







Thursday, 17 January 2019

Recipient Name: Ballina Shire Council

Subject: Designated parking for commercial vehicles

Attention: Ballina Shire Council (Patrick Knight)

Dear Patrick Knight,

Thank you for taking the time to meet with me on January 16<sup>th</sup>. Mojosurf are seeking a resolution to the parking issues we discussed at our meeting. Please find below the summary of the points covered.

- The lack of parking affects all local tourism operators included but not limited to; bus companies, disability groups, age care facilities, local schools such as Emmanuel College, Southern Cross, Xavier College, Southern Cross University etc.
- There is no designated parking for commercial vehicles. When the Eastern Rd at Lake Ainsworth closes this problem will become even worse.
- The increase of traffic and tourists in the area has resulted in us being pushed down into the residential area of Lennox head. This has created friction between commercial operator and residents resulting in verbal abuse from locals towards our coaches. In one instance a member of the public came down to the beach and removed our safety flags. This put our customers in danger and extra stress on our coaches.
- Mojosurf is requesting a designated area that we can park and be able to turn around without reversing, have access to the beach and be able to unload and reload our customers in a safe manner whilst having access to toilet facilities, water and showers
- Mojosurf operates all year round at Lennox Head and our presence on the beach adds another layer of safety to the beach environment, as all our staff are qualified in First Aid and Ocean Surf Safety Rescues. We also have a 10 ft rescue board we have on each lesson for the safety of customers and the general public.
- Our vehicles including the trailer are over 12 m in total length
- The area we are requesting needs to be zoned for vehicles over 12 meters only, or as a bus parking only area otherwise the general public with caravans or camping trailers will take up this area and we will be no better off.
- In comparison, Byron Council provides commercial operators a designated location right on the grass area of Clarks Beach and in addition designated bus parking areas
- Mojosurf have offered a possible solution; use already existing car parking bays in two different spots near the SLSC at Lennox. This area would only need to be signed correctly and our problem would be solved.
- Now the bicycle track has gone in at Flat Rock it's made it impossible to turn around in the top car park, and when Blanches are there dropping the school and University students off, they too have nowhere to park.

Thank you in advance for your assistance in this matter and we look forward to working together with the council to come up with a solution that benefits all parties.

Regards,  
Craig Hutchings  
Mojosurf Surf School Manager

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Date: 16-1-19

Recipient Name: Ballina Shire Council

Title - Designated parking for commercial vehicles

Att: Ballina Shire Council (Patrick Knight)

This letter is to make council aware of the recent and ongoing issues we are having with the lack of commercial parking space for surf schools, tour bus companies, local youth and disability groups.

It has come to our recent attention that the access and car parking on Pacific Parade adjacent to Lake Ainsworth is due to be closed.

With this in mind we are writing to council to object to this plan as at present this car park is a much-needed space for locals, businesses and tourists alike.

At present we struggle to find parking in the Pacific Parade at the end of Lake Ainsworth car park and when we do most days we are parked in or there is limited room to turn around to fit our 4m Surf School trailer and 7m Bus.

Over this peak period there has been no bus or commercial parking spaces available and this forces our business further South of Lennox Head into residential parking areas in which we are finding local residents are becoming frustrated to see buses / vans parked in front of their houses which is understandable.

If the Pacific Parade car space becomes permanently closed it will only further impact on all vehicles having to park in residential car spaces.

We often take the local Ballina disabled group BDSA surfing and losing the access point via the end of Lake Ainsworth Pacific Parade car park would also make the beach access difficult for some of our guests that require wheel chair access via this beach track.

We wish to put forward to council to keep the Pacific Parade car park open and allocate a designated commercial space for local tour operators and other bus groups.

Please see attached photo of vandalism on one of our surf school buses that was parked on the corner of Pacific Parade and Foster St.

Sincerely,

A handwritten signature in black ink, appearing to read "Sean Riley".

Sean Riley





Attention: Ballina Shire Council

17/01/19

Dear Patrick Knight,

Byron Bay Coaches currently service the Lennox Head area with our 24 and 33 seater buses, both over 8 m in length and have been frustrated by the lack of parking available to commercial operators of our size. We have been servicing this area for 15 years and have found the difficulties in finding parking to be more prevalent over the past year. We are being pushed into the residential area, which is frustrating for Lennox head residents, our customers and ourselves as the service provider.

We provide transport to customers wanting to utilise the Lennox Head/Lake Ainsworth area and the inability of Ballina Council to provide designated parking is having an impact on the service we can provide to our customers.

We would like to request that Ballina Shire Council designate a bus only parking bay near to the Lennox Surf Life Saving Club.

If you need any further information from me, please contact me on the below number. We look forward to a speedy resolution of our parking issues in the Lennox Head area.

Yours Sincerely,

*Mick Gamble*

Michael Gamble  
Byron Bay Coaches  
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I have been given your contact details from Garry Connors with respect to Larger Vehicles parked in Ross Street Beach Car Park.

Over the last month I have noticed the "Mojo Bus and trailer" taking up 3 parking spaces during peak season (see attachment). This operator parks there from around 8am to 4pm.

I am uncertain as to the terms and conditions of their license to operate such a business in this locality, but they are certainly taking up more than a fair share of that public car park when they have the chance to park there.

Also in my opinion I feel the big black bus and trailer has a very negative impact on the look and feel of the area.

As a resident of the area, such a commercial presence detracts from the neighborhood feel.

I would appreciate it if Council's Traffic Management Committee and Engineer's considered these issues and keeps me informed as to potential solutions/ changes to the Ross St public car park and surrounding areas.

Yours Sincerely