



Community Announcement

27 November 2020

Water outage – Ballina Heights

Your property's drinking water service will be temporarily unavailable from **9am to 3pm Thursday 3 December 2020**. During this time no drinking water will be available via your internal or external water outlets. Recycled water will remain online during this time.

Council makes every effort to minimise water disruptions to our community. However, this temporary disruption is essential and will allow our Water and Wastewater Section to complete the connection of new water assets.

We appreciate your patience during these essential works.

Here's some things to remember that will assist you during this outage:

- Fill drinking containers **the day before** in preparation for this outage.
- During any water disruption it's important to **leave your taps off** as the water may return at any time.
- When water returns it **may** be discoloured. This is due to sediment. Please run the tap until your water runs clear.
- Your water **may** appear milky. This is caused by small air bubbles. Don't be alarmed it is not harmful, and will settle in a short period.
- **Recycled water** is available for gardens, laundry and toilets.

If you have any enquiries in regard to this matter please contact council's Water and Wastewater Section on 1300 864 444.

For more information visit ***ballinawater.com.au***

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