

## ***Ballina Shire Community Survey***

**Ballina Shire Council wants your feedback.** Every two years, Council undertakes a community satisfaction survey to measure our performance on key facilities and services.

In October 2020, Micromex Research will conduct a telephone survey to about 500 randomly selected community members and ask a series of questions about Ballina Shire Council.

Council's General Manager, Paul Hickey said "This is a great way to obtain feedback from the community in respect to preferred priorities for Council and to identify areas where we can improve our service levels".

"The information also independently measures how we are performing as a local government organisation as we get to benchmark ourselves against other councils throughout NSW."

"We would like to get a good cross section of the community to participate in this important survey, it will only take 10 to 15 minutes of your time" said Paul Hickey.

For more information on the survey, or to review previous survey results, visit ***[ballina.nsw.gov.au/CommunityPriorities](https://ballina.nsw.gov.au/CommunityPriorities)***

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Image: Community Survey to improve Council's Services

