



Community Announcement

25 February update @ 7am

Unplanned water outage at Skennars Head

This morning Ballina Shire Council has brought in two more emergency water tankers to deliver water to Skennars Head residents. They now has two emergency water tankers supplying water to properties from the Southern and Northern end of Skennars Head. Residents should be receiving water through their property's water outlets. However, the flow and pressure may be low.

Again Council is urging residents to use this water wisely and only for essential use, as it is a very limited supply.

Ballina Shire Council's Water Section was back on the ground from 5am this morning and are again investigating the cause of this unplanned water outage and working on a solution. At this stage, Council believes the cause of the water outage is due to a water main break.

Council staff have also been in consultation with local Skennars Head schools. Holy Family Catholic Primary School and Xavier Catholic College have decided to close on Tuesday 25 February, students and parents should check their school notifications for more information.

Council apologises for this significant inconvenience and can assure the local Skennars Head community that we are doing everything possible to restore their water supply.

We will continue to provide updates via local media, Council's Facebook page and at ballina.nsw.gov.au once more information is available.

Here's some things to remember that will assist you during this outage:

- During any water disruption it's important to leave your taps off as the water may return at any time.
- When water returns it **may** be discoloured. This is due to sediment. Please run the tap until your water runs clear.
- Your water **may** appear milky. This is caused by small air bubbles. Don't be alarmed it is not harmful, and will settle in a short period.

If you have any enquiries in regard to this matter please contact council's Water and Wastewater Section on Council's after hours number 02 02 6626 6954 or 1300 863 444 during business hours.

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