was not set aside for the inevitable upgrading of the pools when they were built. Most investment property owners keep funds aside for just such a purpose. Surely it was understood when the pools were constructed that renovations would be needed one day? A regular amount could have been deposited in a separate account for a future fund over the years. I do understand that the proposed rate increases will only apply to the general rate BUT as per my previous letter of 23 May 2014, some of us are struggling to pay the rates which are continually increasing for all sorts of reasons and we really do not need to have special impositions on us for the benefit of a few pool users.	Leona Ross 11 George Pearse Place, East Ballina
617	Ballina	No		No		Yes	Residential	I do not feel that I should pay for a facility which I never use. Shaws Bay is a much better place to swim. Let the users of the pool pay for it with their entry fees.	Ian Brown 1 McKinnon St
618	Ballina		If the pool area needs an upgrade, I think that the money should come from the entry fees. Not everyone uses the pool amenities as there are plenty of beaches and water areas around Ballina so therefore "User Pays".	No	The council has increased the general rates by around 90% over the last seven years and there are limits to what the ratepayers can sustain. I would suggest that the majority of residents in the Ballina area are retired with most on a pension with limited income and do not use the pool facilities. I think that money would be better spent repairing infrastructure such as roads, dredging the Quays (as originally designated as a council duty, curb and guttering in several streets, trimming of some very untidy trees around town, just to name a few things that badly require attention. These are very difficult times with many businesses closed and unemployment high. Please note the amount of vacant shops in the main street of Ballina!!!! One would think that there is a message in that about the economy. The federal government states that there is an average unemployment of around 6.1%. The real figures would be well in excess of 10% if you counted the people not earning enough to support a housing loan or living in poverty.	Yes	Residential		
619	Ballina	No		No	Improvements to the pool should be made by users of the pools. It should not be up to the majority of residents of Ballina (especially Ballina having a large aged population) to have to pay for these improvements. Users of the pools including schools and tourists should be made to pay for the upgrade.	Yes	Residential		Marion Luke - West Ballina - mluke10@hotmail.com
620	Ballina	No	As I am a non user of the pools I am not in a position to offer comments regarding any improvements to the amenities	No	Successive Councils should have planned for the depreciation of the pools. Budgeting for future expenses associated with the proposed work is the responsibility of Councils. The costs should therefore come from existing revenues supported by a "user pays" approach.	Yes	Residential		William Blundell. email wjblundell@wwwires.com

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
621	Ballina	Yes		No	There is already too much Council waste of rate money at the moment. Better management would go a long way to being able to carry out these proposals without extra burden on a majority from the use of a minority.	Yes	Residential		Dave Robinson daver1943@hotmail.com
622	Ballina	Yes		No	The Council should have been planning for the capital expenses in prior budgets and have set the funds aside or organised funding. It should not be via a rate variation at last minute. Should the facility upgrade be performed over a few more years (spread the costs over more years) to avoid a rate increase?	Yes	Residential		Brad Harrison PO Box 29 Ballina Email brad@rhaisorn.com.au
623	Ballina	No		No	I feel it is unfair to impose this cost onto people who may not want to use the facility. It should be more of a user pays cost.	Yes	Residential	I do not support the Council spending rate payer money to a consultant to do this survey.	
624	Ballina	No		No		Yes	Residential		
625	Ballina	No		No	In this household things have been extremely financially tough we have also had retrenchment in this household	Yes	Residential		
626	Ballina	No		No	We are currently experiencing a time of high unemployment and uncertainty in this area to impose higher rates on those barely meeting the costs of having their own home is not fair, in this case it should be funded on a user pays basis, any surplus funds the council has should be used on facilities used by the majority of the rate payers.	Yes	Residential	I appreciate the fact the council have given us the opportunity to have our say, please listen to the majority.	
627	Ballina	No		No	How about a decrease to reflect the previous property value decreases!	Yes	Residential	Will the result be published?	
628	Ballina	No		No		Yes	Residential	Fix the tide pool at Shelley beach.	scott1963@live.com.au
629	Ballina	No		No	What was wrong with forward planning with this upgrade eg. putting some pool takings aside each day over the years as it is the same people that use the pool, a large majority of people in Ballina do not use the pool.	Yes	Residential	Have a little thought about the majority & elderly that don't use the pool.	
630	Ballina	No		No		Yes	Residential		
631	Ballina			No	Use the money you already get. It should be a user pays system. We live where there is access to a river and a beach.	Yes	Residential		
632	Ballina	Yes		No		Yes	Residential		
633	Ballina			No	No Rate changes to support a facility that I don't utilise	Yes	Residential	No in favour of any rate change	Mrs. R. Barry 2/3 Crane Street Ballina NSW 2478
634	Ballina	Yes		No		Yes	Residential		
635	Ballina	Yes		No		Yes	Residential		
636	Ballina	No	Proper asset forward planning and budgeting to ensure an additional fee hike is not necessary?	No	Increase fees for pool users. I don't know anyone who uses either pool. Consulting throughout my network informs me that most people don't use these pools because they have been so poorly maintained for many years. I also don't think it is ethical for Council to propose the introduction of an accumulative increase. Is there a proposed cessation to the hike with retrospective repayment to rate payers? I doubt it.	Yes	Residential	Forward plan your asset management better. If an asset is unable to be maintained, make the decision early - you will look more responsible in the long run.	Britt Huxtable 7 harrier street, Ballina nsw 2478
637	Ballina	No	The existing pools should have been maintained over the years they have been in operation. It is ludicrous to expect pools to maintain themselves.	No		Yes	Residential		Derwyn Hewett, 121 Kalinga Street unit 2, West Ballina email: derwyn.hewett@gmail.com
638	Ballina	No		No		Yes	Residential		
639	Ballina	No		No	Where does this all end?? As ratepayers there seems to be ongoing costs that we have no control over as to the debts that council incur but we do not have any way of increasing our income, so please consider those who are pensioners who do not have many of the facilities such as safe cycle ways, footpaths etc for safety without being scared to go out.	Yes	Residential	It is too rushed and many oldies will not have the opportunity to comment. Why is there not meetings during the day.	N & D Robinson 16 Burnet Street Ballina 2478
640	Ballina	Yes		No	The pools should be funded from within the normal council budget and from actual users' fees	Yes	Residential		
641	Ballina	No	Get rid of them if you do not have the money in your existing budget to maintain them.	No	Make the pool users pay for the improvements to the service they are using - eg increase the admission fee and the prices in the kiosk. Council should of forward planned to raise the funds before upgrades are needed, with works commencing when the money is available. This is what should start immediately. As a rate payer and Ballina resident for the last 9 years myself and my extended family have NEVER used either pool. The Beach is so much nicer, and admission is free.	Yes	Residential	Would not even be required had the pools been managed better from the start.	
642	Ballina	Yes		No	I think it would be great but I cannot afford a rate increase	Yes	Residential		
643	Ballina	Yes	Keep the area around the pool open and therefore inviting.	No	Major works like this for a small part of the year are not warranted by such a levy. This is a moderate sub-tropical climate. Swimming club members need a break like all other sporting clubs. And this is not a one off as heated pools have large ongoing costs. It will provide a greater burden on council funds.	Yes	Residential	Consultation is good.	
644	Ballina	No		No	The rate levy cannot be justified for this purpose. The pool is completely functional as it is. Money levied should be spent for overall benefit to the majority of ratepayers.	Yes	Residential	Good that council is consulting.	
645	Ballina	No		No		Yes	Residential		
646	Ballina	Yes	so many people working can not use the pool because of the insanely early closing times. would happily support this is it was actually able to be used by us.	No		Yes	Residential		
647	Ballina	No	I do not see the need for any of this - seriously....river views?? You have got to be kidding. Here's an idea - swim in the river then you will be able to see it!!	No	We have a pool in our backyard so therefore pay higher electricity, water, etc. I don't see why I should have to help fund this when my family don't use the facilities. If my family don't wish to swim in our own pool, they go to the beach.	Yes	Residential	Perhaps the people that use the pool can pay higher entry charges. BTW, we already have a heated indoor pool with disabled access. Why the need to change this?	

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
648	Ballina	Yes	The pool facilities are adequate considering the lack of facilities for other sports in Ballina that need indoor facilities. I have a child who uses the pool facilities for recreation and swim club activities and do not find the facilities lacking. However the lack of indoor facilities for basketball, netball and other team sports that could be better promoted in balling is a priority above pool upgrades.	No	The pool facilities are adequate considering the lack of facilities for other sports in Ballina that need indoor facilities. I have a child who uses the pool facilities for recreation and swim club activities and do not find the facilities lacking. However the lack of indoor facilities for basketball, netball and other team sports that could be better promoted in Ballina is a priority above pool upgrades. I would support a levy to provide those additional facilities but not a levy to upgrade facilities that are presently adequate.	Yes	Residential		Greg Woolfe 4 Tomki Place East Ballina
649	Ballina	No		No		Yes	Residential	To fund non essential works through borrowings, and to then make rate payers responsible for repayment of borrowings through increased rate levy is irresponsible financial management. Council makes the point that Ballina's rate charges are similar to other councils in the adjoining areas. Given that rates are a major expense for a large sector of the community, I fail to see the logic in Council's justification of the increase on the grounds of similar costs elsewhere.	Lyndell Slocombe, 15 Bellevue Avenue, East Ballina. 2478
650	Ballina	No		No	I don't think a blanket rise should be applied to all residents - there are a high amount of residents that don't use the pool facilities like myself and struggle to pay the rates as is. If the upgrade was to occur, something needs to be implemented that only applies to individuals that use the facilities.	Yes	Residential		
651	Ballina	No		No		Yes	Residential		
652	Ballina	No	Forget about the pool upgrades until the long overdue sports complex is constructed.	No	I'd only support it for a multi sport center with a minimum of 4 courts suitable for competition play.	Yes	Residential	Right idea but WRONG PROJECT.	
653	Ballina	No		No	The rate increase should not be on the rate payers within the town but on the users of the pools. Increase the entry price to the pools is the only fair and equitable way to raise the funds. how many visitors from outside the LGA use the pool when op especially during holiday periods.	Yes	Residential	I have spent a large amount of money to put a pool in my own yard, paid council fees and the like. I feel it would be grossly unfair to make me pay for additional works to the pool, something I dont ever use.	Brad Donald allducks@inet.net.au
654	Ballina	Yes		No		Yes	Residential		
655	Ballina	Yes		No		Yes	Residential		
656	Ballina	No		No		Yes	Residential		
657	Ballina	No	I have only been to the pool once in the 9 years that I have lived here and they looked good to me.	No	I think the user should pay. There must be another way to fund it. Why should I pay when I never use the facility. The rates in Ballina are high enough already. We already struggle to pay.	Yes	Residential		potts66@optusnet.com.au
658	Ballina	No		No	A special rate variation is not necessary when the Council could sell-off some of its least profitable real estate ventures to fully fund these upgrades.	Yes	Residential	Thanks for asking and I can only hope that you will listen to the community, when we ask you to dump these real estate ventures and concentrate on you core reason for existence	Peter Burns, 4 Mistrel St, East Ballina
659	Ballina	Yes	Ballina to be open later in the week and all year round. I think a redevelopment that incorporated an indoor sports/events centre plus pool complex would be a much better option for Ballina and the surrounding area and community. An indoor basketball complex is required by the Ballina Association. I lived in a small town in New Zealand that had a great complex funded by council. See the link below for details of the facility. This would be a great asset to Ballina as it was used by young and old alike, for shows and events and social gatherings. http://www.taupodc.govt.nz/our-district/events/event-venues/Pages/taupo-events-centre.aspx	No	I would support an entire sporting complex development that would enhance the whole community.	Yes	Residential		tinarushby@gmail.com
660	Ballina	Yes	heated showers included in entry price and not additional price	No	sell some of councils commercial properties that rate payers have already paid for over the years	Yes	Residential	full specification, detailed drawings and detailed costing be made available for review	
661	Ballina	Yes	Using gas to heat an Olympic plus pool? The shire is in a sub-tropic climate. Are you considering buying gas to heat to 28C? An expense I cannot accept on three grounds. 1. The water does not need heating. 2. Burning a hydro-carbon to keep the sporting elite comfortable when atmospheric carbon content is accelerating passed 400 p.p.million. 3. LPG is going to an asian market price we are being informed.	No	The pool upgrade is an unnecessary impost to property owners. Many of whom will be paying multiple times.	Yes	Residential	Let the user pay.	Iain McCallum < mccallumid@gmail.com >
662	Ballina	No	Maintain normal maintenance and comply with all safety requirements	No	We are firm believers in user pays	Yes	Residential	We are pleased that Council has involved the community in this important survey	Kevin and Leigh Hill keylei02@bigpond.com
663	Ballina	Yes		No		Yes	Residential		
664	Ballina	No	I am not a frequent pool user. We have lovely beaches and safe swimming in the river and Shaws Bay.	No	The rates are likely to go up and stay up. As a retiree it is costly enough with increased utility charges that a rate increase would be another burden on the pensioners.	Yes	Residential		clgraeve1@gmail.com
665	Ballina	No		No	I believe the pools should have been updated from time to time instead of allowing the cost to escalate to the extent that rates over and above the norm should be increased to every household. the costs might then have been contained within normal budget restrictions	Yes	Residential	attended a previous meeting concerning rate restructure where the "mood" was against a change, yet a year or so later those very changes were introduced. Very few residents were at that meeting in Ballina (at night). I suspect the same thing will happen with this issue...regardless of the meetings, the council will apply for the increase within the next two years!	
666	Ballina	Yes		No	The pools were built in the 1970s. Council has not effectively planned for the sufficient maintenance and upkeep of these facilities. Council now wants to punish rate payers for council's lake of planning and miss-management of funds.	Yes	Residential	Council workers could take a pay cut to assist in the required maintenance of both pools.	
667	Ballina	Yes	Not charge parents to enter pool area when attending children's training or school functions. The Ballina pool is freezing most of the year. I don't see the point in heating it to make it palatable to a few during winter. Also, I think the indoor heated pool is still available.	No	I would like amenities to improve, but who can afford a rate increase? Have other funding options been considered?	Yes	Residential	I am surprised you are not collecting some basic demographic information (age, family status, employment/ income).	
668	Ballina	Yes		No		Yes	Residential	Consultation process quite adequate. With the current financial situation in the country at the present time, an expenditure of \$8 million would be very difficult to justify. Regards, Dave Macgregor	Mr D.W. Macgregor e-mail :- d.macg@bigpond.com

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
669	Ballina	No	I would support improved disabled access if that is needed. I have a young child and moved here 3 years ago and have never contemplated going to the swimming pool. We need decent parks for our children not pools. We have water everywhere.	No	It's hard enough paying rates as it is. I have a 2 bedroom flat and pay the same as most houses do for rates plus body corporate fee's on top of that. I do not support a rate increase.	Yes	Residential	I take my 3 year old away from Ballina and up to the gold coast as often as possible to utilize their fantastic and FREE water and childrens parks. If Ballina had something similar people would actually want to holiday, live and visit the area. At present there is nothing much of interest to anyone living or visiting the area other than the beaches and and rivers. Something family orientated on a decent scale is needed. Not just a swimming pool. A decent play centre of some type that can be used in all weather and that stands out as a place to visit would be great for locals and visitors. Recently works were done to the Missingham park play ground and it is still really well below standard in terms of a good quality play ground. Poorly thought through and not suitable for all ages and abilities.	Trudi O'Neill 11/60 Swift Street Ballina NSW 2478
670	Ballina	No	N/A	No	Rates are already high enough. The council must better prioritise works to stay within their budget. Less expenditure on touchy feely OHSS type issues and more on real infrastructure would be a good start.	Yes	Residential	It is great to see rate payers being asked for input.	
671	Ballina	No		No		Yes	Residential		
672	Ballina	Yes		No	I only assume that once it is done for the pool there will be some other project that needs completing and the rates will never come down.	Yes	Residential	Why not have it as a user pays system	Paul Slattery Po Box 1578 Ballina Nsw 2478
673	Ballina	No		No		Yes	Residential		
674	Ballina	Yes		No	You are already overcharging for rates, get better council members who know how to run a business rather than overpaid wannabees	Yes	Residential		
675	Ballina	No		No		Yes	Residential	There are many other issues that I consider more in need of attention than these two pools. More effort/funds should be directed to improving tourist activities to our region, thereby increasing the prosperity and future of our town. these pools, particularly Alstonville, do very little in the big picture, to enhance visitor numbers to the region.	ronforward1@aapt.net.au
676	Ballina	No		No	The Council should adopt a user pays principle and apply to the state and federal governments for grant funding to supplement this. Ballina residents should not be asked to pay for facilities that will be mainly used by visitors	Yes	Residential		rwejison12@bigpond.com
677	Ballina	No		No		Yes	Residential	I am against your suggestion of increased fees to offset the renovations of the swimming pool. As pensioners we are finding it so hard to find the extra monies needed for everything that keeps going up and up, whether it be electricity, telephone, insurances which are perhaps the worst, as we need so many insurances these days. Rates keep going up year by year, and the poor ratepayer has to cop the lot.	Jack & Carol Ransom - e-mail address carjackpen@gmail.com
678	Ballina	No		No	I don't ever use the pool so it is reasonable that I am unwilling to pay for the costs of it isn't it. I found the only time I used it was just to accompany my grand daughter years ago and thought the cost of entry was beyond my usual affordability anyway even if I liked using swimming pools.	Yes	Residential	I just hope that this survey is a genuine effort to do the right thing by those who don't use the pool rather than an obligatory exercise that will not affect what you do. I believe that in a seaside place like Ballina where swimming is free and readily available, those who wish to swim in a specially provided facility ought to pay for it, not those who don't.	jaycey7@hotmail.com
679	Ballina	Yes		No		Yes	Residential		
680	Ballina	No		No		Yes	Residential	I feel pool maintenance should be on a User Pays system, or sell off land/buildings to cover costs. Being a pensioner, we have limited funds to live on, and further rate hikes make things so much more difficult for us.	
681	Ballina	No		No	I think it will be ridiculous to ask the entire body of ratepayers across such a vast geographical area to pay for an amenity which will be used by so few, most of whom will be Ballina locals who already have access to the Ballina Fair Swim N Gym, an all-season, undercover swimming venue.	Yes	Residential	Thank you for the opportunity!	
682	Ballina	Yes	No	No	Council have had the opportunity to plan for regular upgrades since the 1970's. Why now are we only looking to upgrade at our cost. You guys take expensive rates for years with no planning to upgrade recreation pools? Hopeless administration from where I sit. You should sack yourselves for absolute incompetence.	Yes	Residential	No	
683	Ballina	No		No	Rates are increasing every year as it is. Believe council should budget from existing funds and allocate accordingly	Yes	Residential		
684	Ballina	No		No	Yes I do. The ballina and surrounding areas are predominately elderly or senior citizens and well known for being a retirement area. The heating of the pool should not be a concern for rate payers. The pool does not need to be heated we have more summer months here than winter and in our street alone not one person would use the pool. It is not the responsibility of the ratepayers and money would be better spent on fixing our ongoing sewerage problems and changing over the clay pipes which should never have been laved to plastic ones.	Yes	Residential	As above leave the pool alone and fix up the problems in Ballina that are health issues including the disgusting garbage collections fortnightly. NSW Health Department has been notified of this recently by many ballina and surrounding areas regarding unhealthy fly blown garbage that is not being collected weekly. The mosquito problem another health issue causing many diseases that again could be controlled. Again the sewer pipes. Is the pool really that important compared to these health issues??	
685	Ballina	No		No	I think it is unreasonable for all residents to pay for improvements to pools as I don't use the pools. Increase the admission fees to cover the costs therefore those that use the pools are paying for their improvements	Yes	Residential		Ian Stapleton P.O. Box 1044 Ballina 2478
686	Ballina	No		No	I believe there are other sporting facilities required within Ballina Shire which are of a higher priority than upgrading the existing facilities. An Indoor stadium catering for basketball, futsal, badminton, netball & volleyball is desperatley required. As an experienced sports development and event manager I am consistently disadvantaged in efforts to grow sports participation for the local community as there a)is no indoor venue to cater for those indoor sports b) no alternative venue in the case of wet weather. Ballina's loss is Lismore & Byron's gain - pity for the local sports clubs though.	Yes	Residential		
687	Ballina	No		No		Yes	Residential		
688	Ballina	No	MONEY FROM RATES SHOULD BE PUT ASIDE FOR THESE THINGS EACH YEAR	No	YOU SPEND TOO MUCH MONEY IN LOOKING AT THINGS AND WASTING RATE PAYERS MONEY AND NOT GETTING ANYWHERE	Yes	Residential	IT IS A VERY OVER PRICED PROJECT BY THE COUNCIL	J JONES 35 CEDAR CRES BALLINA

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
689	Ballina	Yes		No	I would suggest raising the price of admission so it is fair and user/pay situation. I am happy to pay extra to enter and use the pool. For the 80% of the population who don't use the pool, this is an unfair enforcement of tax (rate-rise). For those who really struggle with the already high rates in the Ballina Shire, this added burden is very onerous and unwelcome.	Yes	Residential		
690	Ballina	No		No		Yes	Residential		
691	Ballina	Yes		No	This is an unfair burden on those who don't use the pool. How about users pay more to enter and use pool facilities. I would be happy to do this.	Yes	Residential		
692	Ballina	Yes	Ballina Pool: It is a beautiful clean pool, and I dont want to pay more council rate to improve it. I am a daily swimmer. On the existing council rate: heating the pool would be nice, as it is quite chilly. Not essential though.	No	Maybe you could decrease the rates, as they are elevated.Maybe less staff? Or cheaper rate for low salary income?	Yes	Residential	The council is doing a good job with the bin collections. Once they came an extra time when my bin was not emptied. Also good job with the roads, which are in very good condition. Thank you.	Kathy Lucic 12/25 Tamar street Ballina, NSW 2478
693	Ballina	No		No	According to the letter outlining the proposal, the pools are already (supposedly) maintained from the current rates. Why should there be an increase to do what is supposed to have been done in previous years?	Yes	Residential	The council should not be in the business of property ownership, apart from council buildings which are occupied by council staff, etc.	
694	Ballina	No		No		Yes	Residential		D Fraser. Email: dfra4362@bigpond.net.au
695	Ballina	Yes	Nil	No	If Council requires to improve the facilities to the extent of the proposal they should apply to the state and federal government for grants. A rate hike to the rate payer if unfair as the majority of the rate owners within the shire do not use the facility. Other persons from out of the shire use the facility who don't pay for the improvement, maybe these people should be charge for the improvements.	Yes	Residential	Nil	
696	Ballina	Yes	I think the pool is quaint & absolutely adequate. Why waste money on an upgrade? Instead use funds carefully & cleverly & simply restore or enhance what is currently there. You are too quick to spend money unnecessarily & too busy to ensure the money you are spending is allocated correctly - take the Ballina breakwall as an example.	No		Yes	Residential	Thanks for asking us, please don't upgrade the pool.	
697	Ballina	Yes		No		Yes	Residential		
698	Ballina	No		No		Yes	Residential		
699	Ballina	No		No		Yes	Residential		
700	Ballina	No	They should simply be maintained in their present form. Council has to learn to live within its means.	No	Council is in my view provides the worst possible level of government intervention. We now pay to have a pee in our own toilet. Council really should be congratulated on the so called innovations they have imposed on communities. There seems to be a policy of imposing a will on peoples incomes whenever it suits Council. Justifying their actions by passing the buck to the state government to ratify and then pointing out that the decision was made for them as in the case with charging for water, a resource Council does not own. To me this appears to be nothing more than a grab for cash to fix a poor administrative decision.	Yes	Residential	What consultation process. The Marina plan was a clear example of how poor Council is in consulting with the community. Even the Mayor admitted that he only had two weeks knowledge on a plan that must have had hundreds of hours spent on it. I would suggest that most ratepayers are sceptical of the workings ,accountability and transparency that Councils provide to ratepayers. The experience with the Marina Plan bore this out.	Russ Reardon 2 Helen Court Ballina NSW 2478
701	Ballina	Yes		No	With the current economic climate, it is difficult for families to pay bills without increasing them needlessly.	Yes	Residential	Having survey available for all is a good process providing the information gathered is acted upon.	
702	Ballina	No	Shade and heated is all that is needed at the moment.	No	Work out what is the two most popular things residents would like & do them? If you can't afford to do everything, go without like a normal person has to!	Yes	Residential	My husband is self-employed and it is hard enough now to find work in the Northern Rivers to pay necessary bills, without being slugged an increase for something I NEVER use. Rates are high enough now without an increase. If people want covered swimming they can go to Ballina Swim & Gym.	
703	Ballina	No	apply for a government grant plus increase charges for users of these facilities.	No	no.	Yes	Residential	no	k.mcintyre dolphin drive ballina 2478.
704	Ballina	No		No		Yes	Residential		
705	Ballina	No	No	No	We believe that there are far more important projects which Council could address and which would benefit the community more. Perhaps urgent dredging of the bar or upgrading of the parklands and walkway along Kingsford Smith Drive just to name two would be a far better way to justify an extra impost on ratepayers. We oppose a rate increase to fund a project which will benefit just a few.	Yes	Residential	Pleased to see this consultation provided decisions have not yet been made & this request for feedback is just window dressing.	Philip & Lyn Davidson hilloa1@bigpond.com
706	Ballina	No	Make users pay for expected maintenance and repairs by putting a tax on them when they go to use the pools.	No	I have an unanticipated vehicle maintenance so I can only pay half my next rates bill. I know Council will be ok with this as I can also contribute to Council's unforeseen maintenance expenses. Get real, if Councilors can't manage their budget then don't expect ratepayers to keep putting their hands in their pockets to bail them out. We will remember them when next we vote.	Yes	Residential	I'm glad you're asking but do you really think respondents will say it's a good idea. You can predict a 90% no vote, so will Councilors act on the majority view?	
707	Ballina	No		No		Yes	Residential	Suggested increase is exhorbitant for improvements to swimming pools. If there were no beaches in the area there may be a reason for same, but not when we have all these beautiful beaches at our disposal. Consideration might also be given that a majority of the Ballina population are pensioners as well, which would impose a major hardship to their economic situation.	
708	Ballina	No		No		Yes	Residential	The money would be better spent on an Indoor Sporting Complex - not on pools, use the revenue from the pools to do the upgrades.	
709	Ballina	Yes	Pool is fine as it is. Just replace the "large parts of the existing plant and equipment" and then maintain it properly!	No	Obtain funds by shutting down the loss-making Commercial Division,including the Division employees.	Yes	Residential	A vague and over-elaborate proposal which utilises other people's money.	
710	Ballina	No		No	USER PAY...	Yes	Residential		
711	Ballina	Yes		No		Yes	Residential		I'll become aware of the outcomes of Council's consultation from the local paper.

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
712	Ballina	No	stop wasting rate payers money on dead ducks ..never used pool in 30 years and not about to ..perfectly good beach right next door . if you have to spend money fix the bloody roads and drainage ..	No		Yes	Residential		gordon forsyth 1/99 moon st ballina
713	Ballina	No		No		Yes	Residential		
714	Ballina	Yes		No		Yes	Residential		Deon Tsanov deontsanov@gmail.com
715	Ballina	No		No	I just hope Council accepts the majority of opinion. It's easy to get supporters to 'vote' on-line hundreds of times but Council should use a more robust method to judge community opinion.	Yes	Residential	It seems flawed as a representative account of ratepayer opinion cannot be determined through 'convenience sampling', which can have bias. Using unbiased survey research approaches would be the proper method. I hope Council publishes all it's findings to allow ratepayers to see how a representative view (or biased) outcomes arise.	joedenis@bigpond.com
716	Ballina	Yes		No		Yes	Residential		
717	Ballina	No		No	Council should look at selling off some their assets to pay for public repairs such as the pool.	Yes	Residential	Council should of considered this cost instead of wasting money building a bike path along the coast road where you cannot even enjoy the beach view and the path ends at the Skennars Head turnoff. How many people are really going to use it? It should of been erected along the beach front so that at least everyone could walk/cycle and enjoy the beautiful coast we have. Very bad planning I think!	
718	Ballina	Yes	As I keen lap swimmer & full time worker, I find it very difficult to get to the pool outside working hours. It is not convenient for me to go before work as I start at 8am. Why isn't the pool open till 7 or 7.30 pm with designated lap lanes? It's quite ridiculous, particularly in the middle of summer. I'm sure 6pm is not the standard closing times for other pools. Ballina pool is currently in good condition & very clean with plenty of shade & great amenities.	No		Yes	Residential		
719	Ballina	No		No		Yes	Residential		
720	Ballina	Yes	The existing pool in Ballina is in desperate need of improvements on a number of levels. It is sub standard as a competitive sporting venue and as a family/recreation venue. As a sports person ,former competitive swimmer and now mother of a young family I feel strongly that this is an issue that has needed attention for the last 15 years.	No	As strongly as I feel about the need for Improvements at the Ballina pool, I am furious that the council would try and fund this project at the rate payers expense. Rates have already climbed over the last five years ,and if it continues to be the cases no one will have the spare change for the admission fee to the pool!! Council needs to rethink their disastrous approach to the refurbishment and commercial lease situation concerning the main street before they bleed their residents dry to fund this project.	Yes	Residential		
721	Ballina	Yes		No		Yes	Residential		brent.mcalister@lismore.nsw.gov.au
722	Ballina	Yes		No	That the pools become privatley owned and run ie user pays as rates are dearer as it is	Yes	Residential		
723	Ballina	No	I do not support this proposal.	No		Yes	Residential		
724	Ballina	Yes	Implement a more accurate accounting system. Offer a more structured system (swimming programs in line with Curriculum) so that schools will utilise these facilities on a more regular basis rather than using the Indoor Pool at Ballina Fair with trained instructors. Such programs should not be paid for under the Family Pass or Annual Pass system and should be charged at an appropriate rate for all students in line with the program being offered.	No	Rate payers pay enough already without an extra annual increase imposed on them for specific projects that benefit the whole community. It should be a user pay increase only, and if sporting clubs want better facilities, perhaps they could assist by running and organising fundraising events.	Yes	Residential	We are very appreciative of the information we have received during the consultation process, however, we are not supportive of any increases to our rates to fund specific loans for Council now or in the future.	
725	Ballina	No		No	The rate should not change. The council should include the repairs to the pools in their annual budget like any other repair.In Ballina particular we have beaches and two rivers that can be used.I see the rate rise to me as unfair and council using this to further increase rates for future years ahead on an already tough financial time for most people(eg:high rate of unemployment)	Yes	Residential		
726	Ballina	No		No	I am a strong believer in user pays and can't see why ratepayers should foot the bill for those who don't use these facilities.The users whether being temporary residents,tourists or those visitors from outside our shire should be the ones contributing to the costs.remember also that council should have budgeted for maintenance over the years and not left it to the last minute	Yes	Residential		
727	Ballina	No		No	This is normal maintenance which should be budgeted over the 40 years, since the pools were built or renovated. Ballina rates have increased above the state average over past 10 years. Council must realise that there is a limit to resident's ability to keep paying rate increases well above the CPI.	Yes	Residential	Thank you for consulting the rate payers on this matter.	Judith E Johnson jjohnson11@bigpond.com
728	Ballina	Yes		No		Yes	Residential		
729	Ballina	No	money would better spent on new sporting complex	No	Please do not increase rates	Yes	Residential		
730	Ballina	No		No	I live in a unit and believe we are already paying far in excess for the services provided and the amount of land we take up.	Yes	Residential		
731	Ballina	No		No		Yes	Residential		
732	Ballina	No		No		Yes	Residential		
733	Ballina	Yes		No	I don't see the need to have any other heated pool in town. There is already a Heated pool, and our rates would be on the raise to fund it, when there is no sure way of knowing that the pool way be used ok the winter.	Yes	Residential		Ron Field kompletecleaningballina@hotmail.com
734	Ballina	No		No	I beleive it is a con ,a sneaky way of giving Ballina shire a 11% rate rise over a two year period under the guise of swimming pool updates.	Yes	Residential	Councilers are elected to make these decisions on behalf of rate payers. I am afraid that if this survay has a poor reponce, Council will use this as a ratepayers approval.	Ron Atkinson 31 Antrim Street Ballina
735	Ballina	No		No		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
736	Ballina	No	We have not frequented the pools so we cannot make a judgment as to its popularity and use, therefore we cannot have input on improvements.	No	Unfair early hike on rates in general. We have enough dealing with the general increase on the cost of living, where we don't get to have an input. With such things as a possible GST increase, and the cost of petrol increasing, things are getting too expensive as they are. Even schools are pushing for the 'voluntary fees' despite asking for an average \$12 per week for other weekly school activities, on top of their standard election fees. How can we live?	Yes	Residential	Perhaps make it more clear that it does not just affect property (rate) payers, but ALL RESIDENTS, as increased costs will be reflected on rental property also, as landlords will no doubt pass on their costs to their tenants.	Mr & Mrs A & A Clark alnali@live.com
737	Ballina	No	It is my suggestion that USER PAYS.... I have no interest in providing more facilities for holiday makers, water slide users, I can count on one hand the number of times I have used either pools & I see NO reason why I should be made to pay for users. If I want to use the facilities I will expect to pay....	No	USER PAY, NOT RESIDENTS, where are struggling families to get the extra 2.5% above the 3% annual rate increase. Our rates have sky rocketed in the past decade.	Yes	Residential	Under NO circumstances do I support this increase. Lismore pool has recently been improved & you drive past it almost any day of the week & it is empty. The only time you see groups at the Ballina pool is during holiday periods, or school sports days. Let the holiday makers pay.....	naj@spin.net.au
738	Ballina	No	We pay rates on 3 properties, neither we or our tenants use the pool. We prefer the ocean. We feel there should only be one significant pool in the shire - that being Ballina pool. The population in the shire does not warrant this \$8M outlay.	No	Would consider appropriate some upgrades to the Ballina pool only.	Yes	Residential	Please enter this survey x3 for the 3 properties we pay rates on.	Gary & Liz Barnes 10 Woodfield Crescent Ballina Other properties: 4/60 Swift St. And. 1/9 Grandview St
739	Ballina	Yes		No	As I look back at my rates notices over the last 10 years and see an approximate 300% (was \$800, now \$2400) increase in the rates that I am paying now, compared to then. I believe the Council should do a better job of managing its current budget to include the provision for these essential community facilities. The fact that they have been in use for 40 or so years & no monies have been put aside for there maintenance and upgrading over that time speaks volume to the poor mangement by council.	Yes	Residential		
740	Ballina	No	Any improvements and/or repairs to either pool, should be on a user pays basis.	No	Because of the relatively small number of people who would be using these facilities, it is wrong to impose fees on all of the community, especially in light of the fact that BSC is using approximately \$30million of rate payers money which is tied up in real estate and commercial properties which are earning little or no interest	Yes	Residential	Only that it must be kept absolutely transparent, and any result gained by this poll, be open to inspection	rpi71902@bigpond.net.au
741	Ballina	Yes	1. The hours of operation are ridiculous and don't suit working people. I moved here from a town in Queensland where pools were open till 9pm which allowed people who worked to be able to use the facilities. They had two pools but only one was kept open year round for those who wanted to maintain fitness. 2. The added costs to use the water slide on top of season passes etc is excessive and drives people to go to the Gold Coast water parks which will be quicker with highway upgrade. Better option would be to charge a fee for tickets depending on the number of rides purchased that would allow people to use them over a period of time (particularly locals). We don't use as is as cost for 3 kids is prohibitive (one disabled)	No	After the two year increase in base rate to fund the pools the base rate would be reduced back down 5.2% rather than Council pocket the increase permanently. All costs to run these facilities should come from the users of the facility if not then you have to question why the only rate payers are funding it.	Yes	Residential	There are a lot of non-ratepayer residents in this shire that use the facilities yet are not being asked to contribute financially.	slipperydips@yahoo.com.au
742	Ballina	No	These improvements and maintenance should have been budgeted for by Council during the life of the pool - as any other business has to budget for maintenance and upgrades. Why not increase the admittance to the pool thereby ensuring user pays.	No	I consider the so called "special rate variation" to be a gross misrepresentation of the facts. We all know once rates are increased they won't ever be reduced.	Yes	Residential	Our residential rates in 2005/2006 were \$395.00 plus Domestic Waste charge \$170.00, a total of \$565.00. Our 2014/2015 residential rates are \$610.00 PLUS Wastewater charge \$807.00 PLUS additional "spurious" charges of \$694.17, making a total of \$2,113.30. In my opinion this is an increase by stealth.	Address: A Riley, PO Box 64, Ballina 2478
743	Ballina	No		No		Yes	Residential	Being on a aged pension it is not an option to pay more rates	
744	Ballina		Just don't charge the people that don't use the swimming pools.	No	Find a way of making the swimming pools pay for their own improvements by increasing admission fee or encouraging more people to use the facility.	Yes	Residential	Do not increase rates on elderly people and people who do not use the facility.	Kathleen & Francis Bienke 33 Emigrant Creek Lane West Ballina and 28 Killarney Crescent, Skennars Head
745	Ballina	No		No		Yes	Residential		
746	Ballina	No		No	We suggest that council sell off some commercial property to pay for the upgrade of the pools instead of increasing the rates.	Yes	Residential	Ballina Council does not pay any attention to Ratepayers consultation process as they did not listen to the rate payers of West Ballina so why would council take any notice not to go ahead and spent money on the pools when only a few people would use them.	
747	Ballina	No	the council has had 3 decades to factor into its budget to improve Ballina's swimming pool all of the above suggestions in question 5 are requirements that would improve the current facilities and should be done via the council's current budget NOT from increasing the rates from local residents. It is a disgusting to increase already incredibly high rates to a higher bracket you do NOT have my permission as a rate payer to fund your overdue projects!	No	the council needs to find another way to fund its proposal of Ballina's pool upgrade other than increasing rates. This can be achieved by correct budgeting of funds allocated towards the towns leisure facilities, the council has had 30 years to set aside funds to improve the pool.	Yes	Residential	As a council you should be disgusted in your town planning with the expectation to increase rates to foot a bill which the councils responsibility. IF this is a fair consultation it is expected that you inform residents of Ballina shire the data collected from your survey. It is doubtful that you will HONESTLY provide the shire residents an unbiased analysis of this pathetic excuse of a consultation.	
748	Ballina	No		No		Yes	Residential		
749	Ballina	Yes		No	We do not agree with the council's rate increase. You state av. residential rates are \$859 - we already pay more than double that. There is a great rental market in Ballina and while owners of properties pay rates those renting do not. However with increases in rents those renting are being forced out of houses and moving elsewhere due to these increases by Landlords which will be further exacerbated once Council increases rates. We have already seen 2 families move out of out street recently due to their rents going up and they cannot afford to pay the increase. We do not see why the rate increase has to be so much anyway. Why can't council sell off some of its assets to pay for the upgrades. Come council elections people will remember such a rise and vote accordingly in the ballot box. We are not happy with the increase and quite annoyed about it.	Yes	Residential	Have not met 1 person who is in favour of the rent rise in order to upgrade the pools!	
750	Ballina	Yes		No		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
751	Ballina	No	Any upgrade should have been part of a maintenance plan when the pools were built!	No	There should be no rate variation. Increase the entrance fees (user pays)	Yes	Residential		Neville Anderson 5 Unara Parkway Cumbalum.
752	Ballina	No	If people need to see the river while they are at the pool I suggest they go for a walk along the river as one does when they want to see the river before or after they use the pool. If they want to go to the pool they don't need to see the river. That is not a priority.	No	A great number of users of the pools would be tourists, visitors, sport groups and travellers in my opinion. Of all the years I have lived here (22) I have never used the pools, nor have my guests, relatives, friends, family. I am in support of improvement for the pools for tourism and families here, but I do not agree with a rate increase for the pools to be paid for by the ratepayer. I feel a very small percentage of users of the pools would be ratepayers or rent payers. I would think some local families and individuals would use them on occasions and mostly in holiday times but it only stands to reason that the majority of people who don't use them would be the ratepayer and rent payer. Financially, pensioners, lower income earners and lower income families would find it difficult to pay for the refurbishment of the pools in a rate increase. I can only see that as a very unfair and wrong solution - the people who on the majority don't use it would be the ones paying for it. In such an area on 100% of occasions of the people I know, not one of them has ever used the pool, but instead go to our natural areas to swim and for recreational purposes. Understandably certain schools and sporting groups would use the pools but the ratepayer should not be the one to pay for it. My suggestion is to increase the admission fees in to the pools and find other means to charge those who want to use them. Charge the people on a user pays basis. That is the fair way and the only sensible way. There are many people in our shire that are battling and struggling already and don't get to use the pools. Why should the people who will never use them pay huge amounts and struggle when the people who do use them don't have to pay a hefty yearly rate increase cost. I struggle myself to be able to find my rate payments as I am only taking home \$21 per hour after tax and I work full time permanent. Not everybody in the shire has money left over though a lot may and a lot of us have to already go without so much and prioritise the necessities to make it to the next pay day. I do not have any suggestions on a rating structure or increase.	Yes	Residential	No	
753	Ballina	No		No	I do not approve of the increase, if the pools need to be upgraded and the revenue raised throughout the year cannot cover this then close them.	Yes	Residential		
754	Ballina	Yes		No		Yes	Residential	I believe there are many other more worthy projects that some of this \$8 m could be spent on which would have more valuable and widespread use e.g. a Multi purpose centre in Ballina. This would encourage more teams to come to Ballina for training purposes particularly with the upcoming Commonwealth Games in the Gold Coast	
755	Ballina	No		No	Council should have prepared for this expense. It isn't reasonable to expect rate payers to fund what is clearly a lack of planning on their behalf.	Yes	Residential		Therese Newsham gumtreez@wwwires.com
756	Ballina	Yes	heat the pool with solar covers	No	I feel that there is a far greater need for a indoor sports stadium, rather than a upgrade for existing pools that appear to be reasonable condition. Surely if repairs are needed, it cold be carried out at a much lower cost.	Yes	Residential		kase@exemail.com.au
757	Ballina	No	NO RATE RISE. USER PAY.	No	i totally disagree with any rate rise. the work to be carried out should be covered by existing rates. to sting everybody in the shire for money is just plain wrong. a select few use these facilities, not all. i think council needs to foot the bill wholly. not stick their hand out to ratepayers. why don't you sell off one of your empty buildings around town to help fund this project. It sounds like a money grab to me. By not decreasing the rates after loan is payed for pool works is coming across as a deceitful way to get your rate increase. What a SHAM !	Yes	Residential	NO RATE RISE. USER PAY.	Sean Lawrence 7 Boatharbour Rd Ballina lorros1@hotmail.com
758	Ballina	Yes		No		Yes	Residential		
759	Ballina	No		No		Yes	Residential	I am opposed to any further rate increases we are already paying nearly \$2,500 a year in rates an this on top of high electricity costs increasing insurance premiums and day to day living it will become unaffordable to live in Ballina if these rate rises come in.	
760	Ballina	No	I would not know, I have never been there.	No	Our rates are already extremely high.	Yes	Residential	Working for Private Enterprise where increasing income is desirable but not always possible we have done a few things. Frozen wage increases, looked at cutting expenses, working harder and smarter, and proper budgeting for major expense items. I suggest Council do the same. I have seen some of your staff in action and had discussions with others and they do not impress. Cutting of some of the "Red Tape" would also improve your productivity. I suggest you employ more experienced people from the private sector and bring a change of culture to your organisation. I am sure there are many hard working employees in your organisation. The question needs to be asks "are they productive or hamstrung by bureaucratic Policies and Procedures?"	
761	Ballina	Yes		No	Absolutely do not support a percentage increase as probably use it once a year and feel it council ought to be able to pay for most of it. It doesn't benefit the whole community. Would consider a one off payment of around \$50 figured into the rates.	Yes	Residential		
762	Ballina	No		No	I believe user should pay.	Yes	Residential		
763	Ballina	Yes		No		Yes	Residential	I feel that our rates could be better spent on roads etc. I also understand that the Council is already over budget in finalising the Wigmore Arcade refurbishment and dare I mention the debacle wish is the shared walkway to Lennox Head. The pools are already adequate and Ballins has an indoor heated pool which could to with some updating.	
764	Ballina	No		No		Yes	Residential		
765	Ballina	No		No		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
766	Ballina	No		No	My husband and myself are self funded retirees on a low income. We are already paying \$6,500 in rates per annum as we live in a good position with two rental flats. I wasn't in favour with the last variation increase to no avail. I attended an information night regarding the pool proposal and felt it to be a forgone conclusion that the increase would occur and it was just a matter of the council going through the correct process. It was noted the pool was built in 1976. In fact my son was born in 1980 so perhaps when he was a toddler in the babies pool I made a recommendation that the tiles in same where slippery and in fact Council removed and replaced with more suitable tiles. I am not sure my tenants will approve if I have to increase their rents as I know they are not users of the pool. I have bad knees and have in fact used the Ballina Swim and Gym pool over the last few years.	Yes	Residential	The rates that we are presently paying are not affording us a hotshot lifestyle. We don't wish to be further penalised.	
767	Ballina	Yes		No		Yes	Residential		
768	Ballina	Yes		No		Yes	Residential		
769	Ballina	No		No		Yes	Residential		
770	Ballina			No	As we already pay enough rates and you have plenty of money in surplus why not use some of that money	Yes	Residential		
771	Ballina	Yes		No		Yes	Residential		
772	Ballina	No		No		Yes	Residential	Pool improvements and or maintenance should have been planned for and a budget issued over a series of years. Get your act together	
773	Ballina	Yes		No		Yes	Residential		
774	Ballina	No	Your survey blatantly favours residents who would be in support of this project. It would interesting to know how the above priorities (one to five) will be presented in the end. The very design of many surveys often generate the anticipated outcomes for their recipients.	No	With chaos in relation to the federal budget at the present, and the staggering anticipation of rising cost for all Australians full stop, an 8 million dollar project of this magnitude is foolish and frankly an arrogant imposition on shire residents. Ballina beaches are of a very high standard, where travellers come for the natural elements of our little community, and not another show piece as your proposing.	Yes	Residential	Sounds like your on a winner, but why not slow up and consider perhaps a postponement until "your" dollars are to hand.	billpbay@yahoo.com.au
775	Ballina	No		No		Yes	Residential		
776	Ballina	No		No		Yes	Residential	As strata title property owners our Body corporate is required to always have sufficient Sinking Funds to cover deterioration of assets. It appears that council has not done this over the years and is now calling for higher rates. We would suggest that Council's cost areas should be more closely looked at instead of imposing an extra-ordinary rate increase. We are also against further heating of the pools as this is a very expensive issue in light of ever increasing charges for energy.	
777	Ballina	No		No	I am not in favour of the rate variation; the overall economic situation, unemployment, empty shops in our town suggests to me that financial discipline by rate payers as well as the council should be the order of the day	Yes	Residential	I thank the council for presenting this survey, I trust you will get common sense feed back	Rex Fenton 8 Camoola Ave Ballina
778	Ballina	No		No	From my understanding, the rate variation will not cease after 2 years as stated in Council's letter to residents. I am greatly concerned that Council is not being honest with residents.	Yes	Residential		
779	Ballina	No	None	No	We already pay more than double what the rates were when we bought in Ballina. To expect us to cope increases is very unreasonable. We coped a rate rise last time you were eligible. Better management the money you already receive would go along way.	Yes	Residential	Its good that youre consulting the community but I don't think this will make any difference to what you want to do. Because you'll just increase the rates anyway.	
780	Ballina		If you haven't decided yet which improvements you plan to make, how can you work out (a) exactly how much money you need to borrow(b) already know that for two years you will charge rate payers an extra 2.5% (c) if your costs estimate is in fact reality and (d) that the rate payers won't be continually charged that extra 2.5% because of cost 'blowout'? DISABLED access should ALWAYS be the best it can be. No costs bared. This is every organisations requirement to have proper disabled facilities and is not a rate payers responsibility. Shade is also a 'given'. Haven't you heard of OH&S? Same goes for all public amenities.	No	Council should learn to Budget properly and put public amenities maintenance costs into their forward estimates. NOT just spend wildly and then expect the rate payers to cough up more money for something that is of no interest to them. Renovation of the pool is not necessarily a safety issue. Nor is it a widely used facility. I agree there should be a public pool and I agree there should be teaching facilities for children. However, I do not agree that when Council doesn't have enough money due to lack of forward planning, that Rate payers should be the ones to pay. People who live on the Quays already pay more rates for the privilege of living there and yet Council still expects to go back on an agreement made years and years ago to maintain those canals and charge the rate payers more. It is the same principle as this pool proposal. Get your act together Council and plan for the future. Stop doing unnecessary things and putting necessary things on the back burner and then say 'Sorry we don't have the money to do this. Let's get the rate payers to pay for it'. I am totally opposed to this proposal.	Yes	Residential	Council needs to have a good look at their Roles & Responsibilities. They also need to improve their own housekeeping, get their priorities on spending worked out. Community Participation does not mean paying extra when Council hasn't got their budget right. If you want to spend \$4m in Ballina for the community, then get our waterways dredged and make an effort to eradicate the mosquitoes & the midges. This is a bigger issue than fixing up a public swimming pool. The midges might not carry too many diseases, but a lot of people are allergic to their bites which cause terrible blisters and consequently an additional drain on our health system in the summer months. The midges are getting worse every year and Council should look at some eradication program. Thank you for your time.	
781	Ballina	No	none of the above	No	Council needs to put money aside and save for projects like this and not wait until it needs to be done and then say they don't have enough money. It is all about good budgeting.	Yes	Residential		
782	Ballina	Yes	Not a supporter of a rates increase if its spent on an old out dated facility, thats simply money down the drain. Find some vision and build a new water park/aquatic centre that this areas needs and will attract business. Relocate it to Shaws Bay, get rid of the pub, caravan park and old units. Build a facility that can attract swimming events etc and promote fitness.	No	nil	Yes	Residential	nil	
783	Ballina			No		Yes	Residential		
784	Ballina	No		No	Build the walking path to Lennox on the coast side. AND user pays for pool upgrade.	Yes	Residential		Geoff callan .tuckeroo drive east Ballina Geoff_helen@yahoo.com.au

