

ferry opening hours

Burns Point Ferry operates between 5.30am to 12.30am daily year-round.

scheduled maintenance closures

monthly

The Ferry is closed for regular maintenance on the second Tuesday of each month between 9am and 12 noon.

annual

The ferry is put into dry dock for regular maintenance annually. It is necessary to put the ferry into slip to carry out mechanical and welding repairs plus give the ferry hull a blast and repaint. The slip dates are pre-arranged to coincide with suitable tides around the Wardell bridge and available dock facilities.

unscheduled closures

The ferry may also close due to extreme weather conditions or for unexpected breakdowns.

how do I know if the ferry is open?

When the ferry is closed, signage is placed at:

- Burns Point Ferry Road, West Ballina
- River Drive ferry entrance, South Ballina
- River Drive entrance from the Pacific Highway south of Wardell

You can also check myroadinfo.com.au for reports of ferry operation and closures.

Or check local radio stations and newspapers for Council's community announcements.



myroadinfo.com.au

MyRoadInfo provides traffic reports for local and regional roads.

It also reports on changes to Burns Point Ferry operations, such as unfortunate events when the Ferry is not operating due to extreme weather conditions, maintenance or breakdowns.

Simply follow these steps to download the myroadinfo app:

STEP 1. Locate myroadinfo in the App Store, and download it

STEP 2. Register as a user

STEP 3. Search for Burns Point Ferry

STEP 4. Click on the love heart in the top right hand corner of your screen to make Burns Point Ferry a favourite.

Burns Point Ferry operates between 5.30am to 12.30am daily.

The Ferry is closed for regular maintenance on the second Tuesday of each month between 9am and 12 noon.

Stay up to Date at myroadinfo.com.au



Like Ballina Shire Council of Facebook
facebook.com/ballinashirecouncil

For more information about Burns Point Ferry contact

Ballina Shire Council

PO Box 450

Ballina NSW 2478

Phone 1300 864 444

Email council@ballina.nsw.gov.au

burns point ferry FAQs



everything you want to know about the ferry



ferry tickets and pass pricing

QUARTERLY PASS valid from

1 July - 30 Sept 2019, 1 Oct - 31 Dec 2019
1 Jan - 31 March 2020 1 April - 30 June 2020

CAR, MOTOR VEHICLE under 3 tonne carrying capacity	\$88.00
MOTORCYCLE	\$48.00
AGRICULTURAL TRACTOR	\$48.00

ANNUAL PASS valid from

1 July 2019 - 30 June 2020

CAR, MOTOR VEHICLE under 3 tonne carrying capacity	\$320
MOTORCYCLE	\$160
AGRICULTURAL TRACTOR	\$160
BICYCLE	\$54

Fees and charges for 2019/20 financial year

Fees and charges are exhibited for community feedback in May/June of each year.

can I get a pensioner discount?

Yes, if you hold one of the following cards you are entitled to a 50% discount on quarterly or annual passes:

- Pensioner Concession Card
- Commonwealth Seniors Health Card
- Health Care Card
- Ex-Carer Allowance (Child) Health Care Card
- Foster Child Health Care Card
- Low Income Health Care Card
- Department of Veteran Affairs Health Card.

The discount can only be obtained by presenting eligible card together with vehicle registration papers in the same name as the cardholder at the time of payment at Council's Customer Service Centre.

pensioner discount prices (50%)

QUARTERLY PASS pensioner discount

CAR, MOTOR VEHICLE under 3 tonnes	\$48.00
MOTORCYCLE	\$28.00

ANNUAL PASS pensioner discount

CAR, MOTOR VEHICLE under 3 tonnes	\$160
MOTORCYCLE	\$80.00
BICYCLE	\$27.00

Fees and charges for 2019/20 financial year

Fees and charges are exhibited for community feedback in May/June of each year.

where can I buy a ferry pass?

One way and weekly tickets can be purchased on board the ferry.

Quarterly, annual passes and truck ticket books can only be purchased from Council's Customer Service Centre at 40 Cherry Street, Ballina.

Annual passes can only be purchased from 1 July at the Customer Service Centre.

Quarterly passes can be purchased from 1 July for any quarter of the current financial year. If you purchase a ticket in the month prior to a quarterly period commencing, you will be charged for a 4 month period (the quarterly fee plus 1/12th of an annual fee).



What if I need a new sticker?

Replacement ferry pass stickers can be obtained from Council's Customer Service Centre at a cost of \$7.60 to cover administration costs. Please remove your old sticker and bring in to Council's Customer Service Centre to purchase a replacement.

Can I use my pass on another vehicle?

Stickers are not transferable, they are only valid for the one vehicle registration, regardless of ownership of the vehicle.

If you sell your vehicle and wish to transfer the pass to another vehicle, you will need to remove your old sticker and bring it in to Council's Customer Service Centre to purchase a replacement.