

# 2023/24 Water Service Application



Lodge Applications with the Customer Service team at Ballina Shire Council

• 40 Cherry Street Ballina (Mon-Fri 8.15am to 4.30pm) • mail PO Box 450 Ballina 2478 • e council@ballina.nsw.gov.au

t 1300 864 444 • w ballina.nsw.gov.au • credit card payments terminal22@ballina.nsw.gov.au

Payment is required before the application can be processed. If an estimate is required, you will be contacted by email with a quote. Please provide this quote to Customer Service to process the payment.

Please ensure all details are provided and note that installations have a minimum 21 day turnaround.

## Applicant Details

Applicant Name

Company/Organisation *if applicable*

ABN

Postal Address

Email Address

Phone *work*

Phone *home*

Phone *mobile*

Plumber's Name

Applicant Signature

Date

## Property Details

Owners Name

Property Address

Lot Number

DP/SP Number

## Office Use Only

Authority Register Number:

414 .

\$ Amount paid

Date received

Receipt number

## Details of Installation

DA Number *if applicable*

Date installation required

*minimum 21 day turnaround from receipt of payment or issue of DA consent, for standard meter installs*

### Property Type

- Residential - drinking water and recycled water connection \$1,157 (to valve) or \$1,330 (to main)
- Dual Occupancy (duplex/granny flat) - drinking water and recycled water connection \$2,314 (to valve), \$2,260 (to main)
- Commercial - estimate required       Fire Service - estimate required

### Installation Type

*A standard meter installation is typically within 1 metre of a side boundary.*

- New Installation (standard)    **>>** *for new developments, water meters will be installed at termination points left by developer, which is indicated by the blue marker block onsite*
- New installation with specific location (non standard)    **>>** *Council will supply a quote by email, installation plan must be attached to this form*
- Relocate/alter existing meter    **>>** *Council will supply a quote by email, installation plan must be attached to this form*

### Diameter of pipe required

- 20 mm       65 mm
- 25 mm       80 mm
- 32 mm       100 mm
- 40 mm       150 mm
- 50 mm       200 mm

*Water Service charges vary depending on diameter of pipe selected. Refer to Council's fees and charges for further information, please note fees and charges are subject to change from 1 July each year.*

Number of meters required

- Installation Plan attached    *a site plan must be provided with the water meter installation location clearly marked*
- Hydraulic Plan attached    *hydraulic plans must be attached for any fire service assembly, including fire hose reels; unit demand of 3 units and greater; 32mm assemblies or greater*

## Smart Metering

Smart metering devices are required to be installed on all new meters of the following type:

- more than two metered services on the property (except in dual reticulation areas where there are more than four metered services)
- connections greater than 20mm
- any location with master/subtract meter arrangement
- Category 2 or 3 Trade Waste approval

More information on Council's Smart Metering Service can be found at [www.ballina.water.com.au](http://www.ballina.water.com.au)

Quantity of Smart Metering devices

- Annual subscription to water usage data

*subscribe for \$22 pa to receive detailed graphs of hourly and daily consumption emailed to your nominated email address*