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
785	Ballina	Yes		No	If some improvements are necessary the funding should be found from other buckets where council spends unnecessarily. Eg. It is not necessary, or even desirable to continue with construction of a concrete path along Beachfront Pde. This path would prove dangerous with all driveways servicing a number of residents with consequent high traffic numbers. My own driveway into no. 13 has the potential for 11 cars to be coming back and forth across the footpath immediately in front of the T junction into Beachfront Pde. Negotiating pedestrian/ skateboard/ cyclist traffic on the footpath as well as assessing this dangerous intersection will be quite hazardous. Put the funding into the swimming pool instead!	Yes	Residential	Better future planning? This should have been foreseeable. Consultation process fine as long as council acts on its findings.	Julia Drury 3/13 Beachfront Pde, Ballina.
786	Ballina	No	Please do unto pools as you do unto all else in town.	No	Please sell some of your extensive real estate holdings	Yes	Residential	I am pleased to at least be able to respond in this matter.	M.E.Blanch 37 Skinner Street Ballina 2478 N.S.W.
787	Ballina	No		No	I dont believe that this improvement is necessary nor is it a good use of ratepayers money	Yes	Residential		tchambers@dodo.com.au
788	Ballina	Yes	Pool doesnt need to be upgraded	No		Yes	Residential	Why is council wanting to upgrade the existing pool when Ballina doesnt have an indoor multipurpose sports centre. I would fully support a rate increase to fund a indoor sports centre but not for a pool that is currently fully operational.	
789	Ballina	No	Just normal maintenance of existing facilities. Fresh paint job and tidying up.	No	The increase should not be necessary as the ratepayers have been paying a proportion of their rates to cover this maintenance continually each year. If the money was correctly allocated, this maintenance would not be necessary. I favour a user pays system. i.e. increase the entrance fees, so that the people who use the pool can pay a greater proportion. Seems we need a new Council and Mayor if you can't manage the rate money already given to you. There are already 2 heated pools in Ballina. Plenty of beaches, and river swimming available.	Yes	Residential		
790	Ballina			No	I strongly disagree with a rate increase, council has mis-managed funds through the wig more debacle and consultation costs and ongoing footpath expenses and budget blowouts that have dragged on for 20 yrs when my children would have loved and got so much use from them the last 20 years. Why I should I pay a cent extra for something I will not use because council has been negligent in a lot of other areas. NO NO NO to more rate increases!!!!	Yes	Residential		Wendyashdown@gmail.com
791	Ballina	Yes	We have pools at the moment that are adequate, but could be improved for the disabled, and the money would be better served on other projects that have been waiting for much longer e.g. bridge to South Ballina, Indoor Sports Complex. We were involved with the Ballina Memorial Amateur Swimming Club for over twenty years so are well aware that all of the above improvements would be desirable but not at the expense of other improvements in the town. There is already a Indoor Heated Pool in town that can be used for winter training.	No	Money for these improvements should have been put aside over the forty year period since the pool has been built, and not left until now to fund it. Council SHOULD have known that money would be required at some time for these improvements. Money would be better spent on The Burns Point Ferry - residents should not have to pay almost \$5 each way to visit family and friends or for travelling to work when using the ferry. This \$10 is a real deterrent for people using the ferry more often. If a fee has to be charged it should be not more than \$2 - This should be a service to the whole community and is what we pay our rates for. As teenagers we played Basketball in the High School Hall and there was talk then of building an Indoor Sports Centre to cater for all sports. That was over 55 years ago and nothing has been built yet. It is time to actually do something and not leave it for another 55 years. Now that the Ballina Indoor Sports and Skate Centre in Barlows Road has closed, if an Indoor Centre was built, many people would use the facilities as it would cater for a lot of different sports e.g. Indoor Cricket, Basketball, Netball, Volleyball, Tennis, Badminton, T-Ball, Fuse-ball etc. and competitions could be held for all these sports bringing many people into the town.	Yes	Residential	The initial correspondence was very misleading. Every person we spoke to was of the opinion that the increase would only be for two years NOT the 15 years we are now told. Council should not have wasted money employing a Consultant to do a Survey of 500 people, which could have quite easily been done by Council Staff. We read in the paper that Council "has recently forwarded a second letter to all ratepayers with our second rates instalment notice" etc etc I have to inform you that we never received one with our Rates Notice.	Peter & Patricia O'Connor
792	Ballina	Yes	What about the feasibility of relocating the pool to be constructed in conjunction with an indoor sports facility.	No	The rate increase on our property is far greater on our property then the average, as the rates on our property is already over twice the average. As a family this would criticise us financially, especially when the money does not seem to be going to anything that beneficial to the town.	Yes	Residential		Alicia Jackson aliciafretten@hotmail.com
793	Ballina	No		No		Yes	Residential		Debbie & Alex Martin 3/1 Carrington Street Ballina dma43792@bigpond.net.au
794	Ballina	No		No		Yes	Residential		
795	Ballina	No	Alstonville pool should not be scheduled for an upgrade in the near future	No	I do not support the increase at all	Yes	Residential		
796	Ballina	No		No		Yes	Residential	As previously stated above there is no surprise that a community asset such as a swimming pool requires maintenance. This should therefore be managed and factored in to rate charges - already in place - not as an additional fee to be put to rate payers in the current proposed increase structure. This method of maintaining and applying rate payer funds is inefficient and demonstrates the council's obvious mismanagement of funds and extremely poor planning methods - on behalf of the Ballina Community as a whole.	Lee-Ann Bailey 58 Riverside Drive Ballina NSW 2478
797	Ballina	Yes	I don't use the Alstonville Pool. I think that the Ballina Waterslides are a great way for the family to have a fun day locally and I think that adding a high divingsection to the proposed indoor facility would be a great addition to the "fun factor" of the slides.	No	Although I love the proposal for improvements to the Ballina Pool, as a single person already paying \$3283.10 per annum in rates, I can't see how I could possibly afford the extra cost. You need to realise that in this area the average wage is very low. I think that the burden of costs such as this should be borne by developers who benefit greatly from new subdivisions and the increase in volume of people moving to our area.	Yes	Residential	Do not increase rates to pay for this proposal - low wage earners are struggling as it is, we can't afford a rate increase.	chickyvirgo73@gmail.com

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
798	Ballina	Yes		No		Yes	Residential	Increasing rates is a predicted, shortsighted revenue raiser for council,council has many other options in regard to this issue.council can opt to sell some of the assets it has acquired over the years, they can introduce a user pays model for pool use, introduce a small one off payment from rate payers per year, review the positions and salaries of top executives, seeing that development and developers are eager to increase usage of our area is it not possible to have a small developers contribution fund.An increase of rates in the magnitude of what is being considered is out of the question	mfrosty64@gmail.com
799	Ballina	No		No		Yes	Residential		
800	Ballina	Yes	The only issue is that the Ballina pool was built to an old standard and that the now current guidance for swimming pool depths - safe diving depth - has changed. The Ballina pool is currently too shallow at the 'shallow end' for competition standards. The remedy is to deepen the pool. In respect to the Alstonville pool, it is already far superior to the Ballina pool. Plant and equipment should be upgraded to take advantage of power savings through use of solar or other now available technology. The long term operating costs might then decrease.	No	No. I am opposed to the rate increase. Council should manage within it's current budget. I don't accept the assertion : "Unfortunately the cost of the pool upgrades is of such a scale that a reduction in other services to offset the loan repayments would have a significant negative impact on existing levels of service." I prefer that either ".... only essential maintenance will be undertaken at the swimming pools", or Council revise the scope of the project; do only the Ballina pool and do not do everything on the list - see final page of September 2014 "swimming pools upgrade possible special rate variation". The whole justification of a rate rise using the language of "remain competitive when compared to similar councils in this region" is unsound logic. 1. There is no 'competition' to maintain rate equivalence. 2. It is preferable to create a lower relative rate structure in order to attract business and investment to the shire relative to other locations.	Yes	Residential	The 'all or nothing' proposal is inadequate. Anyone involved in swimming knows that the needs of the Ballina and Alstonville pools are significantly different. This proposal is written with language that suggests that the decision is already made and that this 'consultation' process is just 'ticking the boxes'. It is insulting to voters and dismissive of democratic practice if that is the way this plays out. In my experience, Council is increasingly being seen as behaving with contempt for the voters. I encourage Councillors to put a more thoughtful and detailed explanation and proposal to voters. Be prepared to reconsider the staging and the scope of the solution to this challenge please. As suggested above, the proposal raises questions; where is the upside to the investment in the long term - energy savings through clever investment. ROI explained? the current proposal overly simplistic and the justification is obviously a justification to increase the rate base, not for a specific project but for all time. Council loses all credibility because of that approach.	
801	Ballina	No		No	No - I feel that the rates have been increased enough in the past few years. Pensions have not increased.	Yes	Residential	I was very disappointed when, a few years back, through this process, the majority of residents voted against a (approx.) 7% rise, and so the council then raised the rates by (approx.) 6%. I hope the same sort of thing is going to happen again.	
802	Ballina	No	The pool is for the residents...not just training squads....I used to go to the pool each afternoon....after work.....the pool was overtaken by the training square....I felt an outsider.....so I put in a pool at home	No	What would the councils proposal be WITH no rate RISE.....be honest and tell the community.....I would like to go on a world trip...but can not afford yet.....maybe Ballina Council DOES the same	Yes	Residential	appealing....particularly knowing a tender has been sought PRIOR to SUBMISSIONS	Shaneagooley@hotmail.com
803	Ballina	No	Installation of solar pool heating and a large solar power array	No		Yes	Residential	It should not be the role of a local authority to provide facilities that are likely to be used by only a minority of residents and that would be better left to private enterprise	John Allan Reason, 8 Kemp Street, Cumbalum (provided only to show that I am a bona fide ratepayer)
804	Ballina	Yes	Maintain status quo	No	Re examine re prioritize and re schedule current council works and expenses to fit within CURRENT budget.	Yes	Residential		
805	Ballina	Yes	The option of replacing the fencing at the Ballina Pool to improve the river views, seems ill considered ... as while the present fence on that river side of the pool needs some repairs, surely it provides an essential windbreak from southerly weather that Ballina can experience most months of the year.	No	With regard the proposed rate variation, in part to heat the Ballina Pool facility, perhaps another option to consider...would be for the pool users in the cooler months to consider purchasing either a triathlon or surfing style wetsuit of 1-2 mm material...and available locally, that should comfortably cope with the local water temperatures in the pool. As afterall once you start heating the pool water...are the ratepayers - whether they are pool users or not...also going to be expected to subsidise the additional energy/electricity costs that are incurred in heating the pool water for people wanting to swim in the cooler months of the year.	Yes	Residential	My other concern with the proposed rate increase for 2 years to fund the Pool Maintenance and Upgrades as outlined, would be that there could be cost overruns etc. that could result in ratepayers being expected to foot the bill...and 2 years could quite easily pan out to 3 years	Ian Rinkin 9 Camden St. Ballina. - and my e.mail address - rinkin_is@hotmail.com
806	Ballina	No		No		Yes	Residential		
807	Ballina	Yes		No	I do not support an increase, given this Council had an opportunity for Private Enterprise to build a competition level Pool facility, including heated pool, these facilities would not have cost the Rate Payer initial costs or ongoing costs....this Council would not support such facilities! That Investor has now taken his money out of Ballina, to the detriment of the Ballina Area. The proposed facilities would have provided State of the Art facilities for Ballina attracting competition to the area...thus generating visitors which in turn generate dollars for local Business. Ballina Shire Council own significant land and property holdings in the Ballina area, perhaps it is time to convert some of this investment into Ballina facilities for all ratepayers! It appears Ballina Council lack the foresight to encourage investment in the area, and whilst this mentality is maintained Ballina will always remain the 'poor cousin' of other regional areas. Council's charter is to provide and maintain infrastructure, water/garbage services etc..they are not chartered to be land developers or landlords...and given many decisions made by this Council many of their decisions have been far from the interests of the Residents and Ratepayers of the Shire.	Yes	Residential	In line with my comments above, I strongly object to any levy or rate increase, given the Assets held by this Council, and the fact that Council had the opportunity to have Private Enterprise provide facilities which would not have cost ratepayers, but would have had the potential to attracted considerable tourism to Ballina...in particular noting the decline in tourism and the struggling nature of so many business' in the area, this again evidenced by the high level of vacancy in commercial properties! Perhaps it is time BALLINA SHIRE COUNCIL started listening to the 'visionaries' and Developers who can see the potential in the Ballina area, and stop pursuing hidden agendas held by Councillors who lack the qualification to fulfil their positions to the Communities expectation!	Kathleen Biggs kathy_biggs@ymail.com
808	Ballina	Yes		No	Council should have taken into consideration the predicted decline of structures as they age and allowed for it. They should not now expect current residents, most of who don't use the facilities, to foot the bill because council didn't plan for the future.	Yes	Residential		
809	Ballina	Yes		No		Yes	Residential		
810	Ballina			No		Yes	Residential		
811	Ballina			No		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
812	Ballina	No		No	I am an aged Self Funded Retiree/Part Pensioner living on a very limited income in my own home, I also own a very modest investment Unit to which I rent to a Pensioner. Over the years I have endeavoured to absorb rental increases to my tenant due to her ability to pay the rent, with such proposed increases, I will not be able to cover her increases as well as my own. I have lived or owned property in Ballina for over 30 years, watched this Council accumulate properties, but have given very little back in facilities to the community, and now you are asking the Ratepayers to dig even deeper into their meagre incomes. Given Ballina has a much higher than average aged population I strongly object to additional increases that will most effect those who can least afford this extra burden. You ask us to fund your upgrade on the Swimming Pool, can we trust you after you squandered so much money on a ridiculous monstrosity of a Community Centre in Lennox Head, and still Ballina still hasn't got Community Centre! Is the swimming pool more important than providing a facility the Community?	Yes	Residential	See above for my thoughts on imposing Special Rates on Pensioners	
813	Ballina	No		No		Yes	Residential	Q10 does not give option for residential and business owner (resident and small business, double the increase) system should be user pay as per other services offered. Residential property owners should not be disadvantaged especially for a service they do not use. Ballina shire has access to many swimming options including our River, lake Ainsworth, Shaw's Bay, our beach's and Ballina Fair swim and gym. Landlords will pass on increase to tenants therefore making it harder for low income and young families to save for their own real estate or merely live from week to week.	pwthomas@netspace.net.au
814	Ballina	No		No		Yes	Residential		
815	Ballina	No		No	Council had the responsibility to manage the budget prior to now deciding to upgrade the pools. Those people who use the facilities should pay for them.	Yes	Residential	I don't trust that it is actual true consultation just merely lip service and the council will raise the rates anyway. Shame	
816	Ballina	No		No	Non pool user so should not have rate increase.	Yes	Residential		
817	Ballina	Yes		No	The amount of funds required for the up-grade is excessive for facilities that are only open for part of the year and the amount of the proposed levy to residents is both unacceptable and unaffordable. Funds should have been put aside for ongoing maintenance and refurbishment in annual budgets and projects in the Shire prioritised to ensure the greatest benefit for ratepayers. More modest funds need to be secured from other sources including Grants or the disposal of some of Council's portfolio of investment property for a more appropriate maintenance up-grade.	Yes	Residential		fwjones@wires.net.net.au
818	Ballina	No		No		Yes	Residential		
819	Ballina	Yes		No		Yes	Residential		
820	Ballina	No		No	What about selling the steel factory to finance a community project. Can you demonstrate how the steel factory benefits the community.Does it make a profit and how are the proceeds used.	Yes	Residential		
821	Ballina	No		No	I believe it should be "user pays"	Yes	Residential		
822	Ballina	No	The current facilities are adequate, perhaps they may require some general maintenance, but the proposal is over the top and in a coastal town like Ballina which provides a variety of recreational water areas, such a proposal is over and above what the shire can afford and are an unnecessary waste of ratepayers money to service such a small section of the community.	No	I think that it is unfair to ask all Ballina Shire residents to pay extra rates for this proposed project. Users could fund raise or pay a higher fee for use. If residents wish to join a gym, the cost can be up to \$60 per month and other fees apply to other recreational sports, eg netball, soccer, football etc. Not all residents use the pool facilities and at present many families are struggling just to pay current costs. As long as the pool is safe and useable, it does not require such an expensive upgrade. If there is such a need in the community for a heated pool, let private enterprise provide a heated pool and users pay - status quo. A free saltwater rock pool would be ideal for Ballina, otherwise there are plenty of places for swimming and water recreation for residents and visitors. We live on the coast, not out at Moree where in 2004, the cost of entry into the pool was \$5 and no season passes. Small towns with little else to do may require the proposed services, but here in Ballina there are so many options to choose from. The current facilities are adequate. I would be interested to be informed of how many ratepayers regularly attend Ballina pool.	Yes	Residential	I think that it is unfair to ask all Ballina Shire residents to pay extra rates for this proposed project. Users could fund raise or pay a higher fee for use. If residents wish to join a gym, the cost can be up to \$60 per month and other fees apply to other recreational sports, eg netball, soccer, football etc. Not all residents use the pool facilities and at present many families are struggling just to pay current costs. As long as the pool is safe and useable, it does not require such an expensive upgrade. If there is such a need in the community for a heated pool, let private enterprise provide a heated pool and users pay - status quo. A free saltwater rock pool would be ideal for Ballina, otherwise there are plenty of places for swimming and water recreation for residents and visitors. We live on the coast, not out at Moree where in 2004, the cost of entry into the pool was \$5 and no season passes. Small towns with little else to do may require the proposed services, but here in Ballina there are so many options to choose from.	Lorraine Hudson 1 Lonergan Street, East Ballina 2478
823	Ballina	Yes		No		Yes	Residential		
824	Ballina	No		No	i would like a new car but I cant afford it... would be nice to have big flash swimming pools too but not in favour of slugging us ratepayers, remembering it wasn't that many years ago that we were hit with above mandated rate increases... we are not piggy bank to raid every time someone has a nice idea	Yes	Residential		
825	Ballina	Yes		No	Ballina is surrounded by beaches,rivers and bay.I feel the existing pool is basicaly sufficient.At this moment the road my home is on is dirt and for considerable times of the year a hazzard to drive along.I feel it is unjust that i must pay up and put up with this continual incovenience whilst you spend such large amounts of money on a swimming pool.	Yes	Residential		Graham.S.Hill.....email. graham.s.hill@hotmail.com 169 Barletts Lane, Meerscham Vale, 2477 .
826	Ballina	No		No		Yes	Residential	It should not be done	
827	Ballina	Yes		No	I feel the council should have budgeted for this since day 1 of the pool installation	Yes	Residential		
828	Ballina	No		No	I don't think it's fair as I don't use the pools. I don't think it's fair that council spends its money on developing private (commercial) properties and ignores public properties (the pools). Also why does the increase stay in place once the projects are finished? so then another project is proposed and another increase? NOT FAIR!!	Yes	Residential	This survey is poorly constructed and has severe faults, (not asking more relevant questions)	Mrs Tanya Pawlak 90 Crane St Ballina 2478
829	Ballina	No		No		Yes	Residential		
830	Ballina			No		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
831	Ballina	No		No		Yes	Residential	Just another waste of our rate payers money when the forward planning of the pools should have been allowed for, this type of rate increase is not allowed for on pensioners fixed incomes. Should be user payes.	Phillip Bielefeld 26 Summerhill Crescent Cumbalum 2478. Email-pmbiel@bigpond.com.au
832	Ballina	Yes	Access that is fair across all schools for swimming programs	No	People who have their own pools would not make much use of the public pool except for school carnivals. Yet they would be expected to support the rate increase. If the costs were only to be borne by those using pool then the pool would not meet costs. But there is no fairness in making all ratepayers foot the bill for only some to use.	Yes	Residential		
833	Ballina	No		No	The third year rate increase should not be based on both the CPI 2.5% and additional 3% increase for the pool funding. It should only be based on the CPI rate increase alone.	Yes	Residential	Has Council considered selling its commercial properties to fund the pool upgrades? Why has Council neglected continued maintenance and upgrades over previous years? Why has Council not allocated funds in previous budgets towards future upgrades of the pool? Has Council considered applying for grants from State and Federal Governments?	Beverley and John Grant 47 Dolphin Drive Ballina NSW 2478 66860412
834	Ballina	No		No	As a young person starting a family in the near future I believe the cost of living is tough enough as it is without added financial pressure. It's expensive to go to the pools and it's in my understanding that there has been no mention of a pool pass or reduce entrance to the rate payers to try to encourage business in the updated pools if the proposal goes ahead. I'm not happy about paying the money on something I don't believe will contribute to the community as much as what it will cost to fund the upgrade.	Yes	Residential		
835	Ballina	No		No	Generally, 'user pays' applies. The pool should be operated efficiently with a percentage of income set aside for repairs / upgrades. When sufficient funds are available, works can be conducted. Why has the pool not been run along these lines?	Yes	Residential	It is difficult to have confidence in Council's ability to obtain value for money. The \$8,000 (very ordinary) signs for Alstonville and Wollongbar (that have now disappeared / been replaced? at additional expense) are a classic case. NO business would pay anything like that for such a basic sign. Reliable and competent financial stewardship of ratepayers money is essential. In the meantime, save for future pool works.	
836	Lennox Head	No		No	I totally disagree with any extra increase in our rates. You are spending a fortune polluting our pristine drinking water with rat poison (fluoride), money that could have been much better spent on the shires pools.	Yes	Residential		Karen Craike 27 Fig Tree Hill dv Lennox Head 2478 karencraike@gmail.com
837	Lennox Head	No		No	I believe the principle that should be applied here is "user pays". I can't see why ratepayers who don't use the pools should subsidise those that do.	Yes	Residential		
838	Lennox Head	No		No		Yes	Residential		
839	Lennox Head	No	All of the above improvements appear reasonable, but they only benefit a minority of ratepayers - users pay	No	USER PAYS - ONLY	Yes	Residential		
840	Lennox Head	No		No	Well I know I pay already for things I don't use and have been paying these extras for 24 years. I have septic and pay this council \$120 a year for what????? You can use that money!!! Then I pay \$100 a year stormwater I don't have any drains or pipes for stormwater waste, it goes into tanks. That is a total of \$220 a year of mine I pay excess to you for nothing so use that. If the pools need repair, increase the gate charge, and they don't NEED to get bigger, they need to get simpler, and more efficient. In most cases user pays, except in the Ballina shire council.	Yes	Residential		
841	Lennox Head	Yes		No	Yes for about 15 years at least we have been fighting for a multi purpose indoor sports centre in Ballina. The use of those funds needs to be prioritised and it is time to recognise this and to give it priority over the pool upgrades. If we can ask the ratepayers to approve \$8M for pool upgrades we certainly should be able to request the far more beneficial sports center to be approved for about the same cost. I will not support the proposed pool upgrades until the funds have been approved and quarantined to build the far more important multipurpose sports center, a cause worthy of a "one off" rates increase.	Yes	Residential		Natalie Elmer nat.elmer@exemail.com.au
842	Lennox Head	No		No	The pools are already funded by ALL ratepayers as is the 'norm' around 'all' councils in the state. I believe improvements/upgrades should be funded on a 'user pays' principle. An increase of 2.5% above the 'standard' yearly increase is a big imposition at a time when many families/ratepayers in the region are already struggling with increasing prices AND 'falling' wages/income. This is especially unfair when these facilities are not used by a very large number of ratepayers.	Yes	Residential		skilgr@yahoo.com.au
843	Lennox Head	No		No	This is a despicable idea. This work should be covered by sale of real estate assets owned and badly managed by council. Ratepayers are not a bottomless pit of funds to provide for council whims. Cr Johnson has a worry that the council maybe amalgamated and these assets sold off and those funds may be used outside of the current Ballina LGA. Here is a perfect way to fund this project.	Yes	Residential		Duncan Walker dawalker12@bigpond.com
844	Lennox Head	Yes	I do not regard the proposed improvements to the swimming pools to be a value for money option.	No	Given the amount I already pay for council services I feel that any increase above the estimated 3% increase for 2015/16 and 2016/17 is unwarranted and unwelcome.	Yes	Residential	I do not see how this consultation process can be considered valid when there seems to be no requirement for proof of residence or rate payer status. I would hope that the council is not going to base its decision on this survey as it can be manipulated and is therefore invalid	
845	Lennox Head	Yes		No		Yes	Residential		
846	Lennox Head	No		No		Yes	Residential		
847	Lennox Head	Yes		No		Yes	Residential	It is not the time to be increasing household costs above any normal pricing structure for unnecessary developments.	Andrew King andrew.ally@bigpond.com
848	Lennox Head	Yes		No	Only 18 Months ago we received notice that our rates would increase by 7.5% - the impact has been greater than that - now you are asking for another 5.5% for ONLY 2 years - that never happens - it will stay increased we know that. As much as we want improved pool facilities we believe a better use of the existing budget would be appropriate, we are of the belief that \$ for \$ we already pay some of the highest rates in Australia - what we want is a cost effective council.	Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
849	Lennox Head	No		No	Rated on peoples salary - not fair to someone on \$100,000 plus to someone on pension or lower incomes.	Yes	Residential		
850	Lennox Head	Yes		No	Wait for Possible grant from state or fed. Council rates are outrageous as they sit now. I own an inner city double block in Newcastle that is much cheaper and receive much more in return than Ballina Council offers in exchange for payment of rates.	Yes	Residential	Consultation is good, Councils vision is warped to think community will accept this request considering how expensive rates are now.	Kurt Bezjak 2 Karalauren ct Lennox Head
851	Lennox Head	Yes		No		Yes	Residential	Not really prepared to pay additional rates as are already on the high end	
852	Lennox Head	No		No		Yes	Residential		
853	Lennox Head	Yes		No	I do not believe that rate payers should foot the bill. Surely the council has property that they could sell to finance improvements. Only a small proportion of the community would benefit whilst rate payers have to endure a hike in rates. Unfair! I would be very disappointed if this goes through	Yes	Residential		Leslie R Lee leggoles101@yahoo.com.au
854	Lennox Head	No		No	If Council knew these works were imminent maybe they should not have commenced building the shared pathway, to carry out the essential upgrades to the pools instead. You can waist money on unnecessary ventures then can't afford to do the necessary projects !	Yes	Residential	Council should be carrying out the necessary upgrades within the shire first & foremost the shared pathway was not a necessity !	Skennars Head resident.
855	Lennox Head	No		No		Yes	Residential		M.A.Robinson PO Box 32 Lennox Head 2478
856	Lennox Head	No		No	Both my wife and I are very opposed to any rate rise as we both are unemployed at the moment and we are finding it very difficult to pay your rates without any unnecessary rate rise.	Yes	Residential	"NO RATE RISE"	MR & MRS S.Holliday. 6 Danalah Close, Lennox Head. 2478 stephen_holliday@ymail.com
857	Lennox Head	No		No	Would think these works should have been budgeted for over the years	Yes	Residential		
858	Lennox Head	No		No	It should be a user payer principle, I do not use the pool so why should I pay	Yes	Residential		Ross and Ava Cornwill 7 Nixon Place Lennox Head NSW 2478
859	Lennox Head	Yes		No		Yes	Residential		
860	Lennox Head	Yes		No	You should be able to pay for this from your budget to cover costs of maintaining depreciating assets...has this been done? Can't Council work more effectively and efficiently to pay for this ?	Yes	Residential		walkeddy@bigpond.com
861	Lennox Head	Yes		No	All other shires maintain pools without additional rates. The outdoor pool at ballina although older is far better maintained than the indoor pool.	Yes	Residential		
862	Lennox Head	No	We live in Lennox Head and have a private pool to meet our needs. There is little point in travelling to Ballina or Alstonville when we have a suitable facility nearby.	No	Maybe only charge the people that use these facilities. Increase the entry fees, the cost of food at the kiosk, the hireage for swimming cannrivals, renta out umbrellas and deck chairs etc. etc. Its called a "user pays"system. Works a bit like petrol in the car - you buy it and you use it. Alternatively charge the people in those towns or wards....	Yes	Residential	Thanks for consulting. always welcome. a bit more information on the proposed budget would have been good - in other words give people the options that can they can choose to have or not. Maybe too democratic though.	
863	Lennox Head	No		No	It is disappointing that council has not made budgetary provision for appropriate maintenance & improvement of these facilities.	Yes	Residential		James Elliott-Smith james.p407@gmail.com
864	Lennox Head	No		No	I believe it should be aser pays. Many people struggle to meet rate payments already.	Yes	Residential	I do not agree with a rate increase as a high percentage of ratepayers are elderly and relying on a pension to meet cost of rates. A rate increase that is not to their advantage is unfair.	
865	Lennox Head	No		No		Yes	Residential		
866	Lennox Head	No	Sell them to some one who knows how to turn a buck instead of asking for contributions for something most ratepayers DO NOT USE.	No	Yes, economic development, why not use the moneys derived from this from past years to enhance the shire. Most definitely follow private business in the difficult economic times and cut the top heavy employment that council has at present eg how many town planners do we have and how many do we actually need ? This applies to all areas of council staffing.	Yes	Residential	Do not do it as the future is uncertain as economies are not what they were and you are putting pressure on your ratepayers that is unnecessary.	PAUL ROBERTSON. 62 ALLENS PDE, LENNOX HEAD. EMAIL ; ponott@hotmail.com
867	Lennox Head	No		No		Yes	Residential		
868	Lennox Head	No	Perhaps an improvement to Alstonville pool could be justified in view of it's distance from the sea,river or lake but Ballina & Lennox have access to surf, lake & private community pools, all of which are enjoyed by ourselves & our family & friends. If Council wishes to update pool facilities private tender for running the pools could be considered as an option.	No	We realise Councils have an onerous task in providing amenities for their ratepayers and to this end I would like the facilities in question leased by the Council to private enterprise so that cost of updating the 2 pools, if necessary, could be funded by privately thus freeing ratepayers contributions for other works.	Yes	Residential	We appreciate the opportunity Council has provided for comment.	Elisabeth & Mont Gibbs 34 Dress Circle Drive, Lennox Head. em.gibbs@bigpond.com
869	Lennox Head	No		No		Yes	Residential		
870	Lennox Head	No	Why must you require an increase? - why not re-allocate resources from other areas, like bicycle paths for eexample, or koala habitats? This is just another grab from a Council that already charges excessive rates. One has to question the value we are getting from rate income by this Council.	No		Yes	Residential	As Lennox Head residents this cost is of no value to us. You are effectively asking us to subsidise those who cannot afford a home swimming pool. Further, your rates are already excessive. A similarly valued property in Brisbane attracts rates at half the cost of your Council, despite the economies of scale in a large city. I would like to see an audit of just how much Ballina Council spends in relation to feel-good green projects and others that are products of demands by noisy minorities.	
871	Lennox Head	No		No		Yes	Residential		
872	Lennox Head	Yes		No		Yes	Residential		
873	Lennox Head	No		No		Yes	Residential		
874	Lennox Head	No		No	Ballina shire rates are already higher than those I pay for my property in Sydney. The children's playgrounds in my shire in Sydney are far better equipped and maintained. Other services such as road side pickup of rubbish for the tip are also provided. I don't think any rate increase is warranted. Improvements to current services should be provided.	Yes	Residential		
875	Lennox Head	Yes	We as rate payers of this community strongly disagree with this proposal. We are not supporting this proposal at all and agree that this is a disgraceful waste of our money and resources. We do not support any rate increase of any kind for this ridiculous proposal.	No	Do not increase our rates. Look at the embarrassing state of our multimillion dollar community centre, what a waste of ratepayers money.	Yes	Residential	What a waste of time and money. Our rates are expensive enough as it is without having it wasted on something that functions as it is.	Mathewanddeb@outlook.com
876	Lennox Head	No		No		Yes	Residential	Sell council assets to pay for this.g	

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
877	Lennox Head	Yes	Goonellabah, Lennox and Ballina all operate 25m pools year round. A competition pool exists in Lismore and has recently been upgraded. An exorbitant amount of money was recently spent on the SLSC and is largely unuasable by the majority of people. Suggest getting a private development partner to help fund.	No	It is difficult enough for young new homeowners to afford a house. We are blessed in this part of the world to have an abundance of safe beaches, lakes, rivers and creeks and Climate to suit that we dont additionally need state of the art pools in every small town. Enough money is being spent on roads to accommodate travel to a competition pool.	Yes	Residential	Would the entrance fee go up? Would the rates go back down after the pools are complete? What happens if the budget blows out...who pays then? The money would be better spent elsewhere.	Ben Walton 23 dress Circle Drive Lennox head
878	Lennox Head	No		No		Yes	Residential		
879	Lennox Head	Yes		No		Yes	Residential		
880	Lennox Head	No		No		Yes	Residential		
881	Lennox Head	No		No	The general population are forced to live within their means because they cannot simply demand the people who provide their income provide them with an extra 2.5%. I believe the council should also budget to use the money they have on the things they consider most important. If the pool is considered important fix it and use the money which was to be spent on something else. It's not fair to demand extra money from all residents to provide what are essentially luxuries to a limited number of residents. If you need more money sell some assets, don't expect your ratepayers to be responsible for a loan we don't need to take.	Yes	Residential		
882	Lennox Head	No	Not applicable - dont use either facility	No	Have own pool - shouldnt have to fund improvements to a facility i will never use. if its that important perhaps ballina council should redirect funds allocated to other projects to this one. a 3 to 5.5 hike in rates charges are quite steep. people go to work to earn money for themselves, to upkeep their homes, feed their family, motor vehicle upkeep and if there is anything left over, holidays. Not to fund projects that have no bearing on a lot of residents lives. Lennox Head residents pay around 3,00 a year now - thats steep enoughas it is. Ones wages dont rises that much a year.	Yes	Residential		
883	Lennox Head	Yes		No	I support further development but it should be more of a user pays system not a broad rates increase for all. I assume better facilities would attract more tourism - that should be funded by business that benefit from tourism.	Yes	Residential	Well done on engaging the community before deciding to act.	
884	Lennox Head	No		No	Rates are too expensive already	Yes	Residential		
885	Lennox Head	No		No		Yes	Residential		
886	Lennox Head	No		No		Yes	Residential		
887	Lennox Head	No		No		Yes	Residential		
888	Lennox Head	Yes		No		Yes	Residential		
889	Lennox Head	No		No	I believe we live in a user pay society. This has been the case for all our working life. Existing rates are already an excessive burden. As my wife and myself are now respectively age 84 and 83 I do not think we should be asked to pay for the recreational pursuits of others. We pay for our own and expect that others should do the same.	Yes	Residential		
890	Lennox Head	No	I do not agree with the increase of rates.	No	I believe the council should have invested or budgeted funds more wisely to accommodate the \$8m funding. Instead of using the community including elderly and rural residents to foot the bill.	Yes	Residential		
891	Lennox Head	No		No	Council seems to be able to find plenty of money for capital items of little wide ranging community benefit (eg halls and especially cycleways that are mostly ignored by the cyclist in favour of the road anyway. Funds should be budgeted in the yearly forward estimates to cover maintenance of ALL Council assets rather than supposed 'one-off' rate increases to the wider community.	Yes	Residential		
892	Lennox Head	Yes		No	Why do our rates need to increase to provide the community with such an essential facility. I have lived in other places before that have upgraded their pool facilities with rates remaining the same. A 3% annual increase is a lot for families to cope with already.	Yes	Residential	A 5.5% annual increase over two years is not a 'family-friendly' option to improve a facility that it a basic requirement for a shire the size of ours.	A and B Walmsley 1/53 Montwood Drive Lennox Head 2478
893	Lennox Head	No		No		Yes	Residential	The council has a lot of money invested in real estate property and assets surely they could sell some of their interests to pay for the upgrade of the pools.	

