

Hardship Rate Relief Application Form

Lodge Applications at Ballina Shire Council • 40 Cherry Street Ballina (Mon-Fri 8.15am to 4.30pm)
mail PO Box 450 Ballina 2478 • **e** council@ballina.nsw.gov.au
t 1300 864 444 • **w** ballina.nsw.gov.au

If insufficient information is provided, Council will be unable to process this application. This form should be read in conjunction with Council's Financial Assistance (Hardship) Rates & Charges Policy.

Section 1: Applicant Details

Full Name of Applicant (s)

Address

Mobile Number

Telephone Number

Email Address

Section 2: Property Details

Assessment Number

Property Description *Lot number / DP or SP number*

Property Address

The property for which I am claiming has been my sole/principal place of living since

Section 3: Application

This application is for hardship rate relief for the whole or part of the year commencing 1 July

What is the cause of financial hardship? *eg. unemployment, illness. Please attach separate letter if insufficient space provided.*

How long have you been experiencing financial hardship?

Section 3: Application (continued)

What hardship assistance provision are you applying for? *please refer to Council's Financial Hardship Assistance Policy - Rates and Charges for further details on hardship assistance provisions offered*

Interest free period *please tick:* 12 months 24 months 36 months

Requests exceeding 24 months need to be authorised by the General Manager.

Deferral of the general rate following a revaluation

Other assistance *please specify:*

How many dependents do you support? *provide details if applicable*

Section 4: Income

Applicants **are requested to provide copies** of relevant documents to support the below income sources

eg. current payslips, Centrelink income statement and bank statements for own income and spouse's income

Please state details of all **net weekly** income

Wages	\$
Spouse's income	\$
Casual / part-time employment	\$
Pensions and benefits	\$
Compensation, superannuation, insurance or retirement benefits	\$
Rent / board received	\$
Family allowance	\$
Interest from banks, credit unions, building societies	\$
Other	\$
Total Weekly Income	\$

Section 5: Expenditure

Please state details of all **weekly** outgoings

Home loan / rent	\$
Other mortgages	\$
Personal loans / hire purchase	\$
Electricity / gas costs	\$
Health costs	\$
Council rates & charges	\$
Water rates	\$
Motor vehicle expenses	\$
Insurance (house, contents, car)	\$
Telephone / mobile / internet	\$
Groceries	\$
Other outgoings	\$
Total Weekly Expenditure	\$

Net Weekly Total (income less expenditure)

\$

Section 6: Assets

Please state market value of current assets

Total savings held in bank, credit union or building society	\$
House / property	\$
Other investments	\$
Motor vehicles	\$
Household & personal items	\$
Superannuation	\$
Other assets	\$

Section 7: Liabilities

Please state totals of all current liabilities

House / property mortgage	\$
Overdue rates	\$
Personal loans	\$
Credit card balance	\$
Other	\$

Section 8: Declaration

To assess your application, the following criteria must be met and supporting documentation must be attached, as stated in Council's **Financial Assistance (Hardship) - Rates & Charges policy**.

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I am the owner of the property and am liable for the payment of rates and charges on the property.

The property is my principal place of residence.

I do not own any other property either within or outside the Ballina Shire Council area.

I have attached my supporting documentation which may include but is not limited to:

- Details of income and expenditure, assets and liabilities.
- Copies of most recent bank statements.
- A letter supporting the application outlining the reason for applying for financial hardship and the period of time for which the hardship relief may apply.

I hereby declare that the information provided is true and correct.

Name *applicant 1*

Signature *applicant 1*

Date

Name *applicant 2*

Signature *applicant 2*

Date

Privacy Protection Notice

The completed Hardship Rate Relief Application Form contains personal information which is being collected for the purpose of assessing the eligibility for rating financial relief. The information will be processed by the Corporate and Community Division and will be stored in Council's electronic document management system. Provision of the information is voluntary, however if insufficient information is provided, Council will be unable to process the application.