

# » flood recovery resources



resources for flood affected people in Ballina Shire

## » Food Assistance and Welfare Services

### 1 THE COMMUNITY PROJECT FOOD BASKET

free bread, fruit & vegetables, low-cost groceries. Mon-Fri 10am-12pm, Sat 10am-1pm. Ballina Bargain Centre **77 Tamar St, Ballina**

### 2 FIVE LOAVES

dinner Tues and Thurs 5-6pm  
**17 Kerr St, Ballina**

### 3 HOT MEAL CENTRE @ MASONIC HALL

hot meal for gold coin donation Tues and Thurs 11am-1pm  
**65 Cherry St, Ballina**

### 4 BALLINA PRESBYTERIAN CHURCH

community brunch first and third Saturday each month 10am-12pm  
**43 Cherry St, Ballina**

### 5 MARY'S PLACE

breakfast Mon-Fri 9-11 am. showers, computer access, crisis support, case management, weekdays 8.30am-12.30pm. 64 Treelands Cr, Ballina  
**02 7203 3601**

### 6 ANGLICARE

financial counselling each Tues by appointment. no interest loans for necessary household items  
**1800 644 556**

### 7 ST VINCENT DE PAUL

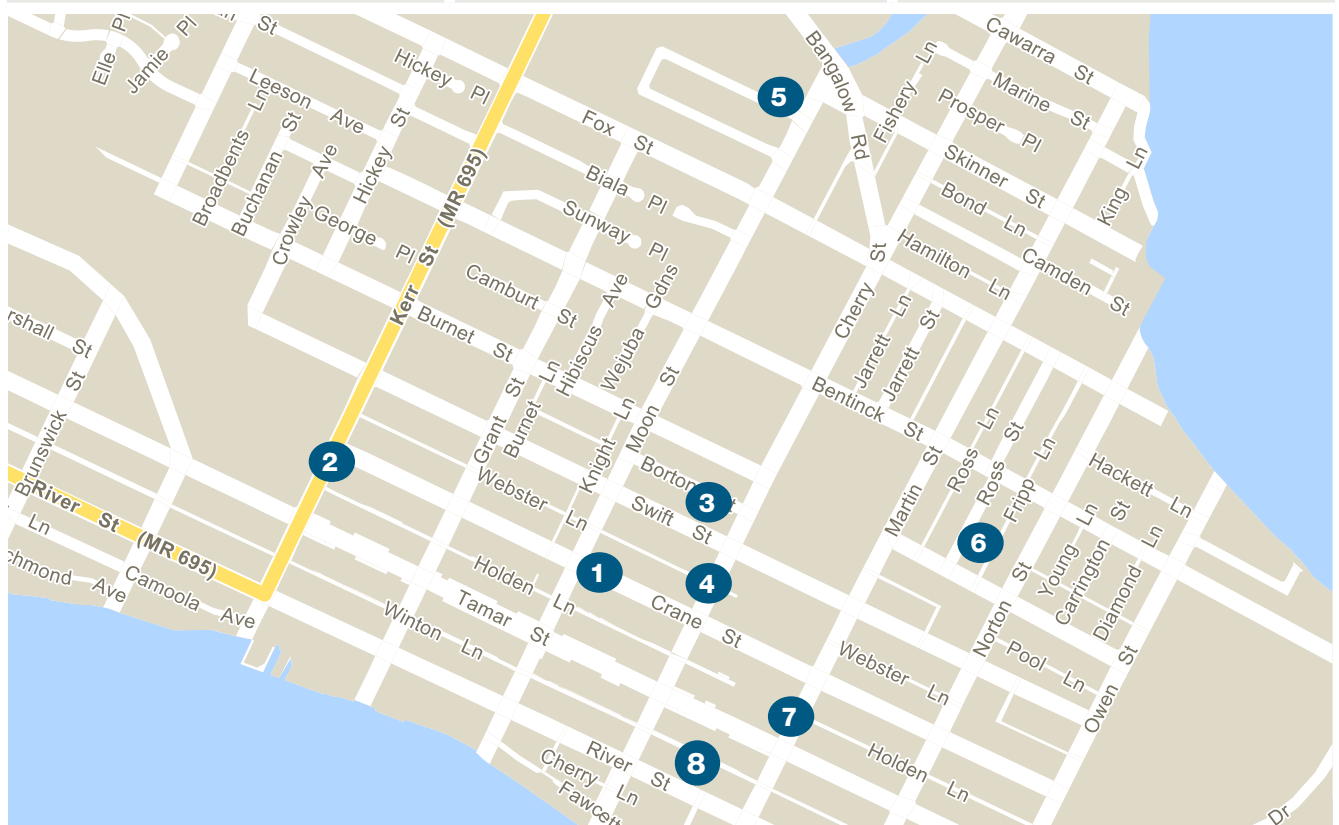
resources and personal hardship support Mon, Wed & Fri 9am-12pm  
7 Martin St, Ballina **02 6686 4738**