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
894	Lennox Head	Yes	Based on my current knowledge of the issue, I don't support the upgrade of both pools to competition standards. Why can't one retain a focus on recreational users (like myself) and upgrade the other to competition standard. I suggest Ballina is recreational (given the spectacular location) and Alstonville for competition - with an upgrade of lanes or whatever it requires.	No	A few points: First, I find both pools facilities adequate, infact great compared to many pools in country towns. Second, I would be happy to pay more when I use the pools. Third I don't agree with 'non-user' rate payers, paying higher rates for a facility they will not use. Competitors) will benefit from this upgrade, and some local businesses, what percentage of the BSC population does this represent? What are the economic flow on benefits of a swimming carnival? Fourth, competitors who are Non rate payers won't contribute and will be the beneficiary of the pool upgrades. Fifth, There are so many other sports and cultural facilities that could be funded in the community, is it equitable to provide so much funding to one sport. For example I am an equestrian and an indoor all weather arena would be very nice! There are probably as many broader community economic and social benefits to hosting a range of horse competition events as swimming events. Where do you start, gymnastics, theatre, bikes etc. My query, is there an analysis of a) the proportion of BSC population who will directly benefit (not a casual swimmer like myself) and b)broader community benefits (economic and social). For example what are community economic benefits(on-spend / nite stays etc.) of developing or upgrading other sporting or cultural facilities. The pools could be competing against each other for the same competition clients or do you need two pools to stage a competition? Is there a shortage of competition resources in the region? If such a study is available I am interested in viewing, it may help me to understand why BSC is requesting this major investment in swimming pool upgrades over other sporting facilities. If the pool upgrade(s) provided greater benefits to the BSC community than any other sporting or cultural upgrade (for similar funding) and provide benefits to the majority of the BSC community, then I would re-consider my position on supporting the funding proposal.	Yes	Residential		alice.woodhead@bigpond.com
895	Lennox Head	No		No		Yes	Residential		
896	Lennox Head	Yes	If facility was used by enough members of public this would be self funding	No	I am flat out paying current level of rates	Yes	Residential		
897	Lennox Head	No		No		Yes	Residential		
898	Lennox Head	No	These pools have been in use for some 40 years. It would seem to me that improvements should have been made progressively during that time rather than a one time huge reconstruction expense. Like everything else in the shire the extent of the works should reflect the percentage of the ratepayers who will use it, in other words will all ratepayers get value for money! Ballina has a higher than normally number of retirees who hardly ever use the pools though I admit that this does not excuse council from their social responsibility to provide a variety of resources.	No	Given the points above I realise that all facilities will eventually need refurbishment. Council has a significant investment base and though the income from this does help reduce rate impost somewhat there comes a time when it should be used to boost infrastructure improvement for ratepayers. What's the good of keeping funds locked up supposedly for future generations when they could be used for the betterment of existing ratepayers and thus enable infrastructure to be in place for generations growing up now and in the future. Progressively sell off some of the council owned property to the benefit of ratepayers, don't slug them more with further rate increases. Council is not in the property management business but in the rate payer betterment management business!	Yes	Residential		John Duffy johnduff@spin.net.au
899	Lennox Head	No	USERS should PAY for improved sections of the pool modifications - NOT RATE PAYERS!	No	TOTALLY DO NOT AGREE WE LIVE AT FIG TREE HILL and we cant even walk down our street or access Lennox Safely we have to walk on the road and Highways its a joke! Money could be spent else where its our money.	Yes	Residential	Please consider people retired here on low income and this increase could break a lot of peoples lives all for the sake of something the majority wont use. only the holiday makers let them pay. P.S Good to see people not using the new bike track - now that's another waste of money	
900	Lennox Head	No		No		Yes	Residential	The number of people I have spoken with who own properties are not happy to be funding the upkeep of the pool.	
901	Lennox Head	No		No		Yes	Residential		
902	Lennox Head	No	Do not support a rate to redevelop swimming pools in Ballina or Alstonville - the money would be much better spent upgrading Stewart Street lennox Head	No		Yes	Residential		
903	Lennox Head	No		No	I have dealt with many shires and I have no doubt you would put this increase in place and it will never go away.	Yes	Residential		
904	Lennox Head	No		No		Yes	Residential		
905	Lennox Head	Yes		No	I feel that many residents (including us) are already struggling to meet the increased rates in the Ballina Shire over the last few years. Putting this on top of the other pressures on the cost of living, I believe that the pegged rate increase of 3% over the next two years is a large enough imposition. As small business owners, we cannot increase our prices in such a manner to improve our infrastructure. Those are costs that we have to build into our existing budget, and I feel that Council needs to do the same. Other infrastructure is also needed in the area, and perhaps Council needs to look at the wastage of the past few years (meaning the Lennox Head Community Centre and its useless basketball/sporting facility) and rather than forcing the cost of providing services to the rate payers of the Shire, it should look at its own activities and perhaps find ways to provide the services we deserve without making us pay so much for them.	Yes	Residential	I believe that Council needs to consider very carefully its core business and the people who pay for that business. Ratepayers are already hurting - 5.5% is way too much. Even 3% each year is a lot.	
906	Lennox Head	No		No	Rates are already to expensive. more efficiency inside council could pay for the pool works. to much featherbedding of council employees.	Yes	Residential		finecutpost@gmail.com
907	Lennox Head		the council should have allowed for depreciation in its assets as any other business would in its budgets over the last decades	No	my comments above are relevent here	Yes	Residential	my experiences in the past are that council consultation is a PR exercise and the ratepayers who finance this council are ignored in the process	d taylor dgtaylor3@bigpond.com
908	Lennox Head	No		No		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
909	Lennox Head	No	All of the proposed works alternatives above are either capital improvement, or preventative maintenance items that should have been budgeted for within the rates and revenue system, not placed on the shoulders of already over taxed rate payers. Wake up Ballina Council and get representatives and administrative people who do not place priority on their own agendas, or building monuments to themselves.	No	Waste not, want not!!	Yes	Residential	Swimming pool hardware and improvements should be paid for out of rate revenue and income generated by the pools themselves, and should be budgeted as a preventative maintenance fund in advance of required repairs and upgrades. This council administration is consistently mismanaging both of these resources to the detriment of worthwhile, and community desired service structures. Community centres constructed in Ballina and Lennox Head attest to this lack of community consideration. User pays should also be a factor in this development proposal.	Robert Bailey, 49 Amber Drive, Lennox Head. 2478.
910	Lennox Head	Yes	I think that you could follow suit of Miami pool in Qld to have partially covered or sheltered heated pool with area for children's lessons separate in covered area for winter. All year access is needed of heated pool and it would be well attended. I don't think BBQ areas etc are the main thing or views.	No	use special levy as once off over two years for each pool rather than a big hit for both at once and permanent rate increase. Alstonville pool already has heating so should be second priority.	Yes	Residential	I hope that not too much rate money is wasted on reporting engineering and the extras before works even start. A budget for this should be set.	Angela Davie 27 Alison Avenue Lennox Head. NSW. 2478 0417102588
911	Lennox Head	Yes		No	I would support a special annual "pool" levy; so much per year for however many years it takes to get the projects completed.	Yes	Residential		Kieran O'Grady 27 Alison Ave, Lennox Head kmogrady58@gmail.com.au
912	Lennox Head	No	Don't use them so don't really have anything to add.	No	I can barely afford the rates as they are.	Yes	Residential		
913	Lennox Head	No		No		Yes	Residential		
914	Lennox Head	No	We are not in a position to comment on the facilities as we do not patronise them.	No	We completely disagree with this (large) rate variation. Do not impose the cost of upgrades on the ratepayer (who may NEVER use the facility). The USERS should be making the financial contribution, perhaps with the addition of State or Federal grants for community sporting facilities.	Yes	Residential		
915	Lennox Head	No	Do not proceed	No	Do not proceed	Yes	Residential	no	
916	Lennox Head	No		No	Let the user be responsible for any changes to amenities, perhaps privatise the pools.	Yes	Residential		Anna Heggie info@annaheggie.com
917	Lennox Head	No		No	The users of the pool should pay, increase entry fees if necessary to cover any costs. Have local swimming clubs fund raise if they wish to have better conditions for competitions.	Yes	Residential		
918	Lennox Head	No		No		Yes	Residential		
919	Lennox Head	No		No		Yes	Residential		
920	Lennox Head	No		No		Yes	Residential	I believe we pay more than enough rates a it is. Council needs to be more mindful when allocating public funds instead of wasting tax payers hard earned money.	
921	Lennox Head	No		No		Yes	Residential		
922	Lennox Head	No		No	These are what I consider standard infrastructure considerations. If council has not budgeted for or cannot afford these improvements I suggest that you look at your business model and budgeting process and work with the resources you have. I have noted that Council is prepared to pay an external consultant \$250,000 to find out how to spend the funds raised by these rate increases for the pools, this is obscene. If Council does not know how to spend these funds on the pools then DO NOT do the improvements. I also note that Council is able to afford obscene pay rises to its executive staff, no pay increases or bonuses, use the money for spending on the Shire. I also note that Council has a track record for wasting ratepayer funds, for example the \$10 million spent on the Lennox Head Community Centre, the centre does not even have a stage for concerts. I am NOT supportive of ANY rate increase. I think Council needs to undertake an auditing process to reduce expenditure (wage costs, payments to external consultants etc) and start providing value for our rates. I am extremely unhappy with Ballina Shire Council's performance and view this application for rate increases to be an insult to us, your employers, the ratepayers of Ballina Shire.	Yes	Residential		Hugh McCaffery 27 Greenfield Road Lennox Head NSW 2478
923	Lennox Head	No	The swimming pool at Ballina is clean, attractive and does not appear to need repairs let alone improvements. Lennox head is in need of foot paths and some roads in the town are not sealed ie: Dodge Lane, before agreeing to swimming pool improvements.	No	The swimming pool at Ballina is clean, attractive and does not appear to need repairs let alone improvements. Lennox head is in need of foot paths and some roads in the town are not sealed ie: Dodge Lane, before agreeing to swimming pool improvements.	Yes	Residential	The swimming pool at Ballina is clean, attractive and does not appear to need repairs let alone improvements. Lennox head is in need of foot paths and some roads in the town are not sealed ie: Dodge Lane, before agreeing to swimming pool improvements.	
924	Lennox Head	No		No	I do not want any rate increase as I feel we are paying enough now and we would struggle to deal with the increase with no benefit to us.	Yes	Residential		
925	Lennox Head	No	I would prefer to see regular maintenance of existing facilities to avoid costs to \$8 million. The pools are forty odd years old and should have been better maintained to avoid the situation now existing.	No	Are the ratepayers assured of receiving a reduction of 5% in rates after year 2017? Council needs to maintain the pools from annual increase in rates -around 3%.	Yes	Residential		
926	Lennox Head	Yes		No	Council should manage their existing funds correctly and there would be no need to over extend the already over charged rate payers.	Yes	Residential		
927	Lennox Head	No		No		Yes	Residential		
928	Lennox Head	Yes		No		Yes	Residential	The council has known for as many years as I can remember that this Ballina pool has urgently required improving and upgrading. It seems amazing to me that there has not been money set aside for these works, since the pool was first constructed. I mean we all spend money every year maintaining and upgrading our homes. Where does the money come from? Savings!	
929	Lennox Head	No		No	Council should operate within its current rate structure . Rates have increased beyond reasonable levels. Council's track record of the implementation of recent infrastructure projects within budget is poor.	Yes	Residential		
930	Lennox Head	No		No	Sell a BSC asset to pay for improvements instead of the usual taxation solution. Manage the tax's you receive in a better fashion...JHA is sucking the tax payer dry...How many people are needed to do a council job?...four or five to manage one worker?...start using safety cones when you can instead of lolipops! The current use of dividers along the bike path is a great start and I commend whoever was responsible.	Yes	Residential		denwright@dodo.com.au
931	Lennox Head	No		No	Liquidate some of Council's assets!	Yes	Residential		
932	Lennox Head	Yes		No		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
933	Lennox Head	No		No	I am not supportive of a rate increase to support many of the unnecessary, luxurious ideas above. Ballina Council has a lot of FAR MORE MUNDANE YET URGENT issues to address if it wishes to raise rates. I was recently told by Ballina Council's James Brideson that the impossibly overgrown 6m-high lantana weeds on the reserve next to my investment property 2 Short St East Ballina (that has resulted in my tenants being bitten by snakes in their loo TWICE!!) and is pushing on my perimeter fencing pulling it down could not be addressed/removed because Council doesn't have the money to maintain the reserves in its care. Perhaps Ballina Council should forget luxuries such as heated swimming pools and look to raise funds to attend to its BASIC CARE DUTIES, so that tenants aren't being bitten by snakes and thousands of dollars of private fencing isn't being destroyed by Council's neglect & mismanagement.	Yes	Residential		Rebecka Darling-Darren c/- 2 Short St, EAST BALLINA, NSW, 2479 or PO BOX 189 SUFFOLK PARK NSW 2481.
934	Lennox Head	No		No		Yes	Residential		
935	Lennox Head	No		No	What has the council been doing for the last 40 odd years to plan for this works program? Nothing by the sounds of it. Why should rate payers (and non pool users) pay for poor planning by Council to keep these pools up to date? Why not increase entry fees of the pools so that those that use them are the ones paying for the upgrades, not just a blanket rate payer.	Yes	Residential		
936	Lennox Head	Yes		No	I believe that Council should be able to accommodate the needs of Ballina Shires growing community. Funds should be available via other means.	Yes	Residential	This is nothing new for Ballina Shire the advancements of Ballina pool have been on the table for some time now and money should have been designated for this. A staged development (strategic plan) for the pool could have alleviated any need to expect the property owners of Ballina Shire fitting the bill. We are not only short of swimming facilities but also Basketball and netball courts that adhere to Australian competition standards. Ballina is a great tourist destination that could attract families coming for sport if the facilities were better equipped.	
937	Lennox Head	Yes	Our shire needs an indoor sporting facility before it needs to upgrade both Ballina and Alstonville pools. We have no adequate indoor facilities to play netball, basketball, futsal, volleyball and the list could go on. Give the shire what it wants and not what you think it wants.	No		Yes	Residential	Yes give us a sufficient indoor sporting facility first.	
938	Lennox Head	No	Minor improvements for disabled access or sun protection would be good if needed, and could probably be accommodated within Council's current maintenance budget.	No	As a resident of Lennox Head, I utilise the lake and the ocean for swimming and do not use the Ballina or Alstonville pools. I do not support a rate increase for a facility that I do not use. I also do not support such significant spending on these facilities when there are more pressing needs in the shire that would benefit a greater number of people, for example roads.	Yes	Residential	Happy that the community was consulted and given the opportunity to comment, but sceptical that it will be properly considered by Council when making a decision.	
939	Lennox Head	Yes		No	This should be a user pays improvement. Not another rate payer burden. It is a terrible investment by any measure. This adds very little if any community benefit, provides no foundation for future growth and in no way will grow/encourage investment in the area. Our money is better spent elsewhere. If I want to use an enhanced pool, I would pay on a user pays basis. But levying a tax on the broader community is completely unacceptable. Please start to drive efficiencies in the council and encourage private enterprise to invest. Why not sell the pools. Reduce the council remit, or merge with other councils to create better economies of scale to fund such grandiose endeavours. Sacking the rangers who seem to spend most of their time ogling beach goes and harassing (rather than helping) the community, would be a great start. You would be hard pressed to find more uninspiring community leadership than that provided by the Ballina Council. Here is another example of an ill thought through waste of money. As a community we expect, no demand, better governance and fiscal responsibility. There are plenty of private enterprise endeavours, that with some proper leadership and marketing, could generate sufficient funds and jobs for the community to be able to afford a "big city" pool with current or even reduced rates, Regards, John Pennington	Yes	Residential	It is ridiculous that a rate rise is even contemplated to fund pool improvements. What has this consultation process cost ?	2 Blue Seas Parade, Lennox Head, NSW 2478.
940	Lennox Head	No		No	The purpose of the rate increase is very narrow and circumscribed and would not benefit the general community. Funds for a special purpose of this nature should be raised through a special purpose levy on the communities who will specifically benefit from the improvements. I am in favour of a rate increase to improve the general amenity of the shire where all residents benefit as in road, lighting and community services improvement	Yes	Residential	It seems that a more appropriate approach would be to ascertain the priority improvements generally required by the community at large and then consult on an increased rate proposal based on the clear needs of the community. It is clear that council is restricted on the amenities it is able to provide on the current rate structure. A further approach could be to adopt special levies on specific communities for particular improvements as with the swimming pools	Graham Shaw, graham_shaw@directgroup.com.au
941	Lennox Head	Yes	Non slip construction and better supervision of all pool areas ie personnel and regulations being followed and enforced. It should be stated also, that it is very appropriate to better accommodate THE AGING.	No	SEE ABOVE- In addition, it is inappropriate on every level to keep raising the rate base from ratepayers who are aging, instead of managing the 'saved dollars' where and when required for APPROPRIATE FACILITIES which need upgrading now.	Yes	Residential	Another more detailed correspondence would be appropriate at this time.	j.parmenter@bigpond.com
942	Lennox Head	No		No		Yes	Residential		
943	Lennox Head	No		No	Special rate variations should be restricted to essential infrastructure. These increases will inflate costs to the community. Rate increases on rental properties for example, will need to be passed on to the renters.	Yes	Residential	I do not consider this proposal to be essential infrastructure. The pools are for the use of a small percentage of the community, the majority of Ballina Shire residence use the more than ample beaches at no cost. Finance for this type of works should be obtained by other means ie. user pays. I feel that rate increases of this type should only be for essential infrastructure which benefit the entire community. An additional water supply dam for example.	
944	Lennox Head			No		Yes	Residential		
945	Lennox Head	Yes		No		Yes	Residential		Name: Asha Campbell Email address: ashacampbell76@gmail.com

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
946	Lennox Head	No		No	Family has owned property in Lennox Head since the early 1970's. Considering our property is located in Lennox Head and we have access to a beautiful beach we would not benefit from the improvements because we use neither facility. Why not allocate the rate increases to Alstonville and Ballina areas, because to travel from Lennox to either facility is impractical.	Yes	Residential		lyn.mclean@sccu.com.au
947	Lennox Head	Yes		No		Yes	Residential		
948	Lennox Head	No		No	These type of improvements should be funded over time within the council budget without any rate increase. Rates are already onerous !	Yes	Residential		48 Sandstone Cresant Lennox Head Email: lesbevnev@bigpond.com
949	Lennox Head	No	Just to disable access and heating and repair damage lets not waste anymore money.	No	Your increase and figures were based on ballina rates being on average around \$900 what a joke we pay at least \$2000 more than that. So our rates are going up more than \$25 as stated in meeting. Let's look at something that the whole community can use and benefit from a new indoor sports stadium and entertainment centre. This would help everyone in community where as pool is for swimmers. We have beautiful beaches so let's not waste anymore money on that pool. At present kids are leaving the area to play different sports maybe we as a council don't care. This would also bring people to the area for sporting events and concerts. Please reconsider this pool renovation and rate increase. This increase is something a lot of people can afford, families and elderly are doing it tuff enough already	Yes	Residential	The attitudes of the council staff was appalling and they came to meeting with their mids made up. It was like they were only there because they had to be. Body language tells the story.	Leanne Email mccowanfamily@optusnet.com.au
950	Lennox Head	No		No		Yes	Residential		Susan Perrow
951	Lennox Head	No		No		Yes	Residential	I dont believe all residents should be required to incur this cost, those who use and benefit from the pools should incur this cost. Increase the entry fees, but do not pass this cost onto everyone. We do not use the pools so do not believe we should have to pay. Recently, I could not walk safely with my baby along North Creek Road into Lennox Head...there are NO foot paths!!! Should that not be a priority!?	Mr & Mrs Walter 5 Alexander Circuit Lennox Head NSW 2478
952	Lennox Head	No		No		Yes	Residential		John Adam
953	Lennox Head	No		No	Sorry but we can barely afford present rates	Yes	Residential		David Fowler fowluc@bigpond.com
954	Lennox Head	Yes		No	No rate increase. Cut back in other areas to raise income.	Yes	Residential		
955	Lennox Head	No		No		Yes	Residential		Adam Wood 2/19 Cooloola Avenue Lennox head
956	Lennox Head	No		No	No other rating structure or increase should be considered by the council.	Yes	Residential	Ballina Shire Council should be ashamed and embarrassed for having the indecency to even go through the sham of conducting a community consultation process to help it decide whether or not to apply to the N.S.W. Independent Pricing & Regulatory Tribunal for a special rate variation. Ballina Council never takes into consideration the legitimate concerns of residents when it comes to development applications being submitted for the council to determine. The only time Ballina Council will appear publicly to favour and support residents is when it is in the councils self-interest in order to gain some advantage in applying its own secret agenda. Certain members of the council's administrative staff and technical staff as well as certain councillors collude to favour developers over residents. The council is dishonest, hypocritical and corrupt by not strictly applying its own planning controls to certain development applications with the result that ancillary developments in these cases are not even remotely compatible with the character and amenity of the surrounding residential area. I can prove my assertion without any difficulty. Therefore, why should I, other residents and ratepayers believe that the council is genuinely interested in consulting with the community and then taking into consideration the feedback provided by the community to decide upon whether to apply for a special rate variation? I will inform the council of its dishonesty and hypocrisy by reminding it of another similar event which closely relates to this proposal: In 2010, Ballina Council consulted with the community whether it should apply to the state government for a special rate variation. Against the wishes of the community, the council applied to the government and it received an approval for a substantial increase of 3.6% above the around 3% per annum cap. That is, the council increased the rates by about 6.6% over a 5 years rates period from 2010 to 2015. Those rates which the ratepayers are still in the process of paying were to be used for capital works projects and community buildings including BALLINA SWIMMING POOL. I recall, the council promised at the time that the 2010 to 2015 special rate variation would only be a one-off increase. However, the council true to its dishonesty and hypocrisy is now carrying out another fraudulent community consultation process to deceive the community and to attempt to cover-up its inability with providing essential infrastructure and services to the community and its inefficiencies in under-performing business assets. Will ratepayers expect to receive notifications of special rate variations from the council? I don't know but I do know that the best way to get that	Nicholas Brown 18 The Grove Lennox Head NSW 2478
957	Lennox Head	No		No		Yes	Residential		
958	Lennox Head	No		No	It is outrageous, that Council has even asked! We have some of the highest rates in NSW! Make it user pay!	Yes	Residential	I don't even know where Ballina or Alstonville pools even are, nor do I care. I have never used them, and never ever will use them. Put up the entrance fee. Let the people who use them, pay for the upgrades. I couldn't care if you shut them DOWN!	Irene Baveas, (Postal) 66 Watson Street Camp Hill 4152.
959	Lennox Head	No		No		Yes	Residential		
960	Lennox Head	Yes	Provide access to healthy food not just food that is not nourishing or harming like chips, sugar filled stuff, chocolate, bread, cheese, soft drinks full of sugar or caffeine. Also, provide food for people who have allergies to gluten and dairy products. Keep the temperature of the pool warm like in the Goonellabah pool. It is not good for the body to get cold.	No	Yes, Council needs to have a look at the way they waist money first of all. No one in politics take responsibility for their mismanagement which is obvious and admitted by people working within the Council itself. It not fair to keep milking the citizens. The present rates are high enough. Just get a loan. I won't pay any rate increase.	Yes	Residential	Improving the pools is a good thing but it can be kept simple. I don't support any improvements for competitive sports. Competition is not educational and it is very harming for everyone, starting from children. Furthermore, most of the time, a lot of money is waisted in the same way as it has been waisted in building a new highway with bridges and tunnels when a pre-exsting one could have simply been upgraded!!! Who had to make money out of that??? Could this apply to the pool matters?	
961	Lennox Head	No		No	The pool although being important is not a critical or universally used facility (like roads and sewage etc). Any improvements to such a facility should be borne by the users and not the rate payers.	Yes	Residential	Its strange how providing name and address is an optional. How can any meaningful stats come from this survey when I could make numerous anonymous submissions giving rise to a skewed result.	David Santamaria dsantama111@gmail.com
962	Lennox Head	No		No		Yes	Residential	I do not want to have a rate increase to pay for these proposals	D. Good PO Box 205 lennox head NSW 2478

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
963	Lennox Head	No		No		Yes	Residential		
964	Lennox Head	No		No	Ballina council should already have money set aside for upgrades.	Yes	Residential		
965	Lennox Head	No	I have lived in the district for 30 odd years. I have never used or will never use the swimming pool at Ballina or Alstonville. I think it very unfair that my rates would rise for something I don't or will never use. I think the money should be raised by a user pays system. This would possible mean raising the cost of entry into the pool. There would be many in Ballina who don't use the pool and may feel the same as I do.	No	See Question 6	Yes	Residential	See question 6	monbellami@yahoo.com
966	Lennox Head	No		No	No rate increase, let the users pay by increase fees for use.	Yes	Residential		Steven Pride - stevenpride@ymail.com
967	Lennox Head	Yes		No	The pool needs to be largely self-funding. Presumably it is not thus why then spend more ratepayers money on something that insufficient ratepayers use. I already pay excessive taxes and rates. We also have great beaches and lakes to swim in. Thus the need to spend more money on the pool is ludicrous.	Yes	Residential	Thank you for giving ratepayers a chance to comment on this proposal. I am sick and tired of governments/councils wasting taxpayers money on rubbish.	
968	Lennox Head	No		No		Yes	Residential	No one else contributes to my rates. I have to budget and save for them so why should I have to contribute extra to upgrade swimming pools that I have never used and I have no intention of ever doing so.	
969	Lennox Head	No	easier access- water flush with grates instead of edge	No		Yes	Residential	I hope it is genuine consultation. I believe on other occasions the consultation is not genuine, as the council appears to go ahead wity their own strategy, despite community input. The Lennox Head community centre and wigmore arcade are examples of where the community and rate payers view point have not been taken into consideration and it has wasted a lot of ratepayers money for a result that is not satisfactory.	Paul Gray 5 Mayo Court Skennars Head NSW 2478
970	Lennox Head	No		No		Yes	Residential		
971	Lennox Head	Yes		No	The work is essential community infrastructure and should proceed without the rate increase. The rates are sufficiently high and the Council has sufficient funds to meet the cost. Pool facilities are exactly the kind of infrastructure Council should provide. Council should therefore reassess its priorities and discontinue putting ratepayers money into commercial ventures and unpopular and unnecessary "redevelopments" of natural facilities such as Lake Ainsworth – the latter of which requires virtually no money to be spent at all.	Yes	Residential	Only to reiterate the responses I have given above.	
972	Lennox Head	No		No	Perhaps you could increase entrance fees for those who use these particular facilities. I do not ever use them and see no reason why everyone needs to pay for them.	Yes	Residential		sionglenn@hotmail.com
973	Lennox Head	Yes		No		Yes	Residential		
974	Lennox Head	No	BSC should sell the pools to private enterprise. I repeat please look into this proposal to sell both pools to private enterprise. The cost to maintain the pools ? Say in 10 years time has this been figured into the equation and also why should we have to pay considerably more than inflation???	No	Please do not go ahead with this as residents are feeling the pinch and BSC want to increase the rates much more than current inflation!! Have you really thought this proposal through??	Yes	Residential	Do not do this to your ratepayers IF you are determined to have this unnecessary burden to your constituents ? Why burden you constituents with yet more costs to their ever increasing cost of living ? Please think this through before you spend our hard earned moneys .	Ponott@hotmail.com.
975	Lennox Head	No		No		Yes	Residential		
976	Lennox Head	No		No		Yes	Residential		
977	Lennox Head	No	I feel that facilities such as the Ballina and Alstonville pools need to be making revenue to fund maintenance and expansion of facilities themselves, the rate payers help to fund the initial setup of such infrastructure but shouldn't be relied upon to keep them afloat.	No		Yes	Residential		
978	Lennox Head	No		No	Is this a joke question - it implies that one might see it desirable to have a higher increase - I certainly have an alternative for council to consider, that is a zero increase. Council continues to spend vast amounts of ratepayers funds on projects that benefit minority groups- In the case of the various works on the pools the benefit group is a small minority of the ratepayers. Why not limit the works to what the benefit group is prepared to finance by way of entrance fees ?	Yes	Residential	In my view consultation processes are generally of no value -if the consultation provides views contrary to those held by the pressure groups they are more than often ignored. In any case the apathy of the general public results in benefiits to pressure groups going unchallenged - an example is the proposal to heat and modify the lane configuration is a benefit to a very small minority of the community. The challenge comes only after the hip pocket is hit.	kamstea@bigpond.net.au
979	Lennox Head	No	Improvements should be small, gradual, incremental and subsidised by a "user pays" process....implying pool users.... not imposed on ALL ratepayers to fund.	No	Rate increases should be kept in line with CPI increases, and all ongoing maintenance costs and upgrades should be managed accordingly, with astute professional judgement over the long term, without the need for extraordinary rate increases.	Yes	Residential	It is suggested that when a mandatory imposed rate increase is proposed by an elected body that house by a house referendum be delivered to ratepayers. Supporting facts sheets as you provide are essential to denote the consequences. This process has been faulty because my neighbours were not aware of the consultation process or even the issue and its consequences for them.	
980	Lennox Head	No		No	Improvements should have been provided on a ongoing basis over the past years. Users should cover most of costs. Council to provide some of costs.	Yes	Residential		
981	Lennox Head	Yes		No		Yes	Residential		
982	Lennox Head	No		No	I have no objection to rate increases for the benefit of the majority of the Ballina Shire rate payers. Any improvements to these two pools will benefit a minority only. There is a perception within the Shire that Council should sell of some of its assets to fund infrastructure projects rather than implement special rate levies.	Yes	Residential	Like any consultation process, give serious consideration to the responses of the ratepayers. It seems this Council has a history of ignoring the opinions of the majority and makes decisions based on the views of a vocal minority albeit they are a very articulate minority!	
983	Lennox Head	No		No	as I am a pensioner I feel the rates are to high at the moment let alone increasing them for a facility I do not use. I believe that a increase in entrance fees is then paid be those who use the pools	Yes	Residential		
984	Lennox Head	No		No	We will never use this facilities so do not see the need for them.	Yes	Residential	no	Roderick Jordan 18 Montwood Drive Lennox Head

