



Community Announcement

24 February update @ 6.40pm

Unplanned water outage at Skennars Head

Ballina Shire Council is making arrangements to set up an emergency water tanker from 7pm tonight to supply limited water to Skennars Head residents. Council is urging residents to use this water wisely and only for essential use, as it is a very limited supply. Residents should also expect a reduce in water pressure while this emergency water supply is in place.

Ballina Shire Council's Water Section is continuing to investigate the cause and working to find a solution to resolve the large unplanned water outage in Skennars Head.

At this stage, Council believes the cause of the water outage is due to a water main break. However, the rain is making it difficult to identify the location of the break. Council's Water Team are on site and will continue their efforts until the water service is restored.

Council staff are now also in the process of consulting with local Skennars Head schools and child care centres to help minimise disruption to facility operations on Tuesday.

Council apologises for the inconvenience and thanks the community for their patience during this unplanned outage. We will continue to provide updates via local media, Council's Facebook page and at ballina.nsw.gov.au once more information is available.

Here's some things to remember that will assist you during this outage:

- During any water disruption it's important to leave your taps off as the water may return at any time.
- When water returns it **may** be discoloured. This is due to sediment. Please run the tap until your water runs clear.
- Your water **may** appear milky. This is caused by small air bubbles. Don't be alarmed it is not harmful, and will settle in a short period.

If you have any enquiries in regard to this matter please contact council's Water and Wastewater Section on Council's after hours number 02 02 6626 6954.

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