### 8 SALVATION ARMY

welfare support **1300 371 288**  
shop in-store at **79-81 River St, Ballina**

### 6 ORANGE SKY LAUNDRY

mobile laundry service  
Mon 2-4pm at Anglican Parish  
**38-42 Norton St, Ballina**



## » Recovery Services

<p><b>MID RICHMOND NEIGHBOURHOOD CENTRE</b> personalised recovery support workers, links to programs <b>02 6682 4334</b> email <a href="mailto:rssworker@mmc.com.au">rssworker@mmc.com.au</a></p>	<p><b>UNITING</b> personalised recovery support workers, links to programs <b>0403 786 473</b> email <a href="mailto:recovery-support@uniting.org">recovery-support@uniting.org</a></p>	<p><b>HOUSING ASSISTANCE, RENTSTART AND BOND LOAN</b> Department of Communities and Justice <b>1800 801 529</b> <a href="http://www.dcj.nsw.gov.au/housing">www.dcj.nsw.gov.au/housing</a></p>
<p><b>DISASTER RELIEF PAYMENTS</b> Resilience NSW <b>13 77 88</b> Services Australia <b>180 22 66</b></p>	<p><b>TEMPORARY HOUSING</b> Register for pod or at-home caravan phone Service NSW <b>13 77 88</b> <a href="http://www.nsw.gov.au/floods/recovery/temporary-housing">www.nsw.gov.au/floods/recovery/temporary-housing</a></p>	<p><b>RURAL RECOVERY SUPPORT</b> assistance with grant applications, information and referrals <b>0448 077 684</b> <a href="http://www.dpi.nsw.gov.au/emergencies/floods/rural_recovery_support_service">www.dpi.nsw.gov.au/emergencies/floods/rural_recovery_support_service</a></p>
<p><b>PROPERTY ASSESSMENT PROGRAM</b> Check eligibility and register online with Service NSW <b>13 77 88</b></p>	<p><b>FREE LEGAL HELP</b> Insurance and financial hardship, tenancy and other legal advice Legal Aid NSW <b>13 77 88</b></p>	<p><b>INSURANCE CLAIM HELP &amp; ADVICE</b> Insurance Council of Australia <b>1300 884 934</b></p>
<p><b>INFORMATION FOR TENANTS AND LANDLORDS</b> Fair Trading <b>13 32 20</b></p>	<p><b>TENANTS ADVICE AND ADVOCACY SERVICE</b> Tenants Union NSW <b>1800 566 101</b></p>	<p><b>REPLACE LOST DOCUMENTS AND LICENCES</b> Service NSW <b>13 77 88</b></p>
<p><b>PASSPORT REPLACEMENT</b> NSW Department of Foreign Affairs <b>13 12 32</b></p>	<p><b>MAIL REDIRECTION</b> Free for 12 months Australia Post <b>13 13 18</b></p>	<p><b>FINANCIAL DIFFICULTY</b> Australian Banking Association <a href="http://www.ausbanking.org.au/for-customers/financial-difficulty/">www.ausbanking.org.au/for-customers/financial-difficulty/</a></p>
<p><b>DEBT ASSISTANCE</b> National Debt Hotline <b>1800 007 007</b></p>	<p><b>WARDELL CORE</b> Food access, goods and services, mental health support <a href="http://www.wardellcore.community">www.wardellcore.community</a> <b>0431 716 457</b></p>	<p><b>NORTHERN RIVERS COMMUNITY GATEWAY</b> direct support and crisis relief <a href="http://www.nrcg.org.au">www.nrcg.org.au</a> <b>02 6621 7397</b></p>
<p><b>COMMUNITY TRANSPORT</b> affordable transport <b>1300 875 895</b></p>	<p><b>LINK 2 HOME</b> support for people experiencing homelessness <b>1800 152 152</b></p>	<p><b>MEALS ON WHEELS</b> affordable, nutritious meals delivered to your door <b>02 6686 2636</b></p>

## » Health and Wellbeing Services

<p><b>HEALTH ADVICE</b> NSW Health <b>1800 022 222</b></p>	<p><b>NSW MENTAL HEALTH LINE</b> <b>1800 011 511</b></p>	<p><b>LIFELINE</b> 24/7 telephone service <b>13 11 14</b></p>	<p><b>BEYOND BLUE</b> 24/7 telephone service <b>1300 224 636</b></p>
<p><b>MENSLINE AUSTRALIA</b> 24/7 telephone service <b>1300 789 978</b></p>	<p><b>KIDS HELPLINE</b> 24/7 telephone service <b>1800 551 800</b></p>	<p><b>DOMESTIC VIOLENCE LINE</b> <b>1800 656 463</b></p>	<p><b>CARERS NSW</b> support for carers <b>1800 422 737</b></p>

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### Further information:

Ballina Shire Council, email [council@ballina.nsw.gov.au](mailto:council@ballina.nsw.gov.au)  
ph 1300 864 444  
[ballina.nsw.gov.au/flood-recovery](http://ballina.nsw.gov.au/flood-recovery)

**ballina**  
shire council