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
985	Lennox Head	No	We already have an indoor heated pool off Ross Lane Lennox Head, at Ballina Fair and one at Goonellabah close to Alstonville. We don't need these works at the rate payers expense, most of whom would never use the pools. We also have the beaches, Lake Ainsworth and the Richmond River. This is another excuse to hike up the rate and leave them up as has happened several times in recent years. If Council wants more money they could sell the old council works on Emigrant creek to build condo's for the rich and keep their hands off public land along the river from the library to Missingham bridge...that ridiculous proposal was a disgrace and utter waste of Council time and money. Remember Council is supposed to work for our Communities and the environment!	No	Many property owners in our shire are pensioners and you are causing them undue stress financially with excessive rates!	Yes	Residential	Thank you for asking, but I am vehemently opposed to any more rate increases for extravagant and unnecessary council projects. The pools are adequate as they are.	V. Lake Unit 1/51 Gibbon St Lennox Head 2478 NSW
986	Lennox Head	Yes	Some Brisbane pools have small waterslides and play areas for children that are included in the entrance fee. I think this would bring more people to the Alstonville and Ballina pools.	No	I would prefer to see the entrance fee for the pools increased. That way, the users are paying for the service/facility. Home owners who already have pools in their own back yard should not have to fund this facility when they already have the expense of running their own pool.	Yes	Residential		
987	Lennox Head	Yes		No		Yes	Residential		
988	Lennox Head	No		No	I think you should get private investors to take over the pool and supply the funds.	Yes	Residential		
989	Lennox Head	No		No		Yes	Residential		
990	Lennox Head	No		No		Yes	Residential		
991	Lennox Head	No		No		Yes	Residential	As I understand ,my rates will increase over the 2 years by 11.3 percent.THIS IS TOO MUCH !!!! I am not happy about this,for something that a minority will use. There has been a lot of wastage on "white elephants".At Lennox Head we used the hall in Park Lane for many gatherings and yoga class over many years,but since the new "community centre" was built we can no longer afford to have our class here as it is too expensive,and not suitable.We are now crowded into the scout hall,that's progress!!	
992	Lennox Head	Yes		No	1:It's not a fair scale . Basing this on a percentage of rates when there's lots of variables in land values , why should I pay more if I own a more valuable parcel of land ? 2: given the manner of which previous projects have been managed , Lennox community centre - over budget and a grotesque display of wasted rate payers funds , really if don't know what I'm referring to , take a walk into the toilets or spaceship , why ???? Maybe council should employ a suitable project manager or design team that produce a product that functions and keeps to budget . 3: maybe the extra money spent on the Lennox community centre approx 4 mil or more could have payed for the pool upgrade . 4: ummm , isn't it common knowledge that pools , building , infrastructure does require maintenance and upgrading from time to time , should their not be a maintenance program contingency put in place ? 5: what happens when the big infrastructure needs upgrading , do we get another rate rise .? 6 : council robbed the 33 year old motor sports venue out from underneath the clubs feet out near the airport , a family orientated sport , dirt bikes etc and keeps bike in a controlled area , now the land remains idle ! 7: Ballina to Lennox footpath , really , on a simple footpath project , how long does it take and I wonder has it stayed to budget ? 8: did we want a new surf club in Ballina or another restaurant on the water for the non beach going people . Nice view , shame you can't sit on the balcony when it's windy , because council overlooked installing blinds . And looking at the ceiling it looks like it be a expensive if possible task to install blinds . 8 : 4 mil per pool , wow that's up there , is this a upgrade or a aquatic centre , I'm all for the aquatic centre , it's what this area needs , how much did Goonellabahs aquatic centre costs , maybe we should hold back for a few more years and save up to build the real deal - aquatic centre . Put it in the budget .? 9: so Council , I ask you a question , why do you feel you deserve to spend our money . 10: once again it's another extra on the yearly cost of living for young families . You won't need to upgrade the pool as young families can't afford to live here! 11: I hope my points are taken on board and are heard at the next meeting.	Yes	Residential		
993	Lennox Head	No		No		Yes	Residential		
994	Lennox Head	No	Pool users should foot the repair costs if council has been remis in not keeping repairs uploaded from General funds	No		Yes	Residential		
995	Lennox Head	No		No		Yes	Residential		
996	Lennox Head	No		No	I find it difficult to understand that my rates should be increased for a project that as we all live right beside the Pacific Ocean, I and many others will never use or have reason to use, The Ocean is a much nicer place to swim in than in ANY Public Pool. Especially as we know, this poolbe up to standard for some and it will need Improving again an a couple of years for the few who use it	Yes	Residential		jdrewittsmith@gmail.com
997	Lennox Head	No		No		Yes	Residential		
998	Lennox Head	Yes	Maintain pool at its current standard.	No	Any additional improvements should have been included in previous budgets.	Yes	Residential		
999	Lennox Head	No	Any improvements should be funded by the users and normal council budgets not the rate payers in general. What about all the rental residents? What will they pay? Where will it stop?	No	User Pays! where will it stop. Next Fripp Oval, Skenners Head, Crawford. Why just the swimming pools. Sell them off to private enterprise if they can't stand alone. Lennox Head has to be satisfied with a private pool!! and it seems to be doing quite well! and the rate payers there are paying well above the rate average too.	Yes	Residential	Rates are dear enough. We have lived here for many years but that doesn't mean we have unlimited resources.	
1000	Lennox Head	No		No		Yes	Residential	I do not support an increase in Rates to assist with Maintenance of the Pools in Ballina Shire. Perhaps the money be attained from a Tourism funding bucket.	
1001	Lennox Head	No		No		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1002	Lennox Head	No	Can't comment because I don't use the facilities and so am not familiar with needs.	No	I am the owner of an inground pool which I chose to install. I am happy to bear my own costs for maintaining it. However, I don't feel that my rates, which are a significant cost (and which I'm happy to pay) should be spent on upgrades etc which would benefit a small percentage of Ballina Shire residents who use these facilities. Infrastructure such as public pools will always have ongoing maintenance and improvements required and these should be factored into Council's forward planning costs across the long term and not hit everyone as a rate slug for the minority of users. Entry costs should reflect the expenses needed for assisting in these works to a reasonable extent. Rate income should cater to all ratepayers and residents wherever possible.	Yes	Residential	I assume the public will get published feedback as to the statistics that are compiled on these responses along with the decision made.	
1003	Lennox Head	Yes		No	I am a VERY infrequent user of the pool (probably four times in the last 10 years!). I use the beach & the lake which we are very lucky to have free access to & am happy for Council to spend money to improve these natural assets (very little of which seems to be done, especially to the lake). Don't see why I should be paying for improvements to a commercial facility such as this. Those who use it should pay for it with increased entry fees or fundraising by the users - just like the hockey club had to when it wanted to install a synthetic pitch.	Yes	Residential		
1004	Lennox Head	Yes		No		Yes	Residential	I support the sale of Council assets to fund community infrastructure like the community pools. These facilities should be provided by the Council as a community service that benefits primarily the residents and secondly visitors and tourists. An all weather, year round, economically available aquatic centre would provide health benefits to all age groups in the community. The water slide has great appeal to some members of the community, and should be providing revenue back to the Council not to private ownership. Pool manager salary may need review. This facility could provide a safe, affordable leisure venue for young and old, and enable water activity under supervision to be available for those not able to participate in other forms of physical activity due to mobility or other health constraints. Increases in rates to fund loan repayments is illogical in view of possible Council amalgamations, as is holding on to property as assets for the same reason. The sale of assets could release the cash to fund much needed community services in the Ballina shire. If the pools are under utilised, it's time to ask the residents why that is the case.	
1005	Lennox Head	No		No	Our rates are high enough	Yes	Residential		Michael Raeburn
1006	Lennox Head	No	As a holiday home owner near the sea have absolutely NO interest in a public swimming pool whatsoever.	No	If the rates are going to be increased, how about more street lighting in Rutherford Street leading down to the beach carpark, where all the underage people hang out. Also more street lighting in Rayner Lane before cyclists who are riding the opposite way to traffic in a one way street get knocked down.	Yes	Residential	Do we really get a choice!!!!	mareenoble17@gmail.com
1007	Lennox Head	Yes		No		Yes	Residential		
1008	Lennox Head	No		No		Yes	Residential		
1009	Lennox Head	Yes		No	Rate increase must be removed after two years.	Yes	Residential		tlcook@aapt.net.au 47 Hutley Drive Lennox HEad
1010	Lennox Head	Yes		No	The rates in lennox head are already over inflated. Council values my land at 642 000, yet I paid 630 000 for it only two years ago. Council needs to reassess their land values to better reflect market value before they hit rate payers with another rate rise. I am a low income earner and simply cant afford to pay more rates, especially for a facility I probably wont ever use.	Yes	Residential	I thank you for consulting with the community and hope you review the rates situation.	Jemma Osmond-Dreyer 11 Stewart st lennox head
1011	Lennox Head	Yes		No		Yes	Residential		
1012	Lennox Head	No	As one who was responsible for the design and construction of the Alstonville pool I would be hard pressed spending \$4m on any upgrade. It may well be the case the pumps and sanitation equipment should be upgraded, but those costs should be relatively minor. The Alstonville pool was funded from the profit on Crawford Park together with public fundraising. The Ballina pool was funded by loan funds serviced by the amalgamated Council from 1977. There may have been a subsidy contribution from the State Government. The suggestion both pools be widened to 8 lanes beggars belief. The number of occasions it is necessary to have 8 competition lanes would seem minute in the scheme of things and should be best provided for on a regional basis. If Council seriously intends widening the Ballina Pool it should look exceedingly closely at the geotechnic given the very special ground treatment that took place before construction of the pool could take place. Differential settlement would be a disaster. Heating of the Ballina Pool would extend its season just as in Alstonville. If there is a need for expansion of kiosk presumably it should come from the income derived. Dedicated training pools are on swimming club wish lists rather than Council priority list, as are covered spectator seating. Disabled access should be funded from income. Providing covered facilities should only be considered when Council has upgraded every other facility or service. Council should be very aware of the experience of other regional areas where the need to service the costs result in such admission fees as to limit their use to only the affluent. The suggestion Council would seriously consider raising \$8m after receiving feedback from this questionnaire without framing the question in the context of the wider community needs raises	No	I calculate this rate rise would increase my general rate by \$267, an increase I would prefer to avoid.	Yes	Residential	While I welcome the opportunity to be consulted I and many others would be exceedingly displeased if it turns out to be a "done deal."	Peter Thorpe 27 Pinnacle Row Lennox Head NSW 2478

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1013	Lennox Head	No	As a non-user I have little/no idea as to what improvements (if any) the pools may require	No	As outlined in various local newspapers, in particular the opinion/letters pages, the proposed increases should not be considered in isolation i.e. rate payers are to receive a number of rate increases beyond inflation rates over the next few years.	Yes	Residential	While I appreciate that aging infrastructure has to be repaired and/or replaced, raising rates (and continuing to hold them at this rate) is an easy option that dismisses the need for any long term economic planning. The Council really needs to think of other options to address not only this infrastructure need, but the others that will necessarily occur in the future.	
1014	Lennox Head	No		No		Yes	Residential		
1015	Lennox Head	No		No		Yes	Residential		
1016	Lennox Head	No		No	I do not consider the pool of high priority to increase our rates.	Yes	Residential	I appreciate being consulted but disagree with the proposal.	janetannemccoy@hotmail.com
1017	Lennox Head	Yes		No	Most home owners are already struggling to keep up with the 3% increase on rates, which is above the current CPI. already. If a local family can build and sustain a heated pool as a successful business surely the council can create something profitable, without making tax payers pay.	Yes	Residential		
1018	Lennox Head	Yes		No		Yes	Residential		
1019	Lennox Head	No	The only thing that would be good is a canopy over the pool for summer heat protection when the Council has the money available.	No	I am opposed to the proposed special rate variation as this will be an extra debt for Ballina rate payers and the rates are already expensive. If the Council borrows such a large sum it is going to put the Ballina Council into debt over too long a time and we need to have a debt free Council. If you want to raise money have a pool fund or a lottery and save the money first or sell some of your commercial properties to raise the money. This debt will control the Council as the interest on the loan will cause the project to end up costing twice as much. The pool area is lovely and is fine at present, maybe minor changes when needed and when they can be afforded. In today's economy it is imperative that the Ballina Council stay OUT OF DEBT. I am a property owner of a residence and I would be required to pay an increase.	Yes	Residential	Its great that you have considered the opinion of the people. I am also against poisoning our water supply with fluoride. It is just industrial waste that cannot be disposed of any other way. I gave Sharon Cadwalder a video on this and I hope it has been shared with other Council members. This video would definitely help you see the truth about fluoride.	Carole McLennan 1/8 Pinnacle Row Lennox Head, N.S.W. 2478 carolemclennan@rocketmail.com
1020	Lennox Head	Yes		No	Council should borrow funds or should have budgeted for such an upgrade in its Strategic Business Plan for such Infrastructure. This is very poor Governance, that funds were not allocated for any future upgrade or renewal.	Yes	Residential	Council should have already budgeted for a future Capital Upgrade. Basic Asset Management Strategy would have foreseen this. Whole of life cycle costs should have been calculated, the same as any private business or property owner has to deal with.	Andrea Cheers 10 William Place Lennox Head
1021	Lennox Head	Yes		No	We would like to see the pools tendered out or sold to a private company(s) who can then finance improvements to the pools thus avoiding rate payers the increase. All costs of living are increasing but our incomes are not so it is getting harder and harder to make ends meet.	Yes	Residential		
1022	Lennox Head	No	Plan ongoing improvements to the pools so that such a large sum of money is not required in one year	No	Why can't the Council improve their planning and invest money for these large upgrades. The pools were built 40 years ago. Surely someone thought they may need upgrading eventually and planned for it. The rates are already high in Ballina Shire.	Yes	Residential		Megan Eyre 17 Blue Seas Pde LENNOX HEAD 2478
1023	Lennox Head	No		No	As I am a pensioner the increase will cause hardship to me	Yes	Residential	NO	
1024	Lennox Head	No		No		Yes	Residential	I believe this type of project should be funded on a user pays basis. I, like many others have not and never will use these facilities and should not be forced to contribute.	
1025	Other (eg. rural)	No	This is another example of the Australian inferiority complex. Our swimmers, like other Australians will win competitions if they are good enough, not because of world class facilities. Many sporting heroes have come from underprivileged backgrounds with minimal training facilities. A classic example is Cliff Young the potato farmer who won the Sydney to Melbourne marathon on an almost non-existent budget.	No	The only fair rating system would be one that would be political suicide and so Council or any other government body would not consider it. Our rating system is over 200 years old, a copy of the English system devised when landowners were rich and everybody called them "sir". A fairer system in today's world would be to make ALL residents of the shire share payment for council services	Yes	Residential	Question 9 should be re worded	
1026	Other (eg. rural)	No		No		Yes	Residential	We do not get enough services for the rates we pay already. If council does not spend our money wisely they cannot make up for their inadequacy by asking us to pay more.	
1027	Other (eg. rural)	No		No	I think an increase in rates to fund the pools is a terrible waste of rate payers money and a bad way to collect revenue for the proposed plans.	Yes	Residential	Please do not waste my rate money on this terrible idea.	
1028	Other (eg. rural)	No		No		Yes	Residential		P&B Buckley patbrian1@bigpond.com
1029	Other (eg. rural)	No	No improvements. Spend the money on Rural roads	No	No increase. When we get some services maybe then an increase as long as it is for those that live here 52 weeks of the year not those that live here for 2 to 4 weeks a year We have been here since 1984 and our road is STILL dirt.	Yes	Residential	I do not want to be included in this rate rise as we have never used the pools and never will.	Robert Unsworth unsy@quikdsl.com.au
1030	Other (eg. rural)	No		No	I would support it if it excluded Pensioners, as 10% increase over 2 years is quite hefty for us. Particularly as the LNP Government is changing the indexation of Pensions resulting in lower increases in the coming years.	Yes	Residential	No	sandra@linknet.com.au
1031	Other (eg. rural)	No		No		Yes	Residential		
1032	Other (eg. rural)	Yes		No		Yes	Residential		Neil Scott, neilscott78@exemail.com.au
1033	Other (eg. rural)	No		No	I consider public amenities such as pools and libraries should be operated on a fee system to recover more costs. Rate increases should be only for essential items such as roads, drains, garbage, mowing (maintenance of parks and footpaths, fire hazard reduction and vermin control etc) which should be the core business of council activities.	Yes	Residential	I appreciate the fact Council is taking stock of ratepayer's opinions as we are being respected as financiers of Council's activities.	Boyd Trevithick boydrevithick@gmail.com
1034	Other (eg. rural)	No	If any "improvements" are made let the users pay	No	as above	Yes	Residential	as above	

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1035	Other (eg. rural)	No		No	Rather than taxing every rate payer in Ballina shire for the pool improvements, I would suggest a user pays system to make the pools more self supporting financially by increasing the personal usage costs significantly. While the pools may well be considered as ratepayer amenities, there are many rate payers who have never used the pools and may never have use the pools. Why then should all ratepayers pay more in rates for these amenities?	Yes	Residential	The consultation process seems to me to be biased to having the rate increases as a foregone conclusion. The very first question in this survey should be whether we support an increase in rates to pay for this special project. In addition to this there should be more proposals and questions on alternative ways to raise the money required to upgrade the pools. Most important of all there should be proposals on how council can cut costs in its own operational budgets to help raise the money required. The basic rule in any business is that the best and easiest way to increase profits is to decrease operational costs. As a long suffering rate payer in Ballina, I would like to see some of the operational fat trimmed before any cost increases.	Denis Lynch, Empire Vale.....warregal47@gotalk.net.au
1036	Other (eg. rural)	No		No		Yes	Residential		tanya59296@gmail.com
1037	Other (eg. rural)	No		No	I am not happy to pay in increase in rates at the moment rates for ballina are quiet high compared to other areas where I own investment properties , I have family in ballina and believe the pool should be updated but not to the extent that you are proposing , a limited update should be considered With rates increasing people will reconsider investing in this area	Yes	Residential	Consultation process seems fair ATM , but long as all ideas and opinions are represented	Robbie Mcinnes 814/10 Brodie spark drive Wolli creek nsw 2205
1038	Other (eg. rural)	No		No		Yes	Residential		Albert and Dianne King 21 Conrad Close Iluka 2466
1039	Other (eg. rural)	Yes		No	There have been special rate variations from \$400,000 upwards each year since 2006/07. And still asking for more!! Council has a significant land asset bank - sell some of that. Look closer at section 94 funding from new developments - there is plenty upcoming - yes I understand that it can not be used for maintenance but for increased facilities such as dedicated lanes, children's areas and dedicated training pools, this is all new infrastructure which could be justified under the Ballina Heights developments. Perhaps you need to review and adjust the Section 94 Plan as a first step to realign with community needs. Why heat the pool when it will result in extra running costs (which no doubt we will then be asked chip in extra for) - not many months when it's chilly - plus already private heating pools in Ballina and Lennox that people can go to if heating desired	Yes	Residential		Peter Johnston - 16 Edward Place, Knockrow 2479
1040	Other (eg. rural)	No	Refer above, hard to comment when we don't know details for each item.	No		Yes	Residential		
1041	Other (eg. rural)	No	If pool its self needs repairs done to it that's alright. The rest is unnecessary.	No		Yes	Residential		
1042	Other (eg. rural)	No	The pool is fine - why waste more money??	No	Our rates are higher than the neighbouring Byron Shire and although your correspondence states that rates go up 3% p/a, I would like to know why even this is necessary if inflation is running at a lesser rate? Spending money on a pool is extravagant, and not necessary. I do not wish to pay any more for this. Make it a user pays system rather than the socialist option that you have put forward	Yes	Residential	Thanks for the consultation - BUT DONT INCREASE OUR RATES	dlb_1@bigpond.com
1043	Other (eg. rural)	No	no upgrade required	No	I would suggest the entry price for users of the pool to increase rather than rates.	Yes	Residential	nil	Arianna Henty henty.am@optusnet.com.au
1044	Other (eg. rural)	No	Both pools seem adequate to us; progressive improvements should be made either from the normal rate income or from fund raising by interest groups.	No	We think it is irresponsible of Council to borrow funds for improving a recreational asset used by a subset of the ratepayers.	Yes	Residential	Well organised	felix Holmer & Karen Bernays 20georgest@gmail.com
1045	Other (eg. rural)	No		No	I think it is disgraceful, the rates have consistently gone up quite significantly over the last few years	Yes	Residential		
1046	Other (eg. rural)	No		No	The majority of ratepayers do not use either pool and it is inequitable to levy an additional rate on non users especially on pensioners and low income earners.Council should only use what funds it has available to make improvements that are absolutely necessary.Those that use the pools should pay extra entry fees to cover costs.	Yes	Residential		wpress49@gmail.com
1047	Other (eg. rural)	No		No	Ballina Council has already very high rates compared to the rates charged in southern NSW.	Yes	Residential		
1048	Other (eg. rural)	No		No	As I don't use the pools and am not likely to be regular user and while I am supportive of a portion of my rates go toward providing the facility for the greater use I believe that any additional costs should be worn on a user pays basis. In other words an increase in entry costs should be used to cover the increases.	Yes	Residential		
1049	Other (eg. rural)	No	Very much against this move. I strongly believe funds could be better allocated to improvements to foreshore (Ballina and Lennox) that can be enjoyed by all, not just the few that swim at the pool.	No	Would be supportive of an 'open' pools option similar to brisbanes Southbank or Redcliffe foreshore where pools are attractively designed for free public use. This option would vastly benefit a greater number of people rather than a select few. It would also provider greater returns to local businesses as it would attract greater tourists and family's to the area. The current pool is located on a prime site which would be ideally suited to such a proiect.	Yes	Residential	Concerned that the 'consultation' is not genuine - similar to the sale of land on the Lennox foreshore or the movement of the markets from along lake Ainsworth - in both cases where the public was vehemently against the proposal however it proceede none the less... Is this going to be another example of council proceeding against the public wish?	Kimmie.brett@icloud.com
1050	Other (eg. rural)	No		No	No increase. Cannot afford anymore financial outgoings.	Yes	Residential		bjlynch1@bigpond.net.au
1051	Other (eg. rural)	No	Ballina has some wonderful areas in which to swim,play,picnic and BBQ and in 70 years of enjoying the area have never used the swimming pool. I guess it comes down to what % of ratepayers use and require these upgraded facilities.	No		Yes	Residential		bjandh@gmail.com
1052	Other (eg. rural)	No		No		Yes	Residential		
1053	Other (eg. rural)	No		No	Why do rate payers have to pay for what they don't use	Yes	Residential		
1054	Other (eg. rural)	No	no	No	I believe that this special rate variation is unsatisfactory. The community swimming pools have never been a free facility so my question is that over the years that the poor planning and money management for maintenance have been responsible for the deterioration of these facilities, so therefore, the council should spread the proposals in order from high propriety to low over a lengthy time frame and using the profits from the pool users to fund the improvements.	Yes	Residential	Re: heating and enclosing swimming pool, why, the facility is not free access and as there is an adequate facility at Ballina Swim and Gym offering these options for a small fee I feel that this proposal is excessive.	MICHELLE CALABRESE 1153 RIVER DRIVE KEITH HALL NSW 2478 calseamaster@gmail.com
1055	Other (eg. rural)	No	Forget Ballina, just do Alstonville	No		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1056	Other (eg. rural)	Yes		No		Yes	Residential	Please see comments above.	
1057	Other (eg. rural)	Yes	No more ugly, overheated asphalt car parking please (ruined beautiful main beach). More trees. More garden. FEWER built structures.	No	Rates are already too high. Economies should be found within council's existing operations, particularly waste of money on ill considered, badly executed projects (Lennox head community centre etc).Some improvements could be made to existing areas as long as cost is sourced from existing rates. Ballina council area rates are higher than inner Sydney!! Rates should not go up at all. Council should cap their own administrative salaries - "tighten their belts" the same way everybody else is required to do.	Yes	Residential	Unfortunately Council is general seen in the community to be difficult to deal with. Many local residents and business colleagues speak openly of Council's unwillingness to assist individual ratepayers on various issues. Public opinion has been disregarded on many big ticket projects. There appears to be a disconnect between public opinion and subsequent Council decisions. The reason for this may be that either the consultation process is flawed, or Council's evaluation of that consultation is faulty. There is no provision in question (9) to register property, business owner, AND resident.	candiceparkes@yahoo.com
1058	Other (eg. rural)	No	Leave it as it is. It gets a good roll up in the summer. You'll only alienate the people that go there to have a nice day in favour of would be sporting heroes.	No	If you want a rate increase, try spending it outside the town. There's much to be done.	Yes	Residential		
1059	Other (eg. rural)	No	Any upgrade of either pool should be covered under the Council's existing budget and carried out in stages. I have no interest in using the pools, preferring the natural waterways and do not see that any lavish refurbishments are a high priority in a seaside area.	No	I am very strongly opposed to a special levee. This means that rate payers again are asked to support the wider community - renters, tourists etc with the provision of facilities. Ballina Council already has large regular increases in rates each year. I am surprised to learn that there has been no provision from existing funds to adequately maintain the pools.	Yes	Residential	I feel strongly enough to become political on this issue.	robyn.k.avery@outlook.com
1060	Other (eg. rural)	No	no	No	no	Yes	Residential	no	Mrs. Margaret Tyler, 11665 Summerland Way, Fairy Hill, 2470 email margaret81@bigpond.com
1061	Other (eg. rural)	No		No		Yes	Residential		
1062	Other (eg. rural)	No		No		Yes	Residential		Mr D Summers dsum@bigpond.net.au
1063	Other (eg. rural)	No	I do not use either pool as I am on a working farm in a rural area.	No	I feel the rate charge and the proposed costs for refurbishment are excessive.	Yes	Residential		Kate Steele steeles4@optusnet.com.au
1064	Other (eg. rural)	No		No	Council has enough experience to budget for repairs & maintenance, also upgrades . It would seem bad business practice not to budget. I am sure that everybody in Ballina would benefit from upgraded & improved facilities but it should not be the community who has to foot the bill. If a business is operated correctly this need not happen, if it hasn't happened, then councillors should resign	Yes	Residential	Listen would be good. Take a leaf from Canada in how their rate payers benefit are not the victims of greed by a few. Be the council that is different	
1065	Other (eg. rural)	Yes		No	Pool users should pay	Yes	Residential	I appreciate the opportunity to give feedback	
1066	Other (eg. rural)	No	Regular pool maintenance is obviously an expected part of Council operations and as such, should have been provided for continually in Council budgeting over all the years since construction, so need for a special rate rise partly for this is simply not applicable here.	No	The Northern Rivers has one of the highest proportions of elderly, retired or unemployed populations in NSW, who are either self funded retirees or pensioners of one kind or another. In nearly all these cases, falling real incomes have proved impossible to prevent over the last few years with income from previously secure investments such as Bank Deposits, Managed Funds, Mortgage Funds, Super Funds, either shrinking dramatically or completely, while the assets themselves have frequently collapsed with total loss to those relying on them. In this environment of falling or lost incomes, very few Ballina rate payers are in the fortunate position of guaranteed employment with rising incomes. In fact, other than Government or Council employees, it would be very rare to find any at all. Yet Ballina Council, instead of controlling continually rising expenses by cost saving measures and increased efficiency, seems once again determined to completely ignore budget constraints such as their rate payers are forced to do, waste huge amounts on surveys, consultants, extremely highly paid bureaucrats, and then, yet again, propose massive capital expenditure on unessential developments that will only benefit a very small percentage of the population. And then, to add total insult to injury, those who do own their own properties, businesses etc. are forced to make up the budget shortfall. There is a very good reason the State Government sets a limit on maximum annual rate rises; they are well aware of the financial difficulties and suffering of the local population, in spite of which, the fortunate few with rising and guaranteed incomes, instead of reigning in costs, yet again seem determined to spend so far outside their already increased budget, that the rest of us will have to do without even more comforts, or in many cases, even necessities. I am a retired economist/accountant, and as you can see, unlike many of my age and situation, am able and wish to suggest, no, demand, that council gets their own house in order by introducing cost cutting and efficiencies, before, yet again, telling us we will have to bail them out. I can assure you many of my neighbours feel even more strongly than I, but few have the	Yes	Residential	If council is sincere in wishing to actively consult with all its ratepayers, bear in mind that on-line responses are not applicable to many, if not most, of elderly and rural dwellers, while the 3 meetings arranged in the evenings, again rule out attendance by most elderly or non-local residents. Also, very few who are able to get to one of these meetings, will either have the opportunity, ability or, indeed courage, to really convey their heartfelt objections. In view of these shortcomings in the consultation process, I would like to suggest that with the Council mail-outs, preferably of rate notices, provision be made for ratepayers only to make their feelings known in a survey something like this, with postage paid for return mail to really encourage high participation by all who will be paying for it, rather than those only with a vested interest and the ability to get to evening meetings in town, and/or to be able to express themselves on-line.	NAME: Colin W. Lewis EMAIL: colin.lewis5@bigpond.com POST: 103 Old Byron Bay Road, NEWRYBAR, 2479
1067	Other (eg. rural)	No		No		Yes	Residential		Sarah Harding sazharding@gmail.com
1068	Other (eg. rural)	No	Set up a special levy to improve both pools to be paid by the most frequent users of these Council facilities. eg. increase entry fees or allocate all funds made by the pool takings to fund pool improvements. REMEMBER:- It always the same people using the same pool.	No	Council has an annual budget. STICK TO IT	Yes	Residential	As I said above STICK TO YOUR BUDGET	
1069	Other (eg. rural)	No	We are new to the area and have never been to either pool and are not users of public swimming pools.	No		Yes	Residential		
1070	Other (eg. rural)	No	Would prioritise all of the above more highly if council was more adapt at rate management. You should be able to fund improvements to the pool with prevailing exorbitant rate income.	No	My wife and are currently paying \$1972 pa for a very modest unit in a stucco block of five with a current market value of around \$170000 (ambitious). Have noted that a 1.5 million dollar home in Willoughby , North Sydney incurs rates of \$1611 including water. You are already extorting exorbitant rates by way of massive a water related levies that bely any claims of average yearly 3% increases. Have a brother-in-law who owns two Sydney properties and a unit in Grandview St. Ballina. Upon receiving his rate notice for this year, he was so appalled that he has decided to sell his unit and sever his Ballina association.	Yes	Residential	Thank You for having initiated a process of consultation for this proposal.	John Morabito jmorabito@trinitylismore.nsw.edu.au

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1071	Other (eg. rural)	No		No	I firmly believe if you want to upgrade the pools then council should re-coup the costs by raising the admission fee into the pools. That way the pool is being funded by the users and not the ratepayers who pay for everything in this town. It is about time Residents who do not pay rates contribute to the infrastructure. The upgrade of River Street didn't work out to well with lots of businesses closing and this was supposed to bring more shoppers to the main street.... Stop wasting our money.	Yes	Residential	I am NOT Supportive of any rate increase related to upgrading the swimming pools.	Cathy Hanson cathyh1@bigpond.net.au
1072	Other (eg. rural)	No		No		Yes	Residential	We are residents of Dalwood Road, and over the 20 years we have lived here, have seen a significant increase in traffic along the road. The dip is subject to flooding, and on occasions we've not been able to get to work due to water over both the dip and Wardell Road. A rate increase would be far more acceptable to us if it was to make the shire's roads safer and usable 365 days a year, not upgrade swimming pools.	
1073	Other (eg. rural)	No		No		Yes	Residential		mark_pittana@yahoo.com.au
1074	Other (eg. rural)	No	Less rather than more.	No	I think this a project which should not be high on your list of priorities. If you are determined to go ahead with this, then perhaps you should crystallize one of your capital investments for it, although I'm sure there are higher priority projects deserving of this action.	Yes	Residential		D Beard 58 Pacific Heights Drive Cumbalum 2478 aldena@aol.com.au
1075	Other (eg. rural)	No	The people using the facility all the time should be the ones paying for the improvements in their fees. NOT THE RATE PAYERS and the pensioners or people who never use the pools.	No	Perhaps spend less money on plants in the round-a bouts and put that money towards the pools.	Yes	Residential	The rates are already to high and no one can afford to pay much more to fund a pool, especially when we are already paying so much in our rates and not getting anything for it in rural areas.	
1076	Other (eg. rural)			No		Yes	Residential		
1077	Other (eg. rural)	No		No		Yes	Residential		Garry LAMBERT aldermangarry@me.com
1078	Other (eg. rural)	Yes		No		Yes	Residential		
1079	Other (eg. rural)	Yes	Alstonville pool is fine. Maybe lockers needed, more shade. Why are rate payers in rural areas paying for improved river views of pool users. Pool users should be using the pool. They can get a free view outside the pool. Ridiculous. We don't need all weather access. The pools are heated and it's hardly cold here.	No	Firstly, we're rural but residential rates which is ridiculous as we have bad roads and no town water/reticulated sewerage. And we run beef cattle. But we pay resi rates. Go figure. I think these improvements should be user pays. I am not against socialised cost sharing even though we get almost zero benefit from our rates -- poor rural roads -- despite the fact we pay rural/res rates, we pay for stuff where there's no service provided (OSSM for example). I used the Alstonville pool for the first time the other day and was shocked by how good it was. 1. Why should I pay for Ballina pool, I never ever, nor will ever, use it. 2. Council's service provision should be on a reasonable basis. Any costs in the provision of services beyond a minimum acceptable standard should be paid for by users. 3. Renters avoid paying this rent increase but may use the pool. 4. Why are rate payers in rural areas paying for improved river views of pool users. Pool users should be using the pool. They can get a free view outside the pool. Ridiculous. 5. We don't need all weather access. The pools are heated and it's hardly cold here. Like I said, not against socialising costs, but at some point, where services are increased beyond a minimum levels, user pays. If this must be done, levy it on people who have town water i.e. are close to town.	Yes	Residential	Process is good.	tmarsh1@gmail.com Meerscham Vale
1080	Other (eg. rural)	No		No		Yes	Residential		
1081	Other (eg. rural)	No		No		Yes	Residential		
1082	Other (eg. rural)	No		No		Yes	Residential		
1083	Other (eg. rural)	Yes	While the need to improve council services and assets is understood, I refute the premise of your advice on the letter to ratepayers dated 22/9/14 (Ref 480-03) that council increases its rates by an average 3% p.a. Having paid rates in Ballina since the beginning of the 2009 rating period until the present, I have calculated that the rates we have been charged (excluding water and sewer charges) have increased by a compound rate of 105% since 1/7/2008. On 27/4/2010 you wrote to ratepayers advising that you were applying to the NSW government to increase your general rate income by 7.4% each year for the next five financial years (i.e. until 2014/15). Between the end of the ratings period ending 30/6/10 to 30/06/11 the rates we paid (excluding water and sewer charges) increased from \$1042.76 to \$1795.14, an increase of 72%. Allowing for some change in the way rates and charges are broken down, this is nonetheless a large increase, which it is reasonable to interpret factors in the 7.3% p.a. increase you applied for.	No	For reasons outlined in point 6, i do not support this rate increase. The reason is that your suggestion that your starting point for the rate increase is an average 3% p.a. is not supported by the evidence of my records of rates paid and your own application to the NSW government to increase rates by 7.3% from 2011-2015.	Yes	Residential	I am prepared to be convinced otherwise if someone from council can explain and demonstrate that your rates have increased by an average 3% p.a. and over what period.	russellmills@me.com
1084	Other (eg. rural)	No		No	No	Yes	Residential	No	
1085	Other (eg. rural)	No		No	I don't support the ideas as I have my own pool and shouldn't have to pay for other people's pools. No one helped me when I invested \$30,000 on my own pool. It should be user pays and pool entry adjusted accordingly or council use there own funds wiser. That's what already struggling families have to do. No thanks!	Yes	Residential	Pretty rude asking for more money for something that is not needed.	

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1086	Other (eg. rural)	No		No	If rate payers are required to pay additional rates to upgrade the pool they should be given a better deal on season pass or pool admittance. I am against excess money being spent on the pools when there are so many areas in Ballina Shire where there is nothing spent on improvements eg. I live at Empire Vale, I have to pay to use the ferry, there are no recreation opportunities available south of the Richmond River, we do not even have easy access to the beach, and if we are able to get to the beach we are likely to be run over by people using 4 wheel driven vehicles. If I have to pay higher rates, please try and spend some of my extra rates on improving access to facilities for residents living at Empire Vale. eg cheaper ferry tickets or equivalent reduction in seasonal ticket to access the pool.	Yes	Residential		William and Leeanne Goodwin
1087	Other (eg. rural)	No	Continue to maintain as is...should have been allowed in previous budgets. User pay...if that wont cover costs it's not viable.	No	Don't spend money if you haven't the money to spend. No viability here. Can't see users paying for it.	Yes	Residential		
1088	Other (eg. rural)	Yes		No	I think that council already takes enough money from its residents with a decrease in services. Council has decreased waste services which has increased health risks in the shire. The price to use the tip is insane (a lot of council areas actually offer a free bulk waste collection twice a year to their residences for no extra cost. Why are residents paying for councils mistakes, for their inability to construct and run a waste collection service effectively. Are we still sending excess waste to another councils tip up the coast. Every park in the shire is over run with biindii. Roads in the shire leave a lot to be desired as well. This council appears to be a backward thinking stagnant group. How about thinking a little more smarter with the most money council collects, try improving the shire without slugging it's residents. People are choosing to leave this shire or spend their time and dollars elsewhere because they offer more to families and young people as well as the aged. This council is to single minded. How about ore incentives to attract the young and families, what ever happened to a water park next to the RSL. And for a change try this joint a little more smarter with the funds in the shire instead of taking the easy alternative and slug its residents or reduce the services.	Yes	Residential		Jason Mather Jasonmather@hotmail.com I don't expect any contact from council as you have failed to reply to my inquiries to date in regards to council.
1089	Other (eg. rural)	No	user pays	No	user pays for real cost of pools	Yes	Residential	Rates and charges are already too high. Lower all and make users pay for pools.	
1090	Other (eg. rural)	No	Question is not applicable to me as I have here for over 30 years and have never used the pool therefore any improvements will not affect me apart from a rate increase.	No	I can only see the rates increasing and then staying at that increased level. Why didn't Council foresee this years ago and budget for it sooner instead of allowing it to blow out to this multi million dollar degree?	Yes	Residential		
1091	Other (eg. rural)	No		No	I think 8000000.00 can be much better spent in our community to benefit a much larger proportion of ratepayers in our region, it certainly seems a bit extravagant to be heating such large bodies of water for the very few people who would benefit from this when our rural roads are in such a shocking state, whilst I am not opposed to much reduced upgrades even though I have never used either of these pools and dont know anyone who has I think it should be partialy funded by the users by way of price increases or a user pays system	Yes	Residential	I think the process is basically a good one, however simply asking people if they are opposed to something and then expecting them to be proactive in their opposition will certainly scew the figures in the proposals favor in contrast to puting the proposal to a straight out vote	Peter Gray dugaldg@bigpond.net.au
1092	Other (eg. rural)	No		No	Pool improvements should be considered in the overall program of infrastructure improvements. It should compete in priority with other infrastructure improvements. If a rate increase is required it should not be justified solely on improvements to the swimming pools.	Yes	Residential		
1093	Other (eg. rural)	No		No	Council should wait until it is able to afford improvements to the pools without borrowing money, or alternatively sell off real estate to have the money to fund the improvements.	Yes	Residential		
1094	Other (eg. rural)	No		No	I think it should be a user-pay system ie increase fees at the pool.	Yes	Residential		
1095	Other (eg. rural)	No		No		Yes	Residential		
1096	Other (eg. rural)	No	please increase the costs for the users of the pools or run some fund raising ~ i would be happy to contribute what i can in a fund raising effort but consider it unfair to essentially tax the community for projects which most don't and wont use. in fact ask the users of the facilities to increase their rates, other rate payers can buy raffle tickets etc. i don't mean to be ungenerous but rates are high enough as it is and i am not seeing an increased bang for my buck	No	if we need higher rates for services and initiatives beneficial to the community as a whole then put rates up ~ don't start potentially devisive 'one off' increases for limited 'special' projects ~ where does it end? you begin to sound like the previous federal and qld state governments fyi i have never been go either pool and don't know what the usage is so cannot makes any informed comment on what might be needed.	Yes	Residential	great idea but you can only consult so much ~ sad thing is not everyone is going to agree/get on board with the outcome anyway/ i for one will be quite peeved if it goes ahead and i imagine others will be peeved if it doesn't ~ damned if you do and damned if you don't	
1097	Other (eg. rural)	No		No	We feel as ratepayers in the shire that council should have budgeted for this upgrade over the years over a gradual basis. Not one almighty rise. Poor management. Alternatively we feel that like everything these days we all are used to user pays system. Why not increase the admission charges to the pools. If this had been done gradually over the years council might have had money aside for the upgrade. We do not agree with the increase. Will the cost blow out like the Lennox Head community centre? Can council guarantee this? No.	Yes	Residential		
1098	Other (eg. rural)	Yes		No	User pays - increase costs of entry. Supply & demand. If not enough people think its worth it, shut the pool down, rezone it & sell the land. They can swim at shaws bay, river or beach	Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1099	Other (eg. rural)	No	'User Pays' for any improvements above the normal maintenance cost already factored into Council Rates.	No	Ballina Shire has so many beautiful beaches and natural places for swimming including The Serpentine, Shaws Bay, Mobbs Bay and Lake Ainsworth. Ratepayers should not be hit with increased rates to fund proposals outside the normal rate increase. If improvements to those venues are required, like many other Local, State and Federal Government charges, be based on 'User Pays'. A prime example of 'User Pays' in Ballina Shire is the Burns Point Ferry. In the cities we have toll roads, etc. Only persons who use them have to pay. The percentage of ratepayers in Ballina Shire that actually use these facilities is minimal yet all ratepayers would have the increased financial burden.	Yes	Residential	This computer Survey is a great tool for the community to respond. Very easy. Thank you.	Garry Fenton, 898 Teven Road, TEVEN 2477 lfenton@bigpond.net.au
1100	Other (eg. rural)	No		No		Yes	Residential		
1101	Other (eg. rural)	No		No		Yes	Residential	I feel that doing up the pool is a waste of money because it won't make any more people go to it and it already cost money. The rates in Ballina are a lot higher than other local councils in the area. You also go on about putting to the federal government to stop the gp payment and you are so hypocritical then in wanting to put your rates up to make a pool nicer for a very select few that choose to use the pool.	kelvin Scandrett kel_scan@hotmail.com
1102	Other (eg. rural)	No		No		Yes	Residential		
1103	Other (eg. rural)	No		No		Yes	Residential		
1104	Other (eg. rural)	Yes		No	Rates are already increasing faster than current levels of inflation. Can some funding be sought from the State govt? Perhaps pool entrance fees should be increased to cover some of the cost on a "user pays" basis. This is a significant ask of the general community when only a relatively small proportion use the pool on a regular basis.	Yes	Residential		
1105	Other (eg. rural)	No		No		Yes	Residential		
1106	Other (eg. rural)	No		No	We need a fairer rate structure where everybody resident in the shire pays their fair share, not just property owners. Why should property owners be faced with this bill when the pool is for use by everybody. I council has dreams of producing olympic standard swimmers that will restrict the people who go there just for pleasure.	Yes	Residential	No. Concentrate on Council work, not dreams.	
1107	Other (eg. rural)	No	Tried to use Alstonville pool many years ago for morning lap swimming before work but it was impossible to access the pool due to lanes being used for water polo and all lap swimmers being required to share the one remaining lane. Tried again during lunch break but again was unable to access due to schools using the pool. It was a very unpleasant experience. Should be 100% user pays only.	No		Yes	Residential		
1108	Other (eg. rural)	No		No	Asking rate payers to fund a limited use resource that is only used by a minority of rate payers is appalling given the proposed increase in rates. Perhaps the council would be better off doing a deal with a developer to exchange the prime river side land for better facilities to be constructed elsewhere. Who needs a view of the river when they are swimming or watching someone swim? The other issue we have is that the pool in Ballina has been on the site for many, many years - why haven't council planned for upgrades in previous budgets? And why does funding all have to happen in two years?	Yes	Residential		
1109	Other (eg. rural)	No	The pool is used by only a very small segment of the community and as such is an unfair burden to place on the general shire populous. The pool during holiday periods is attended more by tourists than locals. The small amount of time used for annual school swimming carnivals doesn't, in my opinion, justify the amount proposed to be spent on the upgrade.	No	I would be supportive of a rate increase if the funds were to be spent on upgrading the roads which benefits the entire community.	Yes	Residential		
1110	Other (eg. rural)	No	long term lease to a private operator, and that operator can fund the upgrade	No	DO NOT increase rates. and PLEASE fix Houghlahans Creek road. The pool is for townies and tourists.	Yes	Residential	You should identify where the request, or idea for this proposal is coming from.	alan@readsetgo.com.au
1111	Other (eg. rural)	Yes		No	If I had left an item of this size out of my projected business budget for so long my business would fold. Where is the planning?	Yes	Residential	Too short	Mario van Eck ecoqual@bigpond.net.au
1112	Other (eg. rural)	Yes		No	Council rates have increased considerably already over the last 10 years and the council has a responsibility to budget for capital improvements so as to not cause the necessity for this kind of increase.	Yes	Residential		susanlaming@bigpond.com.au
1113	Other (eg. rural)	No		No	DO NOT raise the rates for the swimming pools, why doesn't the funds raised through the gate fees pay for the renovations. Just do the renovations more slowly when the gate rates at the pool can pay for it. if the pool is not a sound business venture that pays for itself, get rid of it. DO NOT charge everyone for the sake of the few people that must use it since obviously not enough people are using it for it to be a self-sustaining business.	Yes	Residential	DO NOT RAISE THE RATES. ridiculous to upgrade facilities that are not self-sustaining. Obviously shovelling money down a hole. Why don't you tell us what the profits for the pool are and why that is not enough to gradually upgrade the pool. Just because you can apply for a grant, doesn't mean you should. DO NOT RAISE THE RATES. If you upgrade the pool and repay the loan with the increased profit from the increase in clientele at the pool, wouldn't that make more sense. Or is it that there will be no increased clientele and eventually the pool will need another upgrade and, oh guess what, increased rates again for a pool not enough people use. How long is the pool going to take to pay off and when it is are you going to lower the rates. if the rate increase is to pay for the pool, once it is paid for, you don't need the increase in rates anymore. I would guess you would never consider lowering the rates once the loan is repaid though would you. why don't you suggest temporary rate rise with a contracted drop in the rates once the loan is repaid. make it legal in a way you can't back out of, if that is truly the only reason for such an unreasonable rate rise. DO NOT RAISE THE RATES.	NAME: Heath Compton heath_compton@hotmail.com
1114	Other (eg. rural)	No		No		Yes	Residential		
1115	Other (eg. rural)		Ballina needs a sports centre. Not just a pool. Upgrade the Alstonville pool and give Ballina a centre that can be used by everybody.	No		Yes	Residential	The sense of futility with this survey is overwhelming.	Darrell May 18 Stirrat St COORPAROO QLD 4151
1116	Other (eg. rural)	Yes		No		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1117	Other (eg. rural)	Yes		No	I think as c The current cost of living is already a challenge for most households any increases or special rate variation puts more pressure on families and the families who struggle the most couldn't even afford to use the pools.	Yes	Residential	Yes I think it is good if the consultation /survey responses are considered. As the current cost of living is challenging -any increases or extra levies to council add to family financial pressures.	
1118	Other (eg. rural)	Yes		No		Yes	Residential	Why should ratepayers be slugged with an increase in their rates when both the Ballina and Alstonville pools are used by both ratepayers and renters in the area? Some ratepayers don't even use the pools so how is this fair? If rates are increased, I'm sure this will also be passed on to renters in the form of increased rent. Ballina is already an expensive area to rent a property.	
1119	Other (eg. rural)	No	little benefit for most rate payers	No	Please use on repairs to pot holes Tintenbar Road ,lower speed limit to 60kms,kerb & guttering old Tintenbar road	Yes	Residential		
1120	Other (eg. rural)	No		No		Yes	Residential	We never use the pool ever!! I believe user pays!	
1121	Other (eg. rural)	No		No		Yes	Residential		Peter McNeil 410 Houghlahans Creek Road TEVEN 2480
1122	Other (eg. rural)	Yes		No		Yes	Residential		
1123	Other (eg. rural)		I feel that the 8 million dollars to improve a community swimming pool with borrowed money is bordering on insanity. What are you thinking we live in a rural area and the roads are at times impassable, so excuse me if I feel that 8 million dollars on a community pool makes no sense to me. I have no idea how many people us this pool, but how you can even conceive a plan such as this is to have have no sense of reality. To expect any rate payer to stump up this kind of expenditure for what I perceive to be a small part of the community to use words fail me! Too then tell that I have to pay this increase in perpetuity beggars belief My response to your proposal is a resounding NO. May I suggest that you look at a way to improve the facility by getting the swimming community involved and the general community to help to improve this facility. I feel that user pays should be of the utmost consideration and that the people who wish this facility help by contributing when they use the pool with higher fees. This appears to be the users pays system and seems to work in most situations. I also would like to comment that the council should look within their organisation to make cost cutting measures. Possibly taking into account that a huge of portion of council rates goes towards salaries and for wages for employees my idea is that if you expect the rate payer to pay you need to pay also, maybe a 50 50 split ? We can all contribute to this proposal , and maybe this ludicrous proposal will end up in the waste bin, where it should be the next question I am about to answer is that you are asking me to let the council increase the rates on my property for this proposal perpetuity proves to me that you are definitely out of touch with the cost of living, and the fact that I have to send this to you appears to me to be the most ludicrous idea I have ever	No	Cut costs within the council	Yes	Residential	I think you may have the gist of my feelings on this matter	
1124	Other (eg. rural)	No		No		Yes	Residential		
1125	Other (eg. rural)	No		No		Yes	Residential		Dr Helen Robinson PO Box 1553 Ballina NSW 2478
1126	Wardell	No		No	Living near the ocean and river I feel people can use these facilities instead of us rate payers funding upgrades to council pools. Increase pool entries to cover these improvement so that its the people who use the pools that pay for their upkeep.	Yes	Residential	Like normal its the people who dont use it pay for it .Should be user pays	
1127	Wardell	No		No		Yes	Residential	should not it be that user pays	
1128	Wardell	No		No	I do not want an increase in our rates - we struggle to pay as it is. As much as I would like to see all kids have access to a nice pool (and a lot of other 'nice' things), in reality, I can barely make ends meet. This would add another financial burden.	Yes	Residential		
1129	Wardell	No		No		Yes	Residential	Have you determined how many residents actually use the swimming pools?	
1130	Wardell	No		No		Yes	Residential	I am amazed that you would bother to consult on this issue when you refused to consult on the Fluoridation issue.The money you are to waste on this destructive chemicalisation of our water would pay for all.	Susan Steel 34 Lindsay Crescent Wardell
1131	Wardell	No		No		Yes	Residential		
1132	Wardell	No		No	Council already has sufficient income to manage the shire provided a professional approach is adopted and grants to special interest groups are put to the ratepayers before adoption. Any "SPECIAL" rate variation is simply a rate hike by the back door and will become the norm for EVERY Council maintenance requirement if allowed.	Yes	Residential		
1133	Wardell	Yes		No		Yes	Residential		
1134	Wardell	Yes		No	The Council should fund the improvements from savings in other areas or expenditure.	Yes	Residential		
1135	Wardell	Yes		No	Yes, i do not support this at all. i believe that ballina residents have access to a wide variety of pools and great condition and variety - both public and private owned. not to mention swimming pools in our nearby neighboring towns. out biggest 'pool' in my opinion in the richmond river estuary and local beaches. while a estuary health management plan has been written, and key environmental actions costed, it is fairly disheartening that our council are happy to propose to spend \$8 million on upgrading two pools, that in my opinion, are fit for service while significant on ground environmental initiatives (or even talk of) to improve the health and resilience of the richmond river estuary are not on the agenda.	Yes	Residential	no	Mark Bayley 1119 Wardell Rd Wardell
1136	Wardell	No		No		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1137	Wardell	No	I think a gsac type concept at Ballina pool would be good. We travel to gsac regularly as it's affordable we can use it all year round.	No		Yes	Residential	I think a specific questionnaire needs to be created.	
1138	Wardell	No		No		Yes	Residential		Kristy Elks 1063 Pimlico Road Wardell tkelks@dodo.com.au
1139	Wardell	No		No	Every household operates on a budget if i cant afford to buy something i sacrifice something else to get it ie.if you need to fix the pools then maybe you put the money towards that instead of that new road or that refurbishment or the new building. Most people are struggling as it is	Yes	Residential	cant buy beer this week because i have to buy food same as cant build that because i have to fix the pools (budget),rates go up every year anyway where does it end	
1140	Wardell	No		No		Yes	Residential		rhonda.sly@bigpond.com
1141	Wollongbar	Yes	Alstonville Pool is run by rude people - replace them before you do anything else	No	Completely oppose this	Yes	Residential		
1142	Wollongbar	No		No	Since we first purchased our property in wollongbar you people have done nothing but increase our rates both legally and otherwise .when you seen money received by council remember it is our money you are spending and not the councils.	Yes	Residential	Stop all rate increases and spend the income you are receiving from us more wisely .	Mr A Stevens 9 cerreto cct Wollongbar NSW 2477
1143	Wollongbar	No		No	As both Ballina and Alstonville pools are frequented by so few of the residents, it appears unfair that the whole of the shire has the burden of higher rates.	Yes	Residential		
1144	Wollongbar	No		No	Why are we all to pay for something we have never used or will ever use. Perhaps the pool user could pay for the improvements. Just putting the rates up is your easy option. Perhaps far less council waste would be a start, 6 personal , 2 trucks and a digger to fill a pot hole in Grant St. for example. And does everybody working for council need a ute supplied.	Yes	Residential		
1145	Wollongbar	Yes		No	our Council rates are already over priced, there no way i support the increase.	Yes	Residential		
1146	Wollongbar	No		No	I have lived in and been a Ratepayer in Ballina Shire since about 1973 when we purchased a farm on Sneath's Road. When this property was sold 12 years ago we moved to Wollongbar to our retirement home. We are now aged pensioners on a strictly fixed income. We have never used either of the two pools in question and never will. I believe in user pays and so suggest those that use the facilities be charged for the repairs and upgrades.We object to any rate increase to finance the repairs and upgrades.	Yes	Residential		B H & H C Dobbie, 46 Cerreto Circuit, Wollongbar dobbiebruce@gmail.com
1147	Wollongbar	No	None	No	As a regular user of the Lennox head beach and adjoining lake (I live in Wollongbar), I don't see the need for additional funding to be levied from rate payers to pay for pool facilities. If a section of the community wishes to utilise such a pool facility while forgoing the option to use the Ballina or Lennox beach or lake then a user pays system should be utilised to avoid passing on a general cost across all rate payers.	Yes	Residential		Cameron@linearg.com
1148	Wollongbar	Yes		No		Yes	Residential		
1149	Wollongbar	No		No		Yes	Residential		Grant Kennington kennington.grant@gmail.com
1150	Wollongbar	Yes		No	Council should use reserve funds in the first instance for these improvements before raising rates.	Yes	Residential		
1151	Wollongbar	No		No	I think we have enough pools in the Lismore, Alstonville, Ballina area. Most times are reserved for training and it is hard to find free lanes during after work time.	Yes	Residential		
1152	Wollongbar	No		No	Our family has lived in the alstonville,Wollongbar area for over 10 years..and have use Ballina pool twice in that time due to school excursions.. I understand that they need renovating.But as a parent of '20'year olds..I do not feel We should contribute to something we do not use in any way, shape or form..Council should look at budgeting maybe..lol.. I live on a rural property with Tank water and already pay for a water service we do not use!!!	Yes	Residential	I think Ballina council should be chasing up the people that neglect to pay their rates..Not increase charges to those who do!!	
1153	Wollongbar	No		No		Yes	Residential		
1154	Wollongbar	No		No		Yes	Residential		
1155	Wollongbar	No		No		Yes	Residential		
1156	Wollongbar	No		No		Yes	Residential		
1157	Wollongbar	Yes		No	The pools should be self sufficient,there is an adequate fee structure in place at present.It is often cheaper to take a family up the coast for the day as our local pool will cost more. Is there any auditing as no reciepts are handed out it is all cash going through the pools, I dont think rate increase is the answer.	Yes	Residential	Hopefully the council will listen to the concerns of the majority.	
1158	Wollongbar	Yes		No		Yes	Residential	No rate increase, for these projects.If projects need doing then borrow money and increase fees into these areas, and charge for BBQ use. Why should the all rate payers be penalised for a minority. Should be user pay. Why not put it to a vote , and let the residents of Ballina Shire decide , in a true democratic process , majority rules. As councillors you are there to represent us the people who elect you,so as to something as important as a rate increase we should have a sav.	Peter Goldsmith email kickflip09@bigpond.com
1159	Wollongbar	No		No	Why not have people who utilize the pools contribute to the increase by increasing entry fees. I already pay full rates and have my bins collected only every 4 - 6 weeks but pay for a weekly collection. I don't use the pools and don't want to be paying for that either.	Yes	Residential	I doubt this is a consultation process, more just a warning that you are going to do this to us.	
1160	Wollongbar	Yes		No		Yes	Residential	It would seem that there could be other avenues where council could investigate sources of financial income. I would expect that Council budgets would make provision for renewing & maintaining infrastructure. Perhaps Council could use these facilities as a revenue producing resource to private operators in defined calendar periods as a means of producing income to cover loan repayments.	

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1161	Wollongbar	No		No		Yes	Residential	I don't use the pool myself, however I accept it is important for families with small children, the disabled and the elderly (for exercise). I recommend council cut back on frivolous, unnecessary perks they can do without for just one year and this will garner at least some of the funds required for the improvements outlined in your letter. I think we pay enough for rates now! It is totally unfair to expect us to pay more when the rates go up every year as it is.	
1162	Wollongbar	No		No	Definitely not in favour of using a lift in rates in this area.	Yes	Residential	Definitely not in favour!	
1163	Wollongbar	No	I am not convinced regarding the \$8 million price tag. If consultants have come up with this figure it depends what scope they were operating upon.	No	With the Federal government telling us to tighten our belts, which we are, I cannot see the justification for council to embark on this process. If users want a heated pool then I suggest that users pay to offset the cost rather than all ratepayers.	Yes	Residential	It is interesting that the mayor of Ballina Council has stated, "If it comes back the overwhelming majority don't want it, we won't do it." Rather i would argue if the 'overwhelming majority did not want it with a further rate increase' then it should not proceed. A relative vocal minority i.e. those advocating compared to actual ratepayers would not equate to overwhelming support. He further is reported to have said, "the idea to upgrade both facilities came from years of surveys that found heated pools were the community's number one priority." How many people as a proportion of Ballina ratepayers have participated in these surveys? Are these surveys actually representative of the wishes of the majority of Ballina ratepayers?	Alan Bruce alanbruce@aapt.net.au
1164	Wollongbar	No	See notes above	No	Get on with running the shire and sell the pools to free enterprise. We are sure they would do a better job with no expense to the rate payers	Yes	Residential	None	M.C.Pellatt 56 Hellyar Drive Wollongbar NSW 2477 brucelola@exemail.com.au
1165	Wollongbar	No		No		Yes	Residential		
1166	Wollongbar	Yes		No	Prefer a user pays system, not a blanket application of costs to all rate payers.	Yes	Residential		
1167	Wollongbar	Yes	I am very happy the way the pools are, toilets could be better but overall leave them as they are.	No	I feel it is unfair to charge ratepayers when a lot of the people who use the pools do not pay rates. It is better to have a user pay system, increase the entrance fee.	Yes	Residential	I am happy that the council has asked the ratepayers first, but please do not increase rates, it is hard enough to make ends meet now.	
1168	Wollongbar	Yes		No	Most people are struggling with everyday costs at present, so to increase rates would be unfair. Ballina Council should find other ways to address the improvements they wish to make to both pools.	Yes	Residential		
1169	Wollongbar	No		No	I dont agree with rate payers having to pay extra for upgrades that the council cannot afford. The improvments should wait till they can be afforded from regular rates or the users of the pools should pay for the upgrades by increased fees.	Yes	Residential		Adam Tracey adamt76@hotmail.com
1170	Wollongbar	Yes		No	I do not like the compounding effect	Yes	Residential		
1171	Wollongbar	Yes		No	We are a low income family and cannot afford a rate increase.	Yes	Residential		
1172	Wollongbar	Yes		No	Ballina rates are already high and at least one of these pools was built on community raised funds. Council has neglected these pools for a number of years and should have had a plan in place before it got to this.	Yes	Residential		
1173	Wollongbar	Yes	We consider that it should be user pays and an increase in useage fees should contribute sufficient funds to carry out any work over a period of time rather than a;; works being carried at once.	No	No	Yes	Residential	We do not consider it necessary to complete these works at this point and they should be carried over years and gradually improve the standard of the pools. The maintenance should be carried on a regular basis instead of being neglected and then being done in one hit.	Len Small. 25 Plateau Drive, Wollongbar
1174	Wollongbar			No	NO INCREASE IN RATES LARGE NUMBER RETIREES WHO HAVE LIMITED INCOME WE HAVE NO CONTROL OVER RATES INSURANCE AND ELECTRICTY NO INCREASE IN RATES !!!!!!!	Yes	Residential		William Mackenzie 8 Stanley park road Wollongbar nsw 2477 williammackenzie@bigpond.co m
1175	Wollongbar	No		No	I think it would be more equitable to increase the rates for those who use the pools i.e entry fees instead of increasing rates for everyone.	Yes	Residential		
1176	Wollongbar	Yes		No	I don't understand where all the money has gone from previous years considering how much the Ballina Shire has grown through housing and commercial development over the last 10 years. Please do not proceed with this increase. People are already suffering financially, trying to make ends meet. This proposal comes at a time when government cuts are hurting the majority of people and the situation will only get worse	Yes	Residential		
1177	Wollongbar	Yes		No		Yes	Residential		
1178	Wollongbar	Yes		No	Please explore other avenues to fund these upgrades. For example sell off assets or find real & measurable productivity increases within council to offset the cost.	Yes	Residential	I feel that council has let down the community through a lack of forward thinking & future planning. It's not like these pools have aged or deteriorated all of a sudden & now council have arrived cap in hand asking ratepayers to foot the bill. There is no doubt that our shire deserves quality facilities but they need to explore other means to fund this project. My experience with Ballina Council is that they pretend to listen & care but will do whatever they want anyway in the end.	
1179	Wollongbar	No		No		Yes	Residential		douglas daves 7 county court Wollongbar 2477
1180	Wollongbar	No		No		Yes	Residential		
1181	Wollongbar	No		No		Yes	Residential	Given that Alstonville pool was debt free on opening 40 years ago, why has the Council not budgeted for maintenance and upgrades over that time like every other business has to do for its equipment?	
1182	Wollongbar	No		No	I am a single mortgage owner and i think this stinks no way we can afford this!!!!!!WHY HASN'T THIS BE BUDGETED IN BEFORE.	Yes	Residential	Dont use pool	NATHEN BRYANT 34 PLATEAU DRIVE
1183	Wollongbar	No		No	Instead of obtaining a loan to meet the works now, budget it in for the next few years.	Yes	Residential		
1184	Wollongbar	No		No		Yes	Residential		
1185	Wollongbar	Yes		No		Yes	Residential	As so few residents/ratepayers use these facilities maybe an increase in entrance fees should be applied ie, user pays!	
1186	Wollongbar	No	If the increase does go ahead then ratepayers should get say 3 family free passes per year to enter either pool.	No	I am not a public pool user so am not happy about any rate increase towards this project.	Yes	Residential		bettywilliams@iprimus.com.au
1187	Wollongbar	Yes		No		Yes	Residential		
1188	Wollongbar	No		No		Yes	Residential		
1189	Wollongbar	No		No		Yes	Residential		
1190	Wollongbar	No		No	Both pools should be run as a business so why not lease them out to someone who can make a profit with a small subsidy from the Ballina Council.	Yes	Residential	Just listen to the residents and go with the majority.	jasmokey3@gmail.com

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1191	Wollongbar	No	council should have budgeted these improvements in the past	No	I am a pensioner and I have enough problems with the increase in the cost of living eg food, rates, insurance, fuel, electricity and the list goes on. We are already paying for past rate increases and is still compounding	Yes	Residential	council will probably proceed with the increase which we will be not happy with. Why should the majority pay for the minority who use the pool.	pandjoulson@hotmail.com
1192	Wollongbar	No	As a non swimmer and aged pensioner I am not interested in paying for any improvements which only involve people with children and those who frequent swimming pools. As beaches are so near, many can find enjoyment in these locations	No	Pensioners already find it hard to exist without added money problems which will be of no benefit to them	Yes	Residential		
1193	Wollongbar	Yes		No		Yes	Residential		
1194	Wollongbar	No		No		Yes	Residential		
1195		No		No		Yes	Residential		
1196		No		No	The rates for Ballina for large old home blocks are expensive and with new development conditions that. Have. Been brought in that blocks have to be. Filled 1 meter are not financially viable	Yes	Residential		
1197		No		No	As a person on a fixed income, paying the current rates is hard enough. I do not believe the council should put this burden on the residents of the shire.	Yes	Residential		
1198		Yes		No		Yes	Residential		
1199	Alstonville	No	whenever I have wanted to go to the Alstonville pool, it is taken up by school swimming lessons. I accept that this is important but if ppl want to upgrade the pools..increase cost of entry	No	ppl are finding it hard enough with rates, rents, electricity and medical expenses, lack of public transport to get anywhere. Think ppl paying for others particular pleasure is not fair. Who will the next group be that want a rate increase for their own leasures	Yes			
1200	Ballina	No		No	I dont believe it is fair at all, people struggle paying their bills now, you shouldnt make life harder for people in the already expensive to live, increasing life costs - especially to the people such as me who have struggled to have land ownership already you will be pushing people out of Ballina to live in less costly areas - its an economic versus lifestyle decision you are forcing us to have.	Yes		I dont believe it is fair at all, people struggle paying their bills now, you shouldnt make life harder for people in the already expensive to live, increasing life costs - especially to the people such as me who have struggled to have land ownership already you will be pushing people out of Ballina to live in less costly areas - its an economic versus lifestyle decision you are forcing us to have.	
1201	Ballina	Yes		No	I would like to know what percentage of rate payers actually use the pools and actually think that those who use the facility should be paying, not those who don't use it. I might use it once per year, I don't feel that I should pay for it as much as someone who uses it every day, or visitors who don't pay for the upgrade at all. I do agree that the work needs to be done though - it could be a great facility like Goonellabah has.	Yes			
1202	Ballina	No	DEvelop the marina that was proposed in this area and make them include a new pool	No	The dredging of the bar, the river and north creek should be councils priority and i am sure 8 million would go a long way towards this. Saving the lives of our professional and amateur fishermen as well as encouraging visitors on boats to Ballina would bring more dollars into this community which could then be spent on the pools...	Yes		The mistakes made at the Surf Club indicate Councils incompetence... How could this building be approved without a cool room and without sufficient electricity. Also the Marine Rescue tower...how much has it cost to have a second round of architects!!!. And cutting off water to homes on the outskirts of town... You are taking our community backwards. We do not have a dump point for motor homes and vans...we are not RV friendly the nearest one is woodburn. So locals bringing their vans back home have no where to dump and visitors move on to Woodburn. A motor home brings \$70.00 per day into the community when free camping. And the cost of these dump points are apparently assisted by the Campervan and Motorhome association... Gee Whizz do we really want Ballina going backwards!!!! If you were private enterprise you would be out of business.	
1203	Ballina	No		No		Yes		considering i do not get free use as a rate payer i don't believe the upgrades should come from ratepayers. perhaps the pools should be privatised.	joel green jginv1@gmail.com
1204	Ballina	No		No		Yes			
1205	Ballina	No	"	No	It's an old story that the masses are paying for the few that use the pool. Shortly over the past 40yr the pool would have made a profit that would make a dint in the incredible cost of this refurbishing.	Yes		I think it is a good idea, gives a feeling of what ratepayers expect	
1206	Ballina			No		Yes			Gordon Dowse Heather Dowse > vk2age@bigpond.com <
1207	Lennox Head	No		No		Yes			
1208	Wollongbar	No		No	The existing pools are still in a reasonable condition	Yes		Any increase in rates will effect everyone financially as this is a retirement village average age 41 so existing residents do not use the pool ,we all use the beach	
1209	Other (eg. rural)	No		No			Farmland		
1210	Lennox Head	No		No			Residential		
1211	Lennox Head	No		No			Residential		
1212	Ballina	No	Except for the two item I have rated 5, I believe the council proposal is ill-conceived. I am on a fixed income & together with other Ballina residents struggle to pay existing rates. If the council wanted to improve services the community I would suggest they consider more basic needs e.g. provide safe footpaths in all streets.	No				I appreciate the opportunity to provide feedback.	
1213	Ballina			No	no				mary kearney
1214	Wollongbar	Yes		No	I believe that maintenance has been ignored in prior years and/or incorrectly targeted, scheduling of these known maintenance issues have been ignored in prior years				
1215		No		No					
1216	Ballina	No		Conditional		No	Combination of Properties (eg Residential and Business)		
1217	Alstonville	No		Conditional		No	Residential		keith spurway 3 Tanamera Drive Alstonville 2477
1218	Alstonville	No	Heating should be for both pools. Solar should be thoroughly investigated.	Conditional	I'm a pensioner and would like to ve to go to Aqua aerobics at Alstonville but cannot afford. If the entrance prices were lowered I also believe more families would be able to afford to go to the pool more often.	No	Residential	Community consultation is vital for this sort of expense. There are not enough facilities in Alstonville for youngsters and we should be encouraging people go all ages to get se the facilities more.	Judith Woodcock, 2/22 Elliott Ave, Alstonville Judith.woodcock@gmail.com

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1219	Alstonville	Yes		Conditional	I feel the additional 2.5% should be treated as a levy. In response to the advice received from the Mayor regarding the anticipated charges in 2015/16, 2016/17 and 2017/18, I am concerned that the rate increase of 3% on 2017/18 (\$985) is based on the inflated figure for 2016/17. I feel this levy of 2.5% should be based on the increase should be calculated after the 3% has been determined. Thus the figures should be 2015/16, \$885 plus 2.5% levy of \$22 (\$907); 2016/17, \$911 plus levy \$23 (\$934); 2017/18, \$938. Otherwise, the Council is applying the 3% increase for the 2017/18 rates on temporary inflated amounts that would not have occurred if the pool renovations are not undertaken.	No	Residential		Graham Howie thehowies2@bigpond.com
1220	Ballina	No		Conditional		No	Residential		Barbara Rooney babsrooney@me.com
1221	Ballina	No		Conditional		No	Residential		
1222	Ballina	No		Conditional	If the pension rates rebate is increased to offset the increase I would support the proposal, however if not, I am against the increase we pensioner struggle enough without you lot making it worse.	No	Residential	let the users pay	Hans Willems 90 Temple street Ballina NSW 2478.
1223	Ballina	Yes	Childrens area sufficient, forget about ratepayers funding BBQ facilities when portable BBQ's are available to be wheeled out, forget about kiosk/refreshment improvements you are there to swim not eat, same applies to river views, who cares and if you open up that fence anymore it will only get colder are you forgetting the wind channels along that river, the pool itself is enough for training pools, there is NO NEED for additional lanes..the amenities block is for showering/toilet/changing and is adequate.	Conditional	Conditional based upon my comments above. I am a person who uses the pool BUT WHAT ABOUT THE THOUSANDS OF OTHERS WHO DON'T? WHY OH WHY SHOULD THEY HAVE TO TRY AND PAY EXTRA RATES WHEN THEY ARE GETTING ABSOLUTELY NOTHING BACK? Hey I see the numbers who visit the pool and would like a breakdown of the seasons that the usage refers toeg. Easter, Christmas when Ballina enjoys masses of tourists visiting the pool - WHY OH WHY SHOULD BALLINA RESIDENTS HAVE TO TRY AND PAY EXTRA RATES FOR THESE VISITORS USING THE SAID POOL???	No	Residential	I have been a resident of Ballina since 1962 when the Ballina swimming pool was from a pontoon at Shaws Bay and there was also a fenced off area for swimming also in the river in the CBD. I was thrilled when we finally had our very own swimming pool built...my kids JOINED the Swimming Club. HOWEVER BALLINA COUNCIL HAVE DONE VERY LITTLE OVER TO MAINTAIN THIS POOL ON AN ONGOING BASIS - THEY SIMPLY NEGLECTED TO UPGRADE IT GRADUALLY TO MEET THE STANDARD OF OTHER TOWNS/CITIES *(THINK BANORA POINT HEATED OUTDOOR POOL) It has been a disgrace that a town this size has been limited to only being able to swim seasonally over so many years with nothing being done about it UNTIL NOW!!! So now it has to come with one great bulky increase - hey my kids have grown up - it's too late for them and me to have had the privilege of swimming all year so why should I have to pay for it now??? Another thing I noticed when at the Evans Head heated pool recently was that the young lady who won the PARA OLYMPICS (Jacqueline) - trains at EVANS HEAD HEATED POOL!!! She lives at SKENNARS HEAD and upon speaking to her about how disadvantaged we were having to rely on travelling to Evans Head Aquatic Pool she said it would have certainly saved her a lot of time and energy if Ballina had an outdoor heated pool because the indoor pools at both Ballina Fair and outside Lennox Head have chlorine fumes which her and I both agreed were overwhelming with both pools seemingly not having enough ventilation and that we both discussed just how it brought about breathing difficulties and sinus problems. Last but certainly not least the fact there has been NO STEPS OR RAMP INTO THE EXISTING POOL IS AN ABSOLUTE DISGRACE Having to pull yourself up steps or just jump out of the water and swing around along the poolside is impossible when one has a minor ailment let alone a disability ... there is an aged population in Ballina and if rehabilitation is required then it is necessary to use the Crowley Village rehab pool (if one cannot tolerate the chlorine of the existing enclosed pools, one of which bytheway has not met with Council Health Dept requirements insofar as water standards over the years (and believe me that numbers an awful lot of people I have spoken to) then movement/exercise or swimming is impossible and many people have been disadvantaged needlessly because Ballina Council have not already modified the pool years and years ago. Finally when I did attempt to use the existing	Joy Goode, 7 Isabella Drive, SKENNARS HEAD. Mobile: 0421020538 joygoode@westnet.com.au
1224	Ballina	Yes	Childrens area sufficient, forget about ratepayers funding BBQ facilities when portable BBQ's are available to be wheeled out, forget about kiosk/refreshment improvements you are there to swim not eat, same applies to river views, who cares and if you open up that fence anymore it will only get colder are you forgetting the wind channels along that river, the pool itself is enough for training pools, there is NO NEED for additional lanes..the amenities block is for showering/toilet/changing and is adequate.	Conditional	Conditional based upon my comments above. I am a person who uses the pool BUT WHAT ABOUT THE THOUSANDS OF OTHERS WHO DON'T? WHY OH WHY SHOULD THEY HAVE TO TRY AND PAY EXTRA RATES WHEN THEY ARE GETTING ABSOLUTELY NOTHING BACK? Hey I see the numbers who visit the pool and would like a breakdown of the seasons that the usage refers toeg. Easter, Christmas when Ballina enjoys masses of tourists visiting the pool - WHY OH WHY SHOULD BALLINA RESIDENTS HAVE TO TRY AND PAY EXTRA RATES FOR THESE VISITORS USING THE SAID POOL???	No	Residential	I have been a resident of Ballina since 1962 when the Ballina swimming pool was from a pontoon at Shaws Bay and there was also a fenced off area for swimming also in the river in the CBD. I was thrilled when we finally had our very own swimming pool built...my kids JOINED the Swimming Club. HOWEVER BALLINA COUNCIL HAVE DONE VERY LITTLE OVER TO MAINTAIN THIS POOL ON AN ONGOING BASIS - THEY SIMPLY NEGLECTED TO UPGRADE IT GRADUALLY TO MEET THE STANDARD OF OTHER TOWNS/CITIES *(THINK BANORA POINT HEATED OUTDOOR POOL) It has been a disgrace that a town this size has been limited to only being able to swim seasonally over so many years with nothing being done about it UNTIL NOW!!! So now it has to come with one great bulky increase - hey my kids have grown up - it's too late for them and me to have had the privilege of swimming all year so why should I have to pay for it now??? Another thing I noticed when at the Evans Head heated pool recently was that the young lady who won the PARA OLYMPICS (Jacqueline) - trains at EVANS HEAD HEATED POOL!!! She lives at SKENNARS HEAD and upon speaking to her about how disadvantaged we were having to rely on travelling to Evans Head Aquatic Pool she said it would have certainly saved her a lot of time and energy if Ballina had an outdoor heated pool because the indoor pools at both Ballina Fair and outside Lennox Head have chlorine fumes which her and I both agreed were overwhelming with both pools seemingly not having enough ventilation and that we both discussed just how it brought about breathing difficulties and sinus problems. Last but certainly not least the fact there has been NO STEPS OR RAMP INTO THE EXISTING POOL IS AN ABSOLUTE DISGRACE Having to pull yourself up steps or just jump out of the water and swing around along the poolside is impossible when one has a minor ailment let alone a disability ... there is an aged population in Ballina and if rehabilitation is required then it is necessary to use the Crowley Village rehab pool (if one cannot tolerate the chlorine of the existing enclosed pools, one of which bytheway has not met with Council Health Dept requirements insofar as water standards over the years (and believe me that numbers an awful lot of people I have spoken to) then movement/exercise or swimming is impossible and many people have been disadvantaged needlessly because Ballina Council have not already modified the pool years and years ago. Finally when I did attempt to use the existing	Joy Goode, 7 Isabella Drive, SKENNARS HEAD. Mobile: 0421020538 joygoode@westnet.com.au
1225	Lennox Head	Yes		Conditional		No	Residential		
1226	Other (eg. rural)	Yes		Conditional		No	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1227	Wollongbar	Yes	Replacing fencing at Ballina to improve river views. The current fence was erected in place of a fence that did provide river views.	Conditional	NO INCREASE unless you provide extra services eg. 2x annually curbside pick-up	No	Residential	Our rates are expensive enough as it is - we receive no additional services besides garbage collection. Council need to think about all residents and what is important for all residents. Yes it would be nice to have a re-furbishment to current services, but they already exist and are adequate. Proper maintenance that would continue to provide a service to the people. Residents need curbside collections at least 2x annually as tip services are expensive and not all residents have facilities to take surplus goods to the tip. Surely the council could see it's way clear to providing this services as even just a one off as many other local councils do. Explain why our tip fees are so expensive in comparison to my nearest neighbour (Lismore) Come on Ballina give us something that we need. No wonder people dump unwanted goods on the roadside! this makes the shire look bad and quite unappealing to the eye. New estates look like wastelands. I have been living here since 1988 and the council have never offered a curbside pickup not once. Give us something for our money, if you wish to increase the rates then we need to have extra services as well.	Jennifer Regan 11 Wollongbar Drive Wollongbar NSW 2477 nadianager@bigpond.com
1228	Alstonville	Yes	Don't replicate so the Ballina and Alstonville pools are similar/the same. They should compliment each other, not be in competition - this will then save money and resources. We live in Alstonville and currently travel to Goonellabah to the indoor pool. I know of people that live in Lennox Head and travel to Goonellabah to the indoor pool. People will travel for good facilities.	Conditional		Yes	Residential		Leah McCarthy tim_leah@hotmail.com
1229	Alstonville	Yes		Conditional		No			Ron Moore kayronmoore@westnet.com.au
1230	Alstonville	Yes		Conditional		No		Perhaps only one of the pools could have the extra lane/ improved disabled access. Kiosk is not a big deal at all. Picnic areas and partial shade cover would be good. Alstonville heating seems adequate.	Leonie Peeters. Please email response to save money. kaleagencies@telstra.com
1231	Alstonville	Yes	Alstonville pool needs a ramp as we have many elderly people and have trouble getting into the big pool with the side of pool steps and don't like using the lift chair when we can walk	Conditional	If you do Ballina Pool first, then as usual when it comes to Alstonville you will have over spent and Alstonville will not get done	No		WHY have you not been putting money away for repairs and do them as they come up with things that have broken. Alstonville pool was given to Ballina Shire debt free and in good condition when it was taken over so why has it taken so long to do something	Marlene White, 45 Commercial RD, Alstonville 2477, Ph 0266280361 Jennifer Lane, gwialane@optusnet.com.au
1232	Alstonville	Yes	Separate training pools not necessary just some more lanes will do it. Spectators can wear hats on the one or two days of the year that they come.	Conditional	Separate training pools not necessary just some more lanes will do it. Spectators can wear hats on the one or two days of the year that they come.	No		Separate training pools not necessary just some more lanes will do it. Spectators can wear hats on the one or two days of the year that they come.	
1233	Alstonville	Yes		Conditional	No	No		No	
1234	Alstonville	Yes		Conditional	Limit variation to cover \$2 million only for each pool. \$8 million too much to borrow at the present time.	No			
1235	Alstonville	Yes	It seems that maintenance of Alstonville Pool is critical (stop loss of water; install tanks etc) for long-term / future benefits. This seems more important to me than considering extra lane but deeper lanes would be of benefit to water polo. Am not really in position to comment on best improvements for Ballina pool. Maximum target for infrastructure development should be catering for the younger children and families, as they will grow in to long term users (so financially return the outlay Council now HAS to make).	Conditional	There has been a lot of negative press (Letters to the Editor) from those who do not look beyond the present cost to their pocket. Don't let this sway the Council's ability to make long-term benefit decisions. The minimal increase in rates (whatever level is approved) IS required. Just DO it...the future generations will appreciate your "tough call".	No		As stated earlier, the questions asked at the Public Forums (eg. 8th October at Alstonville) probably reflect the community's wishes than the "noise" generated in the newspaper. It seemed to me that while there was (1) uncertainty for low income people about the proposed rate, and (2) some disquiet that users of the pool had not been consulted effectively as to the "real" needed improvements for the Pool, there was general support for Council to proceed, for this work to be undertaken asap.	John NOBLE Alstonville j noble2477@gmail.com
1236	Ballina	No		Conditional		No			
1237	Ballina	Yes		Conditional		No		If the Ballina pool is heated, is it possible for the pool to be open all year round? Will the waterside be part of the upgrade. I notice during the off season the waterside gets maintenance.	Rebecca Grainger 3 Wyuna Crescent East Ballina bec_smith50@hotmail.com
1238	Ballina	No		Conditional		No			
1239	Ballina	Yes		Conditional		No		I understand that there are limited funds and the use of those funds needs to be prioritised so NOW is the time to recognise the multipurpose sports center (which will house a minimum of 4 basketball courts suitable for tournament play) needs to be given priority over the pool upgrades. From both a social and economic benefit perspective the sports center is far more important to the shire. If we can ask the ratepayers to approve \$8M for pool upgrades we certainly should be able to request the far more beneficial sports center to be approved for about the same cost. With no disrespect intended to the pool users they have facilities that are far more accommodating to them than the Shire sports participants have. Let's get the priorities right so please. I will not support the proposed pool upgrades until the funds have been approved and quarantined to build the far more important multipurpose sports center.	Tony Callaghan, 143 Fox St Ballina
1240	Ballina	Yes		Conditional		No			dgriffiths7@bigpond.com
1241	Ballina	Yes		Conditional		No			
1242	Ballina	Yes		Conditional		No			
1243	Ballina	Yes		Conditional		No			
1244	Ballina	Yes		Conditional		No			
1245	Ballina	No	Please advise the opening times for the season / costs / and exercises classes eg water aerobics as I would be interested in attending the classes for summer.	Conditional	Increase the usage of the pool fees eg using the pool, locker fees. If having a BBQ charge for the usage. If the pool is heated charge according for entry to use the pool. Close the water slide down and save money from repairs and machinery. I don't use the pool so wouldn't like my rates increased to cover the costs of something I don't use.. postcode 2478	No			Ms J. A. Hunter Unit 20 / 136 Cherry Street, Ballina NSW 2478 hjilly@gmail.com
1246	Ballina	No	Although I prefer to swim in the river or go to the surf, the pool plays an important role for children learning to swim & then ongoing training to improve swimming techniques & boost self esteem in swimming clubs etc. I have grandchildren who have a season pass at the Alstonville Pool & know how much they love going there. I would like to see the pools kept to a good standard.	Conditional		No			

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1247	Lennox Head		Neither of the pools are important to us, however we would support sealed down amenities. However in saying that Lennox Head Village is a bit sad. Gave a look at the main shopping area and the foreshore.	Conditional	Conditional for the older pool (Ballina).	No		Lacks Financial Documenration.	
1248	Other (eg. rural)	No		Conditional	I don't use either pool, but understand they are both valuable community facilities. Ballina pool looks as though it needs modernising and it would be great to use the river views better, especially from a tourism viewpoint. Alstonville pool looks modern and seems to meet the needs of that smaller community well. Not sure why we need a rate increase for these projects though? Are there other possibilities for funding? Perhaps Council just needs to address the pool most in need a this point to reduct overall cost burden to the community?	No			
1249	Other (eg. rural)	Yes		Conditional		No		This is an excellent initiative. This gives residents the opportunity to be part of the decision making process. The public meetings are a great way of disseminating information and giving residents a forum for Q and A	
1250	Other (eg. rural)	No		Conditional		No		I have used both the Alstonville & Ballina pools, especially for children's swimming lessons and school swimming functions, but not much any more. They are a great asset to the shire as we don't have any beach/ocean pools as in Sydney etc. (some of these would be fabulous!). However this is alot of money to spend on the pools which are only used part of the year. I would like council to consider building the multi-purpose sports centre that many sports could use (including basketball/netball etc), as our shire doesn't even have a basketball court that our "Ballina Breakers" can use! The other shires do. We have to use a high school court and cannot use them at certain times of the year. This facility is urgently needed in Ballina as we do now have some Australian representative basketball and netballers living here in Ballina that could encourage & train our children.	
1251	Other (eg. rural)	Yes		Conditional	Better clarification/breakdown of the capital funding and source of income are required, i.e. rate increase, capital grants, investment income, etc...	No		Thank you for consulting.	Rajee Henderson rajee.henderson@hotmail.com
1252	Wardell	No		Conditional		No			Angie Clark angieclark@bigpond.com
1253	Wollongbar	No		Conditional		No		I congratulate the Council on adopting this consultation process. At least it gives us a chance to express our opinions.	
1254	Wollongbar	Yes		Conditional		No			
1255	Wollongbar	Yes		Conditional		No		Generally not willing to support a rate increase, but do acknowledge that the pool is a good community asset that should be looked after (but should be within usual Council spend)	
1256	Wollongbar	Yes		Conditional		No			
1257	Other (eg. rural)	No		Conditional	It is difficult as it is infrastructure but many will never use the pool facility and will still have to pay.	Yes	Business	It is a good idea but always hard when funding can't be found from the existing State budget and further rates increases are required.	Mark Kornhauser 72 Ballina St Lennox Head mark_k@technisoft.com.au
1258	Other (eg. rural)	No	We have not attended these pools for many years and are not aware of upgrades needed. In these difficult times economically a lower loan and therefore lower repayments equal lower rate increases for general rate payers is viewed as a compromise.	Conditional		Yes	Business		
1259	Ballina	Yes		Conditional		Yes	Combination of Properties (eg Residential and Business)		
1260	Lennox Head	Yes		Conditional	Has anyone made the case for charging more for entry...?	Yes	Combination of Properties (eg Residential and Business)	this will go the same way of the Lennox Community Centre. Lots of consultation and a lot of ratepayers money spent with no real gain. eg no raised stage in the community centre.. Just some boxes and a rickety set of steps for poor old Father Bob to struggle up 2 months ago. Nice fish trap design but no stairs with a set of balustrades ... the rail that you can see from outer space up at the Point etc. The worlds worst public toilet at the Pat Moreton Lookout... etc the plethora of signs in Lennox Head now... it has gone crazy in Byron st.	Mike Fitzsimmons. 18 Byron St. Lennox
1261	Lennox Head	Yes		Conditional	In these tough economic times, do we need a full overhaul of both pools?	Yes	Combination of Properties (eg Residential and Business)		
1262	Lennox Head	No		Conditional		Yes	Combination of Properties (eg Residential and Business)		
1263	Lennox Head	Yes	Better blocks. Comp standard.	Conditional	Council seems to be letting contracts for general maintenance to its assets to non local contractors. ie from the Gold Coast. I would only be supportive of any rate increase if work is to be carried out by local (Ballina Shire) contractors. This makes sense as it is the shires ratepayers that will be funding the project.	Yes	Combination of Properties (eg Residential and Business)		Dave FOLEY FOLEYconstruction projects@foleyconstruction.com.au
1264	Lennox Head	Yes		Conditional		Yes	Combination of Properties (eg Residential and Business)		
1265	Lennox Head	Yes		Conditional		Yes	Combination of Properties (eg Residential and Business)		
1266	Other (eg. rural)	No		Conditional		Yes	Combination of Properties (eg Residential and Business)		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1267	Alstonville	No		Conditional	get the rents coming in on our arcade and restaurants shelley beach wharf far to long closed incredible waste on hand rail over south entrance to ballina cbdetc etc	Yes	Farmland		pwlw1@bigpond.com
1268	Other (eg. rural)	No		Conditional		Yes	Farmland		
1269	Other (eg. rural)	No		Conditional		Yes	Farmland		
1270	Other (eg. rural)	No		Conditional	User pay schemes generally assist to allay running costs. Large scale redevelopment seems excessive in the current economic climate.	Yes	Farmland	I am concerned that the proposed increase of a total of 11% till 2017 will mean that if council reverts to the normal 3% increase thereafter, all ratepayers, regardless of use of only 2 of the Shire's recreational venues, would be paying an increase in rates of 14% in 4 years. This does not seem fair to all ratepayers.	
1271	Other (eg. rural)	Yes		Conditional	I believe "user pays".	Yes	Farmland		
1272	Other (eg. rural)	Yes	Alstonville pool - no comment Ballina pool - limited/no further funds should be spent on this facility pending the construction of a new pool complex that co-locates with other sporting/community facilities in Ballina. The land on which the current pool is sited should be used for purposes that capitalise on the riverside location.	Conditional	A special rate variation would be appropriate for the Alstonville pool improvements, but NOT for improvements to the Ballina pool facilities. Rather, funds from the special rate variation should be directed to construction of a new pool complex for Ballina in another location.	Yes	Farmland	In addition to not providing information about the rationale for proceeding with improvements to the Ballina pool (rather than constructing a new pool complex elsewhere), and why BSC has previously not accumulated funds for undertaking expected improvements, the consultation process does not explain why ratepayer input is relevant to any decision to seek a special rate increase.	Peter and Paulene Blackwood 54 Beacon Road Teven NSW 2478 email: peterjblackwood@bigpond.com
1273	Other (eg. rural)	Yes		Conditional	I understand and support the need to raise funds for the project, but like many householders we are struggling with the increased costs to living and impacts of threats to jobs.	Yes	Farmland		Pip Davenport pipdavenport@bigpond.com
1274				Conditional		Yes	Farmland		
1275	Alstonville			Conditional	Too comprehensive a proposal. I consider a proposal to replace existing infrastructure that is in need of replacement is sufficient. After all, we have some of the nicest beaches in NSW.	Yes	Residential	It seems like Council is going through the motions and is using the need to replace aged infrastructure to support enhancement of facilities.	
1276	Alstonville	Yes		Conditional		Yes	Residential		
1277	Alstonville	Yes		Conditional		Yes	Residential		David & Jan Vagne email vagne6@bigpond.com
1278	Alstonville	Yes		Conditional		Yes	Residential		Geoffrey Doust gloria.doust@bigpond.com
1279	Alstonville	Yes	free hot showers heating maintenance as needed to existing plant and equipment and replacement where needed.	Conditional	please consider pensioners who need to use the pool, maybe off peak cut rate tickets	Yes	Residential		
1280	Alstonville	No		Conditional	1.5% increase over Four(4) years.	Yes	Residential	This process is most appropriate to gauge the opinion of the community. With regard to the proposed works to be undertaken, once determined, it may be preferential to conduct these over a longer period. Works should be prioritized once rank is determined and the program then established.	
1281	Alstonville	No		Conditional		Yes	Residential		
1282	Alstonville	Yes		Conditional		Yes	Residential		
1283	Alstonville			Conditional	My biggest concern is that any levy is added only after the rate has been determined so that the levy does not compound the rate increase.	Yes	Residential	Like many others, I feel that the situation should be user pay. However, I can see that the improvements would never get off the ground doing this. Hence the Conditional. The condition is covered in "8" above.	radar8@westnet.com.au
1284	Alstonville	No		Conditional		Yes	Residential		dougpub3@gmail.com
1285	Alstonville	No		Conditional	how about an equal fixed price per ratepayer, divided over the 2 years so every one pays equally, regardless of property value. Sole owners/residents will be paying more than couples with families- who will most likely be the ones benefiting from the improved services.	Yes	Residential		robyn knight arkay- 0805@hotmail.com
1286	Alstonville	No		Conditional	My concern is that rates vary and the cost may inflate if variable loans rise due to RB rises. Will this alter the time and cost of the project? Is the loan to be fixed? I don't want (like so many council plans in various places) to be stuck with loans that affect me for years to come in the form of higher rates because of "Grand Plans". Maybe it would be better to have a 4.5% and do one pool at a time. Although I am in Alstonville, Ballina pool would be better served.	Yes	Residential		D. Kirchen motorhomexx@bigpond.com. Email only, please
1287	Alstonville	Yes		Conditional		Yes	Residential		
1288	Alstonville	No		Conditional	Governments at all levels have a very poor track record in raising taxes and levies and then reducing them as originally promised. The best remembered case was the 3x3 NSW roads tax which was never repealed as promised. Many Ballina shire ratepayers would be very sceptical whether the council would repeal the additional rate levy after 2 years given their attempts to increase the rate above 3% in the past. Most indexed pensions would have increased by less than 3% annually, so an additional 5% over 2 yrs will have an impact on many.	Yes	Residential	I tentatively support the proposal provided that information on the availability of grant money is provided and a rock solid agreement is provided that the additional rate increase will only extend for 2 years.	David and Kay Huett kduett@optusnet.com.au
1289	Alstonville	Yes	as the Alstonville pool has more people using it than it seems the Ballina one has, and Ballina after all has the sea & river the swim in, if anything is going to be done the Alstonville pool should be done first!!!	Conditional	We need to have a motion in writing, available to the ratepayer that this proposed rate, if passed will then be removed as soon as the loan is repaid and we need to know when this time is so it can be brought up if it goes any longer.	Yes	Residential		Myrtle Pettigrove 16 Adele street Alstonville 2477
1290	Alstonville	Yes	People dont use pool when it rains, so need for wet weather. Childrens play area seems acceptable. Disabled access at Alstonville satisfactory. Showers and change rooms need freshening up. Picnic and BBQ - plenty of space, pool should be used for swimming and playing. With BBQ etc, kids feel they cant play and run around.	Conditional	Pools need upgrade, but council should raise funds in a different way. Rate increases tend to stay permanently even if not intended.	Yes	Residential	Try find alternative funding - but pools need upgrade and not only in 2016/2017 but earlier. What is happening to soccer fields in Cumbalum ??	fiffimargraf@gmail.com
1291	Alstonville	Yes	Alstonville and Ballina pool need to ramps in to all pools and pool chairs Disabled Access should be made top of list	Conditional	Alstonville and Ballina pool needs ramps in to all pool and pool chairs Disabled access should be made at top at list	Yes	Residential	need ramps in to all pools and hydro pool at Alstonville Disabled access should be made at top at list	Catherine Ryan Unit 4 no 1 Coral ST Alstonville

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1292	Alstonville	No	Refurbishment, in particular to sanitation and to the disposal of the backwash water from Alstonville pool have been known for a long time. The need for replacement of the fencing at Ballina (not to improve river views but for security and a wind break) has also been obvious with maintenance costs rising. Council has appropriated its resources elsewhere such that these works are now very much overdue. As a rate payer now on a fixed income, rate increases reduce my personal spending power, and as these facilities are not used by us or members of our family there is no benefit to us. As a community member and ratepayer I do support the essential refurbishment of both pools plant and equipment, erection of shade for users as a public health initiative, and fencing replacement at Ballina, but not millions of dollars on grand plans that will benefit only a portion of the community. I would also support measures designed to provide efficiencies for the future such as solar panels to defray electricity usage as we have done with our home swimming pool.	Conditional		Yes	Residential	It is a pity the Advocate article P3 October 29 referred only to the part of the Mayor's quote about ageing plant and equipment when in fact those works, if I understand correctly, are only a portion of what the Council is seeking to do if it succeeds in having the rate varied. This is misleading in that it suggests that the total of \$8 million is needed for improvements that are obviously necessary. I appreciate that this was an editorial problem.	Graham Plumb 8 Bahama Ave Alstonville 2477 nicsimjim@gmail.com
1293	Alstonville	Yes		Conditional		Yes	Residential	i sue both pools and other than shade areas i do not see a need for any improvements unless required to cut down running costs	1/15 William Street Alstonville
1294	Alstonville	Yes		Conditional		Yes	Residential	thank you for the opportunity to submit my views	
1295	Alstonville	Yes		Conditional		Yes	Residential		
1296	Ballina	Yes		Conditional		Yes	Residential		
1297	Ballina	Yes		Conditional		Yes	Residential		
1298	Ballina	No		Conditional		Yes	Residential		lynnandphil@bigpond.com
1299	Ballina	Yes	What about Lennox?	Conditional		Yes	Residential		
1300	Ballina	Yes	All year use/access of Ballina pool is essential to make any upgrading worthwhile.	Conditional	Any special rate levy should be applied in whole to all Ratepayers and not scaled as part of Pensioner discount.	Yes	Residential		
1301	Ballina	Yes		Conditional		Yes	Residential		
1302	Ballina	No		Conditional		Yes	Residential		Christine George 12 George Pearse Place East Ballina email: kwood@harboursat.com.au
1303	Ballina	No		Conditional		Yes	Residential		Have grants been applied for this specific issue. Ballina is also a tourist town and these facilities are also used by them. Isn't there another way to include this section of people.
1304	Ballina	Yes		Conditional		Yes	Residential		
1305	Ballina	Yes		Conditional		Yes	Residential	To keep the budget to minimal spending not an extreme budget blow out like Lennox Head Community Centre, which was a crazy amount of money for the result!	
1306	Ballina	Yes		Conditional		Yes	Residential	I thank you for your up front informative approach in this matter.	Eunice Shaw 0417 191 721
1307	Ballina		We have the ocean, we have shows bay, spend the money there,. Shows bay is an assets not realised by the swimming pool fraternity that have their own little agenda. It has been used for ? Hundred years	Conditional	Minority group again manipulating the mas, the noisy wheel gets the oil syndrome. I would support a rate rise if it all was spent on the shawls bay environ, nothing else	Yes	Residential		bryneandlorraine3@bigpond.com
1308	Ballina	Yes	I can see the benefit in having one competition pool in the area but two seems excessive. Ballina should get a big upgrade and Alstonville minor improvements. I am also a fan of a indoor sports stadium which is way overdue in ballina. I think council should consider why the area needs to state of the art swimming complexes and neglects an indoor sporting complex.	Conditional		Yes	Residential		
1309	Ballina	Yes		Conditional		Yes	Residential		
1310	Ballina	Yes		Conditional		Yes	Residential		dougandjen@bigpond.com
1311	Ballina	Yes		Conditional		Yes	Residential	it would be vital for it to stay on budget and not blow out.	
1312	Ballina	No		Conditional		Yes	Residential		
1313	Ballina	No		Conditional		Yes	Residential		Mark & Barbara-Ann Wyatt-Peters 50B The Ridgeway Ballina Heights
1314	Ballina	Yes		Conditional	We do not need two pools in our shire built to a gold class standard. We will have improved patronage at the area which has the most people ie Ballina/Lennox Head. We need to attract different users like kids and families and fitness swimmers, not just competitive sports people.	Yes	Residential		
1315	Ballina	Yes	The proposal to upgrade the pools to competition standard (extra lanes etc) would be a real cost driver for a relatively small number of usages. If money was not a problem, OK, but there will always be competition for funds. On the other hand, provision of better facilities for young families would see lots of people using the pools on many occasions, i.e. better value for money.	Conditional	It is always difficult to make a meaningful comment on such matters. Individuals will normally have different views about budget spending/savings priorities.	Yes	Residential	A good initiative.	Rod Fayle 1/12 Dolphin Dr West Ballina rfayle@optusnet.com.au
1316	Ballina	Yes		Conditional		Yes	Residential		
1317	Ballina	Yes		Conditional	Major items like this should have been allowed for through a sinking type fund.This should be implemented for future years . We prefer that a lower rate be applied,it is too much.Many are on low incomes in this shire.Would council that any increase is just for 2 years? We would like to see Council sell off something in the property portfolio.	Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1318	Ballina	Yes	You can buy food anywhere why have more bad food here ! Or better still bring your own	Conditional	I feel our rates are extremely high as it is and have state government been lobbied for a grant towards this As I feel its school children and teenagers , diabled and aged that will benefit more? Their needs should not be funded by me but entry prices and run as a business	Yes	Residential		Narelle Elks narelle@elks.net.au
1319	Ballina	Yes	I'd like the pool heated so I can get more use of it - have to wait til summer proper as it's too cold (ex-QLDer) and it seems a lot of money to keep the pool open now when so few are using it. While the fence blocks the view out, it also provides a little bit of extra privacy and safety for parents / women / children who don't need to worry about who is potentially looking in. Wouldn't it also provide a bit of a wind break? I really like the heritage style of the pool and would like to see that maintained.	Conditional	The rates in Ballina already seem very excessive (while I appreciate the reality of the facilities and their cost) compared to other places in NSW and it would cause financial stress in many households.	Yes	Residential	Great idea to get community feedback. Please listen to the community on this issue as it involves financial strain in a time when lots of people are feeling the effects of a mean spirited federal government already making life hard.	Dr Lynda Hawryluk 1/14 Carrington Lane, Ballina.
1320	Ballina	No		Conditional	Suggest a lower increase in the Special Rate Variation plus an increase in fees for those using the pools	Yes	Residential		
1321	Ballina	Yes		Conditional		Yes	Residential	Would rather 4 court indoor sports centre	
1322	Ballina	No	I am not supportive of the pool upgrade considering the pools are seasonal. I believe the town would benefit from a sporting stadium or multi purpose sports centre. I am sick of having to send my children to out of area facilities for training camps and having to travel for carnivals and rep season when there is NO STADIUM available in the northern rivers. OUR nearest four court stadium which could be used for either netball, basketball, volleyballs or any court sport is PORT MACQUARIE. Think of the money this town could general by holding carnivals and indoor sports for basketball, netball, indoor soccer etc and therefor local sporting identities like LIZ ELLIS and retired NBA basketballers living in the region could hold her training camps here and not in Sydney.	Conditional	rate increases whilst shops are closing and employment opportunities decreasing. Some of us may not be able to afford the increase. Both our jobs are now not secure and we are now on contracted employment conditions...	Yes	Residential	no	anonymous
1323	Ballina	Yes	My suggestions would entail an upgrade of the pool to a 8 lane wet edge pool remaining outdoors with river views. An upgrade to the middle sized pool to an indoor/outdoor heated facility 25 or 33m in length for winter months, training and learn to swim facilities. It would be important to airate this area though and make it able to be opened up to the outdoors in the summer months. A wet play area for the littlies would be great but not a priority. Ballina has one of the nicest outdoor facilities in the state with lots of lawn areas to relax. This is lost with many upgrades of pools and I think it is one of its assets which draws people in. I also think the existing waterslide should continue as is an added feature with very few around these days. Supporting the elderly swimmers and young learn to swim and squad training kids should be the highest priority. Canteen and amenities are adequate clean and sensational managers of the complex. Provides a happy friendly environment which needs to continue.	Conditional	I thought there was a few council assets to be sold to provide funds for this upgrade. This is what has been advertised in the past so it is surprising that we are now being asked to pay for this upgrade through rates increase. I don't support this.	Yes	Residential	Consultation must include the current pool managers, coaches and swim teachers, schools and patrons of the waterslide to get a full picture of what is actually needed and going to be used. Parents of children who use the facility as well as adult swim classes. Possible a survey or open for comment form at the pool facility to gain feedback and suggestions of the actual pool users could be highly beneficial.	Jane Murphy murphycrew@aapt.net.au
1324	Ballina	No	Are Council wanting to improve the Swimming Pool for locals to exercise in or competing with fun parks - or if there is another agenda it should have been included above. eg sub letting the pool for training purposes.	Conditional	a fixed figure "donation" towards the costs of the upgrade that council are proposing would be a clearer indication of what council expects of each residency- a percentage is not a sufficient indication of Council expectation of each residents contribution. the normal 3% increase is usually included in household budget. an extra 2.5% increase on top of that increase places an extra burden for two more years (- and I am sure that rates will never decrease after that)and is expecting too much from residents in this economic climate. I feel the council has had the opportunity to include the upgrade in their forward planning (1970 to 2014 over 40 years)and should not expect the locals to rescue the council for their lack of foresight. minimum upgrade would permit the pool to remain an asset to Ballina	Yes	Residential		
1325	Ballina	Yes		Conditional	I like the idea of improving the pool & I'm even prepared to pay a bit more for access. But I am aware that not every resident uses the pool & importantly the pool is used extensively by non residents & tourists & even local residents that don't pay rates (renters etc). So asking the rate paying community within Ballina to shoulder all of the financial burden is not fair. Perhaps council could consider applying for a government grant or other type of financial assistance instead of raising rates.	Yes	Residential		Ross Wilson 4B Foley Ave, Cumbalum NSW 2478 rosscowilson@bigpond.com
1326	Ballina	Yes		Conditional		Yes	Residential		
1327	Ballina	Yes		Conditional	Borrow and repay over longer period to lessen annual impact	Yes	Residential		
1328	Ballina	Yes		Conditional		Yes	Residential		
1329	Ballina	No		Conditional	This is an excellent proposal but there is a significant difficulty for me in supporting it unconditionally. I am a pensioner and am unable to endorse such proposals in a practical sense. I survive on the pension alone which means there is absolutely no "fat on the bone" after paying insurances, utilities, petrol, clothing and food. It is difficult for those on a regular income to appreciate the non-elasticity of limited funds. I count myself as one of those who could not imagine it until I found myself on the age pension. Believe me, there is absolutely no "fat on the bone" for full pensioners. Therefore could pensioners please be excused from this additional charge?	Yes	Residential	I wish you well in finding an acceptable solution to this community need.	
1330	Ballina	Yes		Conditional		Yes	Residential		
1331	Ballina	Yes		Conditional		Yes	Residential		gbsteel@bigpond.net.au
1332	Ballina	Yes		Conditional		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1333	Ballina	No		Conditional	My only comment is why hasn't Council provided for this over the years as most company's do in their annual financial statements. Will the increases stay along with more for the next thing. A good financial officer would have made provision over the years. Very disappointed with this request. A lot of people have to pay to provide for the few.	Yes	Residential		
1334	Ballina	No	I do agree that improvements to the pool are warranted but quite a few of the suggested proposals should be met by past revenue and not from a direct loan source. My ranking for improvements is based on the above remark. Yes the pool should be brought up to an Olympic pool standard for competitions etc and possibly heating but all other proposals should be council funded within the current budget allocation plus existing pool revenue.	Conditional	Yes I do support the variation in part with some increase and if it is based on the 5.5% for 2015/16 and 2016/17, the financial year rate should be back to the standard rate increased based on the original 3% for 2017/18 otherwise the 5.5% over the previous two years has caused an ongoing rate hike. Therefore the two years of a special rate increase is ongoing as the standard rates increases.	Yes	Residential	good luck.	Warwick Hardwick 4 Northumberland dr East Ballina now 2478
1335	Ballina	No		Conditional	would not council seek a grant from state/federal government departments for funding assistance to carry out the works? this would offset the additional increase above the normal 3% for each of the years leading up to 2017/18	Yes	Residential		wrolph@gmail.com
1336	Ballina	Yes	Expand water slides as they can be a great tourist attraction - and therefore revenue supply.	Conditional		Yes	Residential		
1337	Ballina	No	a secure fence/ windbreak river side needed	Conditional	rate needs to revert back to original 2014/15 rate and increase as per usual 3%	Yes	Residential	listen to the ratepayers and please note user pays	normarcher1@bigpond.com
1338	Ballina	Yes		Conditional		Yes	Residential	If the rate raise does go ahead, perhaps there could be a discount for rate payers on seasonal passes? As a parent with a child who does swimming training 3/4 times a week and as a full rate payer, this may be a fair compromise.	
1339	Ballina	No		Conditional	With all due respects, I would be reluctant to pay any increase in rates so that people could get a better view of the river. I thought they were there to swim.	Yes	Residential		
1340	Ballina	Yes		Conditional		Yes	Residential	We really find it difficult to believe that the average annual residential rate is \$859 as we are home owners of a small villa and pay double that amount!	
1341	Ballina	No	All the proposals have merit but should be curtailed within budgetary limits	Conditional	I am in favour of the increase over two years, but not in favour of the continued increase in future years	Yes	Residential		Don Stephen timanddon@iprimus.com.au
1342	Ballina	Yes		Conditional		Yes	Residential		
1343	Ballina	Yes		Conditional		Yes	Residential	Having a good friend that works in project management & who has been involved in the construction of two pools from scratch, one in sydney & the other in newcastle, he considers the figures to be very high considering it is an upgrade not a new build	Jenny Sandercock jnscand@gmail.com
1344	Ballina	Yes	An enclosed heated swimming pool is a must, given our ageing population and our growing population of young families with children and the need for year round learn to swim lessons	Conditional	I would be happy to pay rate increase for Ballina shire to upgrade Ballina pool but more so to provide an indoor sporting venue. The shire is in desperate need for indoor sports facilities and has been vastly let down by the inadequacies of the Lennox community centre. I would prefer to see movement on the provision of a multisports centre than pool upgrades.	Yes	Residential		
1345	Ballina	Yes		Conditional	Would agree to the rate increase if it did not have the carry over after the 2016/17 year. This is effectively an ongoing increase by stealth and over many years will magnify rates increases.	Yes	Residential	At least you pointed out the ongoing rate increase and extended the submission date	jimpar@ozemail.com.au
1346	Ballina	No		Conditional	I do not support the intention of a substantial rate rise for funding to be spent on swimming pool upgrades only and agree with the often expressed opinion that council could investigate its own resources for better disbursement of funds	Yes	Residential		
1347	Ballina	Yes		Conditional		Yes	Residential		David Mc Carthy 2 Newland Street West Ballina, NSW, 2478
1348	Ballina	No	As Ballina is the more significant town, it should receive priority in funding proportionate with this status (at least 60%)	Conditional	The information available should include a brief feasibility statement and budget outline. We have not been provided with any details of how the \$8 million will be spent and the distribution between towns and components of costs. This special rate creates an ugly precedent that means the current is paying for the past and the future. It is unfair that this approach sees Council spending well beyond its means. Does this mean that a special rate is struck whenever there is a budget shortfall. Rather the Council should ensure that each year's budget should include an adequate repairs and maintenance allowance for all Council assets.	Yes	Residential		Brendan Lourey 18 Eider Quadrant Ballina bjlourey@gmail.com
1349	Ballina	Yes	Ballina pool needs a total overhaul, I live in Ballina but very rarely use it, I would rather drive to Alstonville or Goonellabah instead with their superior facilities. The layout of the 3 pools in Ballina makes it impossible to supervise more than one child at a time, the location with river views is awesome but this is not capitalised on at all, the waterslides are overpriced and ugly. An indoor centre like the GSAC at a non-riverside location would surely be of much more use to the public. Then convert the existing Ballina pool to a free water play area. Have you seen the awesome free pool/play areas the council provides on the beachfront at suburbs like Scarborough and Caloundra in QLD? This would truly attract families to the area	Conditional	I don't see the need for major improvements at Alstonville pool, it is already family friendly with a lovely feel due the well maintained grounds, just upgrade their existing infrastructure.	Yes	Residential		
1350	Ballina	Yes	The current pools and buildings are the most important to me they need to be maintained/modified to a high standard. Closing the existing heated indoor pool at Ballina Fair is a reason why we should not heat the Ballina Pool. If council has decided that the Ballina Fair pool is not needed why then heat the Ballina Pool. It appears that some of the proposals are wish lists. The ratings section in section 5 is counterintuitive and ratings could be confused.	Conditional	It is important to keep entry fees for 10 to 18 year olds as low as possible in order to encourage them to go to the pool to swim and socialise. I am 66 years old and still remember my pool times with great affection	Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1351	Lennox Head	No		Conditional	To reduce the size of the rates variation it may be prudent to prioritise the upgrades and, possibly, extend their implementation over a longer period enabling some of the lower priorities to be funded under normal expenditure.	Yes	Residential		Peter Cordery cords1951@gmail.com
1352	Lennox Head	Yes	I would like Ballina Council to strongly consider a facility similar to that of Goonellabah sports and aquatic center. If council are proposing to spend \$4 million on the Ballina Pool, I would like to see an enclosed facility constructed, given the close proximity of Alstonville, perhaps more could be spent on a better enclosed facility at Ballina rather than Alstonville. The Ballina Shire is in desperate need of such facility.	Conditional		Yes	Residential		
1353	Lennox Head	Yes	Locals rate or locals annual pass. \$60 per visit is cost prohibitive for regular visits.	Conditional	Council rates are already high enough with little to show for the increase.	Yes	Residential		
1354	Lennox Head	Yes		Conditional		Yes	Residential		
1355	Lennox Head	Yes	Heating would be nice but extremely costly to install and maintain	Conditional		Yes	Residential		
1356	Lennox Head	No		Conditional	Many households are struggling with the current rates!	Yes	Residential	I believe that it is important for our children to learn to swim, so we need these pools. Please do not do them both at the same time, as well need access to the pools for learning important skills. The rate increase is almost double... this needs to be reviewed.	
1357	Lennox Head	Yes		Conditional	Before rates are increased I would expect a much more serious consideration of using our rates money the Council has been holding in investments on the money market. It seems to me this important investment in pool infrastructure our community needs warrants the use of some or all of this money. I understand there is some danger of losing this money if the state moves on Council programs.	Yes	Residential	Council is adept on the 'process' of consultation...I am sceptical about consultation ever making much difference to them doing what they initially planned.	Barbara Sparrow bsparrow7@bigpond.com
1358	Lennox Head	No	Perhaps a heated spa are for physio / hydrotherapy for our ageing population.	Conditional	Since we live in Tasmania and rent the property the pools are of little interest to us. Our Lennox Heads property rates are already twice that of our Tasmanian home	Yes	Residential		John Subonj: email: msubonj2@gmail.com
1359	Lennox Head	Yes		Conditional	I would like to make note that there is a huge requirement for a multipurpose sports facility for the Ballina Shire. When the cost is approximately the same, why has this not been presented as an option for funding for the sports facility? This could provide so much more to the community than just a place to play sport, we could be hosting interstate competitions that would bring revenue to our town.	Yes	Residential		Kerri Vagg klv_09@hotmail.com
1360	Lennox Head	Yes		Conditional	Ballina Shire are in desperate need of a multi use sports centre. I would support a rate increase for 1 year to help fund the building of such a centre. I have 3 daughters who all play basketball. The facilities available to them is dismal. We spend weekend after weekend travelling to tamworth, armidale, grafton, yamba and lismore. Kids in the area are at a major disadvantage.	Yes	Residential		Danielle Woods Danielle_woods@live.com.au
1361	Lennox Head	Yes	N/A	Conditional	N/A	Yes	Residential	N/A	N/A
1362	Lennox Head	Yes	With respect, the Ballina Community requires money to be put into the building of a Indoor 4 court Sports Centre. The facilities could be used by various sporting groups for indoor sport and hire with the Ballina Council owning and having employee/s to run the centre (create some new jobs). There is no facility and has been need for many years. There is already swimming pools (although yes they do need some updating) the indoor facility is more important.	Conditional		Yes	Residential	See question 6.	Adam Lenehan 13 Rainforest Way Lennox Head. adamleanne@hotmail.com
1363	Lennox Head	Yes		Conditional		Yes	Residential		
1364	Lennox Head	No		Conditional		Yes	Residential		
1365	Lennox Head	Yes	This is perhaps the councils best asset, and has been under funded and advertised for the 25 years I have been a rate payer. The end of town , and the beach area should be a draw card, the water front , the walk to shaws bay, this whole area has been over looked , and no doubt an upgrade to the pool, and the surrounding area would be income producing for a lot of business houses at that end of town.	Conditional	There should be a yearly pass available to buy for rate payers at the beginning of the season, at a big discounted rate. No doubt the more people who use the pool, the more they would spend, and even if the pool management is contracted out, this would no doubt be a item that would give the council a hedge on obtaining an increased lease fee.	Yes	Residential	The consultation process so far has been good, and no doubt the end result will be obtained at the next council elections. GOOD LUCK ON CONVINCING THE 80% of rate payers who are golden oldies who would not know what a swimming pool looks like	GEORGE BOWDEN 1/38 DAINTREE DRIVE LENNOX HEAD EMAIL snappytom.69@hotmail.com
1366	Lennox Head	No	ongoing planned updates are important- I assume a survey has been done as to how to attract more people to use this facility... if indeed they are under utilised these improvements I would assume are to increase usage and revenue from our pools not solely maintenance issues!	Conditional		Yes	Residential		Patricia Bramley trishbramley@yahoo.com
1367	Lennox Head	Yes	I think the pools are used regular in summer months but I believe during the winter months not so	Conditional	I agree with the increase but the prefer if the project was down graded	Yes	Residential	No	Terry Chandler 43 Survey Street Lennox Head email: tchandler@smarchat.net.au
1368	Lennox Head	Yes		Conditional		Yes	Residential		
1369	Lennox Head	Yes	Ballina and its surrounding areas needs a heated swimming pool all year round and is well overdue for this facility. With an ageing population, elite swimmers and triathletes in this area there is no where for these people to exercise or train especially in the winter months. The pool needs to be heated and available all year round. The 25 mt pool at Ballina Indoor can not accommodate the population. The Ballina swimming pool is a very important asset to the local people as it assists with improving the health and general wellbeing of the population who are our ratepayers. We have waited far too long for a heated pool and the Ballina Shire needs to ensure the needs of our population/rate payers are finally met.	Conditional	Were the rates increased after the new Surf Club was built? Why is the swimming pool different to the Surf club. Be fair to the ratepayers - equity needed! I am fully supportive as long as there is equity in all sporting facilities building built in the Ballina Shire.	Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1370	Lennox Head	Yes	1.The pool fence in ballina helps as a wind break. 2. I'd rather see alternative recreational projects supported eg an indoor basketball stadium/ footsal/ etc stadium. 3. Heating the pool sounds like a problem for carbon footprint. 4. There is a heated pool at Lennox for winter swimming.	Conditional	happy to pay more for a basketball stadium.	Yes	Residential	An indoor multi-sports stadium would enable regional competitions to be hosted in Ballina, with significant flow-on business growth from accommodation etc for visiting teams. There is only one basketball stadium (SC School). The Lennox one was a mistake in terms of size and can not be used for even local competition.	dewald@iprimus.com.au Dan Ewald
1371	Lennox Head	No	I BELIEVE THE WORKS SHOULD BE SCALED BACK TO JUST PROVIDE THE BASIC IMPROVEMENTS TO MAINTAIN THE SWIMMING POOLS CONSIDERING THE PERCENTAGE OF CURRENT USERS & VISTORS BECAUSE THE COSTS TO PROVIDE THE FULL RANGE OF POSSIBLE IMPROVEMENTS WILL ALWAYS BE MORE THAN ESTIMATED & WILL UNNECESSARILY BURDEN ALL RATEPAYERS WHETHER USERS OR NOT.	Conditional	I WOULD CONDITIONALLY SUPPORT A REDUCED INCREASE TO COVER THE COSTS OF MORE BASIC IMPROVEMENTS TO THE SWIMMING POOLS TO MAINTAIN THE EXISTENCE.	Yes	Residential	I ATTENDED THE COUNCIL'S PUBLIC MEETING HELD AT LENNOX HEAD & AND THOUGHT THAT PAUL HICKEY PROVIDED A COMPREHENSIVE & UN-BIASED PRESENTATION OF THE OPTIONS. HOWEVER, FROM MY EXPERIENCE THESE MEETINGS ATTRACT MOSTLY THOSE EITHER DIRECTLY OPPOSED OR FOR & ANY PRACTICAL DISCUSSIONS GET BOGGED DOWN BY BOTH SIDES.	
1372	Lennox Head	Yes		Conditional		Yes	Residential		
1373	Lennox Head	Yes	If the current pool was heated it may not be necessary to have an enclosed facility. The current pool then could operate all year round. There are pools who operate in this way.	Conditional		Yes	Residential	Any construction should be done in a timely manner, there has to be a definitive completion date.The pools should if possible only be closed in the off season for the work to be done.	
1374	Lennox Head	Yes		Conditional		Yes	Residential		
1375	Lennox Head	Yes	Do not see the need for increasing the number of lanes. This would not increase patronage and swimming carnivals are not a growing activity	Conditional	I would like to see alternative castings for different scenarios. Additionally the increased rates being permanent need to be mandated for community facilities rather than general revenue	Yes	Residential		Andrew Davis 3 the crest Lennox head
1376	Lennox Head	No	Heating should be based on solar with heat pump back up...Also solar electricity panels should be installed to generate electricity to pumps.	Conditional	On the rate notice re average residential rate it says \$859-this is per quarter, not per annum. So average increase would be \$47.25x4=\$189/annum. Is this correct? If so this is a big increase for a household.	Yes	Residential	I believe that the proposal is not clear enough as to exactly what is to be done. Plans for viewing should have been essential for ratepayers to view before being able to make an informed decision on voting. The information provided is just a proposal with no breakdown of costings. THIS IS NOT GOOD ENOUGH!	Marian Pentecost mazpent@gmail.com
1377	Other (eg. rural)	No	Not being familiar with either pool the above is not an informed view.	Conditional	In general we support this sort of initiative to improve facilities for residents providing that there is a genuine need for these improvements and is not simply someone's wishful thinking that will increase ongoing costs to Council and therefore ratepayers.	Yes	Residential		allenho456@gmail.com
1378	Other (eg. rural)	Yes		Conditional	As Alstonville is already heated, focus on an indoor/outdoor facility in Ballina with the waterslide it could be a focus of water entertainment summer and winter and it definitely needs more shade	Yes	Residential		
1379	Other (eg. rural)	No		Conditional		Yes	Residential		
1380	Other (eg. rural)	Yes	I think Ballina pool needs the most money spent on it and more upgrading than Alstonville	Conditional		Yes	Residential	I would like more money spent on Ballina	
1381	Other (eg. rural)	Yes	either heat Ballina pool for winter only OR build a heated 25m lap pool not both. Please keep Alstonville heated in winter months. Please do not destroy water temperatures like Lismorre did- Ballina Pool is perfect for training - I use it 5-6 mornings a week with a dedicated crew of adults and kids lap swimmers. To have access to an affordable exercising facility is important to this community for safety and health.everyone should know how to swim.	Conditional		Yes	Residential	great communication	
1382	Other (eg. rural)	Yes		Conditional	1. The notion that \$4m would be spent on each of the pools seems way out in terms of populations the pools support. A breakdown of something like \$4m Ballina, \$1.5-\$2m Alstonville would be more appropriate. There is a case for Ballina pool to be heated but it must be an historical accident that Alstonville's is. It would not trouble me if the heating there was discontinued. 2. If heating is to be provided at either pool, it is incumbent on the Council to ensure that the heat is retained as best it can be by enclosures or whatever other options are available. When we have significant global climate change, it would be irresponsible to maintain the pool's temperature with wasteful use of fossil fuels.	Yes	Residential	It's been well done	Howard Jeffery 59 Waterford Parade Skennars Head
1383	Other (eg. rural)	Yes		Conditional	I would like to see some sort of guarantee the the rates would be lowered again after these 2 years	Yes	Residential		jtbrand@wn.com.au
1384	Other (eg. rural)	Yes	It seems that the most expensive proposal is to add lanes. Without this a lesser rate increase may be possible. To me the availability of a heated pool in winter would mean that people could use the pool throughout the year. It is also important that there are comfortable, shaded and sheltered areas for sitting before or after a swim.	Conditional		Yes	Residential		
1385	Other (eg. rural)	No		Conditional		Yes	Residential		
1386	Other (eg. rural)	No		Conditional		Yes	Residential		
1387	Other (eg. rural)	No	Increasing the standards and adding training pools would be a good idea if schools and swimming clubs were to make good use of the pool Heating would increase the length of time the pool is open each year and therefore for income from entry fees	Conditional	Funding should come from the whole community. Increase of entry fees - More user pays. Why slug only the rate payers. As we have a small rental property (the bank owns most) we will be paying twice for something we will not use and our visitors will not use. Maybe happy to pay for our in town property but not our rural residential property. Can council establish a lottery to cover the pool upgrade and improvements to shire amenities. Queensland once maintained its public hospitals through a lottery.	Yes	Residential	Living in rural environment 15 minutes from Ballina we do not use the pool. We have our own expenses of maintaining our own pool and on tank water.	
1388	Other (eg. rural)	Yes		Conditional		Yes	Residential	Would like improvement to recreational facilities in Ballina not just the pools	
1389	Other (eg. rural)	No		Conditional	Those who intend to use these improved facilities should have some "skin in the game" - they should not depend on the bulk of the ratepayers to underwrite their fun, but put up some money to show their serious interest. We feel that Council, i.e the ratepayers, should not have to put up ALL the money but match a serious amount raised by the putative users.	Yes	Residential	The interests promoting these improvements to Council facilities appear not to have demonstrated their bona fides by putting up some money. For example if they had funded a proper survey, they should be able to quantify the level of their support, rather than asserting that it would be a good idea.	ian_cousins@bigpond.com

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1390	Other (eg. rural)	Yes		Conditional	I am hesitant to support this increase, simply because of the continued flow on effects. if rates were subsequently reduced in future years to offset it, then I would give it 100% support. Can you introduce a levy - a separate charge to the rate which would only be in place for two or three years?	Yes	Residential	I appreciate the time and energy being expended to consult with ratepayers.	
1391	Wardell	Yes	Please build another indoor heated pool, soon the swim & gym will be closed & Ballina needs a heated indoor pool for the elderly & disabled. If you are going to upgrade existing pools, only Ballina now, as the cost is too great for both Ballina & Alstonville.	Conditional	5.5% per year is too much to bare	Yes	Residential	Thanks for the consultation process, it is nice to be part of the process	Cheryl Morton email: xena05@bigpond.net.au
1392	Wardell	Yes		Conditional	I would ask that if the rates increase, will they go back down after the pool is paid off? I doubt that they will. If the rates increase, why aren't we then given a seasonal pass as a rate payer? the pool is so expensive now to use, and the water slide is shocking at something like \$60 for one visit. If we are paying increased rates for the pools, I won't be forking out money for visits then. There just isn't enough surplus income now days for families to spend. If the season rates were much cheaper, more people would probably buy a ticket also, which would raise revenue. consider the " my fun" passes for movie world etc. make it a cheap price and people will pay it and use it a few times, make it expensive and we don't pay to use the service. if its cheap we will be more inclined to spend at the kiosk, if its expensive we will bring our own food. There has to be a better way than increasing our rates by that high of a rate. people are just struggling financially too much - rate payers don't get Centrelink help either, because we own our own house. Times are financially too tough right now.	Yes	Residential		lisastabb@gmail.com
1393	Wardell	No	Sorry I have never been to any of the pools so cannot comment.	Conditional	No someone has to pay and is normally the tax -rate payer. In saying that state & feds are pretty tight in the funds they hand out.	Yes	Residential		
1394	Wardell	No		Conditional		Yes	Residential		
1395	Wollongbar	Yes		Conditional	We currently go to Goonellabah pool as it is covered and therefore warmer and protected from poor or hot weather.	Yes	Residential		
1396	Wollongbar	No		Conditional		Yes	Residential		R P Armstead 33 Wollongbar Dr. Wollongbar 2477
1397	Wollongbar	Yes		Conditional	Using some developer contributions to part/fully fund? I believe \$8 million is excessive for upgrades....I also believe that compared to other pools in the region, both ballina and Alstonville have the best facilities already..	Yes	Residential		
1398	Wollongbar	No		Conditional	with such a significant increase in rates when compared to the standard yearly increase, that affect will be felt long after the extra rate increased has passed, as rate payers will always be paying more then they otherwise would have unless there is a rate rise concession offered in the future to offset this impact. also i feel that with the current economic situation and unemployment levels, especially the struggles that can be faced in our local area with these issues, not to mention proposed cutbacks to welfare young and old, an increase in outgoings on households of this nature should be softened to reduce the burden on the residents. i feel that a lower increase may be kinder to the residents (including myself who is a first home owner on a single income), and a lower increase will lessen the burden long after the rate rises are reduced back to norm.	Yes	Residential	i feel that there are other ways that this work could be funded other than such a sharp increase in rates to the ratepayers of this community. most businesses do not have the liberty of asking 1000's of people to give them money to do something without offering a return. Given that this will be infrastructure that is pay per use or paid membership, i would expect that, like any business, there would be modelling on how much income would be generated and how much return on investment there would be, however there does not seem to be any of this information in the information pack. If this information is around, what would the return on investment be like? i understand that as it is community infrastructure there is an expectation for the public sector to subsidise, however it seems that council is asking its ratepayers to do more than that, its asking them to pay for it. In summary, i do not have an issue with the idea that there is significant works that needs to be undertaken here, and there is good community benefit to undertaking this, i grew up in alstonville and had the pleasure of using the facility growing up, however i dont think it is the responsibility of ratepayers to solely fund an investment for which they do not get any financial return, partially fund the investment, perhaps, but not solely.	Daniel Rathborne daniel_r@live.com.au
1399	Wollongbar	Yes		Conditional		Yes	Residential		
1400	Wollongbar	No		Conditional		Yes	Residential		
1401	Wollongbar	Yes		Conditional	IM supportive of the rate change though I think that ratepayers should get discounted entry to the pool. And I mean a good discount as our rights are paying not the entry fee and I think we should get at least halfprice entry	Yes	Residential		Paul Clark 35 Smith lane Wollongbar 2477
1402	Wollongbar	Yes		Conditional	Concerned specifically with the 3% rate increase in the 3rd year based on the total rate level of the previous year, which would in effect be a greater increase on the overall rates.	Yes	Residential	Why has Council not allocated savings over previous years for future upgrades and ongoing maintenance of the pools? Has Council considered selling some of its commercial properties in order to finance the pool upgrades?	Susan Fitzpatrick 83 Sproule Drive, Alstonvale dnsfitz1@bigpond.net.au
1403		No		Conditional	After the last 40 years of operation the pools would have made a small profit each year like any we'll run business. Add this profit over the 40 years and it should be a tidy sum to maintain the pools. Why should the rate payers foot the bill when only a small percentage use it.	Yes	Residential		
1404	Ballina	Yes	Volleyball area or similar to encourage more activities for younger people. Outside partially covered cafe area.	Conditional	Should be considered in the much broader context of the river foresaw development. To enable passive and	Yes		I hope such consultation would take place for the development of a marina which would bring money into the town as a stopover point between Coffs and Tweed. There are no facilities along the Coast and Ballina is well positioned to do this. Bot a huge development that was recently proposed	Cynthia Moncrieff 2/53 Cedar Crescent Ballina
1405	Alstonville	Yes		Yes		No	Residential		
1406	Alstonville	Yes		Yes		No	Residential		
1407	Alstonville	Yes	A dry land area to throw water polo balls	Yes		No	Residential		
1408	Ballina	Yes		Yes		No	Residential		
1409	Ballina	Yes	Do it right the first time and you won't have to do it again! Have Ballina pool in door. Huge glass doors that open on to the river. Alstonville residence already have gollenabah pool they can access! More cash spent here!!!! In Ballina.	Yes		No	Residential		
1410	Ballina	Yes		Yes		No	Residential		
1411	Ballina	Yes		Yes		No	Residential		
1412	Ballina	Yes		Yes		No	Residential		
1413	Ballina	Yes		Yes		No	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1414	Ballina	Yes	A leisure centre would best serve the community. Something like the Goonellabah complex would be well used and a wonderful addition to our town providing activities for all ages. Today and into the future more organised activities based around a gym & pool are extremely popular with all age groups. Toddlers through to seniors need 365 day access winter & summer.	Yes		No	Residential		Bill Howell 21Riverside Drive Ballina
1415	Other (eg. rural)	Yes		Yes		No	Residential		
1416	Other (eg. rural)	Yes		Yes		No	Residential	I am a resident of Byron Shire who works in Ballina.	Belinda Fleming Ballina High School Science, Technology and Marine Studies Department Locked Bag 1 BALLINA NSW 2478
1417	Wollongbar	Yes	I believe definite covered spectator areas at Alstonville - the number of school carnivals etc that have taken place in rain - parents and family want to watch their children, but not in the rain - the shading is great but no good for rain or showers	Yes		No	Residential		
1418			Please build a a 25m heated pool No heating in 50mtr pool. who is going to use the pool i winter ????????	Yes	special rates should cover25 mtr heated pool- -no heating in 50mtr pool	No	Residential	See above----- 25mtr heated pool only	noel warr 26 quays drive ballina 2478
1419	Alstonville	Yes	As a regular pool user, I would love to see the pools improved as outlined, before they deteriorate to the point where they are no longer pleasant to use.	Yes	The extra cost per annum seems a small price to pay for the up-grade of these important assets.	No			
1420	Alstonville	Yes	Appearance from main road into Ballina pool	Yes	Increase for pools only then dropped, not continued for other reasons. Then in future create a pools fund for further repairs and up dates so not required all at once.	No		NO.	RW & BC Corney. 9 Bahama Ave Alstonville NSW 2477 bob.corney2@bigpond.com
1421	Alstonville	Yes		Yes		No			Andrew Selway aselway@adenelectronics.com.au
1422	Alstonville	Yes		Yes	Yes, it will be a bit of a burden for the whole community to pay this extra rates including ourselves.....but, the work is important to help keeping the population fit and water aware in this area with so much water around everywhere from dams to rivers to oceans. It is important to have children and young people learning to swim.....and it is oh so good for us all!!!	No			
1423	Alstonville	Yes		Yes	Prefer that any rate increase be used for upgrade of facilities that benefits the widest group in the community such as children, young families, elderly and movement impaired people. with more single purpose facility upgrades paid by a user pays system.	No			
1424	Alstonville	Yes	It would be useful to be able to split the Alstonville pool using a moveable end to allow water polo and general pool use simultaneously	Yes	Rate variation should have an end date when pool works are paid for	No			The pools are one of the councils most valuable facilities. Essential for schools to provide learn to swim, general community sport and fitness.
1425	Alstonville	Yes		Yes		No			
1426	Ballina	Yes		Yes		No			Sharon Quinn 56 Fenwick Drive East Ballina NSW 2478
1427	Ballina	No		Yes		No			Yvonne McLachlan, 1 Vera Place, Ballina. yvonne.mclachlan@bigpond.com
1428	Ballina	Yes		Yes	Supportive provided that the 2.5% increase is for two consecutive years only, work commences ASAP and does not proceed at snails pace, which appears to be the normal practise for Local Government. In addition money raised via the levy is not unduly wasted on consultant fees.	No		Ability to provide input online is welcomed.	cox_fish@bigpond.com
1429	Ballina	Yes		Yes		No			jammusic1955@gmail.com
1430	Ballina	Yes		Yes		No			Vanessa nixon 15 Minley cres. East ballina nsw 2478
1431	Ballina	No		Yes		No			
1432	Ballina	Yes		Yes		No			
1433	Ballina	Yes	Heating to allow year round access to the pools is most important. Would be worth looking at pool developments elsewhere in NSW country towns that have worked successfully in the past such as enclosing and heating half a 50 metre pool thereby providing 12 month access and reduced operational costs.	Yes		No		Having a stall at local markets or special events would be proactive by council and improve awareness and opportunity for consultation.	paulhernage@hotmail.com
1434	Ballina	Yes		Yes		No			
1435	Ballina	Yes		Yes		No			
1436	Ballina	Yes	Myself and family for 12 years have wanted our pool heated and would support it 100% by getting a season pass.In addition,to block the view of the river is an old mentality and we need to embrace the amazing view a non see through fence is obstructing!!We love our pool it is in the best location,but it just needs some love from council and support from the people!!	Yes	If that is what it takes,just do it!!	No			
1437	Ballina	Yes		Yes		No			
1438	Ballina	No		Yes		No			Teddi Brice teddi.brice@gmail.com
1439	Ballina	Yes	It would be great to see an upgrade of these existing council facilities - they will potentially benefit a broad range of people and contribute to the health and safety of our local community.	Yes		No			

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1440	Ballina	Yes		Yes	I think this is a really important initiative - these pools represent aged public infrastructure requiring urgent attention to prevent degradation. The pools are a fabulous community asset that contribute to health, community and social benefits for many residents and visitors to Ballina. Adequate heating would be great to ensure year round access.	No		Thanks	
1441	Ballina	Yes	Hand-rail at entrance from foot-path, at Ballina Pool	Yes	No.	No		Heated pool with improved facilities for disabled patrons are needed at Ballina and Alstonville may have to be carried out separately as funds permit.	john.loretta@bigpond.com
1442	Ballina	Yes		Yes		No		I believe that the pools do need work. if this rate increase goes ahead I think that the rate payers should get free entry for there support.	scott stelzer 6 smith st skennars head
1443	Ballina	Yes	This is important infrastructure in urgent need of maintenance and upgrading to bring it up to modern day standards. The upgrade and consequent improvement in year round access is critical in a region classed as a "black spot" for drownings. Access for deep water use is very difficult or impossible for the aged or disabled; this would be an important feature. Year round availability would be tremendous for everyone including recreational swimmers; athletes, surf club members, young children learning to swim; schools, water safety etc. Pool users invariably comment that they would certainly use this facility if it were accessible year round and would enhance their health, water safety and fitness.	Yes		No			
1444	Ballina	Yes	Just Ballina	Yes		No		Just Ballina.	
1445	Ballina	Yes		Yes		No			
1446	Ballina	Yes		Yes		No			
1447	Ballina	Yes	Increased bicycle parking in the vicinity. Many triathletes use the pools and many would like to be able to ride to the pool and have adequate bicycle parking at the pools. Increasing sporting facilities generally will have a very positive impact on the livability of Ballina and encourage increased sporting activity within the community, which would be a great outcome.	Yes		No			Mark Downey 92 Burnet St Ballina
1448	Ballina	Yes		Yes		No			
1449	Ballina	Yes		Yes		No			
1450	Lennox Head	Yes	Indoor Heated lap pool of 50m for all those people who train year-round and take up the pool for those leisure users and have no 50m pool to train in during winter seasons	Yes		No		This region desperately needs upgrades to our pools	Erinstalenberg@gmail.com
1451	Lennox Head	Yes		Yes		No			t.t.finlayson@gmail.com
1452	Lennox Head	Yes		Yes		No			Vicki Kelly 46 Barrett Dve Lennox Head NSW 2478
1453	Lennox Head	Yes		Yes		No			
1454	Lennox Head	Yes	I think that wet deck sides to the pools need to be installed along with disabled access. A relocatable beam that divides the 50 metre pool into 2 x 25 metre pools. This would enable programming of the pools and increase usage of the pools. When schools come to the pools for activities other than the carnivals other pool users must leave the pool or lap swimming is disrupted.	Yes	Happy with what has been proposed	No		No I think Council has done a good job.	
1455	Lennox Head	Yes	Ballina Pool is open to wind, which I assume is the reason for the fence. Given that the fence doesn't stop the wind anyway, better views to the river would be good. Also, don't lose sight of the recreational swimmers in the pool - competition would be lovely, but fun is a big part of it too (and I swim for laps as well). Alstonville Pool is a lovely setting and the managers have made it very nice with the plants etc. All the pools however need a definite upgrade as they are clearly older and a bit shabby.	Yes		No		Ballina Pool could do with a landscaping upgrade and if it is getting some new pools etc, then possibly something like the inflatable climbing thingummy at Goonellabah Pool would be useful as well.	
1456	Lennox Head	Yes		Yes		No			
1457	Lennox Head	Yes		Yes		No			
1458	Other (eg. rural)	No		Yes		No			
1459	Other (eg. rural)	Yes	The blow up slide/fun equipment at Alstonville should be replaced with enhanced permanent play equipment to encourage our younger children to be more active. It should be provided at no additional costs to entrance price.	Yes	We are concerned that improvements to the Ballina pool may take more funds than forecast, leaving the Alstonville pool to be less improved. Our pools are a community amenity and as such is available to all and should be made available at a subsidized rate like other community facilities.	No		good idea - local government informing the community and seeking input is a good idea.	capjack2j@gmail.com
1460	Other (eg. rural)	Yes		Yes		No			
1461	Other (eg. rural)	Yes		Yes	Whilst I am supportive of the proposed rate increase for 2015/2017 it is only on the condition that the council remove it after the proposed time.	No		I am very pleased with the transparency of operation that the council is utilising. Very professional.	Gavin Hartel 40 Cummings Cres. Cumbalum, NSW, 2478.
1462	Other (eg. rural)	Yes		Yes		No			
1463	Wardell	No	My wife and I are long retired and are unlikely to use the pool. But an all-round swimming facility will provide a healthy outlet for young people to maintain fitness and direct their energy. Swimming is also a sport that can be enjoyed by all members of a family regardless of age. This part of the State needs to be able to attract swimming competition that will draw visitors, create opportunities for local athletes and keep Ballina in the lead.	Yes		No		Thank you for including me!	Mike Rushby gmrushby@bigpond.net.au
1464	Alstonville	Yes		Yes		Yes	Business		
1465	Alstonville	Yes		Yes		Yes	Business		
1466	Ballina	Yes	The removal of the slide should be considered.	Yes		Yes	Business		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1467	Ballina	Yes	I believe most of the money should be spent on a MULTIPURPOSE SPORTING FACILITY including better indoor basketball and netball courts. Yes, some money could be used towards upgrading of pool plant and equipment but certainly not all of it.	Yes	Please use this money for a MULTIPURPOSE INDOOR SPORTS FACILITY INSTEAD	Yes	Business	Please use this money for a MULTIPURPOSE INDOOR SPORTS FACILITY INSTEAD	David Shaw dave@rightfoot.com.au
1468	Ballina	Yes		Yes		Yes	Business	just do it or we'll still be waiting in 20 years time like the cycleway	greg Johnson gregajohnson1@bigpond.com
1469	Lennox Head	Yes		Yes		Yes	Business		
1470	Alstonville	Yes		Yes		Yes	Combination of Properties (eg Residential and Business)		
1471	Alstonville	No		Yes		Yes	Combination of Properties (eg Residential and Business)		
1472	Ballina	Yes	as the alstonville pool is already heated, I think the emphasis and priority should be on the Ballina pool. There is a greater population base in Ballina and due to the exposure to bad weather(which is not a factor in Alstonville) , I think the work on the Ballina pool is urgent.	Yes		Yes	Combination of Properties (eg Residential and Business)		michelle.ballina@gmail.com
1473	Ballina			Yes		Yes	Combination of Properties (eg Residential and Business)		
1474	Ballina		only as outlined above	Yes		Yes	Combination of Properties (eg Residential and Business)	no	not required
1475	Ballina	Yes		Yes		Yes	Combination of Properties (eg Residential and Business)		
1476	Ballina	Yes		Yes		Yes	Combination of Properties (eg Residential and Business)		mcintoshsmith@bigpond.com.au
1477	Ballina	Yes		Yes		Yes	Combination of Properties (eg Residential and Business)		
1478	Ballina	Yes		Yes	Yes, I do not believe that Alstonville pool requires the additional play areas that Ballina does. Ballina is the central, main pool and needs the whole revamp especially the children and family area. Alstonville just needs good maintenance.	Yes	Combination of Properties (eg Residential and Business)		
1479	Ballina	Yes		Yes		Yes	Combination of Properties (eg Residential and Business)		
1480	Ballina	Yes		Yes	I believe that any and all rate payers should receive a subsidised entry to the pool of their respective permanent residential area pool. Also, it would be advantageous to the area for residents and tourists if the new and improved facilities was along the line of the Goonellabah Sports and aquatic pool facilities.	Yes	Combination of Properties (eg Residential and Business)		Donna Chapman cranky-bum@hotmail.com
1481	Ballina	Yes		Yes		Yes	Combination of Properties (eg Residential and Business)		
1482	Ballina	Yes		Yes		Yes	Combination of Properties (eg Residential and Business)		
1483	Ballina	Yes		Yes		Yes	Combination of Properties (eg Residential and Business)	Do the improvements as soon as possible	
1484	Lennox Head	Yes		Yes		Yes	Combination of Properties (eg Residential and Business)		
1485	Lennox Head	Yes		Yes		Yes	Combination of Properties (eg Residential and Business)		
1486	Other (eg. rural)	No		Yes		Yes	Combination of Properties (eg Residential and Business)		colleen@universalcranes.com
1487	Other (eg. rural)	No		Yes		Yes	Combination of Properties (eg Residential and Business)		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1488	Other (eg. rural)	Yes		Yes	1. the 2.5% rise - how much money does this actually generate over 2 years ? eg. does it generate 4 million, 8 million, 16 million ?? 2. After the 2 year period does the rate go back to the 3% rise ?	Yes	Combination of Properties (eg Residential and Business)	1. Yes, We are supportive of it. But make correct, sensible and constructive decisions. Have common sense in the designing stage. Don't Waste it. 2. Will Local Businesses have the opportunity to do the works and keep it within our Shire ?	Joe and Donna Cronin, Weldcro Fabrication (email: weldcro@bigpond.com). thank you.
1489	Other (eg. rural)	Yes	Additional lanes but not really for competition ... more to do with less crowding in the early morning	Yes		Yes	Combination of Properties (eg Residential and Business)	I fully support the Council's approach; perhaps my only reservation is that with squad training etc it can be hard to use the pool at the time that is best for a working person ... hence more lanes would be great, I just would resist them being "automatically appropriated" by squad training ...	William Ford williamf@blackburnprior.com.au
1490	Other (eg. rural)	Yes		Yes		Yes	Combination of Properties (eg Residential and Business)		
1491	Other (eg. rural)	Yes		Yes		Yes	Combination of Properties (eg Residential and Business)		
1492	Other (eg. rural)	Yes		Yes		Yes	Combination of Properties (eg Residential and Business)		
1493	Alstonville	No		Yes		Yes	Farmland		
1494	Alstonville	Yes	Add competition grade starting blocks to the Alstonville pool.	Yes	The Alstonville pool and probably Ballina pool are of the age where some major maintenance will be required if the pool upgrade is not done. If the pool upgrade is done the council will therefore make considerable savings on ongoing maintenance. These future savings should be included in the overall cost of the upgrade and hence reduce the amount of the special rate variation.	Yes	Farmland		Tim Danaher ktd@internode.on.net
1495	Alstonville	Yes	For Alstonville pool more emphasis should be placed on facilities for teenagers and children to play and undertake sports (swimming, water polo and social/non competitive games for those kids who aren't competitive)to encourage all young ages to participate. The inflatable equipment and other such play equipment is a great start but only available at limited times currently (eg Sat afternoon in Summer). Kids wet play areas for 3-12 year olds should be considered for the Alstonville Pool on the underutilised grass picnic area. The play area could be enhanced with seating and picnic/shade facilities to encourage families to supervise their kids. My daughter (aged 9) has suggested the following (in her words)"My idea was a swing in the baby pool that little toddlers can sit in. It can be adjusted so the mums or dads can lower their baby into the water and dangle their feet in it. It can be raised up above the water or lowered into the water so half of the baby's body is in the water. And that's my idea hope you like it :) More shading over stands is needed for sporting events and for competitors.	Yes	I am supportive of the rate increase as long as the majority of funds are targeted to the two pools and not to other unrelated projects.	Yes	Farmland	I would suggest next time Council target local schools in Alstonville and Ballina for consultation. The schools and their children are major users of the pools. This provides the kids with the opportunity to make their own submissions and to have their say on services the Council provides that are very relevant to them and to see how their submission is taken into consideration and may be acted upon.	
1496	Other (eg. rural)	No		Yes	I believe the pools should be maintained to the highest standard and all ratepayers should be prepared to contribute. These are established community assets and it is paramount that they be kept in prime condition.	Yes	Farmland	It has been professionally prepared and sets out Council's position clearly.	C.R.Laws 537 Fernleigh Road, Fernleigh. 2479 crl001@bigpond.com
1497	Other (eg. rural)	Yes		Yes	I would need to be confident that the money was used for that purpose and only that purpose with new members on council each time this might change. It needs to be written into the future. When the pools have been paid off then the rates should come down as it should remain a temporary arrangement. It seems all governments once they increase something they do not like to take it back. !!	Yes	Farmland		Jacqueline Heap jacqheap@gmail.com
1498	Other (eg. rural)	Yes		Yes	I appreciate the approach taken	Yes	Farmland	no	Bill Farrow farrowbill@bigpond.com
1499	Other (eg. rural)	Yes	I would love Alstonville pool to stay open all year. It is a fantastic community facility.	Yes		Yes	Farmland		susanmiine58@gmail.com
1500	Other (eg. rural)	Yes		Yes		Yes	Farmland		Robert Biddle robndale@outlook.com
1501	Other (eg. rural)	Yes		Yes		Yes	Farmland		
1502	Other (eg. rural)	No	Pools are an essential part of our community providing healthy activity for young and old. Improved facilities will provide for family outings. Everyone wins! Get it done!	Yes		Yes	Farmland		
1503	Other (eg. rural)	Yes		Yes		Yes	Farmland		
1504	Other (eg. rural)	Yes		Yes		Yes	Farmland		
1505	Other (eg. rural)	Yes		Yes		Yes	Farmland		
1506	Other (eg. rural)			Yes		Yes	Farmland		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1507	Other (eg. rural)	Yes	For the Alstonville pool addition of a heated training pool which would double as a dedicated water polo pool during carnivals would be excellent. The heating at Alstonville over the last 15 plus years has extended the swimming season into early spring affording triathletes with a chance to improve their early season swim fitness. Also the Fettels have been enthusiastic supporters of swimmers and triathletes competing in the late autumn season Byron swim and triathlon. Thus the heating of Ballina Pool will provide similar support for Ballina residents. This will for example make Ballina Shire a more attractive focus for professional triathlete training squads potentially providing an hiatus for swim training right up to the commencement of the northern hemisphere summer race season in June. Ballina Shire has a significant population of seniors and as a recent retiree both the Ballina and Alstonville pools are a valuable resource to keep us seniors fit, active and healthy. The extended swimming season possible from the heating of Ballina pool in addition to Alstonville is an excellent proposal and including disabled accesses (eg lift chairs and ramps) at both pools. As the inaugural president of the Ballina Triathlon Club (1990) which has become one of the most continually active triathlon clubs in Australia and provided training and event opportunities for many triathletes of international reputation, in the gestation of their careers (eg Greg Bennett, Clayton Fettel, Jackie Hallam, Jarrod Brauer, Miles Stewart...) I am positive the pools at Alstonville and Ballina have been essential resources in support of club activities, not excluding the network of local rural two lane roads offering a range of cycling opportunities, and beach tracks ideal for cross country running (eg Sharps and Seven Mile Beach). The proposed upgrading of both pools will open	Yes		Yes	Farmland		Gavin and Christine Rose 69 Glenross Drive Tintenbar gavchrisrose@hotmail.com
1508	Alstonville	Yes		Yes		Yes	Residential		Jan Backhouse, janbackhouse@bigpond.com
1509	Alstonville	Yes		Yes		Yes	Residential		Don Backhouse, P.O. Box 452 Alstonville
1510	Alstonville	Yes		Yes		Yes	Residential		Stephen Marks hurfurflycoon@hotmail.com
1511	Alstonville	Yes		Yes		Yes	Residential		Jack & Eileen Pierce 41 Alston Avenue Alstonville
1512	Alstonville	No		Yes		Yes	Residential	i appreciate the opportunity to comment. although i rarely if ever use the pool, my children and grandchildren do and for their benefit i am willing to support a temporary rate rise	john reilly 456 wardell rd alstonville amreilly39@gmail.com
1513	Alstonville	Yes		Yes		Yes	Residential		Peter Surwald, 28 Valley Drive, Alstonville. pjsurwald@bigpond.com
1514	Alstonville	Yes		Yes		Yes	Residential		
1515	Alstonville	Yes		Yes	I would expect that the user fees remain same and tied to CPI so as to not price out families. We do recognise in saying this that expanded facilities require an increase in recurrent expenditure although in the short term capital & maintenance costs should be lower with new works.	Yes	Residential	Exciting prospect, please keep us all informed.	Matthew & Sam Simpson Matt@simgratech.com.au
1516	Alstonville	Yes		Yes		Yes	Residential		
1517	Alstonville	Yes		Yes		Yes	Residential		
1518	Alstonville	Yes		Yes		Yes	Residential		R Occomore 44 Davey Road URALBA NSW 2477
1519	Alstonville	No		Yes		Yes	Residential		
1520	Alstonville	Yes	Improved solar heating to extend swim season, making it affordable to run the Alstonville pool 12 months of the year.	Yes	Id like to see the \$4 million locked in to each Pools upgrade. I dont want to see the Ballina pool over spend and Alstonville having to bail them out. Unfounded but just incase ;)	Yes	Residential	Thank you for this opportunity to upgrade the pools!!!	tyrone mcgillick 4 solara crt Alstonville 0447468618 tyrone.mcgillick@gmail.com
1521	Alstonville	Yes		Yes		Yes	Residential		
1522	Alstonville	Yes	Alstonville pool has a long tradition of supporting both junior and senior Water Polo. I feel any improvements must include consideration of this sport.	Yes		Yes	Residential	Thank you for the opportunity to participate. I agree, the facilities are ageing and require upgrading. Other towns like Murwillumbah have had terrific pool upgrades in recent years. This is timely and needs to happen.	pthornton@lism.catholic.edu.au Paul Thornton Alstonville resident
1523	Alstonville	Yes	Year round hydrotherapy pool for Alstonville pool. Since the removal of the one at the Alstonville gym next to the pool, elderly residents and people on a recovery plan from injury have to go to Lismore or Ballina sometimes that's not possible with the transport infrastructure in this region.	Yes		Yes	Residential		Andy Heysen andyheysen@gmail.com
1524	Alstonville	Yes	Alstonville needs work on pump room and storage facilities for user clubs. Disabled access is a must and the leaks must be fixed. Widen it to meet Olympic standards. Covered shelter on the western side is important for the afternoon events. Do not need "empire building" expense on a training pool. Change rooms, office, kiddies pools are all adequate as is. A fence at Ballina that doesn't block the wind is not wise.	Yes	Questions may be asked as to the "Trojan Horse" nature of the idea. Why would any future major outlay not attract a rate rise? And why was it not proposed for the Surf Club and the rugby grounds? The argument that because one is not a user they should not contribute. Citizens contribute to all manner of facilities they do not necessarily use.	Yes	Residential	I suggest Councillors read Memories and Milestones, a History of the Alstonville Pool to get an idea of the community funding that has assisted with the construction and the ongoing amenity.	Eoin Johnston or 46 Shelly Beach Road 369 Rous Road East Ballina 2478 Rous 2477
1525	Alstonville	Yes		Yes		Yes	Residential		
1526	Alstonville	Yes		Yes		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1527	Alstonville	Yes	As users of the Alstonville pool we would like to offer the following suggestions: * Investigate the costs/benefits of widening the pool to meet competitive swimming standards. * Investigate the feasibility of solar heating to reduce gas heating costs and to extend the season for pool. * Improved covered seating areas. * Upgrading of the children's play area to incorporate a wet play area to attract more young families. * Improved barbeque and picnic areas so the pools become more of a community/family hub.	Yes	In making this submission we am aware that the special rate variation is permanent, but we consider the pool to be such a vital community asset that we are prepared to contribute to its on-going funding.	Yes	Residential	Both Council pools as important community assets. My wife and I are regular users of the Alstonville pool. Good swimming pools cater for all age groups in the community offering considerable health benefits; provide school sport opportunities; provide for increased mobility especially for the elderly; rehabilitation; general well being, and as a tourist attraction. It is also fundamentally important that all children are taught to swim. By doing this we could reduce the high rate of drownings in this region. I can speak for the management of the Alstonville pool and have always have been most impressed with how well it is managed by Greg and Kellie. I make a point of taking visitors to the pool and they all comment how good the facility is and how well the pool is managed and maintained (some interstate visitors who regularly swim comment stated that the water quality is the best they have seen). Although an infrequent visitor to the Ballina pool we are in favour of the proposed upgrades there, especially heating. The proposed heated 25m pool would have the potential to provide a year-round swimming opportunity in the Shire.	Graeme & Ruth McGregor 3 Eden Valley Drive Alstonville 2477 Email: graemeruth@bigpond.com
1528	Alstonville	Yes		Yes		Yes	Residential		
1529	Alstonville	Yes		Yes		Yes	Residential		icwoodhead1@gmail.com
1530	Alstonville	Yes		Yes		Yes	Residential	I think it is good that council have notified the community of the proposed increase, but council were elected to represent the people and to make the decisions. If people want community facilities, they need to be funded and paid for somehow, these facilities make our towns an enjoyable place to live & visit. Considering the age & maintenance of the facilities, it is a small price to pay.	
1531	Alstonville	No		Yes		Yes	Residential		
1532	Alstonville	Yes	A'ville - provision for access to lap swimming while water polo is held upgrade to solar heating longer swim season	Yes		Yes	Residential		E.P. Norris
1533	Alstonville	Yes		Yes		Yes	Residential		
1534	Alstonville	Yes	Swimming is a life skill and with the national and local population being encouraged by the government on state and federal levels to improve their health through physical activity, as well the need to meet targets set by the government to ensure this is met on a local level I expect Ballina Council needs to improve both the Alstonville and Ballina facilities. My personal demographic of families with children (0-18), the Alstonville facilities are regularly compared less favourably to close councils such a Lismore who have been very proactive in this area. The managers of the facility delivery excellent results however they are constantly battling infrastructure which is below today's standards and less than that of surrounding options. In reference in particular to the Alstonville pool - I feel that to promote improved attendance, as it is close to the catchment of GSAC (it is quicker to get to GSAC than the Ballina Pool, an immediate improvement before Ballina would make financial sense as their would be a faster financial incentive to use the pool by locals who travel the relatively short distance to GSAC, improving revenue.	Yes	only that pools are inclusive and for the use by the entire community.	Yes	Residential		Rachel Scott 28 Brown Avenue Alstonville,NSW, 2477
1535	Alstonville	Yes		Yes		Yes	Residential		jillybean1968@hotmail.com
1536	Alstonville	Yes		Yes		Yes	Residential	Consultation process has been adequate. An additional comment I wanted to add, was that we have been delighted with the Alstonville pool. A contributing factor to us building a home at Alstonville in 1986 and moving from Lennox Head was the bonus of a swimming pool and new-ish high school. Our four children used the pool for many years and two of them went on to play state representative waterpolo. Linda travelled to NZ for the Pan Pacific games as a 15 year old and both the boys and girls teams were state champions in the same year. With four growing children we have appreciated the wonderful provision of an excellent pool and high school for our family. I would wish the same or improved opportunities for the families that follow on from ours.	
1537	Alstonville	Yes		Yes		Yes	Residential		
1538	Alstonville	Yes	n/a	Yes	n/a	Yes	Residential	n/a	Geoff Vidal PO Box 362 Alstonville 2477
1539	Alstonville	Yes	HOT SHOWERS ARE TOO HOT AND TOO LONG BUT THE FEE OF \$0.20 IS VERY GOOD. SERVICE AND STAFF AT ALSTONVILLE ARE VERY VERY GOOD. TRAINING POOL FOR KIDS WOULD BE GREAT. MAYBE SOME HYDROTHERAPY. SHADED SPECTATOR AREAS NEEDED.	Yes	JUST GET IT DONE. YOU NEED TO MOW THE FOOTBALL FIELD TOO WHICH IS A COST TO NON USERS? A GREAT POOL IS VERY MUCH AN ASSET FOR OUR HEALTH AND FITNESS, OUR CHILDRENS SPORT AND FITNESS, ETC.. AN ASSET TO THE AREA AND ALSO ATTRACTIVE FOR VISITING FAMILIES.	Yes	Residential	GOOD TO HAVE THE PROCESS. BUT COUNCIL NEEDS TO GO AHEAD WOTH THE IMPROVEMENTS WITHOU BEING HELD BACK BY NON SUPPRTERS.	AVARD DE LEEUW 61 TUCKOMBIL ROAD TUCKOMBIL
1540	Alstonville	Yes		Yes		Yes	Residential		
1541	Ballina	Yes	Nothing much other than the above	Yes	N/A	Yes	Residential	It is long overdue please proceed urgently as the improvements have taken far to long, i.e been put off year after year lets get on with it without delay	John & Janet Jenner 38 Grant Street Ballina 2478 john.jenner41@bigpond.com
1542	Ballina	Yes		Yes		Yes	Residential		
1543	Ballina	Yes		Yes		Yes	Residential	If improvements proceed, provide option to pay off season tickets eg \$20 per fortnight. It may encourage more buy in and use of facilities. Also provide combined season tickets for waterslide and pool.	Tracy Lister 24 Howard Cres W. Ballina 2478
1544	Ballina	Yes		Yes		Yes	Residential		Robert Field. Salcombe1@gmail.com
1545	Ballina	Yes		Yes		Yes	Residential		
1546	Ballina	Yes	There is no need for picnic and bbq facilities. Ballina has many other areas for this activity. A clean well laid out and modern swimming facility with a comparable kiosk facility will serve the community needs well.	Yes		Yes	Residential	The effort to gauge community views is appreciated.	B La Fleur Lafleurh@bigpond.net.au

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1547	Ballina	Yes	Lockers which can be hired so that students can place their bags with laptops etc in whilst they swim, adults might like their valuables to be secured as well, cost could be added to the pool pass as an annual hiring optional extra. More bubblers to promote healthy drinking habits for children	Yes		Yes	Residential		
1548	Ballina	No		Yes		Yes	Residential		
1549	Ballina	No		Yes	These pools are an important public asset and should be maintained at the highest level. I fully endorse the Council's plan and congratulate them on the consultation process.	Yes	Residential		David Lindsay 8 Pandanus Place, East Ballina, NSW 2478 davidslindsay@bigpond.com.au
1550	Ballina	Yes	BBQ facilities in surrounding park area in Ballina could be improved to encourage families to the town and maybe also use of the pool more	Yes	No	Yes	Residential	Good idea consulting people in this way ,most,especially young families do not have time to attend all the Council meetingt Thank you. Ron & Patricia Brown	
1551	Ballina	Yes		Yes		Yes	Residential		Robert and Beverly Barlow 30 Cedar Crescent East Ballina 2478 NSW
1552	Ballina	Yes		Yes		Yes	Residential		Bob Galloway bobseadog@bigpond.com
1553	Ballina	Yes	Heat the Ballina pool to extend the season . I would like to see the pool open all year round .	Yes		Yes	Residential		Alan Job 106 Chickiba Drive East Ballina. Email: jobie1952@gmail.com
1554	Ballina	No		Yes		Yes	Residential		Diane Dawson
1555	Ballina	Yes		Yes		Yes	Residential		Robert J Torrens mopokes@bigpond.com
1556	Ballina	Yes	All year round access	Yes		Yes	Residential	No	kkabourke@hotmail.com
1557	Ballina	Yes	possible longer season if pool is heated. Perhaps deck level edging. I think the pool is good as it is now, the water is always in lovely condition & heats by the sun quickly. It may not be worth spending lots on improving current facilities; instead perhaps a complete rebuild in say 10 years time, with indoor & outdoor pools.	Yes	As I use the pool I don't mind a small rate increase; but many will object to it; many older people here do not use the pool. I remember one lady wrote in the paper to leave the pool as it is; its fine now. I have also used the Alstonville pool; which is good as it is now.	Yes	Residential	As stated; my main wishes would be heating pool at start & end of summer; longer season; possibly all year; better fence for river view. I am not personally into competition swimming; but it would be beneficial for the town; extra people, etc. Leave the slide active as it is popular & keeps the kids out of the main pool! Thanks to the council for taking some action on this issue; I know some people have been pushing for years on it!	David brown; 2/14 Carrington lane Ballina.
1558	Ballina	No	Solar heating should be considered. Whilst I don't currently use the pool (I'm a disabled pensioner) I strongly believe the provision of pools, parks and gardens and general beautification s(street trees etc) are essential. There should also be a safety barrier/fence along the foreshore pathway along the main public waterfront. Running children are very liable to fall on the jagged rocks at the rivers edge.	Yes	Actually I would have preferred to see a three year period so a top job can be undertaken at both pools.	Yes	Residential	Good move. Should have come with the rates notices to save postage!	John Thornton 1/7 Jamie Place, Ballina NSW 2478 Mobile : 0421 641 441
1559	Ballina	Yes		Yes		Yes	Residential		Jodie HAMILTON jointimor@hotmail.com
1560	Ballina	Yes		Yes		Yes	Residential		christine edlund PO box 698 ballina 2478
1561	Ballina	Yes	Proper competition blocks for Ballina Pool, so swimmers can practice on correct equipment. Plus current blocks very slippery when raining and swimmers slip off when racing.	Yes		Yes	Residential	I think it's quite thorough. Well explained in the Council Mag.	bthompson@nascor.com.au Rebecca Jones
1562	Ballina	Yes	Heat the pool please AND open ALL year round!!!	Yes		Yes	Residential		genevievemaguire@hotmail.com
1563	Ballina	Yes		Yes		Yes	Residential		
1564	Ballina	Yes	Support the proposed increase rate change so long as the hours of the facility are improved. If Ballina is heated proposed then both Ballina and Alstonville should be open year round rather than the Spring/Summer season we currently have, with autumn and winter having reduced operating hours.	Yes		Yes	Residential	n/a	Paul Maier and Erin McGrath 1/14 Coogee St East Ballina NSW 2478 maier_@hotmail.com
1565	Ballina	Yes	The enclosed facility is not so much important for all-weather access, but for year-round access. This is a great opportunity for Council to achieve what much smaller communities have already done: utilise the Council's own facility all year by heating it and/or enclosing it. This not only provides continuity of use for swimmers, but allows for Council to have dedicated ticket-holders who won't be tempted to go elsewhere (and stay there) because the pool is not open through winter. I am one of the "regulars", who swim from when the pool season opens to when it closes. The pool is cold. We console ourselves with the motto: "it's okay once you get going". When I tell people where I swim, they say, "oh, the cold pool". To fully appreciate the need for an upgrade to Ballina Memorial Swimming Pool, why don't all the Councillors join us at 6 one Monday morning?	Yes	I'm very disappointed that Council has seen fit to attach this manner of "provisional" support to the pool proposal. When has Council ever put such a rider on other planned developments? This smacks of giving Council an "out", providing it with wriggle room, so that it can back-peddle from what is an essential infrastructure project by using any misgivings of the public as an excuse. Why bother with this process? If this needs to be done - and it does (just how much water is each pool losing at the moment?) - just get on with it!	Yes	Residential	See 8 I REALLY would like to see the Councillors join us for a swim on Monday morning... I think if you had all done this already, we wouldn't be needing to have this conversation.	Bob Moore 4 Madden Pl Cumbalum 2478 drbob3111@bigpond.com

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1566	Ballina	Yes	Both pools are clean and fine for recreational use and having used both pools i never found them crowded. They also appear to be run relatively well during their opening hours and their grounds are well maintained and clean. However current operational hours are inconvenient for people who work and wish to use the pool after workWhen I lived in Alstonville For 2.5 years I only used the pool occasionally due to it closing at 6pm. Also the staff were not particularly friendly or approachable. I would imagine that extending the opening hours at Alstonville and Ballina pools would be imperative in order to recoup the costs in required for further investment in the pools and to expand the current market. Also other service offerings like bbqs on Friday nights in Alstonville for families might be another way to increase patronage. Perhaps the tenders for both pools should be reviewed if more money is being spent on them. Both pools would benefit from solar heating and being operational in winter.	Yes	I am supportive if both pools have increased opening hours of an evening and are also open in winter	Yes	Residential	Thank you for asking for feedback.	
1567	Ballina	Yes		Yes		Yes	Residential		
1568	Ballina	Yes		Yes		Yes	Residential		
1569	Ballina	No		Yes		Yes	Residential		
1570	Ballina	Yes		Yes		Yes	Residential		
1571	Ballina	No		Yes		Yes	Residential		
1572	Ballina	No		Yes		Yes	Residential		B J Wappett jakbar7@bigpond.com
1573	Ballina	Yes		Yes		Yes	Residential		
1574	Ballina	No		Yes		Yes	Residential		Warren Lindsay ohs@aapt.net.au
1575	Ballina	Yes		Yes		Yes	Residential		
1576	Ballina	Yes	I would not like to see the Ballina Pool moved from it's existing location. It is superbly located close to town in a very picturesque location.	Yes		Yes	Residential		Ian Dick (iandick67@hotmail.com)
1577	Ballina	No		Yes	Does Council have any surplus funds to contribute to this proposal?	Yes	Residential	PLEASE get on with construction of the coastal pathway.	
1578	Ballina	No		Yes		Yes	Residential		V & V Gilmore 2 Owen St Ballina
1579	Ballina	No		Yes		Yes	Residential		
1580	Ballina	Yes	Ballina should have a Swimming/Sporting complex that at least equals Goonellabah. It certainly does not come any where close to that at this stage. With the proposed influx of an increased retirement population and the number of tourists Ballina hopes to attract in the future, this should be the basic minimum requirement.	Yes		Yes	Residential		Brenda Fleming brenbar@live.com.au
1581	Ballina	Yes		Yes		Yes	Residential	Ballina currently has very poor facilities in regard to swimming pools, particularly access to heated pools. A community such as Ballina needs access to adequate swimming pool facilities for swimming fitness and year round swimming training as well as for swimming lessons for children in a heated pool. Tourists coming to Ballina would be expecting a better level of provision of swimming pool facilities than currently exists.	Jill Sloan jill.sloan@bigpond.com
1582	Ballina	No		Yes		Yes	Residential		Susan Rix GPO Box 110 Brisbane Qld 4001
1583	Ballina	Yes		Yes		Yes	Residential		
1584	Ballina	Yes	I believe a children's wet play area would be fantastic, similar to that at Evans Head pool and on a grander scale the 'Rock Pools' at Southport Broadwater Parklands on the Gold Coast. I believe this type of feature would draw many more people to Ballina pool.	Yes		Yes	Residential		
1585	Ballina	Yes		Yes		Yes	Residential		
1586	Ballina	Yes		Yes		Yes	Residential		Michael Gavenlock, 19 Claire cct Ballina NSW makka@optusnet.com.au
1587	Ballina	Yes		Yes		Yes	Residential		
1588	Ballina	No		Yes		Yes	Residential		
1589	Ballina	Yes		Yes		Yes	Residential		
1590	Ballina	Yes		Yes		Yes	Residential		
1591	Ballina	Yes		Yes		Yes	Residential		
1592	Ballina	Yes		Yes		Yes	Residential		
1593	Ballina	Yes	This project should be a priority as it will not only benefit the local pool users in the community but also will benefit tourism and there local business	Yes	Will all funds raised from the proposed variation go to the pool projects and will the variation cease after 2 years.	Yes	Residential		Scott Callaghan 9 Cunningham St Ballina 2478
1594	Ballina	Yes	I don't believe both pools need all things - Alstonville already is heated and I don't believe both pools need to be enclosed for example. It would be great to have a heated indoor section in winter only much like the structure over north Sydney pool in the past that only provided the indoor section for winter and was removed in summer. Wet play area in Ballina for children is crucial however Alstonville already have this available at the house with no steps. Alstonville is in much better condition than Ballina and could maybe be better slanted towards water polo and competition while Ballina towards recreational and fitness swimmers and childrens learn to swim.	Yes		Yes	Residential	It is difficult to consult but I do believe even though both pools are in the shire they shouldn't be lumped together as both communities use their pools in different ways. It is a shame the upgrade is reliant on the whole community approving an increase in rates for both pools as it may have been better to upgrade one pool at a time so the rate increase was for a shorter period each time.	a_screen@hotmail.com

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1595	Ballina	Yes	The indoor pool at the goonellabah sports and aquatic centre is fantastic. Also the entry fees are more reasonable and include the use of the waterslide. The fee to use the waterslide in Ballina is ridiculous and alot of families can not afford to use it. A complex like that is needed in Ballina. I am supportive of the rate increase if it is for a similar aquatic centre.	Yes		Yes	Residential		
1596	Ballina	No		Yes	I am supportive of the rate increase to improve the facilities in town but think the money would be better spent on an indoor sports stadium. The town would greatly benefit from an indoor sports stadium. We already have a useable pool but don't have an indoor sports stadium that could be used as a multipurpose facility, catering for sporting carnivals and various other events. At present the only stadium available belongs to Southern Cross School which is just not acceptable. At present no basketball carnivals can be held in Ballina due lack of facilities. An indoor facility would be a great asset to the town. Sport is great for children keeping them busy and off the streets, this is very important as our children are our future. BALLINA DESPERATELY NEEDS AN INDOOR SPORTS STADIUM	Yes	Residential	Yes, I think the town would benefit more from a sports stadium rather than upgrading existing pools.	Kim Farley 4 Acacia Place Ballina NSW 2478
1597	Ballina	Yes	Ballina pool definitely needs heating and needs some protection from southerly winds - either an enclosed pool or some wind break structure. While views, BBQ facilities etc are nice, the aim of the upgrade should be to make a swimming pool that can be swum in regularly. Also Ballina pool needs to open earlier on weekends for lap swimmers.	Yes	While I don't use Alstonville pool, i am not sure that it needs an upgrade as urgently as Ballina. It already has heating and is well utilised. If there is difficulty getting the full rate increase, I would consider the money better spent on Ballina improvements	Yes	Residential		
1598	Ballina	No		Yes		Yes	Residential		
1599	Ballina	Yes		Yes		Yes	Residential		Helen Sissons missyecho@yahoo.com.au
1600	Ballina	Yes		Yes		Yes	Residential		martin@quadrant.net.au
1601	Ballina	Yes		Yes		Yes	Residential		michelle@quadrant.net.au
1602	Ballina	Yes		Yes		Yes	Residential		
1603	Ballina	Yes		Yes		Yes	Residential		
1604	Ballina	Yes	More shade	Yes		Yes	Residential	Do it as quick as possible	
1605	Ballina	Yes	It is important to have top quality covers. In winter if patronage is slightly less then, part cover the pool. I realize you need some form of dividing current for safety reasons but achieving a all year round facility, particularly for the elderly is critical.	Yes		Yes	Residential	Well done for giving the community a choice.	
1606	Ballina	Yes	As a disabled resident having recently moved from Melbourne, I was disappointed to find that the only pool suitable for my mobility and arthritis is the pool at Crowleys. Whilst I am grateful that such a pool exists, it is very limiting in as much as I can only go at specified times (after 10.00am) and I would love to be able to complete my exercise earlier in the day. I appreciate population Ballina vs. Melbourne means that not all facilities and amenities I enjoyed in Melbourne will be available here, but as a "retirement hotspot" I believe that an easy access, heated pool would be wonderful for residents who suffer from mobility issues. Keeping fit for seniors is as important as for younger people. I am unable to do gym work any more so rely on water based exercise to keep me on my feet	Yes		Yes	Residential		My name is Debra Reeve, our address is 3/22 Bentinck Street Ballina.
1607	Ballina	Yes		Yes		Yes	Residential		
1608	Ballina	Yes		Yes		Yes	Residential		
1609	Ballina	Yes	I note that for a \$2000 pa rate the increase (2.5%) is \$50. I think that is reasonable if the money invested is spent wisely, i.e. according to the immediate upgrade needs. The main need, as I see it, is water quality/public health - i.e. the unseen but vital parts.	Yes	Could you 'compensate' each ratepayer with an annual pass or the option to purchase one at a discount for each of the two years of the increase? I also have concerns about Council then taking that 2.5% and including it in further rate increases beyond the 2 year period. Doing so would not endear rate payers to the Council and could jeopardise our support for future levies/increases.	Yes	Residential		
1610	Ballina	Yes		Yes	I am disappointed that the council has had to highlight the needs of the pool with a special levy because of years of neglect to maintain the pool facilities. No other council projects no matter how valuable or expcensive has attracted this rate variation and I think it is giving the pool issue bad press and also giving the council an excuse to fail in their responsibility in relation to the pool issue.	Yes	Residential	Just heat the Ballina pool, enough has been said over many years of surveys and meetings.	
1611	Ballina	Yes	The main issue with Ballina pool is exposure to prevailing winds from S and SW. Improving the "view" is appealing but it must also reduce the wind-chill factor to contribute to effectiveness of any new heating system (if added) and increase the length of the season.	Yes	This short period of excess rate is attractive. It doesn't not put Ballina residents at disadvantage in comparison to residents of other shires. It has to be considered in the context of the life of the pool and the many benefits that would accrue over that time. We do not want the council burdened with a protracted debt such that its ability to strategically allocate funds in the future is put at risk.	Yes	Residential	Well done to the council officers for presenting the information so clearly. What is not obvious to me is where do we go from here if we are unable to make these upgrades now? There will be a growing maintenance bill for the old pools yet they will still not meet modern standards. So we will just need to revisit the pool refurbishment issue again in a few years time perhaps when there are other priorities in councils budget to address. It seems to me that now is the right time and Ballina Shire Council can turn this into a real plus for the residents, businesses and vistors to our area.	David Jordan 67 Silver Gull Drive, Ballina dcjordan@exemail.com.au
1612	Ballina	Yes	Remove old scum cutters from side of pools and replace with new wet decks. New starting blocks for competitions. More shaded areas. Better lighting for night games for water polo and early morning swim training.	Yes		Yes	Residential	It has been far too long and the pools need to be updated, This will be a big boost to the community and will assist many people into the future for fitness, health and pleasure.	Troy & Deborah White 11 McDougall Street East Ballina NSW 2478
1613	Ballina	Yes	I strongly believe at least one of the pools should be heated and available for use all year round. As I live in Ballina, it would be my preference.	Yes		Yes	Residential		Deborah Warner 6/4-10 Grandview Street East Ballina 2478
1614	Ballina	Yes		Yes	TO SAY THE 2% INCREASE WILL ONLY BE APPLIED FOR 2 YEARS IS A BIT MISLEADING, AS IT WILL BECOME PART OF THE BASE RATE & SUBSEQUENT INCREASES WILL COMPOUND ON THESE INCREASES FROM THEN ON.	Yes	Residential		LYN BURTONWOOD 19 NORFOLK AV. BALLINA N.S.W. 2478

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1615	Ballina	No		Yes	As long as the rates resume back to the normal rate.	Yes	Residential		
1616	Ballina	Yes		Yes		Yes	Residential		
1617	Ballina	Yes	I would use the Ballina pool more often if it was heated, I believe this is the primary bug bear of the facility and users would put up with many other 'shortfalls' if this was taken care of	Yes		Yes	Residential	I appreciate that it is a transparent and consultative process	
1618	Ballina	Yes	Focus on just the Ballina pool as alstonville is already heated	Yes		Yes	Residential	Heat the Ballina pool	
1619	Ballina	Yes	Provide better access on entry and exit for older members of the community. Think seriously about a seperate pool for children and adults who wish to train as at this time it is difficult to access the pool with all this activity. As an older member of the community I have given up trying.	Yes	No	Yes	Residential		
1620	Ballina	Yes		Yes		Yes	Residential		
1621	Ballina	Yes		Yes		Yes	Residential		juliannebryant@hotmail.com
1622	Ballina	Yes	It would be great if the Ballina pool could become a year-round venue rather than having to close over winter	Yes		Yes	Residential	Its good that council has gone to this extent to ask our opinions	
1623	Ballina	No		Yes		Yes	Residential		Gaye Williams & Stephen Atkinson E: gavewill@gmail.com
1624	Ballina	Yes		Yes		Yes	Residential	Excellent Council incentive and proposal. Pool improvements must surely encourage greater pool use...Benefit improved water safety to our younger people. Most important! Thank you.	Harl Falls 2/7 Jamie Place Ballina.2478
1625	Ballina	No		Yes		Yes	Residential	No	Robert Barnes rab@rab.id.au
1626	Ballina	No	As we have a pool and our house is on the river this doesn't affect us. However, we believe that it is really good for the community as a whole, especially for families.	Yes		Yes	Residential		We would like to know the outcome. Please send to delnevins@iinet.net.au
1627	Ballina	Yes		Yes		Yes	Residential		
1628	Ballina	Yes	Keep it simple please. Put the money into the pools and associated infrastructure. No bells and whistles please!	Yes	Appears reasonable.	Yes	Residential	Well presented, good information. Thank you to BSC for the new footpath in Links Avenue from Anderson Street to the East Ballina shops too..	Tod Newman 30 Anderson St. todsheridan@bigpond.com
1629	Ballina	Yes		Yes		Yes	Residential		maureen.buckingham@gmail.com
1630	Ballina	Yes		Yes		Yes	Residential		Charmaine king 44 Cummings crescent cumbalum
1631	Ballina	Yes		Yes		Yes	Residential		
1632	Ballina	Yes	Ballina needs a pool that is open all year round - not just in the summer months, the annual attendance demonstrates the need	Yes		Yes	Residential		
1633	Ballina	Yes		Yes		Yes	Residential		
1634	Ballina		1. Ballina pool - leave outdoors, hate chlorine smell, but may need some shade structure over for peak summer. No need to see river, we know it's there and need strongish built windbreak. 2. Leave children's areas where they are... seperate. with an aqua park of some kind 3. Need variant levels to do older Aqua aerobics enable standing. 4. Heating a necessity, but how? If not enclosed. Wonderful to be open 12 months. 5. Grassed area for picnics is adequate but need shade structures also.	Yes	This is not an open cheque. We all have to budget, home, business, everyone, for what we want. I am sure you have to legally apply to do this arrangement	Yes	Residential		Thanks, I am sure there will be announcements, I shall hear that way. Put yours hours and paper to other constructive issues.
1635	Ballina	Yes	The pools are SWIMMING pools so they need to be available for competition and training. The kiosk and amenities at Ballina are already fairly good. Ballina has lots of places people can go for picnics and barbeques. The current fence provides some shelter on windy days. If you want to see the beach you can go to the beach. There is a good water play park at the House With No Steps and children at Ballina can play on lots of beaches. Please don't make the pool like Lismores. It is a horrible hot box and the showers are heated so you can't even cool down in the shower. Lismore district schools have to do lessons at Alstonville because the pool is too deep for beginners	Yes	The shire does need a proper indoor sports facility as well.	Yes	Residential		
1636	Ballina	Yes		Yes		Yes	Residential		Scott Callaghan callaghan04@outlook.com
1637	Ballina	Yes		Yes		Yes	Residential	The pools provide a great place for all people in Ballina and Alstonville. The outdoor pools are going out of fashion and yet they are a great Australian tradition. Please invest in our pool.	Nicci Carter, 65 Northumberland Drive, East Ballina
1638	Ballina	Yes		Yes		Yes	Residential		
1639	Ballina	Yes		Yes	I am favour a special rate variation but it must be for specific projects that the community as a whole can benefit. I would next like to see the foreshaw between the yacht club and Missingham Bridge upgraded to include better pathway / allocated parking and shades - tables - picnic areas.	Yes	Residential		
1640	Ballina	Yes	Do you want the pool to be a competition swimming venue or a family orientated pool where families can enjoy the facilities provided THIS IS WHAT COUNCIL HAS TO CONSIDER. Heating is not a priority cost of installing and running would not warrant this as I consider it to be in a Holiday area and would mainly be used during the day and in summer months. Private pools in the area can cater for those requiring competition facilities. Take a look at Evans Head Pool and go for something similar only larger in size. they seem to cater for both.	Yes	Only Council knows what the true outlay will be - but need to keep the residents informed of their proposal and what the time factor will be. How long does council anticipate this project would approximately take to complete -	Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1641	Ballina	Yes		Yes		Yes	Residential	My husband and I currently reside in our daughter's house in Ballina, we pay all the rates and are currently negotiating to purchase the property from our daughter so I have made my selection as property owner based on this.	June and Garry Beresford junebero@iinet.net.au
1642	Ballina	Yes	It would be beneficial to have use of Ballina pool all year round.	Yes		Yes	Residential	I think there are other areas (outside recreation facilities) that also require updating and improving. The lack of facilities for children and young people is limited in Ballina. Upon a recent visit to Coffs Harbour region, highlighted that our outdoor recreational facilities are limited.	
1643	Ballina	Yes		Yes	Is the council also considering other fund raising activities via the community to raise the money? Evans head pool committee raised a lot of money for the new pool, lessening the amount rate payers had to pay. Will the 2.5 % for 2 years be capped? Ie. so it doesn't continue for another year or two. Where has council tried to make savings in other areas to move funding into the pool project?	Yes	Residential		Liznick.keane@gmail.com
1644	Ballina	No		Yes		Yes	Residential	IT'S ABOUT TIME Ballina's FACILITIES CAME UP TO STANDARD COMPARED TO SO MANY OTHER TOWNS/CITIES.	
1645	Ballina	Yes		Yes	I agree with the rate increase for the set time frame. It would be good if Council needed to apply for a further rate increase because the works could not be carried out with in the specified budget.	Yes	Residential		Kristy Bell purplebee55@yahoo.com
1646	Ballina	Yes	Look to use as much energy efficient/ solar improvements in the up-grades	Yes	I think the increase is reasonable and feasible, however, I think we need to look at how many people are paying the full amount, otherwise, we will have a few paying for the majority of people having concessions.	Yes	Residential		Carmel Watts 42 Northumberland Drive East Ballina NSW 2478 fillemehante@yahoo.com.au
1647	Ballina	No		Yes		Yes	Residential		
1648	Ballina	Yes		Yes		Yes	Residential		Nick & Haley Watson. haleynick@netspace.net.au
1649	Ballina	No		Yes		Yes	Residential		
1650	Ballina	Yes	Increased hours of operation. The Ballina pool currently closes at 6.00pm which limits its useability for casual users who finish work at 5.00pm. Increased operating hours would extend the useability and accessibility of the pool, particularly during summer months with longer daylight hours.	Yes	My position of the proposed increase is neutral. I am generally supportive of the upgrade of pool facilities to service the recreational needs of residents and visitors. I am concerned/disappointed that apparently little or minimal financial commitment and maintenance has been provided to the facilities to date allowing them to reach their current poor state. I also feel that the Council should reconsider its options in relation to the provision of facilities and services. One of the fundamental elements of budgeting and allocating spending amounts is to live within means. Every business, every household must do this. It is irresponsible and unsustainable to proceed with activities or projects that are unaffordable and beyond means. In relation to the pool upgrade I would prefer Council to reconsider its service provisions and make necessary cuts/limitations as appropriate. One position that I feel warrants further consideration is whether the Shire needs or can reasonably sustain, having a population of 40,000, expected to increase to 50,000 or so in the next 10-15 years, two publicly funded/maintained swimming pools. Factoring in future maintenance and upgrades to the existing facilities, in addition to the proposed upgrade project, could it be more feasible in the long term to phase out/decommission the existing pools in favour of a new, purpose built central aquatic centre for the shire (possibly in conjunction with the long promise indoor sports centre). In consideration of the rate increase, particularly in comparison to neighbouring local government areas, why can't the general rate be increased to be more equivalent to those, without specifically committing the increase to a particular project, but adding it to consolidated revenue to be distributed across the shire over multiple projects/services to the benefit of the community as a whole. I would like to see also, in addition to the comparison to our neighbouring LGAs, a comparison of Ballina's rate position against other LGAs in the State with a similar population and demographic.	Yes	Residential	Thank you for providing the opportunity for feedback. I hope that all reasonable feedback, suggestions and options presented in response to the consultation is at least properly considered by the Council and the proposed rate increase is not just adopted because it is thought to be in the best interest, despite any negative or constructively critical feedback received.	Lachlan Sims 6 Kardella Ave East Ballina NSW 2478
1651	Ballina	Yes	I have been unable to use the pool when injured due to poor ladder system. The secondary pool at Ballina should be at least waist height depth for several lane widths so the injured and aged can swim laps. Ideally this would be 25 m long with a shallow side not a shallow end (depth increases across the pool width not along the length). Baby pools as provided are very risky structures for children.	Yes	The council has been doing a reasonable job with other major works and can be trusted to execute this plan.	Yes	Residential	Unfortunately dominated by the negative and competing interests. I appreciate it is very difficult to motivate people to provide a response to the survey. There is a silent majority out there who are proud of the Shire's achievements and assets.	
1652	Lennox Head	Yes		Yes		Yes	Residential		Michael pearson mnpearson@ozemail.com.au
1653	Lennox Head	Yes		Yes		Yes	Residential		
1654	Lennox Head	Yes		Yes		Yes	Residential		
1655	Lennox Head	Yes		Yes		Yes	Residential		Phil Sheedy 53 Barrett Drive Lennox Head
1656	Lennox Head	Yes		Yes		Yes	Residential		
1657	Lennox Head	Yes		Yes		Yes	Residential		
1658	Lennox Head	Yes		Yes		Yes	Residential	We need improved pool for all year round use.	
1659	Lennox Head	Yes	New racing blocks for the ballina pool please	Yes		Yes	Residential	Upgrading the swimming pool is extremely important as the pool provides a safe and active place for children and teenagers of the area to exercise and have fun. This upgrade is long overdue and we can't wait for it to happen!!	
1660	Lennox Head	Yes	the ballina swimming pool defiantly needs new diving blocks since the blocks at the moment are ok but could be a lot better.I feel that that is the most important thing so if that is done I will be a lot happier since my children swim there at least 2 times a week.	Yes	I think it is great what you are doing and I have been waiting a long time for it to happen, but I feel you should do the more important things first such as new diving blocks,more lanes , heating so people can swim there in winter and improve the disable access.	Yes	Residential		
1661	Lennox Head	Yes	The Ballina pool needs lots of things doQne and could do with the facilities that you are thinking of giving it.	Yes		Yes	Residential		
1662	Lennox Head	Yes	new racing blocks on all the lanes	Yes		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1663	Lennox Head	Yes	Racing blocks on all the lanes	Yes		Yes	Residential		
1664	Lennox Head	Yes		Yes		Yes	Residential		
1665	Lennox Head	Yes		Yes		Yes	Residential		
1666	Lennox Head	Yes		Yes		Yes	Residential		
1667	Lennox Head	Yes		Yes		Yes	Residential		
1668	Lennox Head	Yes		Yes		Yes	Residential		
1669	Lennox Head	Yes		Yes		Yes	Residential		
1670	Lennox Head	Yes		Yes		Yes	Residential	One facility should be open for year round use (even with adjusted hours). The climate and number of user groups should support this - whether sporting, recreation/health, rehab or other	
1671	Lennox Head	Yes		Yes		Yes	Residential		
1672	Lennox Head	No		Yes		Yes	Residential		
1673	Lennox Head	Yes	proper racing blocks	Yes		Yes	Residential		
1674	Lennox Head	Yes	proper racing blocks	Yes		Yes	Residential		
1675	Lennox Head	No		Yes		Yes	Residential		Nicky Pullen 2/1 Smithfield Ave Coogee NSW 2034
1676	Lennox Head	Yes	If an enclosed facility were to be provided, i would not want it to be the whole facility. The beautiful open space, green grass and fresh air is what makes Ballina pool so special. However, an enclosed training facility would be ideal.	Yes		Yes	Residential		
1677	Lennox Head	No		Yes		Yes	Residential		Remo Lardelli 1/12 Karalauren Court Lennox Head remo.lardelli@bigpond.com
1678	Lennox Head	Yes	If it was heated, it could be used longer during the year. This will suit locals and tourists.	Yes		Yes	Residential		
1679	Lennox Head	Yes	Nil	Yes	N/A	Yes	Residential	I think the upgrade of both the Ballina and Alstonville pools is a necessary project for the community.	
1680	Lennox Head	Yes		Yes		Yes	Residential		
1681	Lennox Head			Yes		Yes	Residential		
1682	Lennox Head	Yes		Yes		Yes	Residential		
1683	Lennox Head	Yes		Yes		Yes	Residential		
1684	Lennox Head	Yes		Yes		Yes	Residential		
1685	Lennox Head	Yes		Yes		Yes	Residential		douglasmiine@bigpond.com
1686	Lennox Head	No		Yes		Yes	Residential		
1687	Lennox Head	No		Yes		Yes	Residential		
1688	Lennox Head	Yes		Yes		Yes	Residential		peeblesjewels@aapt.net.au
1689	Lennox Head	Yes		Yes		Yes	Residential		
1690	Lennox Head	Yes		Yes		Yes	Residential		marcel.tracey@gmail.com
1691	Lennox Head	No		Yes		Yes	Residential		
1692	Lennox Head	Yes	trying to enclose or heat these pools for all year round use would cause council and ratepayers to lose many more hundreds of thousands of dollars,usage compared with costs over winter makes it unviable,council should focus on making it safe and family friendly and try to keep to budget.	Yes		Yes	Residential		
1693	Lennox Head	Yes		Yes		Yes	Residential		
1694	Lennox Head	Yes		Yes		Yes	Residential		Luke Harrison 21 Montwood Drive Lennox Heaad NSW 2478
1695	Lennox Head	Yes		Yes		Yes	Residential	I believe the pools are an essential community service and they should be preserved and updated to meet current demands and standards as a matter of priority for community health and well being. Entry costs need to be kept at a minimum to encourage continued use and health benefits for lower socioeconomic sections of our community.	
1696	Lennox Head	No		Yes		Yes	Residential		
1697	Lennox Head	Yes		Yes		Yes	Residential		
1698	Lennox Head	Yes		Yes		Yes	Residential		
1699	Lennox Head	Yes		Yes		Yes	Residential		
1700	Lennox Head	No		Yes	Ballina looks beautiful, council does a great job. To maintain and update community resources sometimes there is a need for all stakeholders to contribute, this is one of those times. Learning to swim is essential in our environment.	Yes	Residential		
1701	Lennox Head	No	Watermark for Ballina pool. No extra facilities for alstonville. No point in having 2 pools with all amenities	Yes		Yes	Residential	I do like the idea of a limited amount for alstonville and a sports stadium fir Ballina	lindsayclarke@iprimus.com.au
1702	Lennox Head	No		Yes		Yes	Residential	I would suggest a more regular series of upgrades (when necessary) to allow for incremental improvements over years to the swimming pools. This may remove the need for single major upgrades in the future. While not now a pool user - it is a necessary service the council can provide and one I enjoyed during my school years.	Nick van Kempen 8 Hilltop Place LENNOX HEAD
1703	Other (eg. rural)	No		Yes		Yes	Residential		Rebecca Rogers 61 Fredericks Lane Tintenbar. 2478
1704	Other (eg. rural)	Yes		Yes		Yes	Residential		
1705	Other (eg. rural)	Yes		Yes	I believe that money could be saved and not wasted by management and bureaucracy, the workers seem to do a good job but management decisions are of a poor quality and need to be done more economically. (less managers and less pay)	Yes	Residential		
1706	Other (eg. rural)	Yes	Free hot showers for Alstonville Pool	Yes		Yes	Residential		
1707	Other (eg. rural)	Yes	I'm supportive of a rates increase. The money should be spent to improve access and features for general pool users, not just to meet the needs of elite swimmers. The facility will never hold state or national level competition and funds may be better spend improving existing facilities amenities rather than building a competition spec pool.	Yes		Yes	Residential		Patrick Meehan patrick.meehan@hotmail.com

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1708	Other (eg. rural)	Yes		Yes		Yes	Residential		
1709	Other (eg. rural)	Yes		Yes		Yes	Residential	I think that, with a growing population and a focus on attracting young families to the area, it is imperative that the Council make this project a priority. Currently Ballina Shire residents would rather travel to Goonellabah and Lismore where the facilities are better and provide all year round access (heating, disability access) - wouldn't the Council rather see its residents support the local facility and keep their \$\$ in the Ballina community?	Megan Whitaker 63 Hillcrest Drive Tintenbar NSW 2478
1710	Other (eg. rural)	No	I do not swim-but these are great facilities for the community so Council should be supported in updating them. In the above I would go with Councils best advice on whats needed...but it seems sensible for competition standard (to allow practice for games etc) and very good shade cover (as protection from skin cancer etc)	Yes	This Council is a very responsible one with its funds. Therefore happy to support this special variation.	Yes	Residential	Good process. I really like the emphasis on getting individual responses from community members...there is far too much being done now with petitions -often people not understanding at all what they are signing for. We would be much more able to cope with the future if petitions were ignored, but everyone given multiple ways to respond as individuals. I don't swim much, (born in a concrete jungle!) but see this as the type of thing we need to support for the good of the overall community, Thanks for being forward looking-you are creating fantastic towns and villages.	Dr J Cowley 107 Platypus Drive URALBA NSW 2477
1711	Other (eg. rural)	Yes		Yes		Yes	Residential		c.windsor@qut.edu.au
1712	Other (eg. rural)	No		Yes		Yes	Residential	Question 3 above does not include people such as myself that own property in Ballina Shire but live elsewhere. An additional option would provide Council with better feedback.	Mr D J Hill (Doug Hill)
1713	Other (eg. rural)	Yes		Yes		Yes	Residential		
1714	Other (eg. rural)	Yes		Yes		Yes	Residential		
1715	Other (eg. rural)	Yes	Heating of pools would extend swimming season thus ensuring more revenue - user pay system. Transparent & adjustable shutter fencing at the Ballina Pool (on river side) may be an added bonus - provided that it could be opened and closed according to prevailing weather conditions.	Yes	As well as a proposed small rate increase (I stress SMALL) - council should be 'exploring' and considering other avenues of funding/fund raising eg special gala days, community events for all ages (a heated pool should be more 'enticing' for older people's activities etc), expanding learning to swim programs etc	Yes	Residential	Actual rate payers could be given some concessional entrance fees AND/OR Special admission rates for pensioners & senior card holders etc	Mr Ken Leeson 4 Trevor Place Castle Hill. 2154
1716	Other (eg. rural)	Yes		Yes		Yes	Residential		
1717	Other (eg. rural)	Yes		Yes		Yes	Residential		
1718	Other (eg. rural)	Yes		Yes		Yes	Residential		Jodie Allison jo.dono88@gmail.com
1719	Other (eg. rural)	Yes		Yes		Yes	Residential		
1720	Other (eg. rural)	No		Yes		Yes	Residential		
1721	Other (eg. rural)	Yes		Yes		Yes	Residential		
1722	Other (eg. rural)	Yes		Yes		Yes	Residential	Thank you for providing the opportunity for residents to comment on Council's proposed rate increase to fund the necessary works needed for both pools. Both pools play an important part in Ballina and Alstonville's community whether it be for school, professional, leisure or rehabilitation use. The whole community would benefit one way or the other with these much needed improvements.	
1723	Other (eg. rural)	No		Yes	Yes that the rate increase is not carried forward and remains in force after two years when the pool upgrade is completed.	Yes	Residential		Colin Lee 48 Foresters Way Tintenbar
1724	Other (eg. rural)	Yes	Being able to swim all year round is high priority for me - the Goonellabah and Ballina heated pools are too small to offer serious swimming opportunities. It may not be necessary to enclose the Alstonville pool to do this, just keep it open.	Yes		Yes	Residential		Jasmine Occomore jasmineoccomore@yahoo.com.au
1725	Other (eg. rural)	Yes		Yes		Yes	Residential		
1726	Other (eg. rural)	Yes	Could you please build indoor heated lanes at Alstonville? They have the land and they service a wide catchment of older swimmers who would utilise year round indoor facilities.	Yes		Yes	Residential	Both Alstonville and Ballina pools are in locations of exceptional beauty. They would be utilised year round if heated indoor lanes were provided. Can you please do something about the ugly Ballina pool fence which impedes the most glorious view, and retain windbreak facilities?	Sharron Gillett. 384 Uralba Rd Uralba. <xaleph@bigpond.com>
1727	Other (eg. rural)	Yes		Yes		Yes	Residential		
1728	Other (eg. rural)	Yes	entry fee to encourage use - not make it an expensive outing for families, pensioners and spectators. levy to be removed at end of designated period extend opening hours in summer so workers can use after work use trees for shade maintain windbreak from southerly if expanding view to river	Yes	for this project only and not to be kept on for "other" projects without community support	Yes	Residential	all I have spoken to are aware of proposed works request for rate rise (not all in favour)	
1729	Wardell	No		Yes		Yes	Residential		
1730	Wollongbar	No		Yes	Perhaps an offer such as no 3% increase for the year after the two years of 5.5% increases would be a good deal for rate payers?	Yes	Residential		
1731	Wollongbar	Yes		Yes		Yes	Residential		
1732	Wollongbar	Yes	If we are making improvements to meet competition standards then we should consider a end of pool marshalling area for competitors.	Yes	Yes, I would like to see the timing swapped given that firstly Ballina Pool has had works carried out on it in consecutive years. Secondly Alstonville hold one of the most popular swimming carnivals of the swim season, which attracts swimmers from interstate as well as all parts of the Northern River	Yes	Residential	No well done - lets get on with it	Wayne.lloyd6@bigpond.com
1733	Wollongbar	Yes	alstonville needs to be heated all year except summer when water can get too hot. I was swimming end of season & got sick from cold water; pool not heated as advertised.	Yes	Can you try to get a federal government grant to carry out the work.	Yes	Residential	no	G. Player 4/3 Hall Crt. Wollongbar 2477 /grahamrplayer@hotmail.com
1734	Wollongbar	Yes	Dedicated area for water polo	Yes		Yes	Residential		
1735	Wollongbar	Yes	Re enclosed facility - to maximise potential of the roof area, the roof should include the pool heating circuits and solar power array to reduce energy inputs - with a potential to generate an excess for revenue. Re Ballina fence, requires replacement - suggest in glass to block wind, if pool not enclosed - weather is predominantly from south quarter. Re additional lanes - perhaps only required at one of the two pools.	Yes	I support the variation being for a specific purpose and for a specified period.	Yes	Residential	On-line access is a good idea.	
1736	Wollongbar	Yes		Yes		Yes	Residential		

Ref.	Q3	Q4	Q6	Q7	Q8	Q9	Q10	Q11	Q12
1737	Ballina	Yes	At Alstonville pool : it is excellent that Alstonville pool is open for 9 months of the year and this is a highest priority to be maintained. Upgrades need to ensure capacity for lap swimming to be available at all times to facilitate regional health and fitness. The other high priority is to provide additional capacity for fitness programs and other water recreation sports and competitions such a waterpolo, netsports, and school programs which still allows swimming for regular users.	Yes		Yes		There should be further consultation on council proposed action when all submissions have been reviewed	
1738	Ballina	Yes		Yes			Combination of Properties (eg Residential and Business)	I would like a very good value yearly pass for locals allowing an increase in daily entry fee for irregular users such as tourists	
1739	Alstonville	Yes	Drainage from Alstonville Pool desperately needs upgrading, as it is continually soggy on the Crawford Park Football Field. Also parking at Alstonville Pool needs to be increased - a car park on the Crawford Park side of the pool is essential.	Yes					
1740	Ballina	Yes	To be of any meaningful benefit there must be indoor (out of weather and sunlight)heated pools open 365 days per year. They must cater for use by non competition lap swimmers including fin swimmers as well as competition swimmers so there is an alternative to ballina fair which has an uncertain future.I swim laps using snorkel and facemask. Any ban on use of facemasks mean I would be totally unsupportive. The pools must cater for everyone....	Yes					
1741	Ballina	Yes				No		It is important to consult with members of the pool using community especially those people who are directly involved ie Pool Managers, Lifeguards, Swimming Coaches, Learn to Swim Teachers and the general public, before any decisions concerning the redevelopment of the pool are considered. These people are at the "coal face" and tend to understand the essential requirements of a successful swimming facility. It is wonderful to have an aesthetically pleasing facility BUT does it meet the needs of the people who use it?	
1742	Wollongbar	No				Yes	Residential		
1743	Lennox Head	No				Yes	Residential	Although I am a keen supporter of improvements to sporting facilities and see the benefits of upgrading the pool I also know there is a great need for 4 basketball courts to be built and that this has been up for consideration for many years. I would be appreciate being advised what process is in place for determining which project receives priority.	Carolyn Flynn carolynflynn11@gmail.com
1744	Ballina	Yes	The improvements are not a PRIORITY, we have 2 pools and NO indoor sporting facility. We need an indoor basketball venue, that can cater for netball, futsal, volleyball etc. It is embarrassing that money was wasted on the Lennox community centre without cater for the areas needs.		Again the money needs to be spent on an indoor sports complex ASAP, then the proposed rate increase make sense.	No		Please make some kind of real step towards building an indoor sporting complex that services the communities needs. Not another discussion or planning report or such, but a real step towards building a complex that we don't have and one that will used by the community.	Jesse Coates 6 Tomki Place east Ballina 2478
1745	Ballina	Yes				Yes	Residential		jjandhm@bigpond.com
1746	Ballina	Yes				Yes	Residential		